

INSURER

INS. CASE OWNER:

Joel

CC 3 / EQ1900 0540, K4679

LKK:

IDAC:

Surveyor:

Fenneth.

DOI:

ASSIGNMENT

8/1/19

Date / Time:

8/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJQ 49660

Claim No.:

0m19H000126

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$S

D.O.A.:

6/1/19

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VAL: YES / NO )

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC STAKE



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans  
Cub



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHC STAKE - X

SJQ 49660 - X

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD

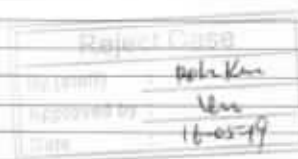
Payment Breakdown Form:

Post-Repair Photos:

Others:

16/5/2019

e-mail to reject TP claim



After repair photo X

PRELIMINARY ADVICE

Date/Time:

7/1/2019

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S 1,350.00

( 2 days)

Reduction:

92.91

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Cal

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

Loss of Rental (LOR):

\$S

( days)

Loss of Use (LOU):

\$S

( \$ x days)

Loss of Income (LOI):

\$S

( \$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$S

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost:

\$S

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$230.00

Total:

\$S

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

\$S

Name 1:

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

COPY SENT

ASS. REC. BY:

REF: EQ1

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_  
of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

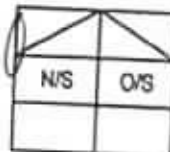
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHC5799K Yr Regn: 03, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Renault Latitude c.c. 1995

Colour: M. White / R. A/C: Insured / Std / NI / NA

Sp. Reading: 47875K T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: VF1A6L15AUC - 281407

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NII / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Giti

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal: 8 mm R/Bal: 8 mm

L/Bal: 8 mm L/Bal: 8 mm

D.O.A. 6/1/19 D.O.I. 8/1/19

Survey held at \_\_\_\_\_

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

N/S Fnt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

9/1

File pass to

61 Rm @ 1250k

(Red 2616, 384.66 / 92.91.90)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S - RS - SI

Parks

Others

Report Format :

Lump Sum / I.B.I. (\$

TOTAL



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/EQ119000540/Kfb3

Date: 09.01.2019

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC5799K**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08.01.2019 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

|                          |       |           |
|--------------------------|-------|-----------|
| Workshop Estimate Amount | : S\$ | 17,634.66 |
| Revised Estimate Amount  | : S\$ | 1,250.00  |
| "Check" Items Amount     | : S\$ | -         |
| Market Value             | : S\$ | -         |
| LTA Reimbursement Value  | : S\$ | -         |
| Nett Value               | : S\$ | -         |

Description of Damage:  
The vehicle sustained damages at the  
N/S Front Portion



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 2 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHC 5799K****AAD1901-041***Not Authorized  
61 Sep 8/250h*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration :

**SHC 5799K**

VF1ABL15AUC281407

RENAULT

LATITUDE

6.1.2019

**EQ**

6/3/2015

**PART****LIST**

|     |                             |           |                    |
|-----|-----------------------------|-----------|--------------------|
| 1   | FENDER PANEL FRT LH         | \$        | <i>Rs</i> 783.83 ✓ |
| 1   | WHEELARCH FRT LH            | \$        | <i>Rs</i> 278.84   |
| 1   | FENDER BRACKET LOWER LH     | \$        | <i>Rs</i> 15.79    |
| 1   | FENDER INSULATOR LH         | \$        | <i>Rs</i> 130.84   |
| 1   | DOOR PANEL FRT LH           | \$        | <i>Rs</i> 2,844.66 |
| 1   | DOOR HINGE UPPER LH         | \$        | <i>Rs</i> 261.28   |
| 1   | DOOR HINGE LOWER LH         | \$        | <i>Rs</i> 300.55   |
| 1   | DOOR CHECK FRT LH           | \$        | <i>Rs</i> 194.77   |
| 1   | DOOR LOCK FRT LH            | \$        | <i>Rs</i> 908.75   |
| 1   | DOOR CATCH FRT LH           | \$        | <i>Rs</i> 131.23   |
| 1   | DOOR HANDLE OUTER FRT LH    | \$        | <i>Rs</i> 477.76   |
| 1   | DOOR HANDLE COVER FRT LH    | \$        | <i>Rs</i> 13.22    |
| 1   | DOOR HANDLE MODULE FRT LH   | \$        | <i>Rs</i> 133.60   |
| 1   | DOOR REGULATOR FRT LH       | \$        | <i>Rs</i> 505.19   |
| 1   | DOOR REGULATOR MOTOR FRT LH | \$        | <i>Rs</i> 796.46   |
| 1   | DOOR REGULATOR GUIDE FRT LH | \$        | <i>Rs</i> 120.97   |
| 1   | DOOR MIRROR ASSY LH         | \$        | <i>Rs</i> 1,483.40 |
|     |                             | <b>\$</b> | <b>9,381.15</b>    |
| 10% |                             | <b>\$</b> | <b>938.11</b>      |
|     |                             | <b>\$</b> | <b>8,443.03</b>    |

**Special Nett**

|   |                                |    |                                |
|---|--------------------------------|----|--------------------------------|
| 1 | FRONT DOOR STICKER 'Trans-cab' | \$ | <i>Rs</i> 80.00 <i>60% net</i> |
| 1 | FRONT DOOR STICKER 'Chassis'   | \$ | <i>Rs</i> 50.00 <i>15% net</i> |
| 1 | DOOR CHECK BOLT                | \$ | <i>Rs</i> 22.69 X              |
| 1 | DOOR GUIDE SCREW               | \$ | <i>Rs</i> 10.85 X              |
| 1 | DOOR HINGE BOLT                | \$ | <i>Rs</i> 10.85 X              |

**Trans-cab Auto Services Pte Ltd****AAD1901-041**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHC 5799K**

|   |                       |    |                  |     |
|---|-----------------------|----|------------------|-----|
| 1 | DOOR HINGE NUT RH     | \$ | <i>SL</i> 14.60  | } X |
| 1 | DOOR CHECK BOLT       | \$ | <i>SL</i> 22.69  |     |
| 1 | DOOR CHECK NUT        | \$ | <i>SL</i> 3.75   |     |
| 1 | DOOR LOCK SCREW L70Y  | \$ | <i>SL</i> 6.12   |     |
| 1 | DOOR CATCH SCREW L70Y | \$ | <i>SL</i> 10.06  |     |
| 1 | FRONT LEFT TYRE       | \$ | <i>SL</i> 330.00 |     |
| 1 | FRONT LEFT TYRE RIM   | \$ | <i>SL</i> 380.00 |     |

|              |           |               |
|--------------|-----------|---------------|
| <b>TOTAL</b> | <b>\$</b> | <b>941.63</b> |
|--------------|-----------|---------------|

|                    |           |                 |
|--------------------|-----------|-----------------|
| <b>TOTAL PARTS</b> | <b>\$</b> | <b>9,384.66</b> |
|--------------------|-----------|-----------------|

**LABOUR**

|   |    |                 |             |
|---|----|-----------------|-------------|
| Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same | \$ | 3,000.00        | <i>300/</i> |
| Putty and spray painting of the affected portion.   | \$ | 3,000.00        | <i>440/</i> |
| To rust-proofing of the affected areas.   | \$ | 170.00          | <i>30/</i>  |
| To remove and refit interior fittings, trimmings, garnish, fittings and other, to enable repair.                          | \$ | <i>~</i> 380.00 | X           |
| To check steering geometry and computer wheel alignment   | \$ | <i>~</i> 220.00 | X           |
| To transfer of front bumper fittings, attachment and perform water seepage test.  | \$ | <i>~</i> 380.00 | X           |
| To transfer of tire, rim and on wheel balancing.  | \$ | <i>~</i> 170.00 | X           |
| To Check Electrical Lighting Concerned.   | \$ | 170.00          | <i>15/</i>  |
| To transfer of front fender fittings, attachment and perform water seepage test.  | \$ | <i>~</i> 380.00 | X           |

AAD1901-041

SHC 5799K

\$ ~ 380.00 X

|                |    |           |
|----------------|----|-----------|
| Over All Total | \$ | 17,634.66 |
|----------------|----|-----------|

~~10~~ DAYS

2 days

### Enquire PARF/COE Rebate for Registered Vehicle

| Owner ID Type: | Company |
|----------------|---------|
| 1              | 1       |
| 2              | 2       |
| 3              | 3       |
| 4              | 4       |
| 5              | 5       |
| 6              | 6       |
| 7              | 7       |
| 8              | 8       |
| 9              | 9       |
| 10             | 10      |
| 11             | 11      |
| 12             | 12      |
| 13             | 13      |
| 14             | 14      |
| 15             | 15      |
| 16             | 16      |
| 17             | 17      |
| 18             | 18      |
| 19             | 19      |
| 20             | 20      |
| 21             | 21      |
| 22             | 22      |
| 23             | 23      |
| 24             | 24      |
| 25             | 25      |
| 26             | 26      |
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| 28             | 28      |
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| 30             | 30      |
| 31             | 31      |
| 32             | 32      |
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| 35             | 35      |
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| 95             | 95      |
| 96             | 96      |
| 97             | 97      |
| 98             | 98      |
| 99             | 99      |
| 100            | 100     |

Owner ID: 3878K

## Vehicle No.: SHC5799K

Vehicle to be Exported: Yes

Intended Deregistration Date: 07 Jan 2019

Vehicle Make: RENAULT

Vehicle Model: LATITUDE 2.0L DCI AUTO D/AB 4DR

Primary Colour: Red

Manufacturing Year: 2014

Engine No.: M9R8839C002645

Chassis No.: VF1ABL15AUC281407

Maximum Power Output: 127.0 kW (170 bhp)

|                    |             |
|--------------------|-------------|
| Open Market Value: | \$19,998.00 |
|--------------------|-------------|

Original Registration Date: 06 Mar 2015

First Registration Date: 06 Mar 2015

Transfer Count: 0

|                  |             |
|------------------|-------------|
| Actual ARF Paid: | \$12,498.00 |
|------------------|-------------|

## PARF Eligibility: Yes

PARF Eligibility Expiry Date: 05 Mar 2023

|                     |            |
|---------------------|------------|
| PARF Rebate Amount: | \$9,373.00 |
|---------------------|------------|

## COE Expiry Date: 05 Mar 2023

COE Category: A - Car up to 1600cc &amp; 97kW (130bhp)

COE Period (Years): 9

|           |             |
|-----------|-------------|
| PQP Paid: | \$51,092.00 |
|-----------|-------------|

|                    |             |
|--------------------|-------------|
| COE Rebate Amount: | \$26,563.00 |
|--------------------|-------------|

|                      |             |
|----------------------|-------------|
| Total Rebate Amount: | \$35,936.00 |
|----------------------|-------------|

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 07 Jan 2019

<https://doi.org/10.1186/s13047-023-00089-9>







EQ Insurance Company Limited

100 Robinson Road, #10-01, Robinson Road, Singapore 068902

did not call tel 6366 0055 fax 6741 4108

www.eqinsurance.com.sg

EQ Insurance Company Limited

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

**Sent:** Tuesday, February 26, 2019 3:56 PM

**To:** Joel Goh

**Subject:** RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - TBA) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>

**Sent:** Thursday, 10 January 2019 1:46 PM

**To:** Shu Pei (LKKAuto) <shupe@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - TBA) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh



EQ Insurance Company Limited

100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01

did 100-01-01-01 | tel 05-8221-5433 ext 222 | fax 05-8221-4110

100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01 | 100-01-01-01

A Member of Cityplan

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

**Sent:** Wednesday, January 9, 2019 6:24 PM

**To:** EQI PRS

**Cc:** Admin A; Poh Kin (LKKAuto)

**Subject:** Direct Settlement - Accident Involving SJQ4966D (OI : EQI - TBA) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

#### WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5799K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Your Ref : SJQ4966D  
Our ref : DM19HO00126/JG  
Date : 15 April 2019

TAY HUI NGI  
NO. 61 GILSTEAD ROAD  
Singapore 309105

A.R REGISTERED & NORMAL POST

Dear Sirs,

**ALLEGED ACCIDENT ON 06/01/2019 2245HRS ALONG PARLIAMENT PLACE INVOLVING SJQ4966D AND SHC5799K**

We are the insurers of SJQ4966D.

A Third Party property damage claim has been lodged against you arising out of an accident involving SJQ4966D that occurred on 06/01/2019.

Despite repeated reminder letters of 18/01/2019, 30/01/2019 (AR Registered & Normal Post) and Traffic Police letter on 18/03/2019 requesting for you to report the above-captioned accident, you have failed to notify our office.

In light of the above, you have breached Condition 4 of the Policy and we are entitled to repudiate liability against you under Policy No. DMPPHQ18-008173.

Specifically, we rely on the following condition in the said Policy:-

**CONDITIONS**

**4. Notification of Accidents**

*(a) In the event of any accident involving the Motor Vehicle, irrespective of whether it would give rise to a claim, the Insured shall, together with the Motor Vehicle, call at the Company's Approved Reporting Centre and report the accident within 24 hours of the accident or by the next working day thereof.*

*This condition in its entirety is a condition precedent to liability and the failure to comply with any of the above requirements in respect of an accident and/or occurrence with result in the Insured being denied indemnity under both Section I and Section II of the Policy in respect of that particular accident and/or occurrence."*

**TAKE NOTICE** that we are repudiating policy liability against you for all claims arising out of the said accident on the grounds that you have so clearly breached Condition 4 of the Policy.



For the sake of good order and for the avoidance of doubt, all our rights against you are hereby expressly reserved.

Yours faithfully

A handwritten signature in black ink, appearing to be 'JG' or 'Joel Goh', written in a cursive style.

Joel Goh

Claims Department

DID: 6500 6772 / Fax: 6223 4190 / Email: [joel.goh@eginsurance.com.sg](mailto:joel.goh@eginsurance.com.sg)

cc: I INSURANCE AGENCY (via email only: [ginny@iagency.sg](mailto:ginny@iagency.sg))

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1901-041

Your Ref : SJQ4966D

Date : 04.March 2019

**EQ INSURANCE LIMITED**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5799K AND SJQ4966D ON 06/01/19 10:45 PM ALONG PARLIAMENT PLACE**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

|    |   |    |          |
|----|---|----|----------|
| 1. | Cost of Repair (inclusive of 7% GST)                        | \$ | 1,337.50 |
| 2. | Loss of Rental for <u>3</u> days @ \$ <u>101.46</u> per day | \$ | 304.38   |
| 3. | Loss of Income for <u>3</u> days @ \$ <u>50</u> per day     | \$ | 150.00   |
| 4. | LTA Search Fee  | \$ | 7.49     |
| 5. | Survey Fee  | \$ | 0.00     |
|    | Total   | \$ | 1,799.37 |

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5799K and SJQ4966D along PARLIAMENT PLACE on 06/01/19 10:45 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 4 (day) of March 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

|  |  |
|--|--|
| <b>TO:</b><br><b>EQ INSURANCE COMPANY LIMITED</b><br>5 Maxwell Road<br>#17-00 Tower Block, MND Complex<br>069110 Singapore<br><br>ATTENTION: | <b>INVOICE NO.</b> : INV1902-123<br><b>DATE</b> : 28. February 2019<br><b>REFERENCE NO</b> : AAD1901-041<br><b>TERMS</b> :<br><b>DUE DATE</b> : 28. February 2019<br><b>PAGE</b> : 1 |
|--|--|

| NO. | CODE    | DESCRIPTION                               | QTY | UNIT PRICE | AMOUNT   |
|-----|---------|---|-----|------------|----------|
| 1.  | 6050101 | REPAIR-SHC5799K;DOA 06.01.19(LUMP SUM-19) | 1   | 1,337.50   | 1,337.50 |

Total SGD Excl. GST : 1,250.00

7% GST : 87.50

\*\*\*\* ONE THOUSAND THREE HUNDRED THIRTY SEVEN AND FIFTY SGD ONLY

Total SGD Incl. GST : 1,337.50

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04 March, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 06/01/19 10:45 PM at PARLIAMENT PLACE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5799K. The taxi was hired to LOW ENG SIEW a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

06-01-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

| Date In             | Date Out       | Vehicle No.                     |
|---------------------|----------------|---------------------------------|
| <b>Accident No.</b> | AAD1901-041    | <b>Accident Date</b> 06-01-2019 |
| 1/7/2019 08:30      | 1/9/2019 18:00 | SHC5799K                        |

Yours Faithfully,

**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

| Vehicle No. | Incident Date/Time     | Insurance Company Name               |
|-------------|------------------------|--------------------------------------|
| FBE7458S    | 06 Jan 2019 / 17:10:00 | SOMPO INSURANCE SINGAPORE PTE. LTD.  |
| SMA1273M    | 05 Jan 2019 / 07:20:00 | AXA INSURANCE PTE LTD                |
| SLK9280Z    | 07 Jan 2019 / 15:00:00 | NTUC INCOME INS CO-OP LTD            |
| SLK9280Z    | 07 Jan 2019 / 15:00:00 | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| SKQ611S     | 04 Jan 2019 / 18:35:00 | SOMPO INSURANCE SINGAPORE PTE. LTD.  |
| SJQ4966D    | 06 Jan 2019 / 22:45:00 | EQ INSURANCE COMPANY LTD             |

**Disclaimer message:**

Your search is displaying 2 records as there is an overlap in the period covered by the insurance policies. You may wish to contact the insurance companies for more information.

[Print](#)[OK](#)[Save as PDF](#)

Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Thursday, 16 May 2019 4:39 PM  
**To:** Jasmine Tan; 'Ng Wai Yin'  
**Cc:** Admin A  
**Subject:** Our Ref: CC3/EQI19000540/Kfb3; Your Ref: AAD1901-041

**Importance:** High

Without Prejudice

Save as to Costs

Our Ref: CC3/EQI19000540/Kfb3  
Your Ref: AAD1901-041 (SHC 5799K)

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJQ 4966D AND SHC 5799K ON 06/01/2019**

We refer to the above matter and your letter of demand.

Please be informed that **our principal** had repudiated liability on this matter due to Our Insured breach of policy terms and condition.

In view of this, we regret to inform you that we are unable to look into your claim.

Please re-direct your claim to the owner of SJQ 4966D.

We will now close the matter in our end.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## Shu Pei (LKKAUTO)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Monday, 15 April 2019 3:28 PM  
**To:** Shu Pei (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - DM19HO00126-JG) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019  
**Attachments:** DM19HO00126 - NON REPORTING.PDF

Dear Shu Pei

Attached repudiation letter for your attention.  
We have repudiated this claim due to non-reporting

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

100 Robinson Road, #15-01/02 Robinson Square, Singapore 068906

did 65 4212 tel 65 4222 7466 fax 65 4222 7465

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Joel Goh  
**Sent:** Wednesday, April 3, 2019 10:23 AM  
**To:** 'Shu Pei (LKKAUTO)'  
**Subject:** RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - DM19HO00126-JG) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile  |  |                 |                             |   |
|--|--|-----------------|-----------------------------|---|
| EQ INSURANCE COMPANY LTD   |  |                 | Ref : CC3/EQ19000540/Kfb3q2 |   |
| 5 MAXWELL ROAD<br>#17-00 TOWER BLOCK<br>MND COMPLEXSINGAPORE 069110  |  |                 | Date : 18-06-2019           |  |
|  |  |                 | Code : EQI                  |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>  |  |                 |                             |   |
| Insured Veh.   | SJQ 4966D  | Veh. Inspected  | SHC 5799K                   |   |
| Policy No.   |  | Coverage (\$)   | 0.00                        |   |
| Claim No.  | DM19HO00128-JG   | Excess (\$)     | 0.00                        |   |
| Assign From  |  | Assign Date     | 08/01/2019                  |   |
| <b>2. Vehicle Particulars &amp; Condition</b>  |  |                 |                             |   |
| Make & Model   | RENAULT LATITUDE (A)   | c.c             | 1995                        |   |
| Engine No.   | HIDDEN   | Year of Reg.    | 2015                        |   |
| Chassis No.  | VF1ABL15AUC281407  | Colour          | METALLIC WHITE / RED        |   |
| Odometer   | 476754   | Steering        | IN ORDER                    |   |
| Brakes   | IN ORDER   | Modification    | NIL                         |   |
| General  | GOOD   |                 |                             |   |
| <b>3. Conditions of Tyres</b>  |  |                 |                             |   |
|  | Size   | Make            | Balance                     |   |
| R/H Front Tyre   | 215/60 R16   | GITI            | 8 mm                        |   |
| L/H Front Tyre   | 215/60 R16   | GITI            | 8 mm                        |   |
| R/H Rear Tyre  | 215/60 R16   | GITI            | 8 mm                        |   |
| L/H Rear Tyre  | 215/60 R16   | GITI            | 8 mm                        |   |
| <b>4. Description of Damages</b>   |  |                 |                             |   |
| THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.<br>DAMAGES SEE DETAILS.  |  |                 |                             |   |
| <b>5. General Information</b>  |  |                 |                             |   |
| Accident Date  | 06/01/2019   | Inspection Date | 08/01/2019                  |   |
| Survey held at   | TRANS-CAB AUTO SERVICES PTE LTD<br>NO.2 ANG MO KIO ST 63<br>SINGAPORE 569111 |                 |                             |   |
| <b>5a. Remarks</b>   |  |                 |                             |   |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |  |                 |                             |   |
| <b>5b. Estimate Days of Repair</b>   |  |                 |                             |   |
| ESTIMATED NORMAL PERIOD FOR REPAIR:  |  | 2 Working Days  |                             |   |



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5799K

| Qty                         | Description of Parts                 | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|--------------------------------------|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |                                      |                      |                           |                   |
| 1                           | FENDER PANEL FRT LH                  | BENT                 | 783.83                    | 783.83            |
| 1                           | WHEELARCH FRT LH                     | SERVICEABLE          | 278.84                    | -                 |
| 1                           | FENDER BRACKET LOWER LH              | SERVICEABLE          | 15.79                     | -                 |
| 1                           | FENDER INSULATOR LH                  | SERVICEABLE          | 130.84                    | -                 |
| 1                           | DOOR PANEL FRT LH                    | TO REPAIR SEE LABOUR | 2,844.66                  | -                 |
| 1                           | DOOR HINGE UPPER LH                  | TO REPAIR SEE LABOUR | 261.28                    | -                 |
| 1                           | DOOR HINGE LOWER LH                  | TO REPAIR SEE LABOUR | 300.55                    | -                 |
| 1                           | DOOR CHECK FRT LH                    | SERVICEABLE          | 194.77                    | -                 |
| 1                           | DOOR LOCK FRT LH                     | TO REPAIR SEE LABOUR | 908.75                    | -                 |
| 1                           | DOOR CATCH FRT LH                    | SERVICEABLE          | 131.23                    | -                 |
| 1                           | DOOR HANDLE OUTER FRT LH             | SERVICEABLE          | 477.76                    | -                 |
| 1                           | DOOR HANDLE COVER FRT LH             | SERVICEABLE          | 13.22                     | -                 |
| 1                           | DOOR HANDLE MODULE FRT LH            | SERVICEABLE          | 133.60                    | -                 |
| 1                           | DOOR REGULATOR FRT LH                | SERVICEABLE          | 505.19                    | -                 |
| 1                           | DOOR REGULATOR MOTOR FRT LH          | SERVICEABLE          | 796.46                    | -                 |
| 1                           | DOOR REGULATOR GUIDE FRT LH          | SERVICEABLE          | 120.97                    | -                 |
| 1                           | DOOR MIRROR ASSY LH                  | SERVICEABLE          | 1,483.40                  | -                 |
|                             | LESS 10% DISCOUNT                    |                      | -938.11                   | -78.38            |
|                             |                                      |                      | 8,443.03                  | 705.45            |
| <b>SPECIAL NETT ITEMS</b>   |                                      |                      |                           |                   |
| 1                           | FRONT DOOR STICKER 'TRANS-CAB' (SN ) | NECESSARY            | 80.00                     | 80.00             |
| 1                           | FRONT DOOR STICKER 'CHASSIS' (SN )   | NECESSARY            | 50.00                     | 15.00             |
| 1                           | DOOR CHECK BOLT (SN )                | SERVICEABLE          | 22.69                     | -                 |
| 1                           | DOOR GUIDE SCREW (SN )               | SERVICEABLE          | 10.85                     | -                 |
| 1                           | DOOR HINGE BOLT (SN )                | SERVICEABLE          | 10.85                     | -                 |
| 1                           | DOOR HINGE NUT RH (SN )              | SERVICEABLE          | 14.60                     | -                 |
| 1                           | DOOR CHECK BOLT (SN )                | SERVICEABLE          | 22.69                     | -                 |
| 1                           | DOOR CHECK NUT (SN )                 | SERVICEABLE          | 3.75                      | -                 |

Report Ref No. CC3/EQI19000540/Kfb3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

| Qty                | Description of Parts  | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|--------------------|---|---------------|---------------------------|-------------------|
| 1                  | DOOR LOCK SCREW L70Y (SN )  | SERVICEABLE   | 6.12                      | -                 |
| 1                  | DOOR CATCH SCREW L70Y (SN )   | SERVICEABLE   | 10.06                     | -                 |
| 1                  | FRONT LEFT TYRE (SN )   | SERVICEABLE   | 330.00                    | -                 |
| 1                  | FRONT LEFT TYRE RIM (SN )   | SERVICEABLE   | 380.00                    | -                 |
|                    |   |               | 941.61                    | 75.00             |
|                    | <b>LABOUR</b>   |               |                           |                   |
|                    | PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF DOOR PANEL FRT LH,DOOR HINGE UPPER LH,DOOR HINGE LOWER LH AND DOOR LOCK FRT LH. |               | 3,000.00                  | 300.00            |
|                    | PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .  |               | 3,000.00                  | 440.00            |
|                    | TO RUST-PROOFING OF THE AFFECTED AREAS.   |               | 170.00                    | 30.00             |
|                    | TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.  | NOT NECESSARY | 380.00                    | -                 |
|                    | TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.  | NOT NECESSARY | 220.00                    | -                 |
|                    | TO TRANSFER OF FRONT BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.   | NOT NECESSARY | 380.00                    | -                 |
|                    | TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.  | NOT NECESSARY | 170.00                    | -                 |
|                    | TO CHECK ELECTRICAL LIGHTING CONCERNED.   |               | 170.00                    | 15.00             |
|                    | TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.   | NOT NECESSARY | 380.00                    | -                 |
|                    | TO TRANSFER OF FRONT DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.   | NOT NECESSARY | 380.00                    | -                 |
|                    |   |               | -                         | -                 |
|                    |   |               | -                         | -                 |
|                    |   |               | -                         | -                 |
|                    |   |               | 8,250.00                  | 785.00            |
| <b>GRAND TOTAL</b> |   |               | <b>17,634.64</b>          | <b>1,565.45</b>   |

Report Ref No. CC3/EQI19000540/Kfb3q2



|   |  |  |  |          |
|---|--|--|--|----------|
| RECOMMENDED COST OF LUMP SUM REPAIRS<br>(TO ITS PRE-ACCIDENT CONDITION) |  |  |  | 1,250.00 |
|---|--|--|--|----------|

Report Ref No. CC3/EQ19000540/Kfb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



## Joanne Lee (LKK Auto)

---

**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Thursday, 20 June 2019 4:00 PM  
**To:** 'eqiprs@eqinsurance.com.sg'  
**Cc:** 'chewht@lkkauto.com'  
**Subject:** TP Direct Settlement - Accident Involving SJQ 4966D (OI) and SHC 5799K (TP) on 06/01/2019  
**Attachments:** EMAIL.pdf; LKK REPORT & PHOTO.pdf

Dear Sir/Madam,

We refer to the above matter.

Please be informed that we have rejected TP claim. (see attached)

We enclose herewith our without prejudice report and relevant documents for your necessary action please

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

## Joanne Lee (LKK Auto)

---

**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Thursday, 20 June 2019 4:01 PM  
**To:** 'eqiprs@eqinsurance.com.sg'  
**Cc:** 'Joylrene@lkkauto.com'  
**Subject:** TP Direct Settlement - Accident Involving XD 5607L (OI) and SLS 1371E (TP) on 03/10/2018  
**Attachments:** LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933