

## Veron Chen (LKKAUTO)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 3 April 2019 3:45 PM  
**To:** Veron Chen (LKKAUTO); 'Claims Dept'  
**Cc:** SUR  
**Subject:** LOD - SLZ 1749M-DOA: 22/12/2018 (AIG OD)  
**Attachments:** SAftersales19040315390.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian shortly.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

**e.** [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Friday, 11 January 2019 4:04 PM  
**To:** Claims Dept <claims@premiumauto.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>  
**Subject:** SLZ 1749M-DOA: 22/12/2018 (AIG OD)

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLZ 1749M (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)