

INS. CASE OWNER:

CC 4, LPC 1900

0535, T1ea39

LKK:
IDAC:

Surveyor:

MTH

DOI:

18/1/19

Date / Time:

9-1-19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJN 336SK

Name of Insured:

HIGH POR LAN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

31/12/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

XB8538 T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Sm Sheng



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

23/1/19
NS

XB8538 T - X

SJN 336SK - VIN: 17011814144 - DOA: 16/1/19

25-1-19

Email and Liability Claim

21-3-19

FILE PREP TO TYPIST TO PREPARE REPORT.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 21-3-19

Confirm with: SUSA

Confirm by: MTH

Repair Cost:

1/3 SS 2,950

(3 days)

Reduction:

38 %

Email ☒Call ☐

FINAL SETTLEMENT

Date/Time: 19-06-19

Confirm with: Susan

Email ☒Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

96

If NO or B 28, Ass. Lia:

Repair Cost:

62057

SS 3,156.50

ON TRUCK IN INTO THE MAIN ROAD IN TP.

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 750.00

(3 1/2 x 3 days)

Loss of Income (LOI):

SS -

(3 x 3 days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+490

Total:

SS 3,908.50

Global Sum SS:

FINAL PAYMENT

Date/Time: 19-06-19

Confirm with: Susan

Email ☒Call ☐

Payee 1:

SS 3,908.50

Name 1:

SM SHENG ENGINEERING SERVICES

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/19/VP05/021284
Our ref: CC4/LPC19000535/T1ea3

Date: 22/01/2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

XB 8538T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18/01/2019 at the premises of M/s Sin Sheng Engineering Services and have the following to report:-

Workshop Estimate Amount	: S\$	4,774.96
Revised Estimate Amount	: S\$	3,728.96
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	3,728.96
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

KIM EE LOGISTICS (PTE) LTD

10 Tanjong Penjuru

Singapore 609037

ACCOUNTS: MS ALICE

Attention : Motor Claim Department

Contact : 6533 3555 Fax No. : 6261-9074

Estimate : ES002718

Date : 18/01/2019

Vehicle Num. : XB8538T

Make/Model : NISSAN CKB 45-2003

Chassis/Eng# : CKB45ABT00252/PF6166147C

Accident Date : 31/12/2018

Claim No. :

Reference : SJN3365K

Policy No. : P1366890

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	LIST ITEMS :		
2.	1	FRONT BUMPER		
3.	1	BUMPER BRACKET, LHS		
4.	1	BUMPER CORNER, LHS		
5.	1	STEP, LHS		
6.	1	STEP BRACKET		
7.	1	STEP GARNISH		
8.	1	STEP GARNISH LOWER		
		HEADLAMP BEZEL		
		List Total S\$:		
		30.00% Discount S\$:		
		LABOUR :		
		TO PANEL BEAT/REPAIR LH BODY		
		TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS		
		SPRAY PAINTING		
		LOSS OF USE : 4 DAYS @ \$ 250/DAY		
		Labour Total S\$:		

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

bt 2,467.35
Rx 295.80
de 185.20
bt 293.50
Rx 698.50
de 568.20
de 395.20
cm 346.20
5,249.95
1,574.99
3,674.96

450 650.00

300 450.00

1,100.00

Total S\$: 4,774.96

Tanjin 974 95249
wp
03 days 18/1/19 @ 1130
Lump sum
Repair after repair
sure lkk auto.com

SIN SHENG ENGINEERING SERVICES

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 25 January 2019 11:56 AM
To: 'sinsheng engineering services'
Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 9 January 2019 12:06 PM

To: sinsheng engineering services <sinsheng1981@gmail.com>; assignments@lkkauto.com; 'Admin-D (LKKAUTO)'

<admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284

Without Prejudice
Save as to Costs

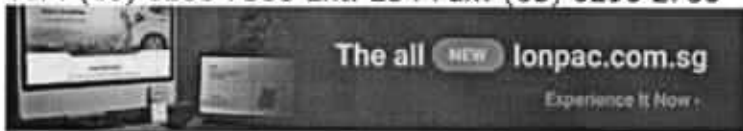
Dear Susan

Thank you for your reply.

Dear Catherine/Nivitha

Please arrange Mr Mohammad Rasul to conduct TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: sinsheng engineerservices [mailto:sinsheng1981@gmail.com]
Sent: Wednesday, 9 January, 2019 11:59 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: Re: Accident Involving XB8538T with SJN3365K on 31/12/2018

Hi Mr Gerald,

We are selected Mr Mohammad Rasul

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477*

On Wed, 9 Jan 2019 at 11:47, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

WITHOUT PREJUDICE

Our Ref :18/18/19/VP05/021284

Dear Susan,

Please see attached and revert

For future requests for pre-repair survey, please email to mt_claim@lonpac.com

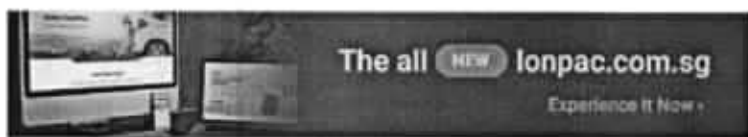
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: sinsheng engineeringservices [mailto:sinsheng1981@gmail.com]

Sent: Wednesday, 9 January, 2019 10:55 AM

To: GERALD POH WEE BIN

Subject: Accident Involving XB8538T with SJN3365K on 31/12/2018

Dear Officer Incharge,

We are repairer of motor vehicle XB8538T . Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

Thank You

Regards

Susan

Sin Sheng Engineering Services

3 Tech Park Crescent

Tuas Tech Park

Singapore 638129

Tel: 6863 9595

Fax: 6863 6477



AVG

This email has been checked for viruses by AVG antivirus software.

www.avg.com

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 9 January 2019 12:06 PM
To: sinsheng engineering services; assignments@lkkauto.com; 'Admin-D (LKKAuto)'
Cc: MT_Claim_SG
Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284

Without Prejudice
Save as to Costs

12:08pm @ 9/1/19
VHI
Susan

Dear Susan

Thank you for your reply.

Dear Catherine/Nivitha

Please arrange Mr Mohammad Rasul to conduct TP survey.

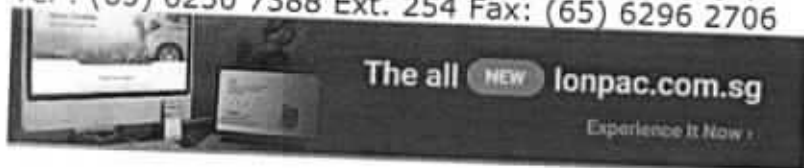
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: sinsheng engineering services [mailto:sinsheng1981@gmail.com]

Sent: Wednesday, 9 January, 2019 11:59 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: Re: Accident Involving XB8538T with SJN3365K on 31/12/2018

Hi Mr Gerald,

We are selected Mr Mohammad Rasul

Thank You

Regards

Susan

Sin Sheng Engineering Services

3 Tech Park Crescent

Tuas Tech Park

Singapore 638129

Tel: 6863 9595

Fax: 6863 6477

On Wed, 9 Jan 2019 at 11:47, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

WITHOUT PREJUDICE

Our Ref :18/18/19/VP05/021284

Dear Susan,

Please see attached and revert

For future requests for pre-repair survey, please email to mt_claim@lonpac.com

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: sinsheng engineeringservices [mailto:sinsheng1981@gmail.com]

Sent: Wednesday, 9 January, 2019 10:55 AM

To: GERALD POH WEE BIN

Subject: Accident Involving XB8538T with SJN3365K on 31/12/2018

Dear Officer Incharge,

We are repairer of motor vehicle XB8538T . Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

Thank You

Regards

Susan

Sin Sheng Engineering Services

3 Tech Park Crescent

Tuas Tech Park

Singapore 638129

Tel: 6863 9595

Fax: 6863 6477

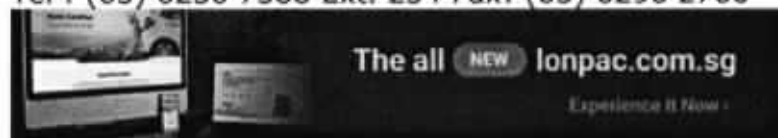
Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 22 January, 2019 1:07 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Asher Sng (LKKAUTO); CS A Team; Admin A
Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284
Attachments: SJN3365K 311218.PDF
Categories: HMK

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 22 January, 2019 11:00 AM
To: ONG LI LI
Cc: MT_Claim_SG; Asher Sng (LKKAUTO); CS A Team; Admin A
Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/18/19/VP05/021284
LKK REF: CC4/LPC19000535/T1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: XB 8538T

- Estimated cost of repair (parts price incomplete)
- TP estimated cost of repair
- TP GIA report

We have not authorized repairs.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.



From: sinsheng engineering services [mailto:sinsheng1981@gmail.com]
Sent: Wednesday, 9 January, 2019 11:59 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: Re: Accident Involving XB8538T with SJN3365K on 31/12/2018

Hi Mr Gerald,

We are selected Mr Mohammad Rasul

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477*

On Wed, 9 Jan 2019 at 11:47, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

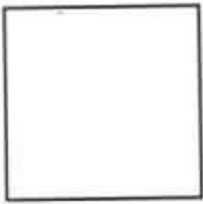
WITHOUT PREJUDICE

Our Ref :18/18/19/VP05/021284

Dear Susan,

Please see attached and revert

For future requests for pre-repair survey, please email to mt_claim@lonpac.com



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Asher



新盛机械工程服务

SIN SHENG ENGINEERING SERVICES

REGISTRATION NO : 312029/00D

No 3, Tech Park Crescent, Tuas Tech Park, Singapore 638129

Tel : 6863 9595 Fax : 6863 6477 Email : sinsheng1981@gmail.com

21-Mar-19

LKK Auto Consultants Pte Ltd
51 Ubi Ave 1, #02-25
Paya Ubi Industrial Park
Singapore 408933

Fax: 6741 4108
Tel: 6256 3561

Our ref: SSES/L2019/0089
Your ref: CC4/LPC19000535/T1ea3

Attn: Ms Asher

Dear Sir,

VEHICLE: XB8538T (DoA: 31/12/2018)

We refer to the above and append herewith our costings for your perusal: -

Final Repair Bill	:	3,156.50
Loss of Use: 5 days @ S\$ 250/day (including 2 day for PRI)	:	1250.00
Survey Fee	:	N/A
Third Party Vehicle Insurance Search Fee	:	2.00
Total	:	<u><u>4,408.50</u></u>

Thank You

Yours faithfully



Susan Tan

OPERATIONS EXECUTIVE

Encl

AUTHORIZATION TO ACT

I, KIM EE LOGISTICS (PTE) LTD ("The Third Party Claimant") of
NO 10 TANJONG PENJURU, SINGAPORE 609037 (address),
being the owner of XB8538T (vehicle no.) hereby authorize
SIN SHENG ENGINEERING SERVICES ("the workshop") to act for me
with respect to my claim for repair cost and / or rental and / or loss of use ("claim") for my
vehicle bearing registration no. XB8538T that was damaged pursuant to the accident
which occurred on 31/12/2018 along Outside No 54 Tuas South St 5
involving vehicle's XB8538T / SJN3365K ("the
accident")

I further authorize the workshop to settle my above mentioned claim in a manner they deem
fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability in so far as the driver/owner/insurers of
the other vehicle is concerned.

Dated this 21 day of MAR (month) 2019 (year)


KWEK SWE E HOCK
Signed by "the Third Party claimant"



Signed by "the workshop"



LONPAC INSURANCE BHD

CLAIM NO : 18/18/19/VP05/021284
DATE : 14 JUNE 2019

DISCHARGE VOUCHER

I/We, KIM EE LOGISTICS (PTE) LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SJN 3365K the sum of Singapore Dollars THREE THOUSAND NINE HUNDRED EIGHT AND CENTS FIFTY ONLY. (\$3,908.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, XB 8538T on 31/12/2018 along/at OUTSIDE NO.54 TUAS SOUTH ST 5.

I /We hereby agree to indemnify and keep indemnify (HIEW POR IAN /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s SIN SHENG ENGINEERING SERVICES.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Jv 26.06.19
Signature of vehicle owner/Date

KWEK SWEET HOCK
Name of vehicle owner/Date

KIM EE LOGISTICS (PTE) LTD
10 TANJONG PENJURU
SINGAPORE 609037
TEL: 6533 3555 (10 LINES)
FAX: 6261 9074
UEN: 199200472Z

SIN SHENG ENGINEERING SERVICES

NO 8, TUAS AVE 18,
(Level 3), SINGAPORE 638892
Tel No. : 6863-9595 Fax No. : 6863-6477
E-Mail : sinsheng1981@gmail.com
Buss. Reg. No. : 312029/00D

KIM EE LOGISTICS (PTE) LTD
10 Tanjong Penjuru
Singapore 609037
ACCOUNTS: MS ALICE
Attention : Motor Claim Department
Contact : 6533 3555 Fax No. : 6261-9074

Tax Invoice : TI002718

Date : 21/03/2019
Vehicle Num. : XB8538T
Make/Model : NISSAN CKB 45-2003
Chassis/Eng# : CKB45ABT00252/PF6166147C
Accident Date : 31/12/2018
Claim No. : CC4/LPC19000535/T1ea3
Reference : SJN3365K
Policy No. : P1366890

Amount S\$

2,950.00

ACCIDENT LUMP SUM REPAIRS



Total S\$:	2,950.00
GST @ 7% S\$:	206.50
Amount Due S\$:	3,156.50

=====

SIN SHENG ENGINEERING SERVICES

M9-0010014-J



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-004594
Date of Request: 09/01/2019

Your Ref No: Online Purchase

Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129

XB8538T (DoA:31/12/2018)
Owner : Kim Ee

Dear Sir/Madam,

Enquiry Date 09/01/2019
Enquiry By Wang Sye Yuen
TP Vehicle No. SJN3365K
Accident Date 31/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Asher Sng (LKKAuto)

From: ONG LI LI <lilong@lonpac.com>
Sent: Wednesday, 15 May 2019 12:45 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Accident Involving XB8538T with SJN3365K on 31/12/2018
Our Ref :18/18/19/VP05/021284 [External General]

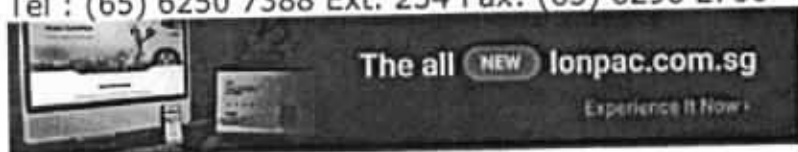
Follow Up Flag: Flag for follow up
Flag Status: Completed

Lonpac External - General

Dear Asher

Please proceed but make sure you have already engaged Insured on any disputes that are likely to surface basing on his GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 13 May, 2019 12:30 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 22/0/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured turn right into the main road and collided with third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **SIN SHENG ENGINEERING SERVICES** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,109.21	\$ 3,156.50

2. Loss of Use (5days x \$250)	\$ 1,250.00	\$ 750.00 (5days x \$150)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,361.21	\$ 3,908.50

**3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher@sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Tuesday, 22 January 2019 1:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284

Dear Mei Kwan

Please see attached for our Insured's GIA report.

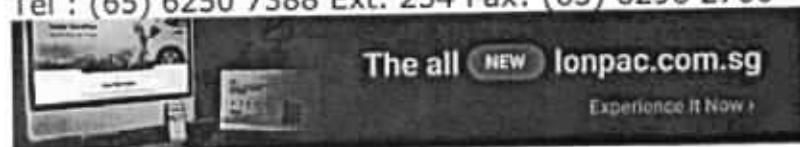
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 22 January, 2019 11:00 AM

To: ONG LI LI

Cc: MT_Claim_SG; Asher Sng (LKKAuto); CS A Team; Admin A

Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 18/18/19/VP05/021284

LKK REF: CC4/LPC19000535/T1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: XB 8538T

- Estimated cost of repair (parts price incomplete)
- TP estimated cost of repair
- TP GIA report

We have not authorized repairs.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 9 January, 2019 12:09 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 9 January 2019 12:06 PM

To: sinsheng engineering services <sinsheng1981@gmail.com>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref :18/18/19/VP05/021284

Without Prejudice
Save as to Costs

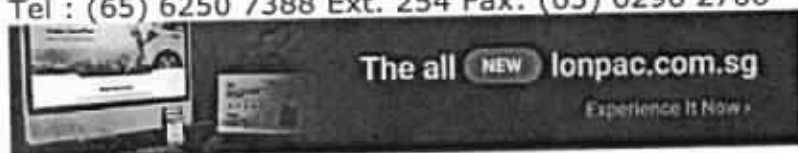
Dear Susan

Thank you for your reply.

Dear Catherine/Nivitha

Please arrange Mr Mohammad Rasul to conduct TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: sinsheng engineerservices [<mailto:sinsheng1981@gmail.com>]
Sent: Wednesday, 9 January, 2019 11:59 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: Re: Accident Involving XB8538T with SJN3365K on 31/12/2018

Hi Mr Gerald,

We are selected Mr Mohammad Rasul

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477*

On Wed, 9 Jan 2019 at 11:47, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

WITHOUT PREJUDICE

Our Ref :18/18/19/VP05/021284

Dear Susan,

Please see attached and revert

For future requests for pre-repair survey, please email to mt_claim@lonpac.com

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: sinsheng engineeringservices [mailto:sinsheng1981@gmail.com]
Sent: Wednesday, 9 January, 2019 10:55 AM
To: GERALD POH WEE BIN
Subject: Accident Involving XB8538T with SJN3365K on 31/12/2018

Dear Officer Incharge,

We are repairer of motor vehicle XB8538T . Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 norminated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477*



This email has been checked for viruses by AVG antivirus software.
www.avg.com

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19000535/T1ea3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 12-07-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJN 3365K	Veh. Inspected	XB 8538T	
Policy No.	Z18VP05016848	Coverage (\$)	0.00	
Claim No.	18/18/19/VP05/021284	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	09/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	NISSAN CKB45	c.c	12503	
Engine No.	HIDDEN	Year of Reg.	2004	
Chassis No.	CKB45ABT00252	Colour	BLUE	
Odometer	972964	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	10.00 R20	MRF	8 mm	
L/H Front Tyre	10.00 R20	MRF	8 mm	
R/H Rear Tyre	10.00 R20 (D)	MRF	8/8 mm	
L/H Rear Tyre	10.00 R20(D)	MRF	8/8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	31/12/2018	Inspection Date	18/01/2019	
Survey held at	SIN SHENG ENGINEERING SERVICES 3 TECH PARK CRESCENT TUAS TECK PARK SINGAPORE 638129			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XB 8538T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	BENT	2,467.35	2,467.35
1	BUMPER BRACKET ,LHS	TO REPAIR SEE LABOUR	295.80	-
1	BUMPER CORNER ,LHS	DEFORMED	185.20	185.20
1	STEP ,LHS	BENT	293.50	293.50
1	STEP BRACKET	TO REPAIR SEE LABOUR	698.50	-
1	STEP GARNISH	DEFORMED	568.20	568.20
1	STEP GARNISH LOWER	DEFORMED	395.20	395.20
1	HEADLAMP BEZEL	CRACKED	346.20	346.20
	LESS 30% DISCOUNT		-1,574.99	-1,276.70
			3,674.96	2,978.95
	<u>LABOUR</u>			
	TO PANEL BEAT /REPAIR LH BODY.TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS.INCLUSIVE OF THE REPAIR OF BUMPER BRACKET ,LHS AND STEP BRACKET .		650.00	450.00
	SPRAY PAINTING.		450.00	300.00
			1,100.00	750.00
GRAND TOTAL			4,774.96	3,728.95
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,950.00

Report Ref No. CC4/LPC19000535/T1ea3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.