

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 16 January, 2019 4:38 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKJ8677L & SLL5465D ON 08/01/2019
***LKK REF:CC3/AIG19000553/hb3

Without Prejudice

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: PBSP [mailto:pml-pbsp@sime-darby.com.sg]
Sent: Wednesday, 16 January, 2019 4:33 PM
To: Vic (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKJ8677L & SLL5465D ON 08/01/2019 ***LKK
REF:CC3/AIG19000553/hb3

Dear Vic

Please advise if your insured had reported by now?

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, 14 January 2019 4:49:30 PM
To: PBSP
Cc: 甯珺 @; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKJ8677L & SLL5465D ON 08/01/2019 ***LKK
REF:CC3/AIG19000553/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Monday, 14 January, 2019 4:17 PM
To: Shu Pei (LKKAUTO); Vic (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKJ8677L & SLL5465D ON 08/01/2019 ***LKK
REF:CC3/AIG19000553/hb3

Dear Vic

Please advise if your insured had reported the accident?

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Monday, 14 January 2019 4:16:51 PM
To: Shu Pei (LKKAUTO)
Cc: 甯璿 @; CS A Team
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKJ8677L & SLL5465D ON 08/01/2019 ***LKK
REF:CC3/AIG19000553/hb3

Dear Vic

Please advise if your insured had reported the accident?

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Wednesday, 9 January 2019 5:51:03 PM
To: PBSP
Cc: 甯璿 @; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKJ8677L & SLL5465D ON 08/01/2019 ***LKK
REF:CC3/AIG19000553/hb3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@sime-darby.com.sg>
Sent: Wednesday, 9 January 2019 5:19 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SKJ8677L & SLL5465D ON 08/01/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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