

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 15 April 2019 3:28 PM
To: Shu Pei (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - DM19HO00126-JG) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019
Attachments: DM19HO00126 - NON REPORTING.PDF

Dear Shu Pei

Attached repudiation letter for your attention.
We have repudiated this claim due to non-reporting

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Joel Goh
Sent: Wednesday, April 3, 2019 10:23 AM
To: 'Shu Pei (LKKAUTO)'
Subject: RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - DM19HO00126-JG) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



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From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Wednesday, April 3, 2019 10:19 AM

To: Joel Goh

Subject: RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - DM19HO00126-JG) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 26 February 2019 5:14 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - DM19HO00126-JG) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

Dear Shu Pei

Our insured has not reported for this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, February 26, 2019 3:56 PM

To: Joel Goh

Subject: RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - TBA) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 10 January 2019 1:46 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - TBA) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, January 9, 2019 6:24 PM

To: EQI PRS

Cc: Admin A; Poh Kin (LKKAUTO)

Subject: Direct Settlement - Accident Involving SJQ4966D (OI : EQI - TBA) and SHC5799K (TP : LKK REF - CC3/EQI19000540/Kfb3) on 06.01.2019

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5799K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

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