

ASS. REC. BY:

REF

CS3/SMO19000546/Gcd3^{s2}

Special Instruction

Surveyor

Menmen Guo Qiang

ASSIGNMENT (Office)

From (Person)

Ngo sau wei shawn

of

SMO

Date/Time:

9/1/19 @ 2pm.

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

JSF 670

Insured:

SLV 465J

at Workshop m/s

All wheel Motoring

Tel:

8510 202

of

BLK 5032 - AMK Ind. park 2 # 01-307

Policy No:

D17MTPV01018489

Claim No:

CMTD1805689

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

27/12/2018

CA / REV / REP. / REV 24 HRS

1up1

10/01/19

H.O.D. Endorsement:

Date/Time:

3:34pm @ 9/1/19

Person Contacted:

Ah Beng

Vehicle

IN/OUT

Date/Time	Action/Instruction (x) Estimate
	JSF 670 - x
	SLV 465J - x

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2018		09 Jan 2019 14:00 Assign				New Assignment Cancel Case

[Main](#)
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CLAIM SUBFOLDER DETAILS

Insured:	SZTO CHENG LAN CHRISTINE MRS. CHRISTINE YEE SZE ONN , ID: S0108816E			[Created by insurer]
Main Claimant:	ALIAS BIN MOHAMED , ID: F7916375U			
Vehicle Reg. No.:	JSF670	Date of Loss:	27/12/2018 21:00 - :59	
Claim Type:	TP / CMTD1805689	Policy/Cover Note No.:	D17MTPV01018459 (Comprehensive)	
Vehicle Reg. No. (Insured):	SLV465J	Policy No. (Claimant):		
		Excess:		
Repairer:	All Wheel Motoring (HQ) Blk 5032 Ang Mo Kio Industrial Park 2, #01-307, 569535 Ang Mo Kio - Tel:			
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by NGO SAU WEI SHAWN - 6329 5202]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 18/01/2019]			
Driver/Custodian (Insured):	AMANDA YEE YAN FEN (), NRIC: S8802223H, Tel: +6596560160			
Adj Asg. Remarks:	-NO TP SAS SUBMITTED			

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

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ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Complete
No results.									

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Teo, Grace

From: Teo, Grace
Sent: Wednesday, January 09, 2019 1:58 PM
To: 'lyna@legaloptions.biz'; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Pinky Wong; Ngo, Sau Wei Shawn; Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD1805689/NSW - SUV(LKK)/ SLV465J & JSF670 ACC ON 27.12.18

Our Reference: CMTD1805689/NSW

Your Reference: [18-A83-10144-VL.jp.sb](#)

Without Prejudice
EMAIL ONLY

Date: 09/01/2019

OUR EMAIL: motorsurvey@sompo.com.sg

Attention:
M/S LEGAL OPTIONS LLC

Dear Lyna,

ACCIDENT INVOLVING SLV465J & JSF670 ON 27.12.2018

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Yours faithfully,

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



SOMPO
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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Lyna [mailto:lyna@legaloptions.biz]**Sent:** Wednesday, January 09, 2019 12:45 PM**To:** Ngo, Sau Wei Shawn**Cc:** Pinky Wong; Ye, Yong Kang Melvin; Henry, Irene James; Teo, Grace**Subject:** Re: CMTD1805689/NSW - PRI/ SLV465J & JSF670 ACC ON 27.12.18

Dear Shawn,

Our client rejected your list of surveyor.

We provide you herewith our client's list of surveyor: -

	Surveyor:	Contact Person:	Contact:
1.	OH APPRAISAL SERVICES	OH HAN CHEONG	-
2.	PAR AUTOMOTIVE CONSULTANCY	B J LOI	-
3.	UNITED APPRAISAL AND MANAGEMENT PTE LTD	MARC	-
4.	AUTO PERFORMANCE APPRAISAL	LEK BOON HWEE	-

Kindly contact our client's repairer: -

All Wheel Motoring

Blk 5032 Ang Mo Kio Industrial Park 2,
#01-307
S (569535).

Contact No. Mr Ah Seng at 8510 2102

Thanks n regards,

Lyna

Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275

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On Wed, Jan 9, 2019 at 12:23 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD1805689/NSW

Your Reference: [18-A83-10144-VL.jp.sb](#)

Without Prejudice

Date: 09/01/2019

EMAIL ONLY

OUR EMAIL: motorsurvey@sompo.com.sg

Attention:

M/S LEGAL OPTIONS LLC

Dear Lyna,

ACCIDENT INVOLVING SLV465J & JSF670 ON 27.12.2018

We refer to your Notice of Accident dated 09/01/2019.

Please be informed that Mr. Shawn Ngo is the handler of this case.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Lyna [<mailto:lyna@legaloptions.biz>]
Sent: Wednesday, January 09, 2019 11:53 AM
To: Teo, Grace
Cc: Pinky Wong
Subject: PRI Notice

Dear Ms Grace,

Please refer to the PRI Notice that we faxed this morning.

Thanks n regards,

Lyna

Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275

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**SINGAPORE
POLICE FORCE**



T/20181229/2083

Police Station Of Origin:
Changi N.P.C
9 Simei Street 2 SINGAPORE 529914
Tel No: 1800-5872999

1 of 3

Report No. T/20181229/2083

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 29/12/2018 15:14	Vide Report No.:	Station Diary No.: 49
--	------------------	--------------------------

Informant's Particulars

Name of Informant: ALIAS BIN MOHAMED			Address: C/O 81 UBI AVENUE 4 #10-16 SINGAPORE		
ID Type / ID No.: FIN NO / F7916375U			Contact No.: Home/Office: Mobile: 9426 4627		
Nationality: MALAYSIAN			Email:		
Sex: Male	Age: 40	Date of Birth: 21/03/1978	Type of Informant: Rider		
Race: Malay			Language: Malay		Institution / School Name:
Occupation: Motorcycle delivery man			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 27/12/2018 21:30	Type of Location: Straight Road
Location: Along Road 1 SIGLAP ROAD				
Along Siglap Road going towards ECP.				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control:		Traffic Volume:
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
JSF670	Motorcycle	YAMAHA		Blue	Seriously Damaged	0
SLV465J	Car	HONDA	CIVIC	Grey		0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20181229/2083

Police Station Of Origin:
Changi N.P.C
9 Simei Street 2 SINGAPORE 529914
Tel No: 1800-5872999

2 of 3

Report No. T/20181229/2083

CONTINUATION OF REPORT

Rider			
Name	ALIAS BIN MOHAMED	ID No.	F7916375U
Related Vehicle	JSF670 (Motorcycle)	Contact No.	9426 4627
Hospital/Clinic	CHANGI GENERAL HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	27/12/2018	Date Discharge	29/12/2018
No. of Days granted Medical Leave	17	Degree of Injury	Serious

Brief Details.

On 27/12/2018 between 2100hrs to 2200hrs, I was riding on my motorbike bearing registration plate number JSF670 along Siglap Road towards ECP to deliver some food items. I was riding on lane two which was the most right and as I was reaching at the road somewhere near to the landed properties, I observed that there was a car from the opposite road making a right turn into the private housing estates which was to my left. I was unable to brake and did not manage to evade in time. Hence, the front portion of the car collided with the right handle bar area of my motorbike. Due to the collision, I fell on my left side. My helmet was still intact and I did not lose consciousness.

I managed to get up even though my right hand was in pain. I also felt pain on the right side of my body. The driver of the car that was involved assisted me to call the ambulance. I contacted my manager who came soon after. When the ambulance eventually came, they brought me to Changi General Hospital (CGH). However before I was conveyed, Traffic Police came and interviewed me. I provided my particulars and the accident that took place to the said officer before being conveyed to CGH. I was admitted to CGH from 27/12/2018 to 29/12/2018 to have my injuries treated. I sustained fracture on the right mid clavicular and on the 2nd and 7th right-sided rib. There is also a bruising on my left knee. However, I did not need to undergo any surgery. I was given 17 days of medical leave from 27/12/2018 to 12/01/2019.

On 28/12/2018 at 1019hrs, I received a text message from IO Beifeng informing to meet her at TP Headquarters at 1000hrs. I am a deliveryman for Dominos.



**SINGAPORE
POLICE FORCE**



T/20181229/2083

Police Station Of Origin:
Changi N.P.C
9 Simei Street 2 SINGAPORE 529914
Tel No: 1800-5872999

3 of 3

Report No. T/20181229/2083

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G /

Staff Sgt MUZAINAH BINTE LATIFF

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

29/12/2018 15:14

Officer In Charge Of Case:

TP / GIT /

Staff Sgt MUHAMMAD KHAIRIL BIN KAMAL

Contact No.: 65476131

Classification Of Case:

Authentication Stamp

NP168

SIGNATURE

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2018		09 Jan 2019 14:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	SZTO CHENG LAN CHRISTINE MRS. CHRISTINE YEE SIZE ONN, ID: S0108816E		
Main Claimant:	ALIAS BIN MOHAMED, ID: F7916375U		
Vehicle Reg. No.:	J5F670	Date of Loss:	27/12/2018 21:00 - :59 [347 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / CMTD1805689	Policy/Cover Note No.:	D17MTPV01018459 (Comprehensive)
Vehicle Reg. No. (Insured):	SLV465J	Policy No. (Claimant):	
		Excess:	
Repairer:	All Wheel Motoring (HQ) Blk 5032 Ang Mo Kio Industrial Park 2, #01-307, 569535 Ang Mo Kio - Tel:		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by NGO SAU WEI SHAWN - 6329 5202]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 18/01/2019]		
Driver/Custodian (Insured):	AMANDA YEE YAN FEN (), NRIC: S8802223H, Tel: +6596560160		
Adj Asg. Remarks:	-NO TP SAS SUBMITTED		

ASSOCIATED MAIL RECEIVED

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There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*JSF670 (CMTD1805689)

[SLV465J]

TP

ALIAS BIN MOHAMED

Dec 27 2018 9:00PM

[SZTO CHENG LAN CHRISTINE MRS.CHRISTINE YEE SZE ONN]



All Wheel Motoring

Upload Documents Upload Photos Compose New Letter

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Assessment Reports













































1 per page ▼

No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	09/01/19 13:59	Accident Statement From: OD - Reg. No: SLV465J, Claimant: SZTO CHENG LAN CHRISTINE MRS.CHRISTINE YEE SZE ONN	 Load HTM	

Photos/Images

3 per page ▼

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/01/19 15:03	General View	 Load JPG	
2	11/01/19 15:03	General View	 Load JPG	
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31	11/01/19 15:03	General View	 Load JPG	

Assessment Reports			1 per page ▾	✓
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
32	11/01/19 15:03	General View	 Load JPG	✓
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70	11/01/19 15:03	General View	 Load JPG	✓
71	11/01/19 15:03	General View	 Load JPG	✓
72	11/01/19 15:03	General View	 Load JPG	✓
Documentation			1 per page ▾	✓
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	09/01/19 10:49	PRI REQ SURVEY FAX FROM LEGAL OPTIONS LLC DT 09.01.18	 Load PDF	
2	09/01/19 13:59	Pre-Repair Survey - ASSIGN LKK	 Load PDF	
3	09/01/19 14:01	Police Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

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Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/SMO19000546/GCD3S2

Date: 21/01/2019

REFERENCE

Handling Insurer: Sompo Insurance Singapore Pte. Ltd. Policy No: D17MTPV01018459
 Claimant Vehicle No: JSF670 Insured Vehicle No: SLV465J
 Date of Loss: 27/12/2018 Nature of Claim: TP Claim No: CMTD1805689

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: JSF670
 Make & Model: YAMAHA 135LC, 135cc ES Engine No: HIDDEN
 Reg. Date: 01/01/1990 (Man. Year: 1990) Chassis No: 0
 Colour: Blue Odometer: 72590 km
 Engine Capacity: 135 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 70/90-17 Rear Tyre Size: 80/90-17
 Front Left Side: Maxxis 4 mm Rear Left Side: Maxxis 4 mm
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 09/01/2019
 Date Inspected: 10/01/2019 Inspected At: All Wheel Motoring (HQ)
 Estimated Period of Repair: 4.0 days Blk 5032 Ang Mo Kio Industrial Park 2, #01-307
 Singapore 569535

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000.00 - \$3,000.00

REGISTRATION DATE UNABLE TO TRADE:DUE TO FOREIGNER VEHICLE.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 21 Jan 2019)	
Parts:	N/A	YAMAHA 135LC 135cc ES (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for JSF670)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >