

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 7 April, 2020 9:26 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: URGENT / 2ND REMINDER Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3
Attachments: WhatsApp Video 2019-01-07 at 18.47.24.mp4; WhatsApp Video 2019-01-07 at 18.47.24.mp4; DV ATA.pdf

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that we have our principal's instruction to maintain our offer as per our below email dated 13/11/2019.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

Please let us have your reply/offer by email as we are currently deployed to work from home in view of the current COVID-19 situation in Singapore.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]
Sent: Friday, 27 March, 2020 3:40 PM

To: Vic (LKKAUTO)

Subject: URGENT / 2ND REMINDER Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3

**URGENT
2ND REMINDER**

Dear Vic,

Please let us have your offer by **3rd April 2020**. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, January 13, 2020 5:36 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: URGENT / REMINDER Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that we are still pending for instructions from our principal.

We will continue to follow up and will get back to you for an update.

Thank you.



“Wishing you a Happy and Prosperous Lunar New Year”

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Wednesday, 8 January, 2020 10:14 AM

To: Vic (LKKAuto)

Subject: URGENT / REMINDER Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3

**URGENT
REMINDER**

Dear Vic,

Since your insured has withdrawn his claim in view of his own cctv, please let us have your offer by **15th January 2020**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 13/12/2019 18:06

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: URGENT / REMINDER Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

We are currently pending for instruction from our principal.

We will get back to you for an update/offer in due course.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 15 November, 2019 11:40 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: URGENT / REMINDER Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3

Dear Vic,

We have received your insured's request for survey and their video footage through their repairer Cycle & Carriage Fulco Motor Dealer Pte Ltd. From the video provided (as attached), it clearly showed that your insured's van was not within his own lane when the impact is felt at 02:35:17.

Please note that your insured has withdrawn their claim. We attach the confirmation of 2/10/2019 from the said repairer for your perusal.

In view of the above, your offer of \$1,080.00 is unacceptable. We are prepared to accept a global sum of \$2,100.00 for our own losses.

Please reconsider your offer and let us hear favourably from you soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 13/11/2019 18:37

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: URGENT / REMINDER Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, in view of no concrete evidence to support and prove which vehicle cut lane, we are prepared to settle your client's claim on a 50/50 basis and we propose a global sum of **\$1,080.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Wednesday, 13 November, 2019 12:25 PM

To: Vic (LKKAUTO)

Subject: URGENT / REMINDER Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3

URGENT

REMINDER

Dear Vic,

Please let us have your offer by **20th November 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 08/07/2019 13:04

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3

Dear Vic,

The video footage is not available.

Please let us have your offer by **15th July 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 04/07/2019 13:48

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jha3

Without Prejudice

Dear Lee Gek,

We refer to the below email.

Please advise if your client have video footage for this accident.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Mei Kwan (LKKAuto)

Sent: Thursday, 21 February, 2019 2:13 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Joy Irene (LKKAuto)

Cc: CS A Team; Admin A

Subject: RE: LOD Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg *** LKK REF: CC3/AIG19000530/Jja3

‘WITHOUT PREJUDICE’

SAVE AS TO COSTS

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19000530/Jja3	Joy - 6841 2409

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Thursday, 21 February, 2019 1:36 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 5/1/2019 involving SHC 4372P & GBH 2545R (AIG's insured) Our Ref: TAX/01/19/2034/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1350.00
Loss of Rental	\$869.38 (6.5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$2226.38

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

