

Tanpin

REF: ASMCAXA

W

ASSIGNMENT

From: Date: 16/01/2019

Estimated Cost:

OD: ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLW 3257T
at Workshop no's: Tan Chong
of: 91# Bukit Timah Road

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Vch:

11am @ owner waiting
Zuhre

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$66K

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS ^{1up}

Vehicle: IN / OUT

Date:

Person Contacted:

Vch No:

SLW 3257T

Yr Regd:

2018 (Feb)

Type:

☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Miss note 1.2

cc

1/28

Colour:

Gold

A/C:

Insured / Std / NI / NA

Sp. Reading:

15438

T/Radio:

Insured / Std / NI / NA

Engl No:

C/Nr:

JN1THAE122 0986206

Gen. Cond:

☒ Good / Fair / Poor / Burnt

Steering:

☒ Inorder / Jammed / Leaked / Burnt or

Brake:

☒ Inorder / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

185/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

D.O.I:

16/1/190/120.

Survey held at

TC 6ht Timah

Des. of Damages:

☒ Frt /

Rear /

O/S /

N/S /

UIC /

Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PII \$ 926.94 (Reel \$ 624.30 / 39%).

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) ... + ...

2) ...

3) ...

4) ...

TOTAL

Report Format:

Lump Sum / L.B.I: (\$

Add Fee:

☐

Site Insp: (\$

☐

Interview: (\$

☐

Tech. Insp: (\$

☐

Weekend: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM19000520/hb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 09-01-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKU 8396P	Veh. Inspected	SLW 3257T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/01/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	28/12/2018	Inspection Date	
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911 BUKIT TIMAH ROAD SINGAPORE 589623		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/IRR/0019/2018
DATE : 08-JAN-2019

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN: MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : MISS SWEE LI LI ELAINE (SUN LILI)
ADDRESS : BLK 861 WOODLANDS ST E3
#08-174
S(730861)
TELEPHONE NO : 97973661

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-SK08396P
VEHICLE NO : SLN3257T
MODEL CODE : TDWARDZE12EDAY487E
MODEL/YEAR : NOTE 1.2 BASE (IV) MY2017
ENGINE NO : HR12277701B
CHASSIS NO : JN1TAAE1220980216
MILEAGE : 1 KM
DATE IN : 08/01/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 28/12/2018

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

CAR AT WORKSHOP / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : zuhri@tanchong.com

OFFICE : 67038916 FAX : 64697472

Tan Chong Motor Sales Pte Ltd
up
16/1/19 @ 11:20
Resurvey before part
3 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Sure E (LKK auto) is

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLW32577

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS		
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	X
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	✓
4 22/001	REPAIR FRT UPPER PANEL RENEW FRONT BUMPER	375.00	250 ✓
5 22/002	S/PAINT FRONT BUMPER & FRONT UPPER PANEL	400.00	200 ✓
	TOTAL LABOUR CHARGES	995.00	

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGH NO SLW3257T

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	CLIP(7.4X2)	01554-0007U	14.80	X		
2	BRACKET-BUMPER RH	62224-3VA0A	24.00	X		
3	BRACKET-BUMPER LH	62225-3VA0A	23.00	AA		
4	EMBLEM RAD GRIL	62890-3VA0A	59.70	EE		
5	GRILLE-RADIATOR	62310-5WC0A	194.40	ant		
6	CLIP(10X1.2)	01553-05933	12.00	ay		
7	FACE-FR BUMPER	62022-5WJ0H	354.90	ant		
8	FRT LICENCE PLATE	FLP			60.00	
SUB TOTAL			682.80	0.00	60.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			136.56	0.00	0.00	
GRAND TOTAL			546.24	0.00	60.00	
OVERALL TOTAL			506.24			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLW3257T

TOTAL LABOUR CHARGES	995.00
TOTAL SPARE PARTS CHARGES	606.24

GRAND TOTAL	1601.24 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TAN CHONG MOTOR SALES PTE. LTD.
511, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALIZED : ACCIDENT/BOOT REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0019/2018
DATE : 08-JAN-2019

" Finalised Bill "

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN: MOTOR CLAIM MANAGER VALENCIA

To: CMC
Attn: Taufik

3 days

OWNER'S NAME : MISS SWEE LI LI ELAINE (SUN LILI)
ADDRESS : BLK 861 WOODLANDS ST 83
#06-174
S(730861)
TELEPHONE NO : 97973661

Best regards
Ym Ho / Zuhri

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-SK08396P
VEHICLE NO : SLW3257T
MODEL CODE : TDWARDSEI2EDAY487E
MODEL/YEAR : NOTE 1.2 BASE (IV) MY2017
ENGINE NO : HR12277701B
CHASSIS NO : JN1TAAE12E0980216
MILEAGE : 1 KM
DATE IN : 08/01/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 28/12/2018

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLW32577

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS		
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	.00
3 SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	.00
4 11/001	REPAIR FRT UPPER PANEL RENEW FRONT BUMPER	375.00	250.00
5 11/002	S/PAINT FRONT BUMPER & FRONT UPPER PANEL	400.00	200.00
	TOTAL LABOUR CHARGES	995.00	450.00
	ADDITIONAL DISCOUNT(3.00%)		22.50
	FINAL LABOUR CHARGES		427.50

TAN CHONG MOTOR SALES PTE. LTD.
 RUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGH NO BLN3257T

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
		NETT	LIST	S/NETT	
1 CLIP(7.4X2)	01554-0007U	14.00			X
2 BRACKET-BUMPER RH	62224-3VA0A	24.00			X
3 BRACKET-BUMPER LH	62225-3VA0A	23.00			OK
4 EMBLEM RAD GRIL	62890-3VA0A	59.70			OK
5 GRILLE-RADIATOR	62310-5MC0A	194.40			OK
6 CLIP(10X1.2)	01553-05933	12.00			OK
7 FACE-FR BUMPER	62022-5WJ0H	354.90			OK
8 FRT LICENCE PLATE	FLP			60.00	OK
SUB TOTAL		644.00	0.00	60.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		128.80	0.00	0.00	
GRAND TOTAL		515.20	0.00	60.00	
ADDITIONAL DISCOUNT (NETT-5.00%, LIST-5.00%, S/NETT-.00%)		25.76	0.00	0.00	
OVERALL TOTAL		549.44			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

911, BUKIT TIMAH ROAD

SINGAPORE 389623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SLW3257T

NETT ITEM	644.00
LESS 20.00%	-128.80
NETT AMOUNT	515.20
ADDITIONAL DISCOUNT(5.00%)	-25.76
FINAL AMOUNT	489.44

LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	60.00
LESS .00%	0.00
SPECIAL NETT AMOUNT	60.00

TOTAL LABOUR CHARGES	427.50
TOTAL SPARE PARTS CHARGES	549.44

TOTAL CHARGES	976.94
ADD 7 % GST	-68.38

GRAND TOTAL	1045.33
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Hsiao Tong (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 30 August 2019 4:24 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: Finalised Bill for SLW3257T
Attachments: FINALISED - SLW3257T.pdf

Importance: High

CC4/ASM19000520/T1pb3

From: Ho Yue Meng [mailto:ho_yue_meng@tanchong.com]
Sent: Friday, 30 August, 2019 4:13 PM
To: Taufikh (LKKAuto)
Cc: Vic (LKKAuto); SUR; Zhr0019tcm@gmail.com; Lee Poh Soon; Muhammad Zuhri
Subject: Finalised Bill for SLW3257T
Importance: High

Dear Mr Taufikh,

Please find attached finalised bill for SLW3257T.

Total Repair Days : 3 Days

Thank-you

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-199836
Date of Request: 29/12/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 29/12/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. SKU8396P
Accident Date 28/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKU8396P	AXA Insurance Pte Ltd	21/08/2018-20/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-199836

Date of Request: 29/12/2018

Your Ref No:

Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 29/12/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. SKU8396P
Accident Date 28/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

◀ Service Request Details

Claim

S8M018MH

Reference

None ✎

Loss Date

28 December 2018

Request Date

9 January 2019

Due Date

16 January 2019

09/01/2019 @ 1004am

Zuhri. vehnot in

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLW3257T

Make

TPVD NISSAN

Service Address

Primary Contact/Insured

KOMARASAMY KALAIVANI D/O
161 WOODLANDS STREET 13, #05-621, 730161, Singapore
96642871
KALAI1218@YAHOO.COM

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

Invoices

Invoices

History

Documents

Assessment

Metrics

Notes

No records

Catherine Chong (LKK Auto)

From: Muhammad Zuhri <zuhri@tanchong.com>
Sent: Wednesday, 9 January, 2019 8:22 AM
To: SG AXA Insurance SM Claims Service Team; SG AXA Insurance SM AXA SGP - Motor Survey; SG AXA Insurance SM Motor Doc
Subject: ACCIDENT INVOLVING SLW3257T & SKU8396P ON 28.12.2018
INS/IC/ZHR/0019/2019 DIRECT SETTLEMENT
Attachments: SLW3257T_SAS_DS.PDF; EST.PDF
Categories: Namrata

Dear Office In Charge,

Our customer, Ms Swee Li Li Elaine (Sun Lili) the owner of SLW3257T is insured with AIG Insurance at the material time of the accident. The 3rd party SKU8396P is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$110.00 / Use \$70.00 GIA Report / Estimate attached for your action.

Best Regards,
ZUHRİ
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

<<

<TP - Mandate IA> - S8M018MH [ACCIDENT INVOLVING
SKU 8396P(OI) & SLW 3257T(TP) ON 28/12/2018]

Type

 Question

Message

Liability: 100%. Insured reversed and hit third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$1,232.78(if claim LOU) -\$1,373.78(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 3-Sep-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/09/2019

Survey Details:

Date of loss	28-Dec-18
Date of appointment	9-Jan-19
Date of survey	16-Jan-19
Location of survey	AN CHONG MOTOR SALES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLW 3257T
Make and Model	NISSAN NOTE 1.2 CVT
Date of registration	7/2/2018
Excess	
Market Value	\$66,000
Part Rebate	\$37,143
Nett Loss	\$28,857

Repair details:

Initial Estimate	\$	1,601.24
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Proposed/Revised repair cost:

Parts	\$	549.44
Check items (estimate)		NIL
Labour	\$	427.50
Total	\$	976.94
Lump Sum(if applicable)	\$	-

Number of days for repair		3
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 1,045.33	\$ 1,045.33
Loss of use (3days x \$60.00)	\$ 180.00	NIL
Loss of rental (3days x \$100)(w/GST)	NIL	\$ 321.00
Loss of Income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 1,232.78	\$ 1,373.78

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 4 September 2019 9:07 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 92284, vehicle number SLW3257T

100619 File transferred to Hsiao Tong to handle.-Vic	VAS	10/6/2019 5:13:00 PM
***PENDING COR FINALIZATION	VAS	10/6/2019 5:13:05 PM
Message Liability: 100%. Insured reversed and hit third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$1,232.78 (if claim LOU) -\$1,373.78(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 3-Sep-19	CHT	3/9/2019 8:17:31 AM
9/3/19 10:06 AM CHAN Kian Chuan — PLS PROCEED AS PROPOSED	LSP	4/9/2019 8:54:02 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 3 September 2019 10:16 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 92284, vehicle number SLW3257T

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>
Sent: Tuesday, 3 September, 2019 10:07 AM
To: admin-d@lkkauto.com
Subject: New message for service request 92284, vehicle number SLW3257T

AXA Insurance has sent you a message for claim number S8M018MH.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

SATISFACTORY NOTE

zhr.

TAN CHONG MOTOR SALES PTE LTD (TCMS)

☒

AUTOLUTION INDUSTRIAL PTE LTD (AIPL)

☐

TC AUTOCLINIC PTE LTD (TCAC)

☐

DATE:

OWNER NAME:

Swee Li Elaine

NRIC NO.:

S6903342C

ADDRESS:

861 Wdlands

ST 83 # 08-174

S(730 861)

VEHICLE MODEL:

Note 1.2

REGN. NO.:

SLW3257T

CHASSIS NO.:

TYPE OF CLAIM:

☐

OWN DAMAGE (OD)

☐

OWN DAMAGE (OD) & UNINSURED LOSS
(EXCESS & LOSS OF USAGE) VIA
TCMS / AIPL / TCAC

☐

THIRD PARTY THROUGH
TCMS / AIPL / TCAC

☒

THIRD PARTY - OWNER
DIRECT CLAIM AGAINST
THIRD PARTY INSURANCE

☐

WINDSCREEN / GLASS (W/S)

INSURANCE CO.:

AG - Axa

CLAIM NO.:

POLICY NO.:

1800013303

DATE OF ACCIDENT: 28.12.2018

DATE RECEIVED: 21.5.2019

DATE COMPLETED: 23.5.2019

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no futher claim whatsoever against the above Company in repect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.

Sign Here
(if Co.Reg. Sign & Chop)

→

(NAME / SIGNATURE OF INSURED)

FOOTNOTE:

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER
THROUGH TCMS'S LEGAL AID

☐

DEPOSIT PAID BY OWNER

☐

OWNER WILL MAKE CLAIM AGAINST
THIRD PARTY INSURANCE COMPANY

☐

DOCUMENTS RETURNED TO
OWNER

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER UNINSURED LOSS. (EXCESS
PAYMENT & LOSS OF USAGE)

INSURANCE CO. COPY

* Delete When Necessary

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 24 September 2019 8:28 AM
To: Ng Li Ting
Cc: Admin A
Subject: RE: DS Claim SLW3257T / SKU8396T doa 28.12.2018 - LKK REF CC4/ASM19000520/T1pb3
Attachments: EXPRESS SETTLEMENT FORM_SLW3257T.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,045.33
2. Loss of Use (3days x \$50.00)	\$ 150.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,197.33

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, 23 September 2019 5:15 PM
To: Ng Li Ting <litng@tanchong.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: DS Claim SLW3257T / SKU8396T doa 28.12.2018 - LKK REF CC4/ASM19000520/T1pb3

Without Prejudice

Dear Li Ting,

We refer to your below email.

Please be informed that this matter is now handled by Ms Hsiao Tong, and she will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Ng Li Ting [<mailto:litng@tanchong.com>]

Sent: Monday, 23 September, 2019 4:10 PM

To: cst@axa.com.sg; Vic (LKKAuto)

Subject: DS Claim SLW3257T / SKU8396T doa 28.12.2018

Hi

Our letter of demand attached for your perusal.

Kindly revert with your offer soon.

Thank you.

Best Regards

Ng Li Ting

Customer Service Executive

Service Department

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 : DID: 67038903 : Fax: 64697472

Email: litng@tanchong.com

Website: www.tanchong.com : www.nissan.com.sg

Letter Of Claim For Uninsured Losses / Direct Settlement

Insurance Company: AXA Date: 20/9/19
Address : _____

Attention : Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SLW3257T & SKU8396P
at JUNCTION OF WDLAND AVE 5 & AVE 2 on 28.12.2018.

I am the owner of Vehicle Number SLW3257T which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number SKU8396P, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$	_____
Loss of usage (S\$/day) for <u>3</u> days \$ <u>50</u>	\$	<u>150.00</u>
Car rental as per invoice attached	\$	_____
Search fee	\$	<u>2.00</u>
Others <u>Cost of repair</u>	\$	<u>1045.33</u>
Total claim amount	\$	<u>1197.33</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 1197.33, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely



(Owner of motor vehicle)
Name : SWEE LI LI ELAINE (SUN LILI)
Address : 861 WDLANDS ST 83
#08-174 S(730861)
Telephone : 97973661 / 84840342



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589622, TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254, TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S[068811]
MODEL : 68804741
ENGINE NO : TDWARDZE12EDAY487Z
CHASSIS NO : HR12277701B
VEHICLE NO : JN1TAAE12Z0980216
SLW3257T

INVOICE NO : W12141252
INVOICE DATE : 14-SEP-2019
TERMS : CREDIT
DATE REC'D : 21-MAY-2019
SA/SE : ZHR
JOB NO : BG1062972
MILEAGE : 020888
YOUR REFERENCE : INS/IC/ZHR/0019/1

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	NC
2	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	NC
3	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	NC
4	REPAIR FRT UPPER PANEL	250.00
	RENEW FRONT BUMPER	
5	S/PAINT FRONT BUMPER & FRONT UPPER PANEL	200.00
	SUBTOTAL :	450.00
	PARTS	
1	CLIP(10X1.2)	9.60
	Qty:10 @ \$1.20 each (Disc:20.00% After Disc:\$9.60each)	
2	FACE-FR BUMPER	283.92
	Qty:1 @ \$354.90 each (Disc:20.00% After Disc:\$283.92each)	
3	BRACKET-BUMPER LH	18.40
	Qty:1 @ \$23.00 each (Disc:20.00% After Disc:\$18.40each)	
4	GRILLE-RADIATOR	155.52
	Qty:1 @ \$194.40 each (Disc:20.00% After Disc:\$155.52each)	
5	EMBLEM RAD GRIL	47.76
	Qty:1 @ \$59.70 each (Disc:20.00% After Disc:\$47.76each)	

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 310254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : TDWARDZE12EDAY487Z
CHASSIS NO : HR12277701B
VEHICLE NO : JN1TAAE12Z0980216
SLW3257T

INVOICE NO :
INVOICE DATE : W12141252
TERMS : 14-SEP-2019
DATE REC'D : CREDIT
SA/SE : 21-MAY-2019
JOB NO : ZHR
MILEAGE : BG1062972
YOUR REFERENCE : 020888
INS/IC/ZHR/0019/

ITEMS	JOB DESCRIPTION	AMOUNT
6	FRT LICENCE PLATE Qty:1 @ \$60.00 each (Special Nett Item)	60.00
	SUBTOTAL :	575.20
	REMARKS	
1	AIG INSURANCE CLAIM AGAINST AXA INSURANCE DOA:28.12.2018	
2	TOC:DIRECT SETTLEMENT OUR REF:INS/IC/ZHR/0019/201	
3	T/P VEHICLE NO:SKU8396P SATISFACTION NOTE ATTACHED	
4	SURVEY BY:TAUFIK(LKK-AUTO) ON 16.01.2019@1120HRS RECOMMEND REPAIR 3 DAYS	
5	AUTHORISE BY:VIC(LKK-AUTO) ON 03.05.2019@1411HRS ***OWNER CLAIM LOSS OF USE	
6	REPAIR FROM 21.05.2019 - 23.05.2019	
	Insurance Co : AXA INSURANCE PTE LTD Policy No....: TP-SKU8396P Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA.....: 28-DEC-2018 Our Ref.....: INS/IC/ZHR/0019/2018	

DOLLARS:

WORKSHOP MANAGER

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Signature



911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKITTIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D



Keywords: *work, stress, coping, organizational commitment, organizational citizenship behavior*

GST REG: 19-9106231-D

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NAME      : AXA INSURANCE PTE LTD
ADDRESS   : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL     : 68S04741
ENGINE NO : TDWARDZE13EDAY4S7Z
CHASSIS NO : HR12277701B
VEHICLE NO : JN1TAAE12Z0980216
           : SLW3257T

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INVOICE NO	:	W12141252
INVOICE DATE	:	14-SEP-2019
TERMS	:	CREDIT
DATE REC'D	:	21-MAY-2019
SA/SE	:	ZHR
JOB NO	:	BG1062972
MILEAGE	:	020888
YOUR REFERENCE	:	INS/IC/ZHR/0019/

[illegible]

DOLLARS: (NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
ONE THOUSAND FORTY FIVE AND CENTS
THIRTY THREE ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

PICTURED



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM19000520/T1pb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN		Date : 19-11-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKU 8396P	Veh. Inspected	SLW 3257T
Policy No.	VPA/P19766432	Coverage (\$)	0.00
Claim No.	S8M018MH	Excess (\$)	0.00
Assign From		Assign Date	09/01/2019
2. Vehicle Particulars & Condition			
Make & Model	NISSAN NOTE 1.2	c.c	1198
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JN1TAAE12Z0980216	Colour	GOLD
Odometer	15438	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	185/65 R15	CONTINENTAL	6 mm
L/H Front Tyre	185/65 R15	CONTINENTAL	6 mm
R/H Rear Tyre	185/65 R15	CONTINENTAL	6 mm
L/H Rear Tyre	185/65 R15	CONTINENTAL	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	28/12/2018	Inspection Date	16/01/2019
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911 BUKIT TIMAH ROAD SINGAPORE 589623		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 3257T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
2	CLIP @\$7.40 (N) (CONSISTENT)	NOT NECESSARY	14.80	-
1	BRACKET -BUMPER RH (N) (CONSISTENT)	NOT NECESSARY	24.00	-
1	BRACKET -BUMPER LH (N) (CONSISTENT)	NECESSARY	23.00	23.00
1	EMBLEM RAD GRIL (N) (CONSISTENT)	NECESSARY	59.70	59.70
1	GRILLE -RADIATOR (N) (CONSISTENT)	CUT	194.40	194.40
10	CLIP @\$1.20 (N) (CONSISTENT)	NECESSARY	12.00	12.00
1	FACE -FR BUMPER (N) (CONSISTENT)	CRACKED	354.90	354.90
	LESS 20% DISCOUNT		-136.56	-128.80
	ADDITIONAL 5% DISCOUNT		-	-25.76
			546.24	489.44
SPECIAL NETT ITEMS				
1	FRT LICENCE PLATE (SN) (CONSISTENT)	BENT	60.00	60.00
			60.00	60.00
LABOUR				
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL.	NOT NECESSARY	120.00	-
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.	NOT NECESSARY	100.00	-
	REPAIR FRT UPPER PANEL RENEW FRONT BUMPER .		375.00	250.00
	S/PAINT FRONT BUMPER & FRONT UPPER PANEL.		400.00	200.00
	ADDITIONAL 5% DISCOUNT		-	-22.50
			995.00	427.50
GRAND TOTAL			1,601.24	976.94
RECOMMENDED COST OF REPAIRS				976.94

Report Ref No. CC4/ASM19000520/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBM018MH
Reference	CCA/ASM19000520/T1pb3u2
Loss Date	28 December 2018
Report Date	31 Dec 2018 13:00:00 AM
Request Date	9 January 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLW3257T
Make	TRVD NISSAN
Model	NOTE-1.2 (A)
Service Address	
...	

Primary Contact/Insured

KOMBASAMY KALAYANI D/O
161 WOODLANDS STREET 13, #05-621, 730161, Singapore
96642871
KALA11218@YAHOO.COM

Claim Handler

CHAN Kian Chuan
68805444
kianchuan.chan@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FCRM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	MOA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
TP-LOO.png	Other	Other	CHAN Kian Chuan	4 October 2019
TPPO LOO -.img	Letters and Correspondence	Workshop	DHWAR Namrata	26 September 2019
TP_ESTIMATE_-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
PARF _COE Rebate.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
TP-Mandate 1A.dtl 000919 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
TP PRI EMAIL FORM WORKSHOP WITH ESTIMATE & TP GIA REPORT.mng	Forms / Claim Documents	Estimate / Quotation	DHWAR Namrata	9 January 2019
SKUR36P INSD GIA.PDF	Reports & Statement	GIA Report	DHWAR Namrata	9 January 2019

