Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Tuesday, 30 April, 2019 4:50 PM

To: Coco Lu Ting

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; SUR;

Admin-D (LKKAuto); Admin A; Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019 LKK REF

CC4/ASM19000519/hb3

Without Prejudice

Dear Coco,

We refer to your below email.

Please be informed that liability still unclear at the moment as we are still pending for our Insured's video footage.

We will continue to follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: Thursday, 21 March, 2019 7:14 PM

To: Vic (LKKAuto)

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; SUR; Admin-D (LKKAuto); Admin A;

Shu Pei (LKKAuto)

Subject: RE: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019 LKK REF CC4/ASM19000519/hb3

Dear Vic,

Please advise us the liability for this case, thank you

Best regards

Coco lu

From: Coco Lu Ting

Sent: Thursday, 14 March, 2019 10:11 AM

To: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<<u>kionghua.bong@cyclecarriage.com.sg</u>>; Edwin Abcede Caina <<u>edwin.caina@cyclecarriage.com.sg</u>>; Tay Jian Ye <<u>jianye.tay@cyclecarriage.com.sg</u>>; SUR <<u>sur@lkkauto.com</u>>; Admin-D (LKKAuto) <<u>admin-d@lkkauto.com</u>>; Admin

A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: RE: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019 LKK REF CC4/ASM19000519/hb3

Hi Vic,

Please confirm the liability for this case, any update?

Best regards

Coco Lu Ting

From: Coco Lu Ting

Sent: Tuesday, 5 March, 2019 10:33 AM

To: 'Vic (LKKAuto)'

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; 'SUR'; 'Admin-D (LKKAuto)'; 'Admin

A'; 'Shu Pei (LKKAuto)'

Subject: RE: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019 LKK REF CC4/ASM19000519/hb3

Dear Vic,

Please confirm the liability for this case. thank you

Best regards

Coco Lu Ting

From: Coco Lu Ting

Sent: Tuesday, 26 February, 2019 12:07 PM

To: 'Vic (LKKAuto)'

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; SUR; Admin-D (LKKAuto); Admin A;

Shu Pei (LKKAuto)

Subject: RE: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019 LKK REF CC4/ASM19000519/hb3

Importance: High

Dear Vic,

- 1, the taxi is driving in the Bus lane where is full day Bus lane (taxi shouldn't driving in the lane)
- 2, according to highway rules 63(b), Do not overtake when you are at a road junction. the taxi driver overtake our customer at junction.

Our customer have the right way to drive into third and fourth lane, from the video footage shows that the taxi driver overtake our customer's car at road junction.

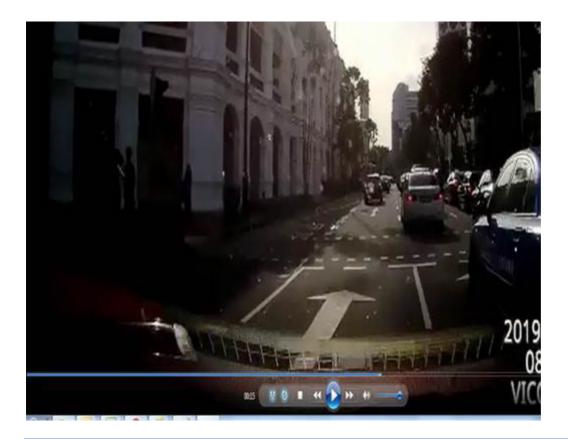
Please advise us the liability for this case, customer is chasing.

Best regards

Coco Lu Ting







From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, 15 January, 2019 9:43 AM

To: Coco Lu Ting

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; SUR; Admin-D (LKKAuto); Admin A;

Shu Pei (LKKAuto)

Subject: RE: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019 LKK REF CC4/ASM19000519/hb3

Without Prejudice

Dear Coco,

We refer to your below email.

Please be informed that we are still pending for our Insured's video footage.

Meanwhile, we attached a copy of our Insured's driver statement for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: Tuesday, 15 January, 2019 9:26 AM

To: Vic (LKKAuto)

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; SUR; Admin-D (LKKAuto); Admin A;

Shu Pei (LKKAuto)

Subject: RE: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019

Dear Vic,

Please advise us the liability for this case. thank you

Best regards

Coco Lu Ting

From: Coco Lu Ting

Sent: Friday, 11 January, 2019 9:52 AM **To:** 'Shu Pei (LKKAuto)'; Vic (LKKAuto)

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; SUR; Admin-D (LKKAuto); Admin A

Subject: RE: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019

Dear Vic,

Please advise us the liability for this case. we attached the accident scene photos and video footage for your reference.

Best regards

Coco Lu Ting

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, 10 January, 2019 5:09 PM

To: Coco Lu Ting

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; SUR; Admin-D (LKKAuto); Admin A;

Vic (LKKAuto)

Subject: RE: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019

Dear Coco,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards, Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) ----Original Message-----

From: Coco Lu Ting < coco.lu@cyclecarriage.com.sg>

Sent: Thursday, 10 January 2019 4:51 PM

To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

< kionghua.bong@cyclecarriage.com.sg >; Edwin Abcede Caina < edwin.caina@cyclecarriage.com.sg >; Tay Jian Ye

<jianye.tay@cyclecarriage.com.sg>

Subject: FW: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019

Dear officer in charge,

Please advise us the liability for this case, we attached the video footage for your reference.

Best regards

Coco Lu Ting

-----Original Message-----From: Coco Lu Ting

Sent: Tuesday, 8 January, 2019 4:09 PM

To: 'motor.survey@axa.com.sg'

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: OUR VEH SLW2327G, YOUR VEH SHB9522X ON 08/01/2019

Dear officer in charge,

Please advise us the liability for this case. we attached the accident scene photos and video footage for your reference.

Best regards

Coco Lu Ting

----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]

Sent: Tuesday, 8 January, 2019 2:36 PM

To: Coco Lu Ting

Subject:

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