

Jia Le (LKK Auto)

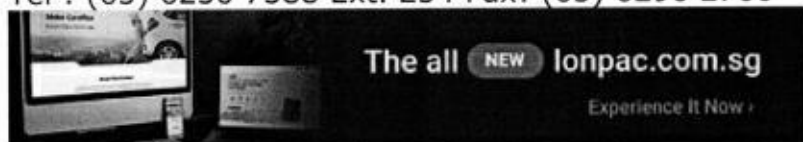
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 19 July 2019 3:26 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: CLAIM NO. : 18/19/19/VC00/021304 ACCIDENT ON 07.01.2019 BETWEEN SKU1338D, GU1748B AND SDH8922Y ALONG TPE AFT LOYANG HEADING DOWN CHANGI [External General]

Lonpac External - General

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, 16 July, 2019 4:27 PM
To: ONG LI LI
Subject: RE: Our Ref: CLAIM NO. : 18/19/19/VC00/021304 ACCIDENT ON 07.01.2019 BETWEEN SKU1338D, GU1748B AND SDH8922Y ALONG TPE AFT LOYANG HEADING DOWN CHANGI [External General]

Lonpac Ref: **18/19/19/VC00/021304**
LKK Ref: CC4/LPC19000619/Ada3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 10/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "GLOCKEWERKE" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 17,181.20	\$ 9,500.00
2. Loss of Rental (10days x \$120.00)	\$ 1,200.00	\$ 1,200.00 (10days x \$120.00)
Total	\$ 18,381.20	\$ 10,700.00

**08days recommendation for repair + 1sunday + 1PRS = 10days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 10 June 2019 10:43 AM

To: ONG LI LI; Jia Le (LKK Auto)

Cc: Glockewerke Auto; MT_Claim_SG; Asher Sng (LKKAuto); CS A Team; Admin A

Subject: RE: Our Ref: CLAIM NO. : 18/19/19/VC00/021304 ACCIDENT ON 07.01.2019 BETWEEN SKU1338D, GU1748B AND SDH8922Y ALONG TPE AFT LOYANG HEADING DOWN CHANGI [External General]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jia Le,

FYNA please. Our ref: CC4/LPC19000619/Ada3q2.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 7 June, 2019 8:39 AM

To: Glockewerke Auto <glockewerke@outlook.com>; MT_Claim_SG <mt_claim@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Our Ref: CLAIM NO. : 18/19/19/VC00/021304 ACCIDENT ON 07.01.2019 BETWEEN SKU1338D, GU1748B AND SDH8922Y ALONG TPE AFT LOYANG HEADING DOWN CHANGI [External General]

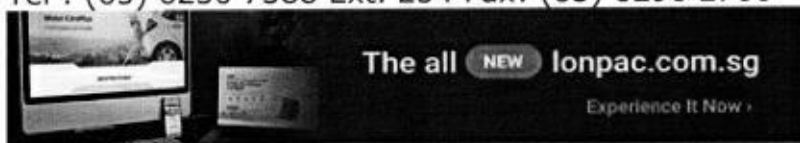
Lonpac External - General

Dear Asher

Please respond to workshop.

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Glockewerke Auto [<mailto:glockewerke@outlook.com>]
Sent: Thursday, 6 June, 2019 10:20 PM
To: ONG LI LI; MT_Claim_SG; Mei Kwan (LKKAUTO) (Meikwan@lkkauto.com); Asher Sng (LKKAUTO) (AsherSng@lkkauto.com)
Subject: Re: Our Ref: CLAIM NO. : 18/19/19/VC00/021304 ACCIDENT ON 07.01.2019 BETWEEN SKU1338D, GU1748B AND SDH8922Y ALONG TPE AFT LOYANG HEADING DOWN CHANGI [External General]

Hi all,

Any update on the above case?

Annabelle Lim

From: Glockewerke Auto
Sent: Friday, May 3, 2019 8:31 PM
To: ONG LI LI; MT_Claim_SG; Mei Kwan (LKKAUTO) (Meikwan@lkkauto.com); Asher Sng (LKKAUTO) (AsherSng@lkkauto.com)
Subject: Re: Our Ref: CLAIM NO. : 18/19/19/VC00/021304 ACCIDENT ON 07.01.2019 BETWEEN SKU1338D, GU1748B AND SDH8922Y ALONG TPE AFT LOYANG HEADING DOWN CHANGI [External General]

Dear All,

Can we direct settle this case?

Is already 4months already.

Thank you
Annabelle Lim
Glockewerke
+65 8112 6485

From: ONG LI LI <long@lonpac.com>
Sent: Tuesday, February 26, 2019 10:12 AM
To: Glockewerke Auto; MT_Claim_SG; Mei Kwan (LKKAUTO) (Meikwan@lkkauto.com); Asher Sng (LKKAUTO) (AsherSng@lkkauto.com)
Subject: RE: Our Ref: CLAIM NO. : 18/19/19/VC00/021304 ACCIDENT ON 07.01.2019 BETWEEN SKU1338D, GU1748B AND SDH8922Y ALONG TPE AFT LOYANG HEADING DOWN CHANGI [External General]

Lonpac External - General

Without Prejudice

Dear Annabelle

To avoid any delay, please forward all documents to LKK Auto Consultants Pte Ltd.

Dear Asher/Mei Kwan

Please remind all workshops to submit documents to your office directly.

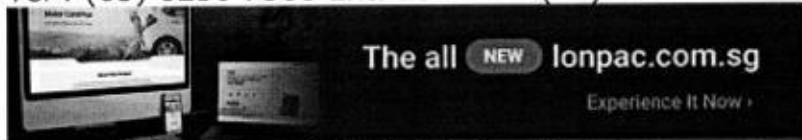
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Glockewerke Auto [<mailto:glockewerke@outlook.com>]

Sent: Monday, 25 February, 2019 6:32 PM

To: MT_Claim_SG

Subject: ACCIDENT ON 07.01.2019 BETWEEN SKU1338D, GU1748B AND SDH8922Y ALONG TPE AFT LOYANG
HEADING DOWN CHANGI

Dear Sir/Madam,

I have attached all the invoices on the above for direct settlement.

Please send you DV.

Thank you

Annabelle

+65 8112 6485

Glockewerke

21 Kaki Bukit Road 4 #01-02 S417810

Hotline: +65 8112 6485

Email: glockewerke@outlook.com

CHAM SWEE CHUAH
BLOCK 435A FERNVALE ROAD
#17-206 SINGAPORE 791435
Contact No.: +65 9680 0991

31/1/2019
SKU1338D
VOLVO S60
YV1FS40LDF2351087

Lump Sum Invoice

Inclusive of supplying parts, spray painting and labour charges.	\$9,500.00
Rental 10days (08.01.2019 - 25.01.2019) (Including Saturday/Sunday)	\$1,200.00

Grand-Total: \$10,700.00

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



Glockewerke

21 Kaki Bukit Road 4 #01-02 S417810

Hotline: +65 8112 6485

Email: glockewerke@outlook.com

CHAM SWEE CHUAH
BLOCK 435A FERNVALE ROAD
#17-206 SINGAPORE 791435
Contact No.: +65 9680 0991

Rental Invoice

31/1/2019
SKU1338D
VOLVO S60
YV1FS40LDF2351087

RENTAL VEHICLE INVOICE

Description of Rental

Rental for 10 days \$120.00 per day

Vehicle No: SJX2044R

Vehicle Description: Volkswagen JETTA

Rental Period: 08.01.2019 - 25.01.2019
(including Saturday/Sunday)

Total Amount Payable: \$1,200.00

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



LETTER OF AUTHORIZATION

To
(Workshop) : GLOCKEWERKE

From
Name (Owner / Company) : CHAM SUEE CHUAN

Address : BLK 435A FERNVALE ROAD #17-206
SINGAPORE 791435

NRIC No : S7039081G

ACCIDENT INVOLVING SKU1338D, ^{SAT 89224} AND GU17483 ON 07/01/19

AT / ALONG TPE AFT LOYANG HEADING TOWARD CHANGI

I/We, CHAM SUEE CHUAN, am/are the registered owner of motor
car no. SKU1338D hereby do authorize you to commence repair to my above mentioned
vehicle.

I confirm that you are hereby authorized to handle the repair of the vehicle and/or to negotiate and
settle my claims, relating to the above mentioned accident, which I/We may have, against other third
party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim
for me/us.

You are hereby authorized to execute and/or sign my documents/discharge vouchers/agreements
regarding my/our claim/case for my convenience. You are also hereby authorized to receive on my/our
behalf any monies/claims, in correspondences/connection with this said claim.

I confirm that in the event of an unsuccessful claim, against the negligent party, and/or my own insurer
for the damages caused to my vehicle, I agree to pay for all repair costs and any incidental expenses
(including legal fees) incurred by you, or to lodge an own damage claim (only for comprehensive cover)
to cover the expenses incurred.

Witness's Name :



Witness's Signature:

Dated:

9-1-19

Owner's Signature:

Glockewerke

21 Kaki Bukit Road 4 #01-02 Singapore 417810

Hotline: +65 8112 6485

Email: Annabelle_lim90@hotmail.com

UEN: 53373583A

Replacement Vehicle No : STX2044R
Accident Vehicle No : SK41338D
Owner/Driver Name : HAM SWE CHUAH
Address : BLK 435A FERNVALE RD
#17-206 S791435
Driving License No : S7039081G Date of Birth: 31-10-70
Date Vehicle Taken : 8/01/19 Time Out : 14:34hrs
Date Vehicle Return : 25/01/19 Time In : 14:50hrs

We have been authorized by you to commence repairs and demand claims for your accident vehicle. In the event, we provide you the above said replacement vehicle for your conveniences. Upon collection of above replacement vehicle, you will be fully responsible for the following terms and conditions until the date and time of returning the above said replacement vehicle.

- Any traffic summons and parking offences.
- Accident / Losses – you have to bear the insurance policy excess and / or compensate the repair cost / losses by yourself.
- This vehicle is to be used in Singapore only.
- Upon returning of the replacement vehicle, you must ensure that all valuables and important items are to be removed from above stated replacement vehicle. We will not be responsible of such losses.

I, FULLY UNDERSTAND AND AGREED TO BE RESPONSIBLE ON THE ABOVE TERMS AND CONDITIONS UPON RECEIVING THIS REPLACEMENT VEHICLE FOR MY CONVENIENCES AND BEAR ALL COSTS INCURRED FROM SUCH INCIDENT. I FURTHER UNDERTAKE THE REPAIRER WILL NOT BE RESPONSIBLE FOR ANY LOSS OF ANY ITEMS OR VALUABLES THAT MAY HAVE LEFT BY ME/US IN MY/OUR ACCIDENT VEHICLE WHEN I HANDED IT OVER TO THEM FOR THE PURPOSE OF REPAIRS.


Owner / Driver Signature

HP: 9680 0991

Glockewerke

21 Kaki Bukit Road 4 #01-02 Singapore 417810

Hotline: +65 8112 6485

Email: Annabelle_lim90@hotmail.com

UEN: 53373583A

MOTOR CLAIM DISCHARGE

INSURED: SOMPO

CAR/LORRY/VAN VRN NO: SK4133BD POLICY NO: DI8HTPV01009406

ACCIDENT CLAIM NO: _____

I/We confirm that I / We have taken delivery of Car / Lorry / Van Vehicle Registration Number:

SK4133BD from the repairers, Messrs **GLOCKEWERKE**

And that all repairs necessary as a result of an accident in which the said vehicle was involved in on or about 25/01/19 (date) have been completed to my / our own satisfaction, and that

I/we have no further claim on the above company in Respect thereof.

Date: _____

Signature: 

Co's Stamp: _____

NRIC No: _____

LETTER OF AUTHORITY

Name : CHAM SWEET CHUAN
Address : BIR 435A FERNVALE
ROAD #17 -206 5791435
Contact No : 96800991
TO :

Dear Sirs,

SDH8922Y

ACCIDENT INVOLVING SK41338D AND GM 1748B ON 07/01/19
AT/ALONG TPE AFT LOYANG HEADING TOWN CHANGI

I/We, CHAM SWEET CHUAN, am/are the registered owner of
motor car no. SK41338D

Please note that I have assigned all compensation monies due to me/us in the above said accident to GLOCKEWERKE.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to GLOCKEWERKE and forward your settlement cheque to GLOCKEWERKE whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC00/021304
DATE : 19 JULY 2019



DISCHARGE VOUCHER

I/We, CHAM SWEE CHUAH confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GU 1748B the sum of Singapore Dollar Ten Thousand Seven Hundred Only (\$10,700.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKU 1338D and GU 1748B on 07 January 2019 along TPE AFT LOYANG HEADING DOWN CHANGI.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ DENSCO ELECTRICAL ENGINEERING PTE LTD AND/OR GOPAL BALAKRISHNAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to GLOCKEWERKE.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Cham Swee Chuah / 5 August 2019

Name of vehicle owner /Date

Provided always that this discharge of my claim for damages relating to the damage to my vehicle (SKU13380) shall not prejudice or affect my further claim for vehicle (SOH8922Y) and general, special damages for my personal injuries sustained in the same accident.