Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 25 January 2019 11:56 AM **To:** 'sinsheng engineeringservices'

Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref

:18/18/19/VP05/021284

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 9 January 2019 12:06 PM

To: sinsheng engineeringservices <sinsheng1981@gmail.com>; assignments@lkkauto.com; 'Admin-D (LKKAuto)'

<admin-d@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: Accident Involving XB8538T with SJN3365K on 31/12/2018 Our Ref: 18/18/19/VP05/021284

Without Prejudice Save as to Costs

Dear Susan

Thank you for your reply.

Dear Catherine/Nivitha

Please arrange Mr Mohammad Rasul to conduct TP survey.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: sinsheng engineeringservices [mailto:sinsheng1981@qmail.com]

Sent: Wednesday, 9 January, 2019 11:59 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: Re: Accident Involving XB8538T with SJN3365K on 31/12/2018

Hi Mr Gerald.

We are selected Mr Mohammad Rasul

Thank You Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129

Tel: 6863 9595 Fax: 6863 6477

On Wed, 9 Jan 2019 at 11:47, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

WITHOUT PREJUDICE

Our Ref :18/18/19/VP05/021284

Dear Susan,

Please see attached and revert

For future requests for pre-repair survey, please email to mt_claim@lonpac.com

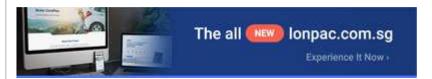
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: sinsheng engineeringservices [mailto:sinsheng1981@gmail.com]

Sent: Wednesday, 9 January, 2019 10:55 AM

To: GERALD POH WEE BIN

Subject: Accident Involving XB8538T with SJN3365K on 31/12/2018

Dear Officer Incharge,

We are repairer of motor vehicle XB8538T. Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 norminated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

Thank You Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595

Fax: 6863 6477



This email has been checked for viruses by AVG antivirus software. www.avg.com