

ASS. REC. BY:

REF

CS/EG119000593/Btd3b2

Special Instruction:

Surveyor

Mr. Jim

ASSIGNMENT (Office)

From (Person):

Steve Jim

of

EGF

Date/Time:

10/11/19 @ 2.00pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PC 6341X

Insured:

YN 98712

at Workshop m/s

Think One Autocare

Tel:

9128 8488

of

No. 18 De Fe Avenue 2

Policy No:

Claim No:

YN 98712

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

04/01/2019.

CA / REV / REP. / REV 24 HRS

'up'

H.O.D. Endorsement:

Date/Time:

2:11pm @ 10/11/19

Person Contacted:

Karen

Vehicle IN (OUT)

Date/Time

Action/Instruction

(✓)

Estimate

PC 6341X - X

YN 98712 - X

11/11/19-

VNI yet.

25/11/19-

Revised via Preli advise via email.

20/3/19-

pending finalization

REF: E61

## ASSIGNMENT

From: Date: 15-01-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: PC 6341X

at Workshop m/s

of No. 18 Defective 2

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

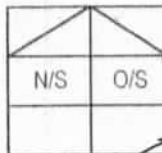
(Client's Record)

Make of Veh:

10:30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: PC 6341X Yr Regn: 31/8/2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA COMMUTER

C.C 2982

Colour: WHITE

A/C: Insured / Std / NI / NA

Sp. Reading: 48414

T/Radio: Insured / Std / NI / NA

Eng/No: 1KD2735973

C/No: KDH2230033417

Gen. Cond: Good / Fair / Poor / BurntSteering: Order / Jammed / Leaked / Burnt orBrake: Order / Jammed / Leaked / Burnt orModi: MT S/Rim / STD A/Rim or

Tyre Size: F: 195/80/15

R: 195/80/15

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mm

R/Bal. 7 mm

L/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 4/1/19

D.O.I. 15/1/19

Survey held at Think One

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Finalize lump sum \$1550/-, 4 days with karen.  
(led: 11684.25, 0890)

MV 68,000/-  
PV 26,487/-  
NV 41,513/-

RECEIVED 25 MAR 2019

Tarim  
line  
15/1/19

Date/Time, File Pass to?

☐ Preli. Report

1) 25/3 Typst

☒ Final Report

Date/Time, File Return to?

2)

Days Of Repair: 4

Resurvey No. of Trip: -

Survey Fee:

Transportation

) S + RS St

) Photos

) Others

TOTAL

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech Invs (\$)☐ Weekend (\$)

Report Format: TP

Lump Sum / I.B.I: (\$ 1550/-)

|     |
|-----|
| 250 |
| 350 |

## Nivitha (LKK Auto)

---

**From:** Steve Lim <steve.lim@ergo.com.sg>  
**Sent:** Thursday, 10 January 2019 2:00 PM  
**To:** SUR (sur@lkkauto.com); Admin-D (LKKAuto) (admin-d@lkkauto.com)  
**Cc:** Siti Rahman  
**Subject:** FW: PC6341X & YN9871Z ACCIDENT DATED ON 04.01.2019  
**Attachments:** OI report.pdf

**Importance:** High

Hi LKK,

Please proceed to conduct PRS on the above. Our insured's report is attached

Steve Lim  
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
Fax.: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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---

**From:** Karen Tan [mailto:karentan@thinkone.com.sg]  
**Sent:** Thursday, 10 January, 2019 1:59 PM  
**To:** Steve Lim  
**Subject:** RE: PC6341X & YN9871Z ACCIDENT DATED ON 04.01.2019  
**Importance:** High

Hi Steve,

We shall proceed with LKK Auto Consultants Pte Ltd.

Thank you.

**Karen Tan**  
Claim Advisor  
Think One Autocare Pte Ltd  
No.18 Defu Avenue 2  
Singapore 539522  
HP : 9128 8488  
DID : 6844 3300 FAX : 6842 4988

**From:** Steve Lim <steve.lim@ergo.com.sg>  
**Sent:** Thursday, 10 January, 2019 10:34 AM  
**To:** Karen Tan <karentan@thinkone.com.sg>  
**Cc:** Siti Rahman <Siti.Rahman@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** FW: PC6341X & YN9871Z ACCIDENT DATED ON 04.01.2019  
**Importance:** High

**WITHOUT PREJUDICE**

Dear Karen,

Please note our insured vehicle number should be YN9871Z

We acknowledged receipt of your email below for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

|   |     |                                        |
|---|-----|----------------------------------------|
| 1 | AIS | Automobile Inspection Services Pte Ltd |
| 2 | FTA | FormTeam Consultancy Pte Ltd           |
| 3 | IAS | Infiniti Appraisal Service             |
| 4 | JPK | JP Knights Pte Ltd                     |
| 5 | LBS | L.B.S Auto Consultants Pte Ltd         |
| 6 | LKK | LKK Auto Consultants Pte Ltd           |
| 7 | PS  | Priority Services                      |
| 8 | VAC | Vicom Ltd                              |

Kindly let us have your reply on the selection of the surveyor.

Steve Lim  
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
Fax.: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

**ERGO**

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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**From:** Karen Tan [mailto:karentan@thinkone.com.sg]

**Sent:** Thursday, 10 January 2019 9:47 AM

**To:** MotorDesk <motordesk@ergo.com.sg>

**Subject:** PC6341X & YN9817Z ACCIDENT DATED ON 04.01.2019

**Importance:** High

Dear Sir/Mdm,

I would like to arrange for a surveyor for PC6341X. As my client is claiming against your insured YN9817Z for the above mentioned accident.

Thank you.

**Karen Tan**

Claim Advisor

Think One Autocare Pte Ltd

No.18 Defu Avenue 2

Singapore 539522

HP : 9128 8488

DID : 6844 3300 FAX : 6842 4988

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Friday, 25 January 2019 5:08 PM  
**To:** Admin-D (LKKAuto); 'Steve Lim'; assignments  
**Cc:** 'Siti Rahman'; SUR  
**Subject:** RE: PC6341X & YN9871Z ACCIDENT DATED ON 04.01.2019  
**Attachments:** PRELI ADVISED PC 6341X.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **PC 6341X**

Kindly provide your claim/ref no.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 10 January 2019 2:17 PM  
**To:** 'Steve Lim' <[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Siti Rahman' <[Siti.Rahman@ergo.com.sg](mailto:Siti.Rahman@ergo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: PC6341X & YN9871Z ACCIDENT DATED ON 04.01.2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Steve Lim [<mailto:steve.lim@ergo.com.sg>]  
**Sent:** Thursday, 10 January 2019 2:00 PM  
**To:** SUR ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) ([admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Siti Rahman <[Siti.Rahman@ergo.com.sg](mailto:Siti.Rahman@ergo.com.sg)>  
**Subject:** FW: PC6341X & YN9871Z ACCIDENT DATED ON 04.01.2019  
**Importance:** High



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA  
Our Ref: CS/EG119000593/Btd3

Date: 25/01/2019

The Motor Claims Department  
ERGO INSURANCE PTE LTD

Dear Sirs/Mdm

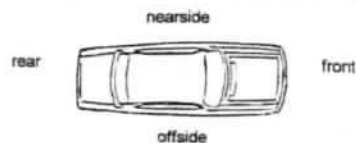
**PRELIMINARY ADVICE OF VEHICLE NO. PC 6341X .**

Please be informed that we had conducted the inspection of the above-mentioned vehicle on 15/01/2019 at the premises of M/s Think One Autocare and have the following to report: -

|                          |                 |
|--------------------------|-----------------|
| Workshop Estimate Amount | : S\$ 13,234.25 |
| Revised Estimate Amount  | : S\$ 1,961.75  |
| "Check" Items Amount     | : S\$ 0.00      |
| Market Value             | : S\$ -         |
| LTA Reimbursement Value  | : S\$ -         |
| Nett Value               | : S\$ -         |

**Description of Damage:**

The vehicle sustained damages rear and n/s portion.



Repair days: 4 Days

**Comments/ Present Status:**

Damages Consistent.

Yours faithfully

Lim T G  
Automotive Assessor

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars     |                            |
|-------------------------------|----------------------------|
| Owner ID Type:                | Company                    |
| Owner ID:                     | 9323E                      |
| Vehicle Details               |                            |
| Vehicle No.:                  | PC6341X                    |
| Vehicle to be Exported:       | No                         |
| Intended Deregistration Date: | 15 Jan 2019                |
| Vehicle Make:                 | TOYOTA                     |
| Vehicle Model:                | HIACE COMMUTER GL 3.0 AUTO |
| Primary Colour:               | White                      |
| Manufacturing Year:           | 2017                       |
| Engine No.:                   | 1KD2735973                 |
| Chassis No.:                  | KDH2230033417              |
| Maximum Power Output:         | -                          |
| Open Market Value:            | \$42,327.00                |
| Original Registration Date:   | 31 Aug 2017                |
| First Registration Date:      | 31 Aug 2017                |
| Transfer Count:               | 0                          |
| Actual ARF Paid:              | \$2,117.00                 |
| Intended PARF Rebate Details  |                            |
| PARF Eligibility:             | No                         |
| PARF Eligibility Expiry Date: | -                          |
| PARF Rebate Amount:           | \$0.00                     |
| Intended COE Rebate Details   |                            |
| COE Expiry Date:              | 30 Aug 2027                |
| COE Category:                 | C - Goods Vehicle & Bus    |
| COE Period(Years):            | 10                         |
| PQP Paid:                     | \$30,715.00                |
| COE Rebate Amount:            | \$26,487.00                |
| <b>Total Rebate Amount:</b>   | <b>\$26,487.00</b>         |

The information contained herein is correct as at 15 Jan 2019

OK

Dep 8,30/yr

MV 68,000.00

PV 26,487.00

NV 41,513.00

*hui*  
15/1/19




**Toyota Hiace 3.0A Super GL Dark Prime**
**\$84,800****\$10,240 /yr****28-Apr-2017****2,982 cc****55,000 km****Bus****Available****Fuel Type:** Diesel

Enjoy Low Interest Bank Rate. Highest Specification Toyota Hiace. Comes With 5 Years Engine Warranty. Luxurious 8 Rear Seater Bus With Plenty Of Leg Room For Adult Passenger. Conditions As Good As New...

PREMIUM AD

Euro Performance Asia Pte Ltd

Posted: 05-Jan-2019 Tags: 2017 Toyota Hiace, 2017 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

**Toyota Hiace**

-

N.A

**13-Jul-2017****2,982 cc**

-

**Van****SOLD****Fuel Type:** Diesel

Used For Only A Year, Well Kept And Maintained By Owner! No Repairs Needed. Under Warranty. Monthly Cheaper Than Rental, High Loan Available. Call Now To View!

ABWIN (1994) Pte Ltd

Posted: 05-Jan-2019 Tags: 2017 Toyota Hiace, 2017 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

**Toyota Hiace****\$69,800****\$8,130 /yr****16-Aug-2017****2,982 cc**

-

**Van****Available****Fuel Type:** Diesel

Deliver Jan\*2019! Euro 6 Toyota Hiace Turbo SDR Manual, Borneo Unit, Ready Stock, Agent Warranty 3 Years Or 100000Km! 90% To 100% Loan Available!

Posted: 02-Jan-2019 Tags: 2017 Toyota Hiace, 2017 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

**Pimp Your Ride With Sports Rim**

Sports rim do not just perk up the aggressive outlook of a car, it actually does improve performance with its lighter weight. Find yourself a beautiful set of rims from the list of tyre & rims retailers.

Find out more!

**Toyota Hiace**

-

N.A

**30-Nov-2017****2,982 cc**

-

**Van****CLOSED****Fuel Type:** Diesel**Auction Closing Time:** 3rd Jan 2019 at 11:00 PM

No Key. This Vehicle Is Non GST Chargeable, Kindly Download The Non GST Chargeable Tender Form At This Link: <https://goo.gl/F8mTB9>

AUCTION VEH

Posted: 27-Dec-2018 Tags: 2017 Toyota Hiace, 2017 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

**Toyota Hiace****\$57,800****\$6,950 /yr****08-May-2017****2,982 cc**

-

**Van****Available****Fuel Type:** Diesel

Posted: 26-Dec-2018 Tags: 2017 Toyota Hiace, 2017 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota


**Toyota Hiace 3.0A Super GL Dark Prime**
**\$89,800****\$10,760 /yr****19-May-2017****2,982 cc****6,000 km****Bus****Available****Fuel Type:** Diesel

Think One Automobile &amp; Trading

Posted: 21-Dec-2018 Tags: 2017 Toyota Hiace, 2017 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

**Toyota Hiace**

-

N.A

**28-Jul-2017****2,982 cc**

-

**Van****SOLD****Fuel Type:** Diesel

Euro 6 Toyota Hiace 5 Doors Diesel. Low Fuel Consumption Of: 8.5Km/Litre. Full Servicing History With Low Mileage, 100% Accident Free, High Trade In For Your Used Vehicle! High Loan Available!

Sng Auto Trading

Posted: 20-Dec-2018 Tags: 2017 Toyota Hiace, 2017 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

**Toyota Hiace****\$61,900****\$7,360 /yr****13-Jun-2017****2,982 cc****39,000 km****Van****Available****Fuel Type:** Diesel

90% Loan Avail. WhatsApp For Viewing Arrangement,. Consignment Unit. Just Serviced. Accident Free.

Prem Roy Motoring

Posted: 20-Dec-2018 Tags: 2017 Toyota Hiace, 2017 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

**Toyota Hiace**

-

N.A

**30-May-2017****2,982 cc**

-

**Van****SOLD****Fuel Type:** Diesel

Best Price In Town! Best Japanese Commercial Brand In The Market! Only 1 Owner, Low Mileage, 100% Accident Free! Borneo Motors Unit, Warranty And Free Servicing By Borneo, Free Road Tax, High Loan Ava...

Net Link Partners Pte Ltd

Posted: 14-Dec-2018 Tags: 2017 Toyota Hiace, 2017 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

Compare [ 1 ]

Select used cars to Compare or Add to Alert

Shortlist [ 1 ]

Add to Shortlist

Compare Now

Clear All



Toyota Hiace

16-Aug-2017

To compare cars,  
select from the  
search results.

To compare cars,  
select from the  
search results.

To compare cars,  
select from the  
search results.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                         |
|----------------------------|-------------------------|
| Date Of Report             | 08/01/2019 09:48        |
| Date Of Accident           | 04/01/2019 14:30        |
| Exact Location Of Accident | 21 GEYLANG EAST CENTRAL |
| Country/State of Loss      | SINGAPORE               |

### DETAILS OF OWN VEHICLE

|                             |                        |
|-----------------------------|------------------------|
| Vehicle Registration Number | PC6341X                |
| <b>Insured/Policyholder</b> |                        |
| Name Of Registered Owner    | AEDGE HOLDINGS PTE LTD |
| Co Reg No                   | 200509323E             |
| Email Address               | NOEMAIL                |
| Mobile Phone No             | (LOCAL) +65-87557037   |
| Alternative Phone No        | OFFICE-87557037        |

### Vehicle Particulars

|                                                                              |                           |
|------------------------------------------------------------------------------|---------------------------|
| Manufacturer                                                                 | TOYOTA                    |
| Model                                                                        | HIACE-3.0 COMMUTER GL (A) |
| Exact Purpose for which vehicle was being used at time of accident           | WORKING                   |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                        |
| If No, Please state action to be taken                                       | THIRD PARTY               |
| Vehicle Category                                                             | PRIVATE HIRE              |

### Insurance Company

|                           |                                        |
|---------------------------|----------------------------------------|
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage          | COMPREHENSIVE                          |
| Fleet Policy              | YES                                    |
| Policy Number             | 5080489680-02                          |
| Cover Note Number         |                                        |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | ROSLINOR BIN MAZLAN   |
| NRIC No              | S1443488G             |
| Date Of Birth        | 23/03/1960            |
| Occupation           | OUTDOOR               |
| Date Of Driving Pass | 08/05/2001            |
| Driving Experience   | 17 YEARS AND 7 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-87557037  |
| Fax Number           |                       |
| Contact Number       |                       |
| EEmail Address       | NOEMAIL               |

Address APT BLK 337 BUKIT BATOK STREET 34 #04-06  
Postcode 650337  
Was driver an employee of the Insured's Company YES  
If No, Relationship of the Driver with the Insured  
Vehicle Registration Number of Driver's Own Vehicle -  
-  
-  
Insurance Company of Driver's Own Vehicle -  
-  
-

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles (including own vehicle) involved in the accident 2  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 7

Passenger 1  
NAME: : LIM SHI ER SYLVIA  
GENDER: : FEMALE  
Passenger 2  
NAME: : GOH SIHUI  
GENDER: : FEMALE  
Passenger 3  
NAME: : HARSHAVARDHAN RAMANARAY  
GENDER: : MALE  
Passenger 4  
NAME: : LIM TENG SEET, SHAWN  
GENDER: : MALE  
Passenger 5  
NAME: : INTAN FAZIRA  
GENDER: : FEMALE  
Passenger 6  
NAME: : ANIRUDH  
GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

ON THE 04.01.2019 AT ABOUT 14:30HR. I WAS DRIVING PC6431X AT THE STATED LOCATION. I WAS SENDING THE STUDENTS BACK FROM SCHOOL. I PARK ASIDE TO LET THE STUDENT ALIGHT. A VEHICLE OF YN9871Z FROM BEHIND COLLIDE AT MY REAR RIGHT PORTION. NO INJURIES INCURRED IN THIS ACCIDENT. I GOT 1 ATTENDACE ONBOARD, I DON'T HAVE HER NAME.

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YN9871Z

Vehicle Make/Model/Colour

Details Of Properties VEHICLE B

Vehicle Category GOODS VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

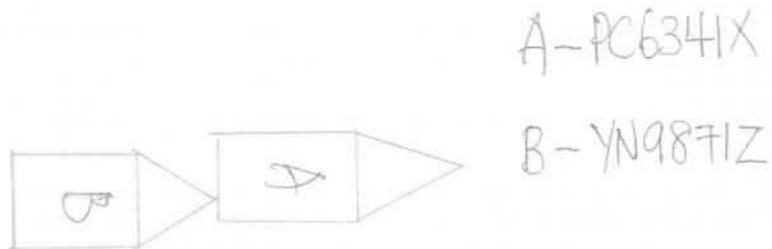
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 04-01-2019 at about 14:30hr. I was driving PC6341X at the stated location. I was sending the students back from school. I Parked side to let the student alight. A vehicle of YN9871Z from behind collide at my rear right portion. No injuries incurred in this accident.

I got 1 attendance onboard, I don't have her name.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Think One Autocare Pte Ltd  
18 Defu Lane Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4980

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

**Think One Autocare Pte Ltd**  
**No.18 Defu Avenue 2**  
**Singapore 539522**  
**Tel: 6844 3300 Fax: 6842 4988**

**PC6341X Toyota Hiace**

|                           |     |                                         | Estimated<br>Parts Price |           |
|---------------------------|-----|-----------------------------------------|--------------------------|-----------|
| No                        | Qty | Parts Description                       |                          |           |
| 1                         | 1   | Rear bumper assy                        | \$ 1,660.00              | RA        |
| 2                         | 1   | Rear bumper right bracket               | \$ 86.00                 | NEC ✓     |
| 3                         | 1   | Rear tailgate assy                      | \$ 2,662.00              | NNX       |
| 4                         | 1   | Rear tailgate lock mechanism            | \$ 266.00                | NNX       |
| 5                         | 1   | Rear tailgate lock catch                | \$ 64.00                 | NNX       |
| 6                         | 2   | Rear tailgate hinges                    | \$ 166.00                | NNX       |
| 7                         | 2   | Rear tailgate damper                    | \$ 375.00                | NNX       |
| 8                         | 1   | Rear tailgate centre logo               | \$ 69.00                 | NEC SCR ✓ |
| 9                         | 1   | Rear tailgate 'GL' emblem               | \$ 68.00                 | SCR ✓     |
| 10                        | 1   | Rear tailgate windscreen glass moulding | \$ 295.00                | } NNX     |
| 11                        | 1   | Rear tailgate lock actuator             | \$ 189.00                |           |
| 12                        | 1   | Rear right taillamp                     | \$ 385.00                | BR ✓      |
| 13                        | 1   | Rear right taillamp lower panel         | \$ 109.00                | SCR       |
| 14                        | 1   | Rear right fender panel assy            | \$ 4,850.00              | NNX       |
| 15                        | 1   | Rear end lower panel                    | \$ 1,275.00              | NNX       |
|                           |     |                                         | \$ 13,019.00             |           |
| Less 25%                  |     |                                         | \$ 3,254.75              |           |
|                           |     |                                         | \$ 9,764.25              |           |
| <u>Special Nett Items</u> |     |                                         |                          |           |
| 1                         | 10  | Rear bumper clips                       | \$ 50.00                 | NEC ✓     |
| 2                         | 1   | Rear windscreen glass sealant           | \$ 80.00                 | } NNX     |
| 3                         | 1   | Rear right quarter glass sealant        | \$ 80.00                 |           |
| 4                         | 1   | Rear right fender panel sealant         | \$ 80.00                 |           |
|                           |     |                                         | \$ 290.00                |           |
| <b>Total Parts</b>        |     |                                         | <b>\$ 10,054.25</b>      |           |

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PC6341X Toyota Hiace

| No             | Description                                                                                                    | Labour Charges     |
|----------------|----------------------------------------------------------------------------------------------------------------|--------------------|
| 1              | Labour for panel beating, cut, weld, straighten rear right affected area and replace rear right damaged parts. | \$ 1,200.00 600.00 |
| 2              | To putty and spray painting rear right portion.                                                                | \$ 1,200.00 400.00 |
| 3              | To check rear lighting and wiring.                                                                             | \$ 50.00 ✓         |
| 4              | To remove and install rear tailgate lock mechanism.                                                            | \$ 80.00 NNX       |
| 5              | To remove and install rear inner garnish and trim to facilitate the repair.                                    | \$ 150.00 NNX      |
| 6              | To apply anti rust proofing to rear right affected area.                                                       | \$ 120.00 60.00    |
| 7              | To remove and install rear windscreen glass to facilitate the repair.                                          | \$ 140.00          |
| 8              | To remove and install rear right quarter glass to facilitate the repair.                                       | \$ 120.00 } NNX    |
| 9              | Towing service.                                                                                                | \$ 120.00          |
| Total labour : |                                                                                                                | \$ 3,180.00        |

Total parts : \$ 10,054.25

Total labour : \$ 3,180.00

Total repair cost : \$ 13,234.25

? photo

Repair Days 4

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Mr TGLIM 9736 1577

15/1/19




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                       |                       |                             |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|-----------------------|-----------------------------|-------------------------------------------------------------------------------------|
| ERGO INSURANCE PTE LTD                                                                                                                 |                                                                       |                       | Ref : CS/EGI19000593/Btd3e2 |                                                                                     |
| 5 TEMASEK BOULEVARD<br>#04-01 SUNTEC TOWER FIVE<br>SINGAPORE 038985                                                                    |                                                                       |                       | Date : 27-03-2019           |  |
|                                                                                                                                        |                                                                       |                       | Code : EGI                  |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                       |                       |                             |                                                                                     |
| Insured Veh.                                                                                                                           | YN 9871Z                                                              | Veh. Inspected        | PC 6341X                    |                                                                                     |
| Policy No.                                                                                                                             |                                                                       | Coverage (\$)         | 0.00                        |                                                                                     |
| Claim No.                                                                                                                              | YN9871Z                                                               | Excess (\$)           | 0.00                        |                                                                                     |
| Assign From                                                                                                                            | STEVE LIM                                                             | Assign Date           | 10/01/2019                  |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                       |                       |                             |                                                                                     |
| Make & Model                                                                                                                           | TOYOTA HIACE COMMUTER                                                 | c.c                   | 2982                        |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                                | Year of Reg.          | 2017                        |                                                                                     |
| Chassis No.                                                                                                                            | KDH2230033417                                                         | Colour                | WHITE                       |                                                                                     |
| Odometer                                                                                                                               | 48414                                                                 | Steering              | IN ORDER                    |                                                                                     |
| Brakes                                                                                                                                 | IN ORDER                                                              | Modification          | NIL                         |                                                                                     |
| General                                                                                                                                | GOOD                                                                  |                       |                             |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                       |                       |                             |                                                                                     |
|                                                                                                                                        | Size                                                                  | Make                  | Balance                     |                                                                                     |
| R/H Front Tyre                                                                                                                         | 195/80 R15                                                            | BRIDGESTONE           | 7 mm                        |                                                                                     |
| L/H Front Tyre                                                                                                                         | 195/80 R15                                                            | BRIDGESTONE           | 7 mm                        |                                                                                     |
| R/H Rear Tyre                                                                                                                          | 195/80 R15                                                            | BRIDGESTONE           | 7 mm                        |                                                                                     |
| L/H Rear Tyre                                                                                                                          | 195/80 R15                                                            | BRIDGESTONE           | 7 mm                        |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                                       |                       |                             |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.<br>DAMAGES SEE DETAILS.                                                         |                                                                       |                       |                             |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                       |                       |                             |                                                                                     |
| Accident Date                                                                                                                          | 04/01/2019                                                            | Inspection Date       | 15/01/2019                  |                                                                                     |
| Survey held at                                                                                                                         | THINK ONE AUTOCARE PTE LTD<br>NO.18 DEFU AVENUE 2<br>SINGAPORE 539522 |                       |                             |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                       |                       |                             |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                       |                       |                             |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                     |                                                                       |                       |                             |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                    |                                                                       | <b>4 Working Days</b> |                             |                                                                                     |





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Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 6341X

| Qty                                | Description of Parts                                                                                                                                        | Condition             | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|---------------------------|-------------------|
| <b><u>REPLACEMENT OF PARTS</u></b> |                                                                                                                                                             |                       |                           |                   |
| 1                                  | REAR BUMPER ASSY                                                                                                                                            | TO REPAIR SEE LABOUR  | 1,660.00                  | -                 |
| 1                                  | REAR BUMPER RIGHT BRACKET                                                                                                                                   | NECESSARY             | 86.00                     | 86.00             |
| 1                                  | REAR TAILGATE ASSY                                                                                                                                          | NOT NECESSARY         | 2,662.00                  | -                 |
| 1                                  | REAR TAILGATE LOCK MECHANISM                                                                                                                                | NOT NECESSARY         | 266.00                    | -                 |
| 1                                  | REAR TAILGATE LOCK CATCH                                                                                                                                    | NOT NECESSARY         | 64.00                     | -                 |
| 2                                  | REAR TAILGATE HINGES                                                                                                                                        | NOT NECESSARY         | 166.00                    | -                 |
| 2                                  | REAR TAILGATE DAMPER                                                                                                                                        | NOT NECESSARY         | 375.00                    | -                 |
| 1                                  | REAR TAILGATE CENTRE LOGO                                                                                                                                   | NECESSARY / SCRATCHED | 69.00                     | 69.00             |
| 1                                  | REAR TAILGATE 'GL' EMBLEM                                                                                                                                   | SCRATCHED             | 68.00                     | 68.00             |
| 1                                  | REAR TAILGATE WINDSCREEN GLASS MOULDING                                                                                                                     | NOT NECESSARY         | 295.00                    | -                 |
| 1                                  | REAR TAILGATE LOCK ACTUATOR                                                                                                                                 | NOT NECESSARY         | 189.00                    | -                 |
| 1                                  | REAR RIGHT TAILLAMP                                                                                                                                         | BROKEN                | 885.00                    | 755.60            |
| 1                                  | REAR RIGHT TAILLAMP LOWER PANEL                                                                                                                             | SCRATCHED             | 109.00                    | 109.00            |
| 1                                  | REAR RIGHT FENDER PANEL ASSY                                                                                                                                | NOT NECESSARY         | 4,850.00                  | -                 |
| 1                                  | REAR END LOWER PANEL                                                                                                                                        | NOT NECESSARY         | 1,275.00                  | -                 |
|                                    | LESS 25% DISCOUNT                                                                                                                                           |                       | -3,254.75                 | -271.90           |
|                                    |                                                                                                                                                             |                       | 9,764.25                  | 815.70            |
| <b><u>SPECIAL NETT ITEMS</u></b>   |                                                                                                                                                             |                       |                           |                   |
| 10                                 | REAR BUMPER CLIPS (SN)                                                                                                                                      | NECESSARY             | 50.00                     | 50.00             |
| 1                                  | REAR WINDSCREEN GLASS SEALANT (SN)                                                                                                                          | NOT NECESSARY         | 80.00                     | -                 |
| 1                                  | REAR RIGHT QUARTER GLASS SEALANT (SN)                                                                                                                       | NOT NECESSARY         | 80.00                     | -                 |
| 1                                  | REAR RIGHT FENDER PANEL SEALANT (SN)                                                                                                                        | NOT NECESSARY         | 80.00                     | -                 |
|                                    |                                                                                                                                                             |                       | 290.00                    | 50.00             |
| <b><u>LABOUR</u></b>               |                                                                                                                                                             |                       |                           |                   |
|                                    | LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN REAR RIGHT AFFECTED AREA AND REPLACE REAR RIGHT DAMAGED PARTS. INCLUSIVE OF THE REPAIR OF REAR BUMPER ASSY. |                       | 1,200.00                  | 600.00            |
|                                    | TO PUTTY AND SPRAY PAINTING REAR RIGHT PORTION.                                                                                                             |                       | 1,200.00                  | 400.00            |

Report Ref No. CS/EGI19000593/Btd3e2



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Page No.:2 of 2

| Qty         | Description of Parts                                                        | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-------------|-----------------------------------------------------------------------------|---------------|---------------------------|-------------------|
|             | TO CHECK REAR LIGHTING AND WIRING.                                          |               | 50.00                     | 50.00             |
|             | TO REMOVE AND INSTALL REAR TAILGATE LOCK MECHANISM.                         | NOT NECESSARY | 80.00                     | -                 |
|             | TO REMOVE AND INSTALL REAR INNER GARNISH AND TRIM TO FACILITATE THE REPAIR. | NOT NECESSARY | 150.00                    | -                 |
|             | TO APPLY ANTI RUST PROOFING TO REAR RIGHT AFFECTED AREA.                    |               | 120.00                    | 60.00             |
|             | TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO FACILITATE THE REPAIR.       | NOT NECESSARY | 140.00                    | -                 |
|             | TO REMOVE AND INSTALL REAR RIGHT QUARTER GLASS TO FACILITATE THE REPAIR.    | NOT NECESSARY | 120.00                    | -                 |
|             | TOWING SERVICES.                                                            | NOT NECESSARY | 120.00                    | -                 |
|             |                                                                             |               | 3,180.00                  | 1,110.00          |
| GRAND TOTAL |                                                                             |               | 13,234.25                 | 1,975.70          |

|                                                                         |  |  |          |
|-------------------------------------------------------------------------|--|--|----------|
| RECOMMENDED COST OF LUMP SUM REPAIRS<br>(TO ITS PRE-ACCIDENT CONDITION) |  |  | 1,550.00 |
|-------------------------------------------------------------------------|--|--|----------|

Report Ref No. CS/EGI19000593/Btd3e2

LIM TEOW GUAN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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