

## Vic (LKKAuto)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Wednesday, 14 August, 2019 5:07 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: <REJECT> Your Ref: 7071699046SG\_ACCIDENT INVOLVING VEHICLES SKW 4953Y AND PA 2341H ON 05/01/2019 LKK REF CC6/AIG19000597/Ahb3

Dear Vic,

Please proceed to reject third party's claim.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Wednesday, July 24, 2019 6:27 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** [EXTERNAL] <REJECT> Your Ref: 7071699046SG\_ACCIDENT INVOLVING VEHICLES SKW 4953Y AND PA 2341H ON 05/01/2019 LKK REF CC6/AIG19000597/Ahb3

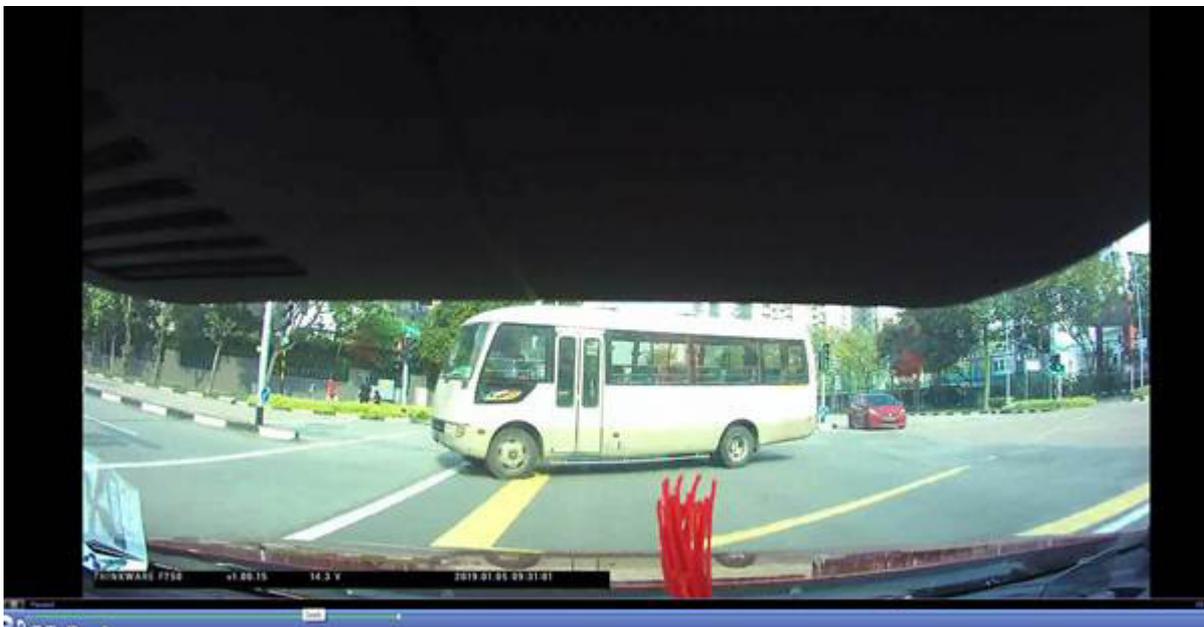
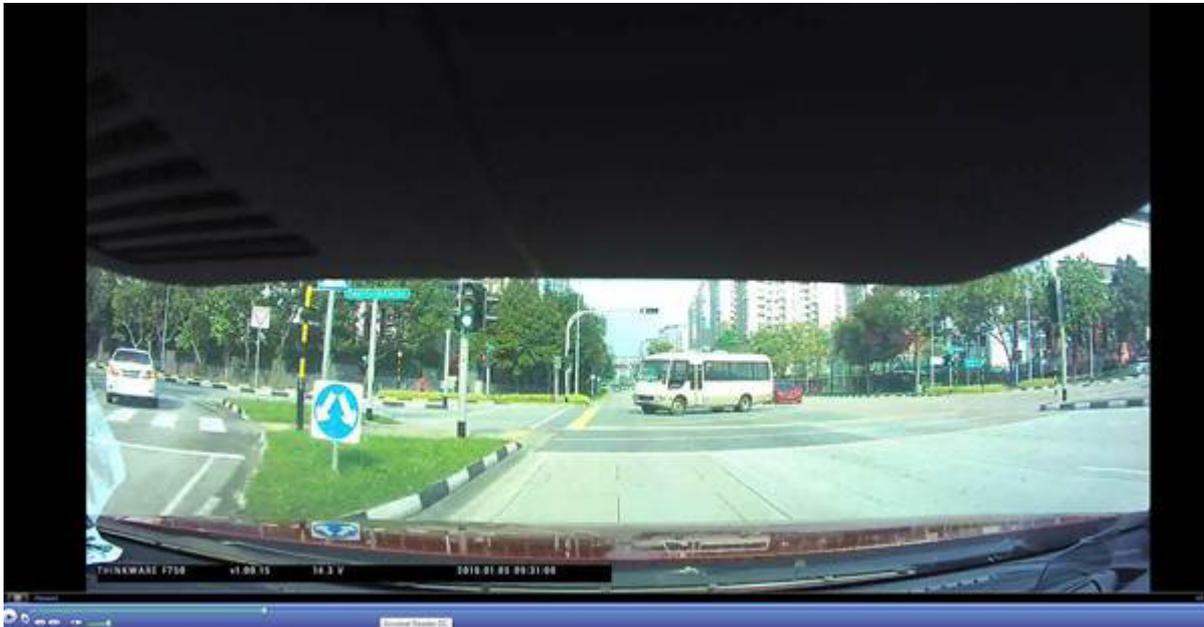
This message is from an external sender; be cautious with links and attachments.

**Your Ref: 7071699046SG**  
**Our Ref: CC6/AIG19000597/Ahb3**

Dear Norsiah,

We refer to the subject matter.

Our Insured reported that he was travelling across the junction with green light on his favour and TP was making a right on the opposite lane when the collision occurred. Kindly refer to the video footage uploaded in merimen and to the below screenshot.



We are of the view that our Insured is not liable of the accident since traffic light was on his favour.

As such, we intend to deny TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**Vic (LKKAuto)**

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**From:** Admin nht <admin@nhtmotor.com>  
**Sent:** Friday, 16 August, 2019 9:24 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Chloe  
**Subject:** Re: PA2341H CLAIMING AGAINST SKW4953Y DOA:05.01.19 LKK REF CC6/AIG19000597/Ahb3

Without Prejudice

Hi Vic

Contents noted with thanks.

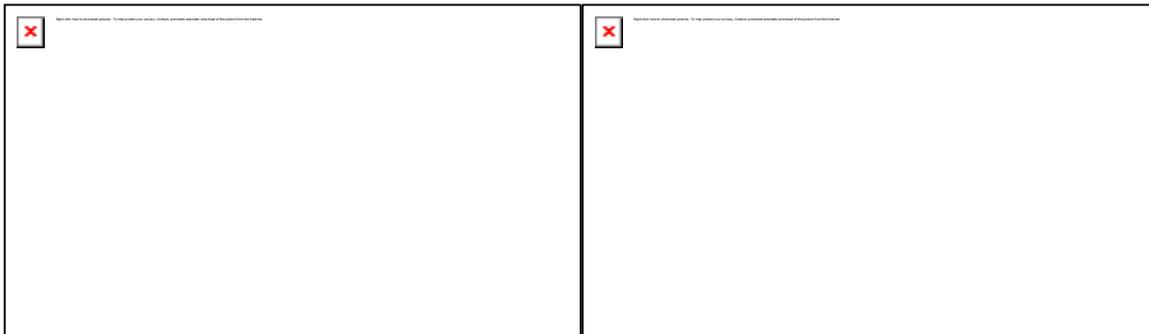
Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Aug 16, 2019 at 9:19 AM Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Without Prejudice

Dear Sukyi,

We refer further to our below email.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

Our Insured Driver had reported that he was crossing the junction with green light on his favour when your client was making a right turn from the opposite lane. Please refer to the attached video footage for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 24 July, 2019 6:18 PM  
**To:** Admin nht  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: PA2341H CLAIMING AGAINST SKW4953Y DOA:05.01.19 LKK REF CC6/AIG19000597/Ahb3

Without Prejudice

Dear Sukyi,

We refer to your below email.

Please find attached video footage as requested. Based on the footage, green light was in favour of our Insured at the junction.

We are pending for our principal's further instruction and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Admin nht [<mailto:admin@nhtmotor.com>]

**Sent:** Friday, 5 April, 2019 10:20 AM

**To:** Shu Pei (LKKAuto)

**Cc:** Olivia Lau (LKKAuto); Chloe; Admin A; Joy Irene (LKKAuto)

**Subject:** Re: PA2341H CLAIMING AGAINST SKW4953Y DOA:05.01.19

Without Prejudice - **Gentle Reminder**

Hi Joy

Kindly provide us the video footage of the accident as your client mentioned that his car had an in-car camera,thanks.

Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, Mar 26, 2019 at 1:03 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **Gentle Reminder**

Hi Joy

Kindly provide us the video footage of the accident as your client mentioned that his car had an in-car camera,thanks.

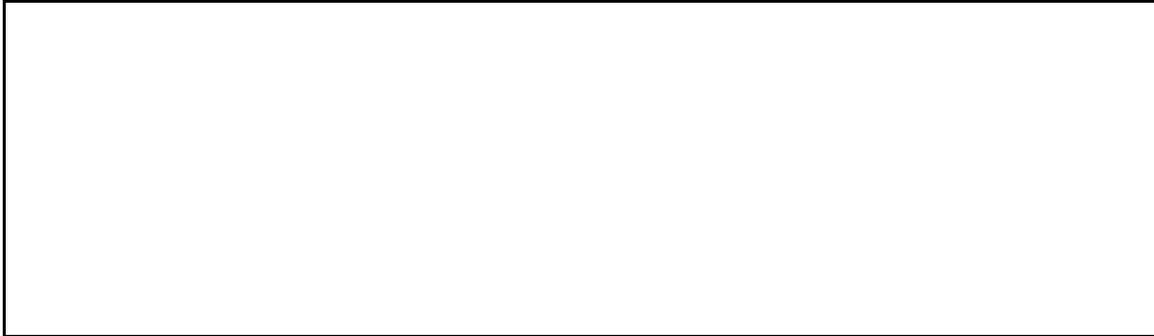
Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Mar 1, 2019 at 10:25 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **Gentle Reminder**

Hi Joy

Kindly provide us the video footage of the accident as your client mentioned that his car had an in-car camera,thanks.

Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Feb 20, 2019 at 5:48 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Joy

Kindly provide us the video footage of the accident as your client mentioned that his car had an in-car camera,thanks.

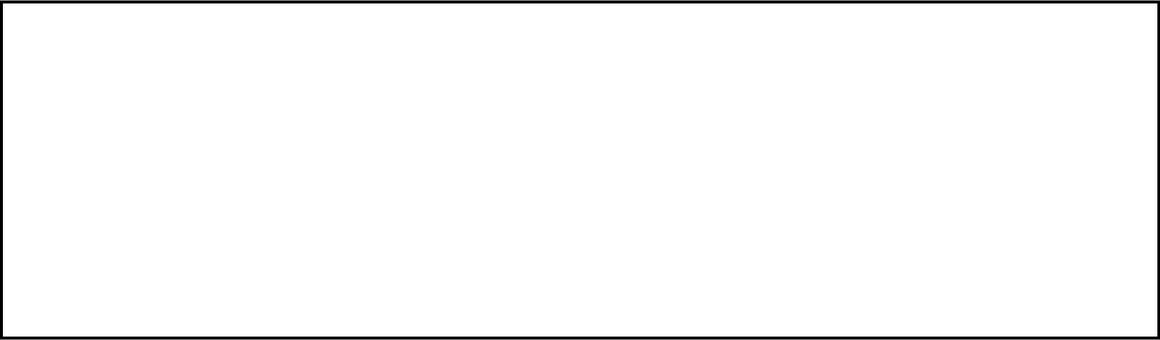
Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Mon, Jan 14, 2019 at 6:28 PM Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG19000597/Ajb3	Joy

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

**Shu Peil Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>

**Sent:** Monday, 14 January 2019 12:22 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: PA2341H CLAIMING AGAINST SKW4953Y DOA:05.01.19

Without Prejudice

Hi Shu Pei

Kindly provide us the video footage of the accident as your client mentioned that his car had an in-car camera,thanks.

Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Jan 10, 2019 at 3:05 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Shu Pei

Enclosed GIA as per your request,thanks.

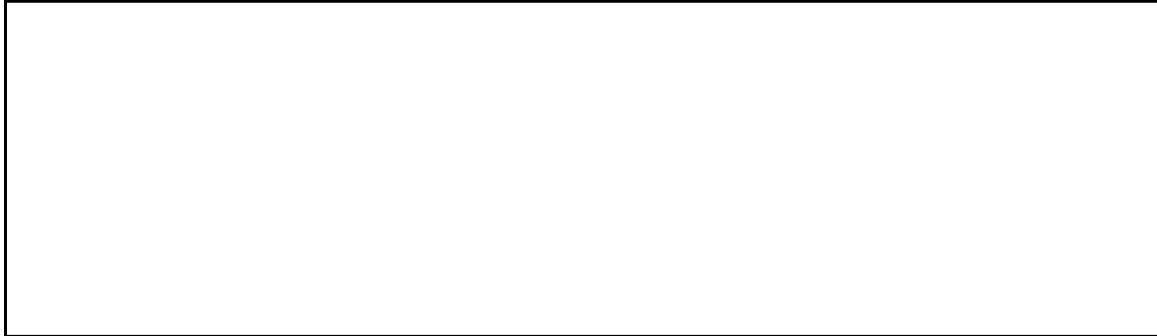
Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Jan 10, 2019 at 2:34 PM Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)> wrote:

Dear Sukyi,

Kindly lets us a have a copy of TP GIA report.

Thank you

Best Regards,

**Shu Peil** Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>  
**Sent:** Wednesday, 9 January 2019 1:26 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>  
**Subject:** PA2341H CLAIMING AGAINST SKW4953Y DOA:05.01.19

Without Prejudice

Hi All

Kindly provide us the video footage of the accident as your client mentioned that his car had an in-car camera,thanks.

Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

