

INSURANCE

INS. CASE OWNER

Zaidah

CC 4/III1900 0608, 11/11/19

LKK  
IDAC

Surveyor:

marcus

DOE

ASSIGNMENT

10/11/19

Date / Time:

10/11/19

Registered in Merimen:

10/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 8721H

Name of Insured:

CPK

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

8/11/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Wahy Shi Ming

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MLT19010268

Policy No.:

W10M005

Make / Model:

Hyundai

Place of Accident:

LK & Bayan Lepas  
Bayan Lepas

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLC 5040U



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Zoom  
Antonworks



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
15/11/19	Non-Reporting hr (1st):	
	Non-Reporting hr (2nd):	
	Non-Reporting hr (Final):	
	Notification hr (if non-pickup):	
	Call OI:	
	After call hr to OI:	
	Documentation Check List:	Handler Typist
	Notification hr (if non-pickup):	
	After call hr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 4/12/19 Sent By: CPK

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS 4,200.00	1.5 days) Reduction: 64.93 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 27/12/19	Confirm with: E/A	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	H/H	If NO or B 28, Ass. Lia:
Repair Cost:	SS 4,200.00		
Loss of Rental (LOR):	SS 500.00	1.5 days) x \$100.00	
Loss of Use (LOU):	SS -	(5 x days)	
Loss of Income (LOI):	SS -	(5 x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> (Tick only one)			
GIA/LTA Search	SS 36.45	(\$7.45 + \$29.00)	
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 4,736.45	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 4,736.45	Name 1: Zoom Autoworks Pte Ltd	
Payee 2: (Strike if N.A.)	SS -	Name 2:	
Payee 3: (Strike if N.A.)	SS -	Name 3:	

(08/11/13) Weir

REF:

ASS. REC. BY: Marcus

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / INV

To inspect Vehicle No: SLC50484at Workshop n/s 200m

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 5 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLC50484 Yr Regn: 5, 16Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAMake: Honda veref c.o. 1496Colour: Blue A/C: Insured / Std / Nil / NASp. Reading: 32003 T/Radio: Insured / Std / Nil / NA

Engl No: \_\_\_\_\_

C/No: RN/1117612Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 2.5/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mmR/Bal: 6 mm L/Bal: 6 mmD.O.A. \_\_\_\_\_ D.O.I. 10/1/19

Survey held at \_\_\_\_\_

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

Rear O/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

LT A 42307

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS: \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)

(BTR4,200.00 (Ref: 7,794.00 / 64.98%)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III19000608/Ufb3

64 CECIL STREET  
#05-02 IOB BUILDING SINGAPORE 049711

Date : 10-01-2019



Code : III2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SH 8721H	Veh. Inspected	SLC 5049U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	10/01/2019

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	08/01/2019	Inspection Date	10/01/2019
Survey held at	ZOOM AUTOWERKS PTE LTD 832 SIMS AVENUE #12-884 EUNOSVILLE SINGAPORE 400832		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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10/1/19 Not Addressed  
 taken by the repair shop 2/5 & 4200/-  
 5 day

# **ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email | zoomautowerks@gmail.com

D.O.A : 08 JANUARY 2019

9th January 2019

OWNER : LEOW JOON PEW

REG. NO. : SLC 5049 U

MAKE/MODEL : HONDA VEZEL

## **ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE**

QTY	DESCRIPTION	AMOUNT(S\$)
	<u>LIST ITEMS</u>	
1	Rear Windscreen Moulding	\$ <i>neu</i> 121.80 ✓
1	Rear Tailgate	\$ <i>27/way</i> 953.00 ✓
2	Rear Tailgate Dampers	\$ <i>11</i> 331.60 X
1	Rear Tailgate Inner Trim Board	\$ <i>11</i> 225.00 X
1	Rear Tailgate Inner Pull Pocket	\$ <i>11</i> 32.00 X
1	Rear Tailgate Lamps	\$ <i>CNE</i> 285.00 ✓
1	Rear Tailgate Lock	\$ <i>11</i> 269.50 X
1	Rear Tailgate Logo	\$ <i>11</i> 40.30 X
1	Rear Tailgate Rubber	\$ <i>11</i> 227.00 X
1	Rear Tailgate Opening Switch Set	\$ <i>11</i> 175.00 X
1	Rear Tailgate "VEZEL" Emblem	\$ <i>neu</i> 56.20 ✓
1	Rear Taillamp <i>486.20</i>	\$ <i>CNE</i> 680.00 ✓
1	Rear Taillamp Panel	\$ <i>1</i> 155.00 X
1	Rear End Panel	\$ <i>11</i> 533.70 X
1	Rear End Panel Inner Garnish	\$ <i>11</i> 140.50 X
1	Rear Keyless Sensor	\$ <i>11</i> 189.50 X
1	Rear Bumper <i>753</i>	\$ <i>neu</i> 863.50 ✓
1	Rear Bumper - Side <i>015</i>	\$ <i>neu</i> 225.30 ✓
1	Rear Bumper Brackets	\$ <i>11</i> 97.00 X
1	Rear Bumper Lower Garnish	\$ <i>neu</i> 325.00 X
2	Rear Bumper Reflector <i>150</i>	\$ <i>015 neu</i> 303.80 <i>120</i>
1	Rear Bumper Side Retainer	\$ <i>neu</i> 50.90 ✓
1	Rear Exhaust Silencer	\$ <i>neu</i> 840.30 ✓
2	Rear Exhaust Mountings	\$ <i>neu</i> 49.00 ✓
1	Rear Fenders	\$ <i>11</i> 1,500.70 X
1	Rear Fender Air Gate	\$ <i>11</i> 48.00 X
1	Rear Fender Wheel Housing	\$ <i>11</i> 685.00 X
1	Rear Fender Inner Shield	\$ <i>11</i> 149.80 X
1	Rear Fender Inner Trim Board	\$ <i>11</i> 245.00 X

- 1 Rear Fender Wheel Arch Garnish 0/1 28420  
1 Rear Fender Quarter Glass Moulding

\$ 70.1 300.70 ✓  
\$ 11 115.00 X

LESS 20%

\$ 9,361.60  
\$ 1,872.32  
\$ 7,489.28

SPECIAL NETT ITEMS

- 1 Rear Windscreen Sealant  
1 Rear Bumper Clip (1 Set)  
1 Rear Reverse Sensor (1 Set)

\$ 122 80.00 40  
\$ 22 45.00 ✓  
\$ 11 350.00 X  
\$ 475.00

S/N

LABOUR CHARGES

- 1 To remove, replace damaged lamps & check up wiring  
2 To remove & refit inner garnishes  
3 To remove & refit rear reverse sensor  
4 To transfer rear tailgate mechanism & wiring assembly  
5 To remove & refit rear windscreen glass  
6 To remove, refit & replace exhaust silencer & mountings  
7 To apply undercoating  
8 Panel Beating  
9 To re-spray the affected areas

\$ 80.00 30  
\$ 150.00 80  
\$ 150.00 50  
\$ 120.00 60  
\$ 180.00 120  
\$ 150.00 60  
\$ 200.00 50  
\$ 1,600.00 600  
\$ 1,400.00 750  
\$ 4,030.00

\$ 11,994.28



4254.9  
202  
P-3403-92  
5000 + 1400 = 1885.00  
5288.92

**Poh Kin (LKKAUTO)**

---

**From:** Zoom Autowerks <zoomautowerks@gmail.com>  
**Sent:** Wednesday, 27 February 2019 5:47 PM  
**To:** Poh Kin (LKKAUTO)  
**Subject:** Re: Letter of Claim for SLC 5049 U

Accepted, kindly send us DV.

Warmest Regards,  
**Elin Cai**

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

On Wed, Feb 27, 2019 at 4:06 PM Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/III19000608/Ufb3

Your Ref: SLC 5049U

Dear Elin,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SH 8721H AND SLC 5049U ON 08.01.2019**

We refer to the above matter and your letter of demand dated 2<sup>nd</sup> February 2019.

towards an amicable settlement, we have instruction to offer settlement as below:

1. Cost of Repair	S\$ 4,200.00
2. Loss of Rental (\$100.00 x 5days)	S\$ 500.00

## Poh Kin (LKKAUTO)

**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 27 February 2019 4:07 PM  
**To:** 'Zoom Autowerks'  
**Subject:** RE: Letter of Claim for SLC 5049 U

**Importance:** High

### WITHOUT PREJUDICE

### SAVE AS TO COSTS

Our Ref: CC4/III19000608/Ufb3  
Your Ref: SLC 5049U

Dear Elin,

### **ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SH 8721H AND SLC 5049U ON 08.01.2019**

We refer to the above matter and your letter of demand dated 2<sup>nd</sup> February 2019.

towards an amicable settlement, we have instruction to offer settlement as below:

1. Cost of Repair	S\$ 4,200.00
2. Loss of Rental (\$100.00 x 5days)	S\$ 500.00
3. LTA and GIA fee	<u>S\$ 36.45</u>
	<b><u>S\$ 4,736.45</u></b>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Jan 2019 15:19	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] Lau Shu Pei
2	10 Jan 2019 15:19	Clim Created	Reg No: SLC5049U. Acct Date: 2019/01/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Zoom Autowerkz Pte Ltd (HQ)	[A] Lau Shu Pei
3	10 Jan 2019 15:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	10 Jan 2019 15:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/21	[A] Lau Shu Pei
5	10 Jan 2019 15:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	10 Jan 2019 15:20	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	10 Jan 2019 15:20	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	15 Jan 2019 08:49	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	15 Jan 2019 08:49	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	28 Jan 2019 15:54	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: OID collided into TP parked vehicle.	[A] Chong Poh Kin
11	29 Jan 2019 16:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/21	[I] Zuhaidah Bte Samsuri
12	29 Jan 2019 16:14	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	27 Feb 2019 12:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	27 Feb 2019 12:00	Clim Dtl Modified	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
15	27 Feb 2019 12:00	Clim Dtl Modified	JP3 Reg. Date: -> 2016/05/17.	[A] JOANNE LEE KHANG MIN
16	27 Feb 2019 12:00	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	27 Feb 2019 12:59	Adj Mandate Request	Cur.Reg:4736.45:PODS Liability: 100% Quantum: a)COR: \$4,200.00 + b)LOR: \$500.00(\$100.00 x 5days) + c)LTA : \$7.45 + d) GIA report: \$29.00 = Total \$4,736.45 Vehicle Model: Honda Vezel (1496cc) For your approval	[A] Chong Poh Kin

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2069770	27/02/2019 12:00	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLC5049U	SH8721H	10.70



## Print Received Message

This mail is associated with :

**\*SLC5049U (MCT19010268)  
[SH8721H]**

TP  
LEOW JOON PEW  
Jan 8 2019 8:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Zoom Autowerkz Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 27/02/2019 14:57 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4736.45) - SLC5049U - Claim Handler: Zuhaidah Bte Samsuri

Approved:4736.45.

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[SH8721H]**

TP

LEOW JOON PEW

Jan 8 2019 8:00PM

[COMFORT TRANSPORTATION PTE LTD]

Zoom Autowerkz Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 29/01/2019 16:14 PM.  
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Approved:0.00.

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Date From



Date To



Audit Type

None

Go

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No record

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No billing items							

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**[SH8721H]**

TP

LEOW JOON PEW

Jan 8 2019 8:00PM

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Zoom Autowerkz Pte Ltd

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To: **India International Insurance Pte Ltd**  
64 Cecil Street #04/#05  
IOB Building  
Singapore 049711

Attn: **Motor Claims Department**

Date: 2<sup>nd</sup> February 2019

Dear Sir/Madam,

Claimant: **Leow Jon Pew**  
12 Lorong 14 Geyland  
#08-03 Singapore 398924

**"WITHOUT PREJUDICE"**

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 08/01/2019 at along 24 Lorong 18 Geylang involving our client's vehicle registration number SLC 5049 U and vehicle registration number SH 8721 H driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$4,200.00
2) Loss of Rental (SGD\$120.00 x 5days)	\$600.00
3) LTA Search Fee	\$7.45
4) Purchase of GIA Report	\$29.00

**Total :** **\$4,836.45**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Agreement
- LTA Search Fee Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

***Elin Cai***

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road, Eunos Spring  
#08-1339 Singapore 470130  
Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



## ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

zoomautowerks@gmail.com

### LETTER OF AUTHORIZATION

Accident on 08/01/19 @ 20:40hr along 24 Lorong 18 Geylang  
Involving vehicles SLC5049U and CH87XH

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SLC5049U at my request, I/We, LEOW JOON PAW ("the claimant") of 12 Lorong 14 Geylang #08-05 S(398924) (address) bearing NRIC No S1556409A the owner of motor vehicle no SLC5049U, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 08 day of 01 (month) 20 19 (year)

LEOW

Signed by "the claimant"

Name: LEOW JOON PAW

NRIC No: S1556409A



Signed by Zoom Autowerks Pte Ltd

Name: Elm Cai

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT19010268

Claimant Ref: SLC 5049U

We/I, Zoom Autowerks Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,200.00 (repair cost), S\$ 500.00 (loss of rental), S\$ 36.45 (search fee), vehicle no. SLC 5049U that was damaged pursuant to the accident which occurred on 09/01/2019 (date) at Lorong 18 Geylang Road (location) involving vehicle no. SH 6721H (insured vehicle). This is pursuant to the inspection conducted on 10/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEOW JOON PEW ("the third party claimant") of vehicle no. SLC 5049U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLC 5049U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,736.45 to Zoom Autowerks Pte Ltd

Dated this 28 day of 02 20 19

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

**ZOOM  
AUTOWERKS**

Signed by "the workshop" (with chop)

Cai Dianwen, Elm

S84014991

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

1A46071982

51 ubi Ave 1 #01-45

psgn ubi 2nd park(s) 408923

Nationality: -

Occupation: -



**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

**INVOICE**

To: **India International Insurance Pte Ltd**  
64 Cecil Street #04/#05  
IOB Building  
Singapore 049711

Invoice No. : ZI0000144  
Date : 28/2/2019  
VRN : SLC 5049 U  
Make & Model : Honda Vezel  
DOA : 8/1/2019  
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			4,200.00
2	Loss of Rental (\$100.00 x 5Days) -			500.00
3	LTA Search Fee			7.45
3	Purchase of GIA Report			29.00

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<b>TOTAL :</b>	<b>\$4,736.45</b>
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I agree to the price as listed above and confirm that  
goods are received in good condition.



---

(Customer's Signature )

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(by Zoom Autowerks Pte Ltd)

# RENTAL AGREEMENT



## METRO CAR LEASING PTE LTD

210 Turf Club Road Lot A8, The Grandstand Car Mall SINGAPORE 287995  
ROC: 201810490D

OFFICE : 81119294 / 83223162  
FAX :  
EMAIL : Metrocarleasing08@gmail.com

INVOICE : MC00035  
DATE : 23-JAN-19

Company Name C/O ZOOM AUTOWERKS PTE LTD  
Company Address  
Hirer's Name LEOW JOON PEW  
Hirer's Address 12 Lorong 14 Geylang #08-03 S(398924)  
NRIC/Passport No. S1556409A SIN  
Driving License No. Issue By TP  
Local Contact 9845 3100 DOB

Left Side

Back

Model TOYOTA AHI3  
Licence Plate SLH2127X  
Colour Blue

\* Rates do not include Petrol.

Taken

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Return

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

\* Every 1/8 of petrol used is chargeable @ \$20 nett.

Right Side

Front

Top

Remarks : D = Dent S = Scratches C = Chips R = Rust M = Missing

### RENTAL DETAILS

Start Date 09/01/2019 1:15pm Start Time  
Return Date 14/01/2019 Return Time

	RATES	QTY	TOTAL
Rental Amount	\$120	5	\$600
Additional Driver			
Malaysia Usage *Destination : ( )			
Rental of GPS			
Rental of P-Plate			
<b>Total Cost Of Rental</b>			<b>\$600</b>

Remarks:

Hirer's Signature



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jan 2019 / 14:17:32

Receipt Date/Time : 09 Jan 2019 / 14:17:16

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190109-002188

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SH8721H As at 08 Jan 2019/20:40:00 Insurance Co: INDIA INTL INS PTE LTD			
1	Insurance Enquiry - SH8721H Enquiry Fee 20190109141630617767	7.00	0.49	7.49
	<b>Sub-Total</b>	<b>7.00</b>	<b>0.49</b>	<b>7.49</b>
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx0962		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## TAX INVOICE

Our Ref No: GR-19-007357

Date of Request: 14/01/2019

Your Ref No: WALK IN ELIN

ZOOM AUTOWERKS PTE LTD  
130 BEDOK RESERVOIR ROAD, EUNOS SPRING, #08-1339  
SINGAPORE 470130

Dear Sir/Madam,

Date of Accident: 08/01/2019

Vehicle No: SLC5049U

Place of Accident: 24 LORONG 18 GEYLANG

Involving Vehicle No: SH8721H

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SH8721H	24 LORONG 18 GEYLANG	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-007356

Date of Request: 14/01/2019

Your Ref No: WALK IN ELIN

ZOOM AUTOWERKS PTE LTD  
130 BEDOK RESERVOIR ROAD, EUNOS SPRING, #08-1339  
SINGAPORE 470130

Dear Sir/Madam,

Your Vehicle No: SLC5049U

Date of Accident: 08/01/2019

Place of Accident: 24 LOR 18 GEYLANG

Involving Vehicle No: SH8721H

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement




































## CLAIM SUBFOLDER TRACKING

















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jan 2019 <a href="#">Edit Reg</a>		10 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>LEOW JOON PEW</b> , ID: S1556409A								
Vehicle Reg. No.:	<b>SLC5049U</b>	Date of Loss:	08/01/2019 20:00 - :59 [31 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19010268</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SH8721H</b>	Policy No. (Claimant):	5080412572-03						
		Excess:							
Repairer:	<b>Zoom Autowerks Pte Ltd (HQ)</b> 130 Bedok Reservoir Road, Eunus Spring, #08-1339, 470130 Bedok - Tel: 94507920								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 21/01/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (27/02/2019): Alert - Adj Mandate Approved (S\$4736.45) - SLC5049U - Claim Handler: Zuhaidah Bt...</li> <li>III_SG (29/01/2019): Alert - Adj Mandate Approved (S\$0.00) - SLC5049U - Claim Handler: Zuhaidah Bte S...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLC5049U (MCT19010268)  
[SH8721H]  
TP  
LEOW JOON PEW  
Jan 8 2019 8:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Zoom Autowerks Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images								3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	25/02/19 12:04	General View							Load JPG <input checked="" type="checkbox"/>	
2	25/02/19 12:04	General View							Load JPG <input checked="" type="checkbox"/>	
3	25/02/19 12:04	General View							Load JPG <input checked="" type="checkbox"/>	
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81	25/02/19 12:04	General View	 Load PDF	
82	25/02/19 12:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
83	25/02/19 12:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
84	25/02/19 12:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/01/19 15:20	EMAIL FROM III DD 10012019	 Load PDF	



Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
2	10/01/19 15:20	TP GIA REPORT		Load PDF
3	27/02/19 12:11	GIA SEARCH		Load PDF
4	27/02/19 12:11	LOD		Load PDF
5	27/02/19 12:11	LTA SEARCH		Load PDF
6	27/02/19 12:11	RENTAL RECEIPT		Load PDF
7	04/03/19 09:39	TP Estimate-Marked		Load PDF
8	05/03/19 13:53	WORKSHOP INVOICE		Load PDF
9	05/03/19 13:53	AUTHORISATION TO ACT FORM		Load PDF
10	05/03/19 13:53	DISCHARGE VOUCHER		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	11/01/19 08:51	Singapore Accident Statement		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19000608/UFB3Q2

Date: 05/03/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle  
No : SLC5049U

Insured Vehicle No : SH8721H

Date of Loss: 08/01/2019

Nature of Claim:

TP

Claim No: MCT19010268

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLC5049U

Make &amp; Model: HONDA VEZEL, 1.5 (A)

Reg. Date: 17/05/2016 (Man. Year: 2016)

Colour: Blue

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: L15B4037618

Chassis No: RU11117612

Odometer: 32503 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Dunlop 6 mm

Rear Left Side: Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,522.28	3,488.92	5,033.36	59.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,030.00	1,800.00	2,230.00	55.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>12,552.28</b>	<b>5,288.92</b>	<b>7,263.36</b>	<b>57.86</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>12,552.28</b>	<b>4,200.00</b>	<b>8,352.28</b>	<b>66.54</b>
<b>+ Car Rental (5.0 x S\$100.00/day) (S\$)</b>		500.00		
<b>+ Doc/Search Fee (S\$)</b>		36.45		
<b>Nett Liability (S\$)</b>		<b>4,736.45</b>		

### INSPECTION

Date of Assignment: 10/01/2019

Date Inspected: 10/01/2019 Inspected At:

Zoom Autowerkz Pte Ltd (HQ)  
130 Bedok Reservoir Road,  
Eunos Spring, #08-1339,  
470130 Bedok

Estimated Period of Repair: 5.0 days

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**Adjuster:** MARCUS CHUA**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 27 Feb 2019)
Parts:	M1-SUV	HONDA VEZEL 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLC5049U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN MOULDING	Necessary	121.80 FL	*121.80 FL
2	1		*REAR TAILGATE	Dented / Warped	953.00 FL	*953.00 FL
3	1		*REAR TAILGATE DAMPERS	Not Necessary	331.60 FL	*- FL
4	1		*REAR TAILGATE INNER TRIM BOARD	Not Necessary	225.00 FL	*- FL
5	1		*REAR TAILGATE INNER PULL POCKET	Not Necessary	32.00 FL	*- FL
6	1		*REAR TAILGATE LAMPS	Cracked	285.00 FL	*285.00 FL
7	1		*REAR TAILGATE LOCK	Not Necessary	269.50 FL	*- FL
8	1		*REAR TAILGATE LOGO	Not Necessary	40.30 FL	*- FL
9	1		*REAR TAILGATE RUBBER	Not Necessary	227.00 FL	*- FL
10	1		*SET REAR TAILGATE OPENING SWITCH	Not Necessary	175.00 FL	*- FL
11	1		*REAR TAILGATE VEZEL EMBLEM	Necessary	56.20 FL	*56.20 FL
12	1		*REAR TAILLAMP	Cracked	680.00 FL	*486.20 FL
13	1		*REAR TAILLAMP PANEL	Repair	533.70 FL	*- FL
14	1		*REAR TAILLAMP PANEL INNER GARNISH	Not Necessary	140.50 FL	*- FL
15	1		*REAR KEYLESS SENSOR	Not Necessary	189.50 FL	*- FL
16	1		*REAR BUMPER	Dented	863.50 FL	*753.00 FL
17	1		*REAR BUMPER -SIDE O/S	Distorted	225.30 FL	*225.30 FL
18	1		*REAR BUMPER BRACKETS	Not Necessary	97.00 FL	*- FL
19	1		*REAR BUMPER LOWER GARNISH	Not fitted	325.00 FL	*- FL
20	1		*REAR BUMPER REFLECTOR	O/S Cracked	303.80 FL	*150.00 FL
21	1		*REAR BUMPER SIDE RETAINER	Bent	50.90 FL	*50.90 FL
22	1		*REAR EXHAUST SILENCER	Dented / Bent	840.30 FL	*840.30 FL
23	2		*REAR EXHAUST MOUNTINGS	Necessary	49.00 FL	*49.00 FL
24	1		*REAR FENDERS	Repair	1,500.70 FL	*- FL
25	1		*REAR FENDER AIR GATE	Not Necessary	48.00 FL	*- FL
26	1		*REAR FENDER WHEEL HOUSING	Not Necessary	685.00 FL	*- FL
27	1		*REAR FENDER INNER SHIELD	Not Necessary	149.80 FL	*- FL
28	1		*REAR FENDER INNER TRIM BOARD	Not Necessary	245.00 FL	*- FL
29	1		*REAR FENDER WHEEL ARCH GARNISH O/S	Torn	300.70 FL	*284.20 FL
30	1		*REAR FENDER QUARTER GLASS MOULDING	Not Necessary	115.00 FL	*- FL
31	1		*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS
32	1		*SET REAR BUMPER CLIP	Necessary	45.00 FS	*45.00 FS
33	1		*SET REAR REVERSE SENSOR	Not Necessary	350.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>10,534.10</b>	<b>4,339.90</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>2,011.82</b>	<b>850.98</b>
<b>Total Parts (\$\$)</b>	<b>8,522.28</b>	<b>3,488.92</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE ,REPLACE DAMAGED LAMPS & CHECK UP WIRING	New	80.00	30.00
2	TO REMOVE & REFIT INNER GARNISHES	New	150.00	80.00
3	TO REMOVE & REFIT REAR REVERSE SENSOR	New	150.00	50.00
4	TO TRANSFER REAR TAILGATE MECHANISM & WIRING ASSEMBLY	New	120.00	60.00
5	TO REMOVE & REFIT REAR WINDSCREEN GLASS	New	180.00	120.00
6	TO REMOVE ,REFIT & REPLACE EXHAUST SILENCER & MOUNTINGS	New	150.00	60.00
7	TO APPLY UNDERCOATING	New	200.00	50.00
8	PANEL BEATING	New	1,600.00	600.00
9	TO RE-SPRAY THE AFFECTED AREAS	New	1,400.00	750.00
<b>Gross Labour Cost (S\$)</b>			<b>4,030.00</b>	<b>1,800.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >