

ISSUE

INS. CASE OWNER:

Winnie Ho

CC 4, Asm 1900 OS17, U pa3/4

LKK: IDAC

9 23 25

Insurer:

MARCUS

DOI:

ASSIGNMENT 11/11/19

Date / Time:

9/11/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : S6P 2727 G
 Name of Insured : Meg jin wei Kohial
 Insured Tel No. : _____ HP: _____
 Excess Sec II :SS _____ D.O.A. : 5/1/19
 Is driver the owner? (YES / NO) Nature of Accident : _____

Claim No. : 59 m019FA
 Policy No. : _____
 Make / Model : _____
 Place of Accident : _____

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLZ 744H



INSRS: _____
 WSP: Kah mstou
 Tel: _____
 Liability: Presure
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date / Time	STAGE	DATE / PIC
10/11/19	Non-Reporting ltr (1st):	
10/11/19	Non-Reporting ltr (2nd):	
10/11/19	Non-Reporting ltr (Final):	
10/11/19	Notification ltr (if non-pickup):	
10/11/19	Call Of:	<u>Leah 24/1/19</u>
10/11/19	After call ltr to OI:	<u>(Byoman)</u>
10/11/19	Documentation Check List:	Handler Typist
10/11/19	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
10/11/19	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
10/11/19	Authorisation To Act:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
10/11/19	Release Voucher:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
10/11/19	Final Repair Bill:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
10/11/19	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
10/11/19	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
10/11/19	LTA / GIA :	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
10/11/19	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
10/11/19	PIR:	<input type="checkbox"/> <input type="checkbox"/>
10/11/19	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
10/11/19	LOD:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
10/11/19	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
10/11/19	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
10/11/19	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S _____ (_____ days)	Reduction:	% _____ Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input checked="" type="checkbox"/>
Final Liability:	% <u>100</u> (Agreed / Assessed)	BOLA S/N No.:	<u>NIL</u>
Repair Cost:	<u>W/GH</u> \$S <u>3317.00</u>		
Loss of Rental (LOR):	\$S _____ (_____ days)		
Loss of Use (LOU):	\$S <u>350-W</u> (<u>5</u> <u>50</u> x <u>6</u> days)		
Loss of Income (LOI):	\$S _____ (<u>5</u> x _____ days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	<input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	\$S <u>29.W</u>		
Medical:	\$S _____		
Disbursement:	\$S _____ (e.g. Tow/ Independent)		
Legal Cost	\$S _____		
Total:	\$S <u>3546.W</u>	Global Sum \$S:	<u>350.W</u> (As per AXA Mandau)
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input checked="" type="checkbox"/>
Price 1:	\$S <u>350.W</u>	Name 1:	<u>Precise Auto Service</u>
Price 2: (Make T.N.A.)	\$S _____	Name 2:	_____
Price 3: (Make T.N.A.)	\$S _____	Name 3:	_____

COPY SENT 20/11/19

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-34 AUTOBAY SINGAPORE 417883

TEL : 67457367 FAX : 68413390

CO. REG. NO. : 35766600C

GST REG. NO. : 35766600C

*not added
here
2/5 @ 3100
4 hrs.*

31-03-19

Date Of Accident : 07-01-19

Marcus

OUR REF : SLZ 744H/T/19

ONG CHEE HIAN

1 Tanah Merah Kechil Road

#15-03

Singapore 466663

Date in/out: 15/03/19 to 28/03/19

ESTIMATE BILL ON VEH. NO. : SLZ 744H

MODEL : HONDA CIVIC (FC)

CHASSIS NO: MRHFC5650JT000514

LIST ITEM

Front Bumper Fascia			<i>Dis</i>	579.20	—
Front Bumper Side Retainer RH			<i>Scarf</i>	21.50	—
Front Bumper Air Guide	<i>36.10</i>		<i>grub</i>	45.10	—
Front Bumper Fog Lamp Cover RH			<i>grub</i>	29.80	—
Front Bumper Top Rubber Beading			<i>scr</i>	26.80	—
Front Bumper Reinforcement			<i>scr</i>	335.20	—
Front Bumper Clips	<i>30</i>	15pcs @ 3.50	<i>scr</i>	52.50	—
Front Bumper Signal Lamp RH			<i>one</i>	32.20	—
Front Bumper Center Beam			<i>Scarf</i>	139.10	—
Head Lamp RH			<i>one</i>	568.70	—
Head Lamp Lower Bracket			<i>1-1</i>	25.90	X
Head Lmap Chorme			<i>Scarf</i>	95.80	—
Wiper Washer Tank			<i>Re</i>	79.20	—
Front Fender RH			<i>L</i>	306.60	X
Front Fender Splash Shield			<i>Tool</i>	89.60	—
Front Fender Splash Shield Clips		8pcs @ 3.50	<i>scr</i>	28.00	—
Front Grille			<i>Scr</i>	121.50	—
Front Grille Chorme			<i>Scarf</i>	141.80	—

Front Grille Badge		u	24.60
Front Grille Clips	6pcs @ 3.50	11	21.00 X
Front Grille Base		cm	104.80
Bonnet		20	581.20
			<hr/> 3,450.10
	50% 20% Less Discount		<hr/> 690.02
			<hr/> 2,760.08

SPECIAL NETT ITEM

Front Number Plate		u	45.00 20
Front Number Plate Casing		11	29.00 X

LABOUR CHARGE

To LTA remove & reseal number plate	150.00 80
To tuff coat affected areas	120.00 30
To respray affected areas	1,250.00 900
To renew damaged parts, straighten & repair front support panel, front RH wheel housing panel & aligned all parts	950.00 520
To check wiring system	80.00 20

Total : 5,384.08
 GST 7% : 376.89
AMOUNT DUE : 5,760.97

LKK Auto Care/Insurances notify the Receiver of the following:

- To ensure all workers carry printing
- To ensure damaged parts being respray
- Parts which are subject to confirmation
- Therapeutic money is on a "Without Prejudice" basis
- Members of staff must not be allowed
- Supplementary reports on the resprayed part is subject to final approval from Insurance Company

Acknowledged by Receiver
 Signature:
 Date:

P- 3065/0
 202
 2457.08

P- 3065-10
 507
 1532.55

P- 1532.55
 s.w - 20.00
 (lab) - 1550
 3102.55

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6506Z
Vehicle Details	
Vehicle No.:	SLZ744H
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Jan 2019
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.6 VTI CVT
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	R16B25500575
Chassis No.:	MRHFC5650JT000514
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$19,724.00
Original Registration Date:	23 Apr 2018
First Registration Date:	23 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$19,724.00
OPC Cash Rebate Details	
OPC Cash Rebate Eligibility:	No
OPC Cash Rebate Eligibility Expiry Date:	-
OPC Cash Rebate Amount:	-
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Apr 2028
PARF Rebate Amount:	\$14,793.00
Intended COE Rebate Details	
COE Expiry Date:	22 Apr 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$23,000.00
COE Rebate Amount:	\$21,345.00
Total Rebate Amount:	\$36,138.00

The information contained herein is correct as at 11 Jan 2019

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

Post an Ad Advertiser Login Ways of Selling

New 5 Years Coe Renewal Toyota Altis 1.6A



2.88% P.a Lowest Interest @ GV
Cars Financing \$1800
Downpayment Monthly From
\$568
GV Credit Pte Ltd - StarAd

Browse by Category

Sort by Date Posted 20 results/page

6 vehicles

civic

Advanced Search Submit

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection

civic Any Any 2018 Any Any Any Available



Honda Civic HB 1.0A VTEC Turbo SR \$97,800 \$8,120 /yr 21-Dec-2018 988 cc 45 km Hatchback Available
Sporty Blue New Condition Civic Hatchback From UK! A Look At The Car You Will Know This Civic Stands Out From The Rest! 1.98% Finance For Offer Period! Drop By Our AML Showroom For Complimentary 3 Yea...
Hua Yang Credit Pte Ltd
Posted: 10-Jan-2019 Tags: 2018 Honda Civic, 2018 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



Honda Civic 1.6A VTI \$84,800 \$8,120 /yr 04-Apr-2018 1,597 cc 6,358 km Sedan Available
Sporty Black Civic 1.6A! Fully Agent Serviced With 5 Years Warranty, Last Done Dec 18. Amazing Low Mileage Done 6358km! Totally Brand New. 1 Owner. Road Tax Till Apr 19. 100% Accident Free. Call Now!
Lake View Credit Pte Ltd
Posted: 10-Jan-2019 Tags: 2018 Honda Civic, 2018 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



Honda Civic HB 1.5A VTEC Turbo Sport \$116,800 \$11,040 /yr 23-Jan-2018 1,498 cc 7,300 km Hatchback Available
Limited Edition Only 50 Unit In SG, Mileage Only Done 7000km With Full Agent Service Record. As Good As New Condition With 5 Years Warranty And Free Servicing Till 60k Km. Believe It Or Not, Check It ...
Posted: 06-Jan-2019 Tags: 2018 Honda Civic, 2018 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



Honda Civic HB 1.5A VTEC Turbo Sport \$121,000 \$11,350 /yr 13-Apr-2018 1,498 cc - Hatchback Available
182ps 220Nm. 18KM/L. High Spec With Honda Sensing. Rear Aircon Blower. Made In UK. JDM Spec. New Car. 0 Transfer. Available In Blue/Red/White.
Posted: 14-Dec-2018 Tags: 2018 Honda Civic, 2018 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



Skoda Octavia takes on Honda's famed Civic
New on the scene, we put the gutsy 1.0-litre Skoda Octavia against arguably the segment's best, the award-winning Honda Civic.
Read this article



Honda Civic Type R 2.0M Turbo \$173,800 \$15,650 /yr 21-Jun-2018 1,996 cc 7,199 km Sports Available
Accident Free. As Good As New. Lower Depreciation + High Loan Available For This Agent Unit. Come With 5 Years Unlimited Mileage Warranty. Call For Viewing Now Before It's Gone!
Posted: 20-Nov-2018 Tags: 2018 Honda Civic, 2018 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



Honda Civic HB 1.5M VTEC Turbo Sport \$123,000 \$11,330 /yr 11-Apr-2018 1,498 cc - Hatchback Available
6MT VTEC Turbo 182PS 240Nm. High Performance. Full Black Roofline & Interior From Factory. Sporty Red Instrument Cluster. Same Chassis As FK8 Type R. Made In UK, Not Made In Thailand. 6 Speed Manual T...
Posted: 14-Nov-2018 Tags: 2018 Honda Civic, 2018 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda

Compare



KAH MOTOR CO. SDN. BHD.
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

*Kindly Help to arrange
Surveyor to Survey this
Vehicle Thanks*

QUOTATION

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G



Customer : AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

Registration No : SLZ744H

Chassis No : MRHFC5650JT000514

Model : CIVIC 1.6 VTI YM2018

Owner's Name : ONG CHEE HIAN

Ins Policy No. :

Date of Accident : 5/1/2019

Document No. : SQT19000115 Page 1

Date : 7. Jan 2019

Customer No. : WZA006

Svc Advisor : LIM CHOU SIONG

Engine No : R16B25500575

Date | Time : 7. Jan 2019 9:05:52 PM

Surveyor Name :

Survey Date :

Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount Includ GST
	TP DIRECT SETTLEMENT (J/NO): OWNER: ONG CHEE HIAN OWNER INSURER: TOKIO MARINE INSURANCE SINGAPORE L ACC DATE: 5/1/2019 SURVEYED BY: DATE: REF NO: TP INSURER: AXA INSURANCE SPORE PTE LTD TP VEH: SGP2727G						
BO-NUM-COMP-OPC-L	NUMBER PLATE WITH CASING-OPC-L	<i>see</i> 1	45.00	✓	45.00	3.15	48.15
71101-TEA-T00ZZ	FACEFR.BUMPER	<i>20</i> 1	579.90	✓ 25	434.92	30.44	465.36
71102-TBA-A10	GRILLEFR.BUMPER LOWER	1	36.10	? 25	27.07	1.89	28.96
71103-TEA-T00	GARNISHR.FR.BUMPER SIDE	<i>just</i> 1	18.00	✓ 25	13.50	0.95	14.45
71130-TEA-T00	BEAM COMPFR.BUMPER	1	345.90	? 25	259.42	18.16	277.58
71140-TEA-T00	BEAMR.FR.BUMPER UPPER	<i>buy</i> 1	26.70	? 25	20.02	1.40	21.42
71150-TEA-T00	BEAM COMPFR.BUMPER CENTER UPP	1	214.80	? 25	161.10	11.28	172.38
71193-TEA-T01	SPACERR.FR.BUMPER SIDE	<i>buy</i> 1	10.40	✓ 25	7.80	0.55	8.35
71198-TEA-T01	SPACERL.FR.BUMPER SIDE	<i>11</i> 1	10.40	X 25	7.80	0.55	8.35
71201-TEA-T00	PLATER.FR.BUMPER SIDE INDUCTN	1	43.30	? 25	32.47	2.27	34.74
91505-TM8-003	CLIP,BUMPER	<i>see</i> 16	2.30	✓ 25	27.60	1.93	29.53
91512-R21-013	CLIPINNER FENDER	<i>see</i> 2	0.40	✓ 25	0.60	0.04	0.64
91501-S04-003	CLIPINNER FENDER	<i>see</i> 4	3.90	✓ 25	11.70	0.82	12.52
71121-TEA-T01	BASE,FR.GRILLE CHROME	<i>buy</i> 1	73.80	✓ 25	55.35	3.87	59.22
71124-TEA-T01	EXTENSION ASSYR.FR.GRILLE	<i>good</i> 1	85.60	✓ 25	64.20	4.49	68.69
71125-TEA-T01	MOLDINGFR.GRILLE	<i>good</i> 1	100.40	✓ 25	75.30	5.27	80.57
74127-TEA-T00	COVERFR.BULKHEAD	1	18.20	? 25	13.65	0.96	14.61
74146-TEA-T00	RUBBERHOOD SEAL	1	27.60	? 25	20.70	1.45	22.15
91504-TBA-A01	CLIP,HOOD SEAL	6	0.50	? 25	2.25	0.16	2.41



KAH MOTOR CO. SDN. BHD.
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Service and Body Repair

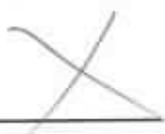
Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G



Customer : AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
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SINGAPORE 068811

Registration No : SLZ744H

Chassis No : MRHFC5650JT000514

Model : CIVIC 1.6 VTI YM2018

Owner's Name : ONG CHEE HIAN

Ins Policy No. :

Date of Accident : 5/1/2019

Document No. : SQT19000115

Date : 7. Jan 2019

Customer No. : WZA006

Svc Advisor : LIM CHOU SIONG

Engine No : R16B25500575

Date | Time : 7. Jan 2019 9:05:52 PM

Surveyor Name :

Survey Date :

Authorisation Date :

Page 2

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount Includ GST
75700-TBA-A00	EMBLEM	1	15.00	25	11.25	0.79	12.04
90301-ST0-003	NUTPUSH 3MM	2	2.10	25	3.15	0.22	3.37
33100-TEC-Q01	HEADLIGHT ASSY,R.	1	585.70	25	439.27	30.75	470.02
34300-TET-H01	LIGHT ASSYR.SIDE TURN	1	33.10	25	24.82	1.74	26.56
80050-TG7-000	LABLE AIR CON	1	0.80	25	0.60	0.04	0.64
19043-SAA-E00	LABEL COOLANT INFORMATION	1	10.00	25	7.50	0.53	8.03
74101-TEA-T00	FENDERR.FR INNER	1	51.10	25	38.32	2.68	41.00
90682-SEA-003	CLIP ABUMPER	2	2.60	25	3.90	0.27	4.17
91501-TR0-003	CLIP INNER FENDER	11	2.80	25	23.10	1.62	24.72
71410-TEA-T01	BULKHEAD ASSYFR.	1	525.90	25	394.42	27.61	422.03
08CLA-P9911LK8	COOLANT ANTI-FREEZE TYPE 2	3	23.20	25	52.20	3.65	55.85
77930-TEA-B11	SENSOR ASSYFR.CRASH	1	71.40	25	53.55	3.75	57.30
76841-TEA-T01	TANKWASHER	1	26.40	25	19.80	1.39	21.19
76842-S2K-J11	BRUSH WASHER TANK	1	3.90	25	2.92	0.20	3.12
76846-TA0-A02	PUMP SETWASHER	1	61.00	25	45.75	3.20	48.95
38100-TBA-A01	HORN ASSYLOW	1	30.80	25	23.10	1.62	24.72
38101-TBA-A01	BRACKETHORN	1	12.60	25	9.45	0.66	10.11
38150-TBA-A01	HORN ASSY	1	30.80	25	23.10	1.62	24.72
Sum Item					2456.65	171.97	2,628.62
BO-NUM-SEAL	SEAL NUMBER PLATE.	1	80.00		80.00	5.60	85.60
Sum Ext. Service					80.00	5.60	85.60
BOSUN	SUNDRIES	1	50.00	20	50.00	3.50	53.50
BML01I	INSPECT FR LIGHTING MECHANISMS & FOCUS	1	80.00		80.00	5.60	85.60
BMC01D	REMOVE & INSTALL RADIATOR WITH FITTINGS.	1	200.00		200.00	14.00	214.00
BMA01D	REMOVE & INSTALL A/C CONDENSER WITH FITTINGS.	1	280.00		280.00	19.60	299.60
BMS00R	RENEW FR R CRASH SENSOR & RESET SRS SYSTEM. (N)	1	560.00		560.00	39.20	599.20
BKBH01M	CUT OFF & RENEW FR R EXTENSION SET, STRAIGHTEN	1	2100.00	1120	2100.00	147.00	2247.00

Printed on 8/1/2019 6:45:55 PM

This is a computer generated invoice. No signature is required

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)



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Survey Date :

Authorisation Date :

Page 3

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
BP04R	SPRAY PAINTING ON FR BUMPER, BONNET, BULKHEAD FR	1	2400.00	(100)	2400.00	168.00	2568.00
BOJSE	BODY JOINT SEALANT.	1	80.00	11 X	80.00	5.60	85.60
Sum Labor					5750.00	402.50	6,152.50

Survey By: 11/1/19 Wong S Kim

Date & Time: 11/1/19 @ 9.30 810063034HP

Excess: Not relevant

Status: take photo before repair.

Signature: S Kim

Total Amount 8,286.65 580.07 **8,866.72**

Total (Inclusive of GST) **8,866.72**



Printed on 8/1/2019 6:45:55 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages

GST Amount is calculated from individual line(s)

◀ Service Request Details

Claim

S9M019FA

Reference

None ✎

Loss Date

5 January 2019

Request Date

9 January 2019

Due Date

16 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

09/01/2019 @ 1131am
Mr. Lim veh inj in

Actions**Next Step**

Agree to perform service

Decline Work

Accept Work

Vehicle Information**Incident Vehicle Registration #**

SLZ744H

Make**Model**

Primary Contact/Insured

WEE JIN WEI GABRIEL (HUANG JINWEI)
5 TANAH MERAH KECHIL ROAD, #06-06, 466665, Singapore
97572132
MARGARET_LINDEMH@HOTMAIL.COM

Claim Handler

HO Winnie
6568804833
winnie.ho@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE



SENT

9/1/19 10:37 AM

FROM

HO Winnie

SUBJECT

SGP2727G / SLZ744H

BODY

Hi all, accident at carpark slope, both parties s...



Catherine Chong (LKK Auto)

From: Lim Chou Siong <cslim@honda.com.sg>
Sent: Tuesday, 8 January, 2019 6:52 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G
Attachments: 3240_001.pdf

Categories: Shekhar

To Officer In Charge,

The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SLZ744H,

Your Insure Vehicle Number SGP2727G, Accident Date 05/01/19,

Thank for your help.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg<<mailto:cslim@honda.com.sg>>
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Printer Service <printservice@honda.com.sg>
Sent: Tuesday, 8 January, 2019 6:49 PM
To: Lim Chou Siong <cslim@honda.com.sg>
Subject: Attached Image



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

Hsiao Tong (LKKAuto)

From: Lim Chou Siong <cslim@honda.com.sg>
Sent: Thursday, 10 January 2019 10:43 AM
To: Hsiao Tong (LKKAuto)
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Hi Hsiao Tong,

As Our Telephone Conversation The Video Footage Show That My Owner Car Stop As AXA Insured Vehicle Appear On The Video,

AXA Insured Vehicle Cross The Yellow Line And Cut Into My Owner Lane And Hit Into My Owner Car,

Please Help Me To Appeal To AXA Insurance,

Thank for your help.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 10 January, 2019 9:19 AM
To: Lim Chou Siong <cslim@honda.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

The accident happened at the carpark slope, both parties should exercise caution. We have our principal instruction to offer 50/50.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 9 January 2019 3:28 PM

To: Lim Chou Siong <cslim@honda.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

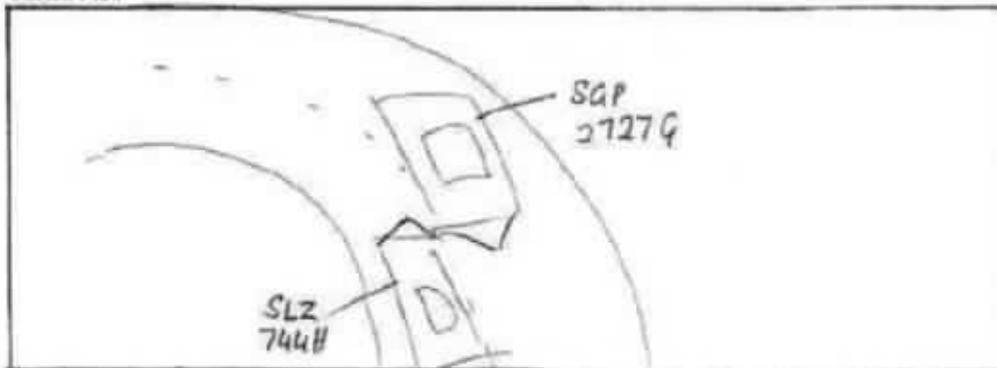
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident

Accident happened on 5th January 2019 around 3.45pm on the road in my housing estate.
I was taking the bend from the higher ground winding ing towards the right & collision happened.

Please provide us evidence i.e. video/ scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Chou Siong <cslim@honda.com.sg>

Sent: Tuesday, 8 January, 2019 6:52 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G

To Officer In Charge,

The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SLZ744H,

Your Insure Vehicle Number SGP2727G, Accident Date 05/01/19,

Thank for your help.

Best Regards,

Lim Chou Siong

Bodyshop Service Advisor

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<< RE: SGP2727G / SLZ744H

Type

🔍 Question

Message

Dear Winnie, third party rejected 50/50 as their client's car video shows that third party's car had stopped, our insured had encroached into third party lane and collided onto third party stationary vehicle. For your further instruction. Thank you. Hsiao Tong - 10 Jan 2019

[Reply](#)

<< SGP2727G / SLZ744H

Type

📍 Question

Message

Hi Hsiao Tong, OI video no indicate TP vehicle was stopping. you may forward OI video to TP repairer. in fact, as per TP video, no show TP was stationary before accident, she was encroach into next lane. hence, 50/50 is reasonable.

[Reply](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 January 2019 4:37 PM
To: Lim Chou Siong
Cc: Admin A
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3
Attachments: SGP 2727G VIDEO.AVI

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Our principal had reviewed the matter, we have our principal instruction to maintain 50/50 as our insured video did not indicate your client vehicle was stopping. Both parties should exercise caution at the carpark slope. Kindly refer to the video from our insured for your easy reference.

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Chou Siong <cslim@honda.com.sg>
Sent: Thursday, 10 January 2019 10:43 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

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Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF :
CC4/ASM19000517/pa3

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Dear Sirs/Mdm,

We refer to the above matter.

The accident happened at the carpark slope, both parties should exercise caution, We have our principal instruction to offer 50/50.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Sent: Wednesday, 9 January 2019 3:28 PM
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Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF :
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'WITHOUT PREJUDICE'
SAVE AS TO COSTS

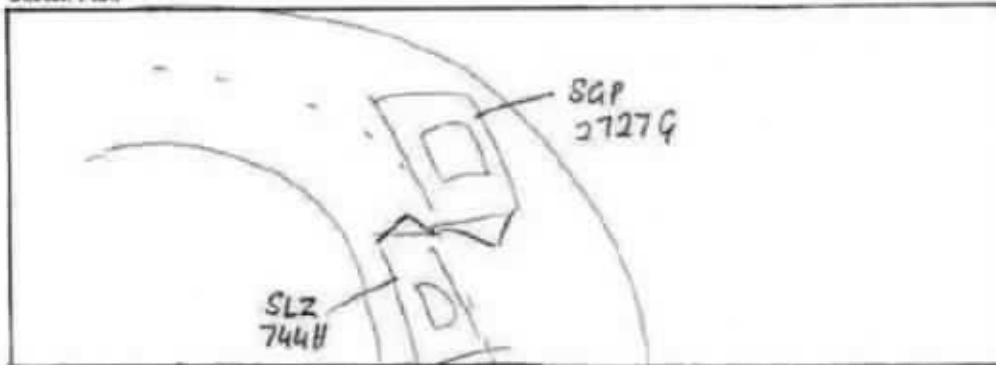
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Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

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Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: Lim Chou Siong <cslim@honda.com.sg>

Sent: Tuesday, 8 January, 2019 6:52 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G

To Officer In Charge,

The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SLZ744H,

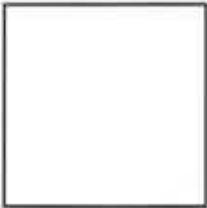
Your Insure Vehicle Number SGP2727G, Accident Date 05/01/19,

Thank for your help.

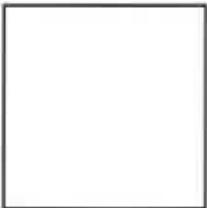
Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
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E-mail : cslim@honda.com.sg<<mailto:cslim@honda.com.sg>>
Fax : 67480770 DID : 68465671 H/P : 81006303

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 **SGP2727G / SLZ744H**

Type

 Question

Message

Hi Hsiao Tong, Scene Photo indeed show TP vehicle is within his lane after accident, but no strong evidence proof before accident TP is within lane. as per BOLA, both parties should exercise caution when up or down carpark. pls also check with insured is he agree on liability. Tks

[Reply](#)

◀ RE: SGP2727G / SLZ744H

Type

📌 Question

Message

Hi Winnie, please be informed that third party disagreed on 50/50 as third party insisted that our insured have encroached into his lane and resulted the collision. Third party had submitted a copy of scene photos (uploaded in Smartclaims) for our further review. Kindly let us have your further instruction. Thank you.

Hsiao Tong - 14 Jan 2019

[Reply](#)

Hsiao Tong (LKKAuto)

From: Lim Chou Siong <cslim@honda.com.sg>
Sent: Thursday, 10 January 2019 7:24 PM
To: Hsiao Tong (LKKAuto)
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3
Attachments: NETQ95881.jpg; JBGB6329.jpg

Hi Hsiao Tong,

The Above Photos For Your Reference,

The First Photo Show That AXA Insured Vehicle Have Cross The Marker And Cut Into My Owner Lane And There Is Another Car Able To Drive Pass AXA Insured Vehicle On The Left Side,

The Second Photo Can See Clearly The Two Marker Outside My Owner Vehicle,

Please Help Me To Appeal To AXA Insurance,

Thank for your help.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg<<mailto:cslim@honda.com.sg>>
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 10 January, 2019 4:37 PM
To: Lim Chou Siong <cslim@honda.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Without Prejudice

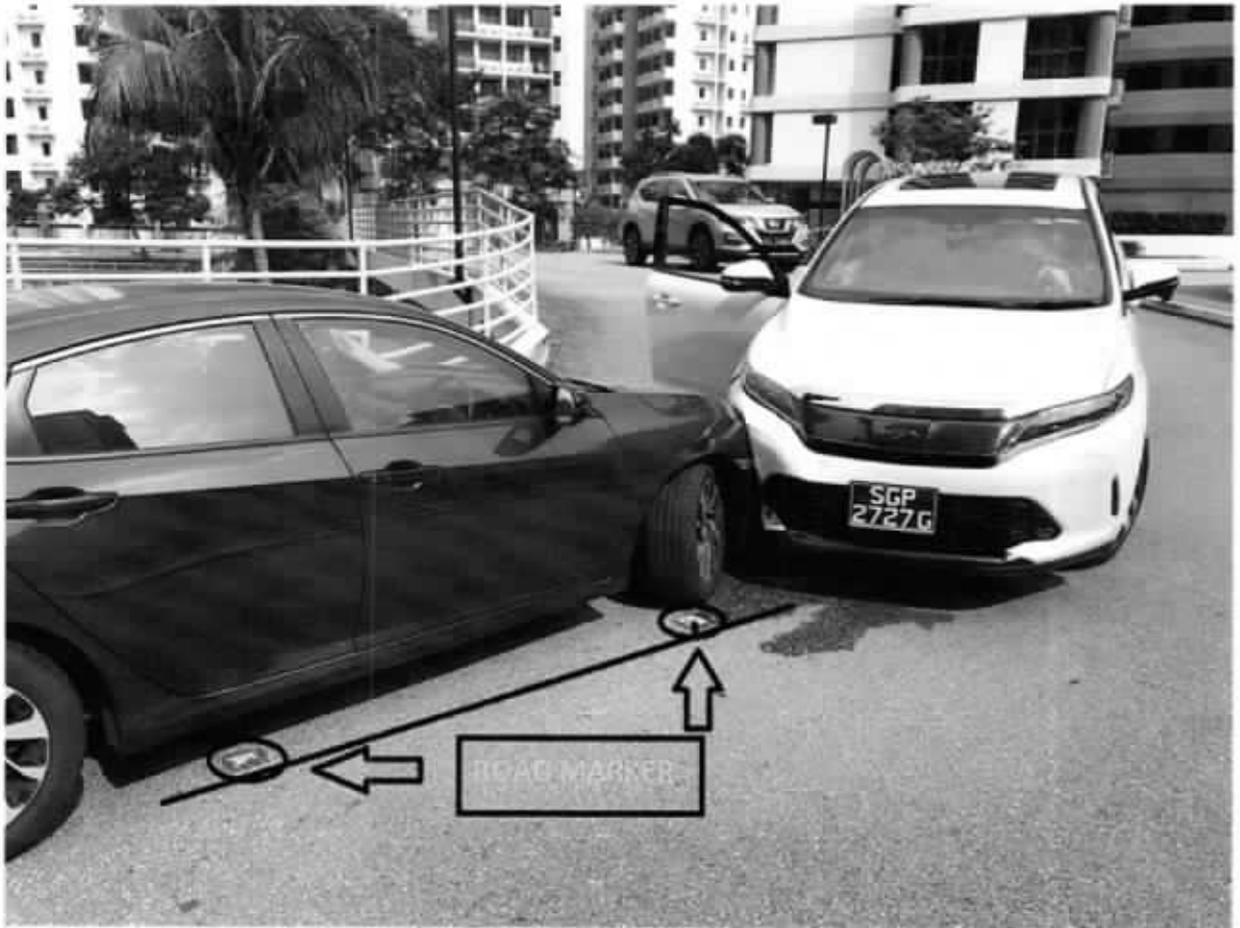
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Hsiao Tong (LKKAuto)

From: Lim Chou Siong <cslim@honda.com.sg>
Sent: Wednesday, 16 January 2019 11:02 AM
To: Hsiao Tong (LKKAuto)
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3
Attachments: IMG_1318.JPG

Hi Hsiao Tong,

The Above Photo For Your Reference,

The Photo Show That AXA Insured Vehicle Have Cross The Marker And Cut Into My Owner Lane,

Please Help Me To Appeal To AXA Insurance,

Thank for your help.

Best Regards,

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Singapore 408610
E-mail : cslim@honda.com.sg<<mailto:cslim@honda.com.sg>>
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Lim Chou Siong
Sent: Wednesday, 16 January, 2019 10:25 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

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Singapore 408610

E-mail : cslim@honda.com.sg<<mailto:cslim@honda.com.sg>>

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To: Lim Chou Siong <cslim@honda.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

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From: Lim Chou Siong <cslim@honda.com.sg>

Sent: Thursday, 10 January 2019 10:43 AM

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WITHOUT PREJUDICE

SAVE AS TO COSTS

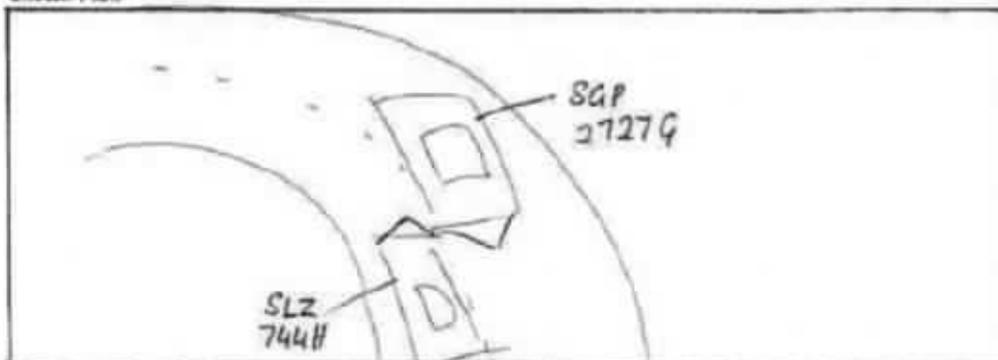
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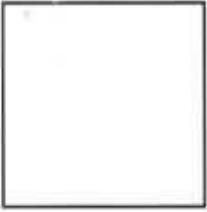
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Printer Service <printservice@honda.com.sg>

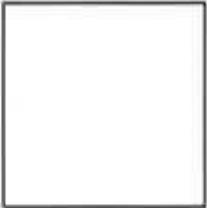
Sent: Tuesday, 8 January, 2019 6:49 PM

To: Lim Chou Siong <cslim@honda.com.sg>

Subject: Attached Image



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<< RE: SGP2727G / SLZ744H

Type

🔗 Question

Message

Hi Winnie, I have spoken to our driver Ms Chin. I have explained to her that based on third party video footage, it shows that our vehicle had cross the road marker, encroached into third party lane and resulted the accident. She had viewed third party video and she agreed that she may a bit more to the right but third party also not within his lane(as per her accident scene photos). In the end, she agreed to let AXA to decide and handle this matter. In view of this, kindly let us have your further instruction. Thank you. Hsiao Tong - 16 Jan 2019

[Reply](#)

Hsiao Tong (LKKAuto)

From: Liew Thye Wui <twliew@honda.com.sg>
Sent: Friday, 18 January 2019 11:39 AM
To: Hsiao Tong (LKKAuto)
Cc: Faeaz; HO Winnie
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3
Attachments: IMG_1318.JPG; NETQ95881.jpg; JBGB6329.jpg; Merged_20190_20193.mp4

Dear Hsiao Tong,

Attached above footage and photos for your info and action.

Please Note: **Contrary Evidence**

Where there is photographic/video graphic evidence that supports the version presented by our insured. If you have different view, kindly provide evidence to support your view.

Thank you and have a Nice Day.

Best Regards

TW LIEW

Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4
Singapore 408610
DID: 6514 5687
Fax: 6748 0770

From: Lim Chou Siong
Sent: Thursday, 17 January, 2019 9:54 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Hi Hsiao Tong,

Ok, Thanks.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 17 January, 2019 9:50 AM
To: Lim Chou Siong <cslim@honda.com.sg>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our principal had further reviewed the matter, we have our principal instruction to maintain 50/50. As per BOLA, both parties should exercise caution when up or down carpark slope.

Kindly re-consider our offer.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 16 January 2019 2:51 PM

To: 'Lim Chou Siong' <cslim@honda.com.sg>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Without Prejudice

Hi Mr Lim,

As spoken earlier, our insured driver mentioned that your client's vehicle also not within his own lane. Attached is a copy of photo from our insured for your easy reference.

We will seek further instruction from AXA and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Chou Siong <cslim@honda.com.sg>

Sent: Wednesday, 16 January 2019 11:02 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Hi Hsiao Tong,

The Above Photo For Your Reference,

The Photo Show That AXA Insured Vehicle Have Cross The Marker And Cut Into My Owner Lane,

Please Help Me To Appeal To AXA Insurance,

Thank for your help.

Best Regards,

Lim Chou Siong

Bodyshop Service Advisor

Kah motor Co. Sdn Bhd

15, Ubi Road 4

Singapore 408610

E-mail : cslim@honda.com.sg<<mailto:cslim@honda.com.sg>>

Fax : 67480770 DID : 68465671 H/P : 81006303

From: Lim Chou Siong

Sent: Wednesday, 16 January, 2019 10:25 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Hi Hsiao Tong,

The Above Photos For Your Reference,

The First Photo Show That AXA Insured Vehicle Have Cross The Marker And Cut Into My Owner Lane
And There Is Another Car Able To Drive Pass AXA Insured Vehicle On The Left Side,

The Second Photo Can See Clearly The Two Marker Outside My Owner Vehicle,

Please Help Me To Appeal To AXA Insurance,

Thank for your help.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Lim Chou Siong
Sent: Thursday, 10 January, 2019 7:24 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Hi Hsiao Tong,

The Above Photos For Your Reference,

The First Photo Show That AXA Insured Vehicle Have Cross The Marker And Cut Into My Owner Lane And There Is Another Car Able To Drive Pass AXA Insured Vehicle On The Left Side,

The Second Photo Can See Clearly The Two Marker Outside My Owner Vehicle,

Please Help Me To Appeal To AXA Insurance,

Thank for your help.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 10 January, 2019 4:37 PM
To: Lim Chou Siong <cslim@honda.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Our principal had reviewed the matter, we have our principal instruction to maintain 50/50 as our insured video did not indicate your client vehicle was stopping. Both parties should exercise caution at the carpark slope. Kindly refer to the video from our insured for your easy reference.

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Chou Siong <cslim@honda.com.sg>

Sent: Thursday, 10 January 2019 10:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Hi Hsiao Tong,

As Our Telephone Conversation The Video Footage Show That My Owner Car Stop As AXA Insured Vehicle Appear On The Video,

AXA Insured Vehicle Cross The Yellow Line And Cut Into My Owner Lane And Hit Into My Owner Car,

Please Help Me To Appeal To AXA Insurance,

Thank for your help.

Best Regards,

Lim Chou Siong

Bodyshop Service Advisor

Kah motor Co. Sdn Bhd

15, Ubi Road 4

Singapore 408610

E-mail : cslim@honda.com.sg<<mailto:cslim@honda.com.sg>>

Fax : 67480770 DID : 68465671 H/P : 81006303

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 10 January, 2019 9:19 AM

To: Lim Chou Siong <cslim@honda.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

The accident happened at the carpark slope, both parties should exercise caution. We have our principal instruction to offer 50/50.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 9 January 2019 3:28 PM

To: Lim Chou Siong <cslim@honda.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G *** LKK REF : CC4/ASM19000517/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

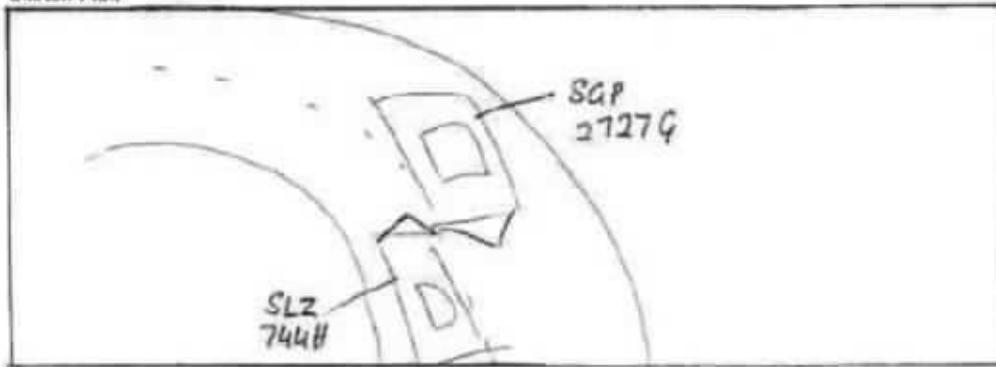
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident

Accident happened on 5th January 2019 around 3.45pm on the road in my housing estate.
I was taking the bend from the higher ground winding road towards the right & collision happened.

Please provide us evidence i.e. video/ scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Chou Siong <cslim@honda.com.sg>

Sent: Tuesday, 8 January, 2019 6:52 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLZ744H AGAINST SGP2727G

To Officer In Charge,

The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SLZ744H,

Your Insure Vehicle Number SGP2727G, Accident Date 05/01/19,

Thank for your help.

Best Regards,

Lim Chou Siong

Bodyshop Service Advisor

Kah motor Co. Sdn Bhd

15, Ubi Road 4

Singapore 408610

E-mail : cslim@honda.com.sg<<mailto:cslim@honda.com.sg>>

Fax : 67480770 DID : 68465671 H/P : 81006303

From: Printer Service <printservice@honda.com.sg>

Sent: Tuesday, 8 January, 2019 6:49 PM

To: Lim Chou Siong <cslim@honda.com.sg>

Subject: Attached Image



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Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 18 January 2019 2:04 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 92325, vehicle number SLZ744H

Report Remarks Entry - CC4/ASMI9000517/Upa3

Remarks

Remarks	18/1/19 11:53 AM *** Message - Hi Hsiao Tong, pls inform OI that TP provide scene photos, not strong enough to defence. told her will settle at best. proceed DS with Kah motor. - HO Winnie
<input type="button" value="Add"/>	

New remarks Added

Remarks 1	By	On
<input type="checkbox"/> SLZ 744H , SGP 2727G	HMK	9/1/20 3:08:5
<input type="checkbox"/> EST : \$8,286.65 — SUR : CKS — WKSP : KAH MOTOR CO SDN BERHAD	HMK	14/1/21 2:50:2
<input type="checkbox"/> Services Pending verification - Direct Settlement	HMK	9/1/20 3:10:21
<input type="checkbox"/> 9/1/19 10:37 AM *** Message Hi all, accident at carpark slope, both parties should exercise caution. 50/50 - HO Winnie	HMK	9/1/20 3:10:5

Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Friday, 18 January, 2019 11:56 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 92325, vehicle number SLZ744H

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: winnie.ho@axa.com.sg [mailto:winnie.ho@axa.com.sg]

Sent: Friday, 18 January 2019 11:55 AM

To: admin-d@lkkauto.com

Subject: New message for service request 92325, vehicle number SLZ744H

AXA Insurance has sent you a message for claim number S9M019FA.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.

<https://www.avg.com>



<MANDATE IA> - S9M019FA [ACCIDENT INVOLVING SGP 2727G(OI) & SLZ 744H(TP) ON 05/01/2019]

Type

🔔 Question

Message

• Liability: 100%.Baesd on third party video, OID encroached into third party lane and resulted the accident. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3854.85. Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Jia Le -
2 May 2019

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 2/5/2019

Survey Details:

Date of loss	5-Jan-19
Date of appointment	9-Jan-19
Date of survey	11-Jan-19
Location of survey	PRECISE AUTO SERVICE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLZ 744H
Make and Model	HONDA CIVIC 1.6 VTI CVT
Date of registration	23-Apr-18
Parf Rebate	
Market Value	\$ 75,000.00
Parf Rebate	\$ 36,138.00
Nett Loss	\$ 38,862.00

Repair details:

Initial Estimate	8,286.65
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,552.55
Check items (estimate)	\$ -
Labour	\$ 1,550.00
Total	\$ 3,102.55
Lump Sum(if applicable)	\$ 3,100.00

Number of days for repair	4 days
----------------------------------	---------------



Remarks:

4 Recommendation repair days + 1 Sun + 1 PRS

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	3,317.00
Loss of use	\$	480.00 6 days x \$80.00
Loss of rental	\$	-
Loss of income	\$	-
LTA/GIA search fees	\$	36.45
Others (Off peak car - Seal/Reseal)	\$	21.40
Proposed Total	\$	3,854.85



<MANDATE IA> - S9M019FA [ACCIDENT INVOLVING SGP 2727G(OI) & SLZ 744H(TP) ON 05/01/2019]

Type

🔔 Question

Message

Hi Jia Le, propose COR - \$2900 - lump sum propose LOU - \$60 per day

Reply



RE: <MANDATE IA> - S9M019FA [ACCIDENT INVOLVING SGP 2727G(OI) & SLZ 744H(TP) ON 05/01/2019]

Type

🗉 Question

Message

Hi, third party rejected our offer at \$3,500.00(all-in) and proposed global sum \$3,650.00 (all in). Kindly let us have your further mandate. Thanks. Hsiao Tong - 02 Nov 2019

Reply

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 4 November 2019 9:25 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 92325, vehicle number SLZ744H

4/11/19 9:18 AM *** MessageHi Hsiao Tong, offer maintained. Tks - HO Winnie

-----Original Message-----

From: winnie.ho@axa.com.sg <winnie.ho@axa.com.sg>
Sent: Monday, 4 November, 2019 9:19 AM
To: admin-d@lkkauto.com
Subject: New message for service request 92325, vehicle number SLZ744H

AXA Insurance has sent you a message for claim number S9M019FA.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 14 November 2019 3:32 PM
To: Precise Auto Service
Cc: Admin A
Subject: RE: Your Ref: SLZ744H *Our Ref: CC4/ASM19000517/Upa3 [ACCIDENT INVOLVING SGP2727G & SLZ744H ON 05/01/2019]
Attachments: EXPRESS SETTLEMENT FORM_SLZ744H.pdf

Without Prejudice

Hi Yan Hong,

We refer to the above matter.

As spoken earlier, we confirm settlement at a global sum of \$3,500.00(all-in).

Please duly sign the document enclosed and return to us for our necessary action.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Tuesday, 12 November 2019 6:58 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Your Ref: SLZ744H *Our Ref: CC4/ASM19000517/Upa3 [ACCIDENT INVOLVING SGP2727G & SLZ744H ON 05/01/2019]

Without Prejudice

(save as to costs)

Dear Ms. Hsiao Tong

We refer to your email dated 07/11/2019.

Please note that we will maintain our request of the global sum at **\$3,650.00** (all-in).

Kindly consider, otherwise we will have no choice but to seek legal representation to handle this case.

Thank you

Best Regards
Yan Hong

On Thu, 7 Nov 2019 at 09:54, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain our offer at a global sum of **\$3,500.00(all-in)**.

Kindly re-consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Friday, 1 November 2019 4:47 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Your Ref: SLZ744H *Our Ref: CC4/ASM19000517/Upa3 [ACCIDENT INVOLVING SGP2727G & SLZ744H ON 05/01/2019]

Dear Ms. Hsiao Tong

We refer to your offer dated 25/10/2019

Our OTS is global sum \$3,650.00 (all in).

Thank you

Best Regards
Yan Hong

On Fri, 25 Oct 2019 at 09:07, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer at a global sum of \$3,500.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Thursday, 9 May 2019 3:39 PM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Your Ref: SLZ744H *Our Ref: CC4/ASM19000517/Upa3 [ACCIDENT INVOLVING SGP2727G & SLZ744H ON 05/01/2019]

Dear Ms. Carlor

We refer to your offer dated 08/05/2019.

We would like to request global sum **\$3,750.00** (all in).

Thank you

Best Regards
Yan Hong

On Wed, 8 May 2019 at 16:18, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGP 2727G & SLZ 744H ON 05/01/2019

We refer to the above matter.

We propose settlement at a global sum of **S\$3,400.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

T : 6745 7367 | **F** : 6841 3390

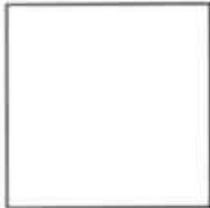
E : support@preciseauto.sg

W : www.preciseauto.sg

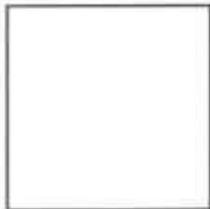
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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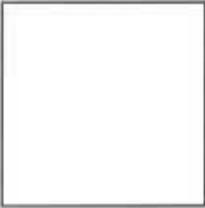
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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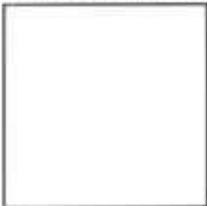
E : support@preciseauto.sg

W : www.preciseauto.sg

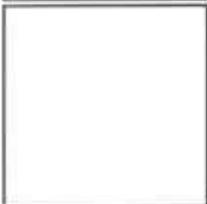
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



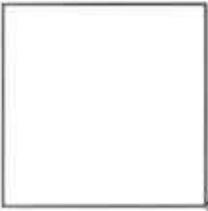
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<https://twitter.com/preciseautosvs>



<https://www.facebook.com/PreciseAutoService/>

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

Accident Date : 07-01-19

OUR REF : SLZ 744H/T/19(SJE)

TAX INVOICE

ONG CHEE HIAN

1 Tanah Merah Kechil Road

#15-03

Singapore 466663

Invoice No. : TP1903-009

DATE : 22-03-19

FINAL BILL ON VEH. NO. : SJZ 744H
VEHICLE MODEL : HONDA CIVIC (FC)

LUMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

3,100.00

SUB-TOTAL	:	<u>3,100.00</u>
ADD GST 7%	:	217.00
TOTAL AMOUNT SGD	:	<u><u>3,317.00</u></u>

This is a computer generated document and requires no signature.

PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 # 02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C

GST REG. NO. : 35766600C

24-04-19

Your Ref. : SGP 2727G

Vehicle No. : SLZ 744H/T/19(SJE)

M/s AXA Insurance Pte Ltd

8 Shenton Way

#27-01

Singapore 068811

ATTN : Ms. Hsiao Tong (LKK Motor Claim Department)

Dear Sir

**RE : ACCIDENT INVOLVING VEHICLE NO. SLZ 744H AND SGP 2727G ON 05 JAN 2019
@ 15 : 35 HRS ALONG 1 TANAH MERAH KECHIL ROAD**

We are the repairer for vehicle no. **SLZ 744H** and instructed by the owner, **Ong Chee Hian**, on his behalf to submit the claims against your insured's vehicle no. **SGP 2727G** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Survey By Mr. Marcus)	\$	3,317.00 (Including GST)
2. Loss Of Use (6 days X \$100.00)	\$	600.00
3. Vicom Insp	\$	21.40
3. LTA/GIA Search	\$	37.00
	\$	3,975.40

Please let us have your payment in our favour of "**Precise Auto Service**".
Your prompt reply of the above claims will be much appreciated.

Yours faithfully

Yan Hong



1 PIN

VICOM INSPECTION CENTRE PTE LTD
23, Kaki Bukit Avenue (S415933)
REG NO : 200102514D
GST REG NO : MB-0000652-A

19 Mar 2019, 01:41 PM

Receipt No. : **VICKBX19106826**
Vehicle No. : **SLZ744H**
Cashier : Nancy Vui
Cust Code : CS
Customer : Cash
PO Number :

Item	Qty	Unit Price	Amount	GST
Oil peak car - Seal/Revol	1	20.00	20.00	1.40
Sub Total			20.00	
Total GST 7 %				1.40
AMOUNT DUE			21.40	
CASH			21.40	
TENDER			50.00	
CHANGE			28.60	
ROUNDING DEF			0.00	

THANK YOU

1 PIN

VICOM INSPECTION CENTRE PTE LTD
23, Kaki Bukit Avenue (S415933)
REG NO : 200102514D
GST REG NO : MB-0000652-A

19 Mar 2019, 01:41 PM

Receipt No. : **VICKBX19106826**
Vehicle No. : **SLZ744H**
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Sub Total			20.00	
Total GST 7 %				1.40
AMOUNT DUE			21.40	
CASH			21.40	
TENDER			50.00	
CHANGE			28.60	
ROUNDING DEF			0.00	

THANK YOU



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000517/Upa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:WINNIE HO

Date : 29-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGP 2727G	Veh. Inspected	SLZ 744H
Policy No.	P2163565	Coverage (\$)	0.00
Claim No.	S9M019FA	Excess (\$)	0.00
Assign From		Assign Date	09/01/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA CIVIC OPC (A)	c.c	1597
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	MRHFC5650JT000514	Colour	GREY
Odometer	7703	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R16	HANKOOK	6 mm
L/H Front Tyre	215/55 R16	HANKOOK	6 mm
R/H Rear Tyre	215/55 R16	HANKOOK	6 mm
L/H Rear Tyre	215/55 R16	HANKOOK	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	05/01/2019	Inspection Date	11/01/2019
Survey held at	15 UBI ROAD 4		
Repairer	PRECISE AUTO SERVICE		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 744H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER FASCIA (CONSISTENT)	DISTORTED	579.20	579.20
1	FRONT BUMPER SIDE RETAINER RH (CONSISTENT)	BENT	21.50	21.50
1	FRONT BUMPER AIR GUIDE (CONSISTENT)	GRAZED	45.10	36.10
1	FRONT BUMPER FOG LAMP COVER RH (CONSISTENT)	GRAZED	29.80	29.80
1	FRONT BUMPER TOP RUBBER BEADING (CONSISTENT)	NECESSARY	26.80	26.80
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	335.20	335.20
15	FRONT BUMPER CLIPS @\$3.50 (CONSISTENT)	NECESSARY	52.50	30.00
1	FRONT BUMPER SIGNAL LAMP RH (CONSISTENT)	CRACKED	32.20	32.20
1	FRONT BUMPER CENTER BEAM (CONSISTENT)	BENT	139.10	139.10
1	HEAD LAMP RH (CONSISTENT)	CRACKED	568.70	568.70
1	HEAD LAMP LOWER BRACKET (CONSISTENT)	NOT NECESSARY	25.90	-
1	HEAD LAMP CHROME (CONSISTENT)	SCRATCHED	95.80	95.80
1	WIPER WASHER TANK (CONSISTENT)	DEFORMED	79.20	79.20
1	FRONT FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	306.60	-
1	FRONT FENDER SPLASH SHIELD (CONSISTENT)	TORN	89.60	89.60
8	FRONT FENDER SPLASH SHIELD CLIPS @\$3.50 (CONSISTENT)	NECESSARY	28.00	28.00
1	FRONT GRILLE (CONSISTENT)	BENT	121.50	121.50
1	FRONT GRILLE CHROME (CONSISTENT)	SCRATCHED	141.80	141.80
1	FRONT GRILLE BADGE (CONSISTENT)	NECESSARY	24.60	24.60
6	FRONT GRILLE CLIPS @\$3.50 (CONSISTENT)	NOT NECESSARY	21.00	-
1	FRONT GRILLE BASE (CONSISTENT)	CRACKED	104.80	104.80
1	BONNET (CONSISTENT)	DENTED	581.20	581.20
	LESS 20% DISCOUNT		-690.02	-
	LESS 50% DISCOUNT		-	-1,532.55
			2,760.08	1,532.55
SPECIAL NETT ITEMS				
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	NECESSARY	45.00	20.00
1	FRONT NUMBER PLATE CASING (SN) (CONSISTENT)	NOT NECESSARY	29.00	-
			74.00	20.00

Report Ref No. CC4/ASM19000517/Upa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO LTA REMOVE & RESEAL NUMBER PLATE.		150.00	80.00
	TO TUFF COAT AFFECTED AREAS.		120.00	30.00
	TO RESPRAY AFFECTED AREAS.		1,250.00	900.00
	TO RENEW DAMAGED PARTS ,STRAIGHTEN & REPAIR FRONT SUPPORT PANEL,FRONT RH WHEEL HOUSING PANEL & ALIGNED ALL PARTS.INCLUSIVE OF THE REPAIR OF FRONT FENDER RH.		950.00	520.00
	TO CHECK WIRING SYSTEM.		80.00	20.00
			2,550.00	1,550.00
	GRAND TOTAL		5,384.08	3,102.55
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,100.00

Report Ref No. CC4/ASM19000517/Upa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: 59ND19FA
 Reference: CCA/ASM19000517/Updtd2
 Loss Date: 5 January 2019
 Report Date: 8 Jan 2019 10:03:00 AM
 Request Date: 13 March 2019
 Due Date:

Vendor Name: L&F AUTO CONSULTANTS PTE LTD (TP)
 Type of Loss: Third Party Vehicle Damage
 Services: Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Vehicle Information

Incident Vehicle Registration #: SLZ744H
 Make: TPVD HONDA
 Model:
 Service Address:

Primary Contact/Insured

WEE JIN WEI GABRIEL (HUANG JINWEI)
 5 TANAH MERBAH KECIL ROAD, #05-06, 466665, Singapore
 97572132
 MARGARET_LINDEMH@HOTMAIL.COM

Claim Handler

HO Winnie
 6568804833
 winnie.ho@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type:

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement				
Reports & Statement				

Member

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK\investor1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LKK\inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LKK\adjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LKK PHOTO-3.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LKK PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LETTER TO Dis.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
Immediate_Advice dd 02052019 .pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2019
OFF PEAK CAR - SEAL, RESEAL.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
GIA REPORTS.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2019
TAX INVOICE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2019
EMAIL FROM WORKSHOP.mtg	Letters and Correspondence	Others	NIKAM Sambash Pandurang	11 March 2019
TP-KAH MOTOR INSET ON AT FAULT.mtg	Letters and Correspondence	Third Party	HO Winnie	18 January 2019
TP VIDEO SCREENSHOT - DID CROSS THE ROAD MARKER.JPG	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2019
Photos from TP-SLZ744H.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2019
TP ESTIMATE - MARKED.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2019
EMAIL TP PRL.mtg	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	9 January 2019
Video - Accident - TP.MP4	Evidence	Videos	HO Winnie	8 January 2019
Video - Accident - TP.MP4	Evidence	Videos	HO Winnie	8 January 2019
Video - Accident.AVI	Evidence	Videos	HO Winnie	8 January 2019
GIA REPORT OF SLZ744H (TP).PDF	Reports & Statement	GIA Report	KADRI Mateen	8 January 2019
GIA REPORT OF SCP2727G (HSD).PDF	Reports & Statement	GIA Report	KADRI Mateen	8 January 2019