

Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 27 March 2019 10:29 AM
To: Asher Sng (LKKAuto); Admin A
Cc: Elaine Cheong; Alfred Toh
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLX7155Y (OI: SNM19D200167C02/5) and SFN1108Y (TP : LKK REF - CC6/CTI19000554/ea3) on 06/01/2019

Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC6/CTI19000554/ea3
CTI REF – SNM19D200167C02/5 (SJX7155Y)

Dear Asher

You may proceed to resolve the property damage claim at \$4,307.45.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 26 March, 2019 5:31 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLX7155Y (OI: SNM19D200167C02/5) and SFN1108Y (TP : LKK REF - CC6/CTI19000554/ea3) on 06/01/2019

Your ref : SNM19D200167C02/5
Our ref : CC6/CTI19000554/Kea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " LIM TAN MOTOR PTE LTD " at \$3,977.95 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 6,219.91	\$ 3,370.50
2. Loss of Use (6days x \$140)	\$ 840.00	\$ 600.00 (6days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 7,067.36	\$ 4,307.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 5 March 2019 3:33 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLX7155Y (OI: SNM19D200167C02/5) and SFN1108Y (TP : LKK REF - CC6/CTI19000554/ea3) on 06/01/2019

LKK REF - CC6/CTI19000554/ea3

CTI REF – SNM19D200167C02/5 (SLX7155Y)

Dear Mei Kwan/Asher

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Angie Foo
Sent: Tuesday, 5 March, 2019 2:57 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: FW: Direct Settlement - Accident Involving SLX7155Y (OI: SNM19D200167C02/5) and SFN1108Y (TP : LKK REF - CC6/CTI19000554/ea3) on 06/01/2019

SNM19D200167

Please revert

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, March 4, 2019 10:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLX7155Y (OI : CTI - TBA) and SFN1108Y (TP : LKK REF - CC6/CTI19000554/ea3) on 06/01/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 17 January, 2019 10:21 AM

To: claimsdept@sg.cntaiping.com

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLX7155Y (OI : CTI - TBA) and SFN1108Y (TP : LKK REF - CC6/CTI19000554/ea3) on 06/01/2019

Importance: High

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 15 January, 2019 6:54 PM

To: claimsdept@sg.cntaiping.com

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLX7155Y (OI : CTI - TBA) and SFN1108Y (TP : LKK REF - CC6/CTI19000554/ea3) on 06/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SFN 1108Y

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 9 January, 2019 6:06 PM

To: claimsdept@sg.cntaiping.com

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLX7155Y (OI : CTI - TBA) and SFN1108Y (TP : LKK REF - CC6/CTI19000554/ea3) on 06/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

This is an assignment from M/s Lim Tan Motor Pte Ltd on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Date: 22 JAN 2019

Your Ref: CC6/CT119000554/Kea3
Our ref: LTP012019/003 (SFN 1108 Y)

(WITHOUT PREJUDICE)

Attention To : MS ASHER SNG (From LKK Auto Consultants Pte Ltd)
Insurance Company : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SFN1108Y & SLX7155Y ON 06.01.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV38309
<input type="checkbox"/> Original Rental Receipt and Agreement	<input checked="" type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input type="checkbox"/> _____

Survey was done by insurance instruction and was surveyed by Mr Kenneth on 18-Jan-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$	3,370.50	
2] Loss of Use (\$140.00 x 6 Days)	\$	840.00	(1 Sunday, 1 Day Delay)
3] LTA Search Fee	\$	7.45	
	\$	<u>4,217.95</u>	

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd
Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
Tel:65-64520893 Fax:65-64589127 Email: edmund@LTM.sg Website : www.LTM.sg
Co.Reg No.199307277D GST Reg No.M2-0019086-0

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To Whom It May Concern

AUTHORIZATION TO ACT

I/We, SG CAR CHOICES 2 PTE LTD ('the third party Claimant') of 1 COMMONWEALTH LANE #01-01 ONE COMMONWEALTH SINGAPORE 149544 (Address) owner of SFN1108Y (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SFN1108Y that was damaged pursuant to the accident which occurred on 06-Jan-19 (date) along CHOA CHU KANG ROAD TOWARDS CHOA CHUA KANG WAY (locate on) involving vehicle number SLX7155Y (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 8th (day) of January (month) 2019 (year)



Signed By ' the third party claimant '



Signed By ' the workshop '

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1812111800 Claim No : SNM19D200167C02/5
 Claimant : SG CAR CHOICES 2 PTE LTD
 Amount : S\$3,977.95
 DOLLARS THREE THOUSAND NINE HUNDRED SEVENTY SEVEN AND
 NINETY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SFN 1108Y
 Insured Vehicle No. : SLX 7155Y

Date of Loss : 06/01/2019
 Place of Accident : CHOA CHU KANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAY CHOON HAN
 Driver Name : TAY CHOON HAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,370.50
(3) Loss of Use/ Rental/Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	3,977.95

Claimant Name : SG CAR CHOICES 2 PTE LTD

NRIC No : 201701987N

Signature : _____




SIGN HERE

Date : _____

26 APR 2019



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No. 199307277D
 GST Registration No. M2-0118086-0

Branch
 (Warranty and Performance) Blk 9 Sector C #01-38/40/42
 Sin Ming Industrial Estate, Singapore 575644
 Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
 Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
 Blk 176 Sin Ming Drive #03-09/10/06
 Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
 Fax: +65 6458 9127
 Email: sales@LTM.sg

WWW.LTM.SG

SG CAR CHOICES 2 PTE LTD
 1 COMMONWEALTH LANE
 #01-01, ONE COMMONWEALTH
 SINGAPORE 149544

ATTN : MOTOR CLAIMS DEPT
 TEL :
 FAX :
 A/C NO. : 30S0/632

MILEAGE :
 W.O NO. : SO39054
 CAR NO. : SFN1108Y
 MAKE : RENAULT
 MODEL : KOLEOS

TAX INVOICE

NO : INV38309
 DATE : 18-01-2019
 TERMS : COD
 PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT			3,150.00

SINGAPORE DOLLARS : THREE THOUSAND THREE HUNDRED SEVENTY AND FIFTY CENTS ONLY

REMARKS: D.O.A : 06.01.2019
 LKK REF : CC6/CTI19000554/Kca3

TOTAL QTY: 1.00

SUBTOTAL	3,150.00
DISCOUNT	0.00
TOTAL	3,150.00
GST 7 %	220.50
NET	3,370.50
Deposit	0.00
Balance	3,370.50



[Handwritten Signature]

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jan 2019 / 09:42:03

Receipt Date/Time : 09 Jan 2019 / 09:42:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190109-000610

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLX7155Y

As at 06 Jan 2019/19:00:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SLX7155Y Enquiry Fee 20190109093955895481	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx7458	Credit Card: Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF