

REF:

Alh

CC3/Alh19000585/Rlgber

93290

ASSIGNMENT

From

Date:

09/01/2019

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMF 51645

at Workshop n/s

Premium

of

281 Alexandra Rd

Insured:

Policy No:

1800135802

Claims No:

5920459545589

Sum Insured:

Excess:

1000 TBA 10/1/19

(Client's Record)

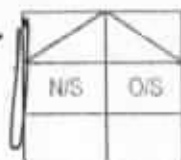
Make of Veh:

George

(Policy Condition)

1:30pm

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

194K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted

Veh No:

SMF 51645

Yr Regn: 2018 / MOV

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q5 SP 2.0

G.C. 1984

Colour:

BLACK

A/C: Insured / Std / NI / NA

Sp Reading

1486

T/Radio: Insured / Std / NI / NA

Eng/Ho:

C/No:

WAU ZZZFY 2J 2245321

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ in order / Jammed / Leaked / Burnt orBrake: ☒ in order / Jammed / Leaked / Burnt orMod: NI / ☒ R/Rim / STD A/Rim or

Tyre Size

F:

235/55R19

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

CONTINENTAL

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

25/12/18

D.O.I.

09/01/19

Survey held at

PREMIUM

Des. of Damages: Frt / Rear / O/S ☒ N/B / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

10/1/19 @ 2:00pm report to Victor via Messenger.

10/1/19 @ 3:29pm Victor informed C/A via Messenger.

10/1/19 @ 4:21pm informed George C/A is ex: \$1000 by email.

16/4/19 @ 12:18pm confirmed with Mr BOO final fig \$10141.60, 5 days by email.

(Red & \$995.40, 37%)

31/4/19 @ 3:50pm re-finalised with Caroline final fig \$10571.70, 5 days.

(Red & \$995.40, 36%)

due to Mr BOO omitted supplementary parts & 49.60.

Date/Time: File Paid to?



Prel. Report

15/5 11:15 AM



Final Report

Date/Time: File Return to?

Days Of Repair:

5

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

Add Fee:



Site Insp. 1\$



Interview 1\$



Tech. Insp. 1\$



Weekend 1\$

Report Format:

MER-07

Lump Sum / L.B. 1\$

10141.60

200

10

210

RECEIVED 16 MAY 2019

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 16 April 2019 12:18 PM
To: Boo seng yak; SUR; Carrine Leong; jlayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SMR5164S - OD AIG - SURVEYED 9 JAN 19 - RASUL

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$10,141.60 before excess \$1,000.00 & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 8 April 2019 2:38 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jlayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SMR5164S - OD AIG - SURVEYED 9 JAN 19 - RASUL

Hi Adrian, Rasul and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$10,141.60 @ 5 days of repairs.

Your early closure is appreciated.

best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 10 January 2019 4:21 PM
To: Claims; SUR; assignments
Subject: RE: OD CLAIMS SMF 5164 S

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SMF 5164S (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Please take noted the message from insurance office: **Rear door lower trim molding grommet not necessary, to take out since rear door lower trim cover not damage.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 10 January 2019 2:18 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS SMF 5164 S

Dear Shiau Chan,

Attached is a copy of COI and DL For your perusal.

Thank you.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 64751023
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Jan 2019 19:00	Clim Veh Model Changed		[] Merimen Administrator
2	05 Jan 2019 19:00	Clim Created	Reg No: SMF5164S, Policy No: 1800135802, Acct Date: 2018/12/25, Claim Type: S C, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification, Created from SAS:MPA119002138	[I] Merimen Administrator
3	10 Jan 2019 11:43	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	10 Jan 2019 11:43	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	10 Jan 2019 11:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	10 Jan 2019 11:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/21	[A] CATHERINE CHONG KAI LING
7	10 Jan 2019 11:43	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	10 Jan 2019 11:43	Clim Registration Modified	Rep:1137->205366.	[A] CATHERINE CHONG KAI LING
9	10 Jan 2019 11:43	Clim Veh Model Changed	(204214) AUDI QS 2.0 (A).	[A] CATHERINE CHONG KAI LING
10	10 Jan 2019 11:44	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] CATHERINE CHONG KAI LING
11	10 Jan 2019 14:02	Adj Rpt Initiated		[A] SHIAU CHAN
12	10 Jan 2019 14:02	Clim Dtl Modified	JPI Reg. Date: -> 2018/11/15.	[A] SHIAU CHAN
13	10 Jan 2019 14:02	Clim Details Notified		[A] SHIAU CHAN
14	10 Jan 2019 14:08	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/01/21	[A] SHIAU CHAN
15	10 Jan 2019 14:08	Adj Mandate Request	Cur.Req:12679.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	10 Jan 2019 14:50	Clim Registration Modified	Init.Est.->5,000 - 6,000. Excess: -> 1000.00. 2F Remarks: -> Not Applicable. GS T: -> 7.00.	[I] Leo, Tong Shing
17	10 Jan 2019 14:50	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	10 Jan 2019 15:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/21. Mandate Remarks: Rear door lower trim molding grommet not necessary, to take out since rear door lower trim cover not damaged. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	10 Jan 2019 15:29	Adj Mandate Set	Approved:12679.00:Rear door lower trim molding grommet not necessary, to take out since rear door lower trim cover not damaged, Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2025534	10/01/2019 14:02	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF5164S		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 10 Jan 2019

Preliminary Advice

Vehicle No	: SMF5164S	Accident Date	: 25/12/2018
Make	: AUDI Q5	Policy No.	: 1800135802
Assignment Date	: 10/01/2019	Excess	: S\$0.00
Date of Inspection	: 09/01/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD - ALEXANDRA (HQ) 281 ALEXANDRA PTE LTD, LEVEL B2 SINGAPORE 159938		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,137.00
Revised Amount	:S\$	12,164.00
Check Items (Estimated)	:S\$	515.00
Total	:S\$	12,679.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	194,000.00
COE / PARF Rebate	:S\$	71,016.00
Salvage Value	:S\$	
Margin for Repair	:S\$	122,984.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9329D
Vehicle Details	
Vehicle No.:	SMF5164S
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	DAX047338
Chassis No.:	WAUZZZFY2J2245321
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$43,064.00
Original Registration Date:	15 Nov 2018
First Registration Date:	15 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$52,290.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Nov 2028
PARF Rebate Amount:	\$39,217.00
Intended COE Rebate Details	
COE Expiry Date:	14 Nov 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,302.00
COE Rebate Amount:	\$31,799.00
Total Rebate Amount:	\$71,016.00

The information contained herein is correct as at 10 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/01/2019 18:44
Date Of Accident	25/12/2018 16:00
Exact Location Of Accident	11 JURONG LAKE LINK LAKEVILLE BASEMENT LOT 219
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMF5164S
Insured/Policyholder	
Name Of Registered Owner	GUO HUAWEI
NRIC No	S7189329D
Email Address	GHWDIVID@GMAIL.COM
Mobile Phone No	(LOCAL) +65-84996788
Alternative Phone No	OFFICE-84996788

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 SPORT 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800135802
Cover Note Number	

Driver

Name of Driver	GUO HUAWEI
NRIC No	S7189329D
Date Of Birth	23/01/1971
Occupation	INDOOR
Date Of Driving Pass	25/08/2016
Driving Experience	2 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84996788
Fax Number	
Contact Number	OFFICE-84996788
Email Address	GHWDIVID@GMAIL.COM

Address	11 JURONG LAKE LINK #09-37
Postcode	648155
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	JURONG WEST NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 700 CORPORATION ROAD , POSTCODE: 649818 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2689999 - FAX NO: 62672438
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE SKETCH PLAN AND POLICE REPORT : J/20181228/2040

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

28/12/2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:

28/12/2018

Reporting Centre Personnel's Signature

Name: Wendy Hwang, Ende Hong
NRIC/TIN No: 629371432



Sketch Plan #2

SKETCH PLAN



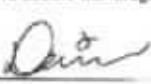
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I parked the vehicle at lot 219 of the basement of Lakeville Condo (Jaring Lake Link, Singapore 648155) on 19th Dec 2018 and left for vacation. By 18.30 of 25th Dec 2018, I drove out to gas station and found there was a long scratch on the left side of the vehicle. I claimed to security staff of Lakeville and was told to go to management on 26th Dec. The management asked me to call police on 26th and the police officers came to the parking place.

Before 19th Dec, the car is under good condition. It is suspected that the vehicle was scratched by some vehicle with green ~~color~~ or blue color but nobody left me any contact.

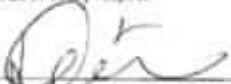
DECLARATION

I/We declare the foregoing particulars are true in every respect



Policyholder's Signature

Date & Time: 28/12/2018



Driver's Signature

(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name: WONG KIM HONG
NRIC/FIN No: 6217147A

Accident Photo



**SINGAPORE
POLICE FORCE**



J20181228/2040

1 of 2

POLICE REPORT (NP289)

Report No. J20181228/2040

Police Station Of Origin
Jurong West N.P.C
700 Corporation Road SINGAPORE 648818
Tel No: 1800-2689999

Date/Time Report Made 28/12/2018 11:34	Video Report No J20181228/0062	Station Diary No 72
Name Of Informant GUO HUAWEI	Address 11 JURONG LAKE LINK #09-37 SINGAPORE 648155	
ID Type / ID No NRIC NO / 571893290	Contact No Home/Office	Mobile 84006780
Nationality CHINESE	Email Address	
Occupation Company director	Sex Male	Age 47
Institution/School Name	Date of Birth 23/01/1971	Race Chinese
Date/Time Of Incident 19/12/2018 19:30 - 25/12/2018 18:30	Location Of Incident APT BLK 11 JURONG LAKE LINK LAKEVILLE SINGAPORE 648155 CARPARK LOT 219	

Brief details.

On 19/12/2018 at 1930hrs, I parked my vehicle, SMF5164S at Jurong Lake Link Car park lot number 219 and everything was intact.

On 25/12/2018 at 1630hrs, I drove my vehicle to Esso petrol station located at Jurong West Ave 1. While I was pumping petrol, he then discover one long stretch of greenish/ yellow colour stain on the vehicle's left bottom frame. My vehicle also sustained slight dents and scratches. I returned to my Condo and

Signature Of Officer Recording The Report J / Sgt 2 SITI KHAIRUNNISA BINTE RAMANAH	Signature Of Informant
Signature Of Interpreter Charmaine / 9150351	Date/Time 28/12/2018 11:34
Officer In-Charge Of Case J / Jurong West N.P.C / Sgt 2 ANDI WAHYUDHI BIN ANDI DUOHAR Contact No: 82672452	Classification Of Case

Authentication Stamp

Police Report



**SINGAPORE
POLICE FORCE**



J201812282040

2 of 2

POLICE REPORT (NP298)

CONTINUATION OF REPORT

Report No. J201812282040

informed them regarding the matter and they advised me to call for police instead.

I do not have any in-car camera and there is no CCTV in the vicinity. I do not have any dispute with anyone.

I have also brought my car to the workshop on 27/12/2018 and the estimated cost of damages is SGD\$2000+.

The Condo security have also told me that there was a vehicle, SKH1350H parked beside me on 20/12/2018.

Subjects Involved	
Victim	X
Person Name	GUO HUAYEI (Informant)

Signature Of Officer Recording The Report J / Sgt 2 SITI KHAIJUNNISA BINTE RAMANAH	Signature Of Informant 
Signature Of Interpreter Chernaine / 7180224	Date/Time: 26/12/2018 11:34
Officer In-Charge Of Case J / Jurong West N.P.C / Sgt 2 ANDI WAHYUDHI BIN ANDI DJOHAR Contact No: 62872452	Classification Of Case
Authentication Stamp 	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0037/2019/CW
Date	:	09-Jan-19

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Guo HuaWei
Address	:	11 Jurong Lake Link #09-37 Singapore 648155
Telephone	:	HP + 65 8499 6788
Type of Claim	:	Own Damage Claims
Policy No.	:	1800135802
Vehicle No	:	SMF 5164 S
Model Code	:	Q5 Sport 2.0 TFSI Qu
Model / Year	:	
Engine No	:	
Chassis No	:	
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	25-Dec-18
Place of Accident	:	11 Jurong Lake Link LakeVille Basement Lot 219

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMF 5164 S

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00 /
2	To dismantle and renew both lhs front and rear doors. Re-organize crash management components. Reinstall all parts removed.	\$ 2,100.00 1000 /
3	To respray lhs front door, lhs rear door, door covers and both rear wheel arch covers.	\$ 3,000.00 2000 /
4	To carry out diagnostic check.	S/N \$ 192.00 /
TOTAL LABOUR CHARGES		: \$ <u>5,852.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMF 5164 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR-LH <i>7H</i>	\$ 2,829.00	<i>2763.70</i>
2	FRONT DOOR OUTER DOOR SEAL-LH/RH <i>re</i>	2 \$ 370.00	<i>147.60</i>
3	BONDING AGENT <i>re Xan</i>	\$ 45.00	<i>X</i>
4	CLEANING SOLUTION <i>re</i>	\$ 65.00	<i>51.68</i>
5	FRONT DOOR ATTACHEMENT PARTS-LH <i>re Xan</i>	\$ 239.00	<i>X</i>
6	FRONT DOOR CATCH-LH <i>X an</i>	\$ 132.00	<i>X</i>
7	FRONT DOOR CATCH COVER-LH <i>X an</i>	\$ 16.00	<i>X</i>
8	REAR DOOR-LH <i>7H</i>	\$ 2,829.00	<i>2763.70</i>
9	REAR OUTER DOOR SEAL-LH <i>re</i>	\$ 190.00	<i>152</i>
10	BONDING AGENT <i>re</i>	\$ 45.00	<i>71.54</i>
11	CLEANING SOLUTION <i>re</i>	\$ 65.00	<i>51.68</i>
12	APPLICATOR <i>re</i>	\$ 7.00	<i>5.44</i>
13	SEALING STRIP <i>? Xan</i>	\$ 15.00	<i>X</i>
14	REAR DOOR ATTACHMENT PARTS-LH <i>re Xan</i>	\$ 201.00	<i>X</i>
15	REAR DOOR CATCH-LH <i>X an</i>	\$ 132.00	<i>X</i>
16	REAR DOOR CATCH COVER-LH <i>X an</i>	\$ 14.00	<i>X</i>
17	<i>Front</i> REAR DOOR COVER-LH <i>re SCH</i>	\$ 661.00	<i>578.30</i>
18	REAR DOOR LOWER TRIM COVER-LH <i>re SCH Xan</i>	\$ 577.00	<i>461.70</i>
19	REAR DOOR LOWER TRIM MOLDING GROMMET-LH <i>re SCH</i>	\$ 343.00	<i>X</i>
20	REAR WHEEL ARC TRIM-LH/RH <i>replace 1 PC</i>	\$ 974.00	<i>379.60</i>
21	REAR WHEEL ARC TRIM CLIP-LH/RH <i>re Xan</i>	\$ 36.00	<i>X</i>
22	SUNDRIES <i>? re</i>	\$ 500.00	<i>? 3.36</i>
TOTAL SPARE PARTS		\$ 10,285.00	
TOTAL LABOUR CHARGES		\$ 5,852.00	
GRAND TOTAL		\$ 16,137.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

16566.60

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks


10/1/19
: Rasul - Hp 90010068

: 09/01/19 @ 1410hrs

: 5 days

: excess: @ TBA

: Revert

Rebury 54 paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0037/2019/GW
Date : 9-Jan-19

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian, Rasul
5 days - ok - jb - 8 Apr 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Guo HuaWei
Address : 11 Jurong Lake Link #09-37
Singapore 648155
Telephone : HP + 65 8499 6788
Type of Claim : Own Damage Claims
Policy No. : 1800135802
Vehicle No : **SMF 5164 S**
Model Code : Q5 Sport 2.0 TFSI Qu
Model / Year :
Engine No :
Chassis No :
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 25-Dec-18
Place of Accident : 11 Jurong Lake Link LakeVille Basement Lot 219

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMF 5164 S

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00	\$ 560.00
2	To dismantle and renew both lhs front and rear doors. Re-organize crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,000.00
3	To respray lhs front door, lhs rear door, door covers and both rear wheel arch covers.	\$ 3,000.00	\$ 2,000.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 5,852.00	\$ 3,752.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMF 5164 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR-LH	\$ 2,829.00	\$ 2,263.20
2	FRONT DOOR OUTER DOOR SEAL-LH/RH	2 \$ 370.00	\$ 147.60
3	BONDING AGENT	\$ 45.00	
4	CLEANING SOLUTION	\$ 65.00	\$ 51.68
5	FRONT DOOR ATTACHEMENT PARTS-LH	\$ 239.00	
6	FRONT DOOR CATCH-LH	\$ 132.00	
7	FRONT DOOR CATCH COVER-LH	\$ 16.00	
8	REAR DOOR-LH	\$ 2,829.00	\$ 2,263.20
9	REAR OUTER DOOR SEAL-LH	\$ 190.00	\$ 152.00
10	BONDING AGENT	\$ 45.00	\$ 71.84
11	CLEANING SOLUTION	\$ 65.00	\$ 51.68
12	APPLICATOR	\$ 7.00	\$ 5.44
13	SEALING STRIP	\$ 15.00	
14	REAR DOOR ATTACHMENT PARTS-LH	\$ 201.00	
15	REAR DOOR CATCH-LH	\$ 132.00	
16	REAR DOOR CATCH COVER-LH	\$ 14.00	
17	FRONT DOOR COVER-LH	\$ 661.00	\$ 528.80
18	REAR DOOR LOWER TRIM COVER-LH (NEC DOUBLE SIDE TAPE/CLIP)	\$ 577.00	\$ 461.20
19	REAR DOOR LOWER TRIM MOLDING GROMMET-LH	16 \$ 343.00	NIL
20	REAR WHEEL ARC TRIM-LH/RH	2 \$ 974.00	\$ 389.60
21	REAR WHEEL ARC TRIM CLIP-LH/RH	16 \$ 36.00	
23	SUNDRIES	\$ 500.00	\$ 3.36
TOTAL SPARE PARTS		\$ 10,285.00	\$ 6,389.60
TOTAL LABOUR CHARGES		\$ 5,852.00	\$ 3,752.00
GRAND TOTAL		\$ 16,137.00	\$ 10,141.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dep Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/ODI0037/2019/GW 18-Mar-19 CHANG 1 of 1 SMF 5164 S Audi Q5 2.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	REAR DOOR CHROME TRIM - LH <i>scr</i>	\$ 537.00	<i>nil 429.60</i>
GRAND TOTAL		\$ 537.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMF 5164 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0037/2019/MAS

9 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMF 5164 S, Audi Q5 Sport 2.0 TFSI Qu S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMF 5164 S**, claimant,
Mr. Guo Huawei, please find the related document per attached.

1. A copy of the Original invoice no. 85013726 – S\$10,241.18
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMF 5164 S



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119038
Main Telephone: 6366 2223
Main Telefax: 6471 5135
Page 1 16:03

Alexandra Service Centre
281 Alexandra Road
Singapore 119038
Telephone: 6366 2223
Telefax: 6475 1025

Ubi Service Centre
55 Ubi Road 1
Singapore 408080
INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
6628 1233

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013726 Date : 30/04/2019 Order : SMF51645 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SMF51645 (V 40030)	Regn Date: 15/11/2018	Mileage: 3488	WIP No.: 38742
Model: Q5 SPORT 2.0 TFSI qu S tronic	Chassis: WAUZZZF2J2245321	Engine: DAX 047338	Dept: U
USB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	560.00	1.00	560.00
S	BODYWORK	M: TO DISMANTLE AND RENEW BOTH LHS FRONT AND REAR DOORS. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR, LHS REAR DOOR, DOOR COVER AND RHS REAR WHEEL ARCH COVER	2000.00	1.00	2,000.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A00A833051B STL	(A) (G) DOOR (17/01/19) Less 020%	1.00	2629.00	2,263.20
X	A00A853763 3Q7	(V) (G) WINDOW SLD 19/ Less 020%	1.00	537.00	429.60
X	A00A853817A GRU	(A) (G) COVER (17/01/19) Less 020%	1.00	487.00	389.60
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159956
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexander Service Centre
281 Alexandra Road
Singapore 159956
Telephone: 6386 2223
Telefax: 6475 1025

Ubi Service Centre
55 Ubi Road 1
Singapore 408713

Customer Service
Service Appointment
Service Breakdown Service
(Email)
customer.care@premiumauto.com.sg

6386 2223
9828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 16:03

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013726 Date : 30/04/2019 Order : SMF5164S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SMF5164S (V 40030) Regn Date: 15/11/2018 Mileage: 3488 WIP No.: 38742

Model: Q5 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZF2J2245321 Engine: DAX 047338 Dept: U

VS8 No.:

You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	A00A831051H STL	DOOR	Less 020%	1.00	2629.00	2,263.20
X	A00A837199	CLIP	Less 020%	6.00	0.70	3.36
X	A00A837911D	SEAL	Less 020%	1.00	184.50	147.60
X	A00A839911B	(A) (G) SEAL (17/01/19)	Less 020%	1.00	190.00	152.00
X	AD 355205A2	BONAGENT	Less 020%	2.00	44.90	71.84
X	AD 00950025	APPLICATOR	Less 020%	1.00	6.00	5.44
X	AD 00940104	CLEANER	Less 020%	2.00	64.60	103.36
X	A00A853969A GRU	(SK) COVER	Less 020%	1.00	576.50	461.20
X	A00A853959A GRU	COVER	Less 020%	1.00	661.00	528.80

Parts 5,819.20
Labour 0.00
Sublet 3,752.00
Menus 0.00
Lubricant 0.00

Sub-Total 9,571.20

7% GST 669.90

Grand Total 10,241.18



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMF5164S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0037/2019/TF
21 March 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 SPORT 2.0 TFSI qu S tronic
Vehicle Chassis No. : WAUZZZF2J2245321
Vehicle Regn No. : **SMF5164S**
Vehicle Mileage : 3489 KM
Vehicle Owner : Mr. Guo Huawei
Certificate No : 1800135802
Own Damage Excess : \$1070.00 (Inclusive GST)
Accident Date : 25 December 2018
Place : 11 Jurong Lake Link basement carpark
Repair Cost : \$ 10,241.18
WIP No. : 38742
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

22/03/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jan 2019 14:02		10 Jan 2019 11:43 Edit Adj Rpt	S\$10,571.20 Edit Estimates	S\$10,571.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GUO HUAWEI , ID: 57189329D, Tel: +6584996788, Email: GHWDAVID@GMAIL.COM									
Vehicle Reg. No.: SMF5164S		Date of Loss: 25/12/2018 16:00 - :59 [1 Months and 10 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 5920459545SG		Policy/Cover Note No.: 1800135802 (Comprehensive)							
		Excess: S\$1,000.00							
Repairer: Premium Automobiles Pte Ltd - Alexandra (HQ) 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 21/01/2019]									
Driver/Custodian: GUO HUAWEI (47 / Male) , NRIC: 57189329D, Tel: +6584996788 Email: GHWDAVID@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (10/01/2019): Alert - Adj Mandate Approved (S\$12679.00) - SMF5164S - Claim Handler: Loo, Tong ... - AIG_SG (10/01/2019): SMF5164S / OD / 25/12/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMF5164S (5920459545SG)

OD

Dec 25 2018 4:00PM

[GUO HUAWEI]

Premium Automobiles Pte Ltd - Alexandra

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	10/01/19 14:08	Adjuster Immediate Advice													1	Load HTM				
Photos/Images															3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	10/01/19 13:59	Odometer Reading													1	Load JPG	☒			
2	10/01/19 13:59	Chassis Number													1	Load JPG	☒			
3	10/01/19 13:59	General View													1	Load JPG	☒			
4	10/01/19 13:59	General View													1	Load JPG	☒			
5	10/01/19 13:59	General View													1	Load JPG	☒			
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32	10/01/19 13:59	General View													1	Load JPG	☒			
33	10/01/19 13:59	General View													1	Load JPG	☒			
34	10/01/19 13:59	General View													1	Load JPG	☒			
35	10/01/19 13:59	General View													1	Load JPG	☒			

Assessment Reports				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
36	16/04/19 12:14	Reinspection Photo		Load JPG	☒
37	16/04/19 12:14	Reinspection Photo		Load JPG	☒
38	16/04/19 12:14	Reinspection Photo		Load JPG	☒
39	16/04/19 12:14	Reinspection Photo		Load JPG	☒
40	16/04/19 12:14	Reinspection Photo		Load JPG	☒
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44	16/04/19 12:14	Reinspection Photo		Load JPG	☒
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53	16/04/19 12:14	Reinspection Photo		Load JPG	☒
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55	16/04/19 12:14	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/01/19 13:59	Singapore Accident Statement		Load PDF	
2	10/01/19 13:59	Police Report		Load PDF	
3	10/01/19 13:59	ESTIMATE		Load PDF	
4	10/01/19 15:13	Driver's Driving License		Load PDF	
5	10/01/19 15:13	Certificate of Insurance		Load PDF	
6	22/05/19 11:50	Workshop Invoice		Load PDF	
7	22/05/19 11:50	Discharge Voucher		Load PDF	
8	22/05/19 11:53	Supplementary		Load PDF	

Linked Accident Report Documents

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/01/19 19:00	Accident Statement		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/01/19 18:53	Accident Photo		Load JPG	☒
2	05/01/19 18:53	Police Report		Load JPG	☒
3	05/01/19 18:57	Accident Photo		Load JPG	☒
4	05/01/19 18:57	Accident Photo		Load JPG	☒
5	05/01/19 18:57	Accident Photo		Load JPG	☒
6	05/01/19 18:57	Accident Photo		Load JPG	☒
7	05/01/19 18:57	Accident Photo		Load JPG	☒
8	05/01/19 18:57	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/01/19 18:53	Sketch Plan		Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
2	05/01/19 18:53	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19000585/R1QBE2

Date: 22/05/2019

REFERENCE

Insured/Claimant: GUO HUAWEI Policy No: 1800135802
Date of Loss: 25/12/2018 Nature of Claim: OD Claim No: 5920459545SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMF5164S**
Make & Model: AUDI Q5, 2.0 (A) Engine No: DAX047338
Reg. Date: 15/11/2018 (Man. Year: 2018) Chassis No: WAUZZZF2J2245321
Colour: Black Odometer: 1486 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$194,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R19 Rear Tyre Size: 235/55 R19
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,741.44	6,819.20	3,922.24	36.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,852.00	3,752.00	2,100.00	35.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,593.44	10,571.20	6,022.24	36.29
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	15,593.44	9,571.20	6,022.24	38.62
+ GST 7.00/7.00% (S\$)	1,091.54	669.98	421.56	38.62
Nett Amount (S\$)	16,684.98	10,241.18	6,443.80	38.62

INSPECTION

Date of Assignment: 10/01/2019
Date Inspected: 09/01/2019 Inspected At: Premium Automobiles Pte Ltd - Alexandra (HQ)
281 Alexandra Pte Ltd, Level B2
Singapore 159938
Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR-LH	Bent	2,829.00 FS	*2,263.20 FS
2	2		*FRONT DOOR OUTER DOOR SEAL-LH/RH	Necessary	370.00 FS	*147.60 FS
3	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
4	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
5	1		*FRONT DOOR ATTACHMENT PARTS-LH	Not Necessary	239.00 FS	*- FS
6	1		*FRONT DOOR CATCH-LH	Not Necessary	132.00 FS	*- FS
7	1		*FRONT DOOR CATCH COVER-LH	Not Necessary	16.00 FS	*- FS
8	1		*REAR DOOR-LH	Bent	2,829.00 FS	*2,263.20 FS
9	1		*REAR OUTER DOOR SEAL=LH	Necessary	190.00 FS	*152.00 FS
10	1		*BONDING AGENT	Necessary	71.84 FS	*71.84 FS
11	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
12	1		*APPLICATOR	Necessary	7.00 FS	*5.44 FS
13	1		*SEALING STRIP	Not Necessary	15.00 FS	*- FS
14	1		*REAR DOOR ATTACHMENT PARTS-LH	Not Necessary	201.00 FS	*- FS
15	1		*REAR DOOR CATCH-LH	Not Necessary	132.00 FS	*- FS
16	1		*REAR DOOR CATCH OVER-LH	Not Necessary	14.00 FS	*- FS
17	1		*FRONT DOOR COVER-LH	Scratched	661.00 FS	*528.80 FS
18	1		*REAR DOOR COVER-LH	Scratched	577.00 FS	*461.20 FS
19	1		*REAR DOOR LOWER TRIM MOLDING GROMMET-LH	Not Necessary	343.00 FS	*- FS
			CLIP (16 Pcs)			
20	1		*REAR WHEEL ARC TRIM-LH/RH	Scratched (1 Pc only)	974.00 FS	*389.60 FS
			(2 pcs)			
21	16		*REAR WHEEL ARC TRIM CLIP-LH/RH	Not Necessary	36.00 FS	*- FS
22	1		*SUNDRIES	Necessary	500.00 FS	*3.36 FS
23	1		*REAR DOOR CHROME TRIM-LH	Scratched	429.60 FS	*429.60 FS
Total Parts (\$\$)					10,741.44	6,819.20

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	560.00	560.00
2	TO DISMANTLE AND RENEW BOTH LHS FRONT AND REAR DOORS.RE-ORGANIZE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
3	TO RESPRAY LHS FRONT DOOR,LHS REAR DOOR,DOOR COVERS AND BOTH REAR WHEEL ARCH COVERS	New	3,000.00	2,000.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,852.00	3,752.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >