

9

Letter Of Claim For Uninsured Loss

Insurance Company: SMA / LK Date: 12/2/2020
Address : _____

Attention : Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SLV5251B & SHC3255B
at BMS BAZAH PLAZA COMPANY on 14/12/18.

I am the owner of Vehicle Number SLV5251B which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number SHC3255B, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$	_____
Loss of usage (S\$/day) for _____ days	\$	_____
Car rental as per invoice attached	\$	<u>599.20</u>
Search fee	\$	_____
Others <u>Cost of repair</u>	\$	<u>3749.17</u>
Total claim amount	\$	<u>4348.37</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 4348.37, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely

[Signature]
(Owner of motor vehicle)

Name : TAN YS 11

Address : _____

Telephone : 66562609

S()

- ☒ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☒ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SLV 5251B AND SHC 3255B

ON 14/12/2018 AT BRAS BASAH PLAZA CARPAK EXIT.

- I, the owner of vehicle no. SLV 5251B hereby instruct you and authorise you to act for me with respect to the following:
 - To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - To sign discharge voucher on my behalf.
- I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
- I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
- In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
- For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name <u>TAN YAN</u>		Company Name	
Address		Claim Officer's Name <u>KAWANEE TEO</u>	
Telephone No <u>96526070</u>		Telephone No	
Date	Email	Date	<div style="border: 1px solid black; padding: 5px;"> TAN CHONG MOTOR SALES PTE LTD 913-BUKIT TIMAH ROAD SINGAPORE 589623 TEL: 6466 7711 FAX: 6469 7472 </div>
Company Stamp (For Co Regn Vehicle)	Authorized Signature 	Claim Officer Signature 	



INDIA INTERNATIONAL INSURANCE PTE LTD

Co-Reg No: P907677-06 (COT Reg No: M2-007000-X)
e1 (Co-Reg No): 004 005 000-02 (EIR Building) Singapore 079711
Office: (65) 63476100 Email: www@iaa.com.sg
Fax: (65) 62281171 Website: www.iaa.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19125433
Claimant Ref: SLV 52518

We/I, TAN CHONG MOTOR SALES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 3,748.17 (repair cost), S\$ 389.20 (loss of rental), S\$ - (search fee), vehicle no. SLV 52518 that was damaged pursuant to the accident which occurred on 14/12/2018 (date) at BRAS BASAH COMPLEX (location) involving vehicle no. SHC 32558 (insured vehicle). This is pursuant to the inspection conducted on 11/02/2019 (date) at "the workshop".

We/I confirm that we/I am/are authorized by the owner TAN YALI ("the third party claimant") of vehicle no. SLV 52518 to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLV 52518 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,348.37 to TAN CHONG MOTOR SALES PTE LTD

Dated this 27 day of 03 2020

CLAIMANT:
TAN CHONG MOTOR SALES PTE LTD
Signature: [Signature]
813 BUKIT TIMAH ROAD
SINGAPORE 109653
Name: [Signature] ("the workshop" with chop)
TEL: 6488 7711 FAX: 6489 7472

NRIC: [Signature]
Address: _____
Nationality: _____
Occupation: _____

WITNESS:
Signature: [Signature]
Name: LKK AUTO CONSULTANTS PTE LTD
NRIC: 199607198R
Address: 51 UBI AVE 1 #02-25
PAYA USI INDUSTRIAL PARK S(408930)
Nationality: _____
Occupation: _____

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623, TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254, TEL: 63570753/45

GST Regn No: 19-9106231-D
Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : INDIA INT'L INSURANCE PTE LTD
ADDRESS : 64 CECIL STREET
TELEPHONE : #04-05 IOB BUILDING S(049711)
MODEL : 63476100
ENGINE NO : JDRNRRZT32EWAF---A
CHASSIS NO : MR20146612C
VEHICLE NO : JN1JANT3220010464
SLV5251B

INVOICE NO : W12141207
INVOICE DATE : 27-AUG-2019
TERMS : CREDIT
DATE REC'D : 08-AUG-2019
SA/SE : LAW
JOB NO : BG1068718
MILEAGE : 020811
YOUR REFERENCE : INS/1C/LAW/0578/20

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL \$120/PANEL X 02	240.00
2	REMOVE/REFIX SUSPENSION CROSS MEMBER	NC
3	REMOVE/REFIX WHOLE UNDERCARRIAGE MECHANICAL PARTS PER SIDE RH FRONT	NC
4	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA \$100/PANEL X 03	NC
5	CHECK WHEEL ALIGNMENT, ADJUST WHERE NECESSARY AND TEST DRIVE VEHICLE	103.00
6	REPAIR AND RENEW RH FRONT FENDER, RH FRONT DOOR	780.00
7	S/PAINT RH FRONT FENDER, RH FRONT DOOR	500.00
8	RENEW RH FRONT S/RIM AND CONDUCT WHEEL BALANCING	15.00
	RH FRONT	
9	RENEW RH FRONT TYRE 225/55R19 B/S H/L422	NC
	SUBTOTAL :	1638.00
	PARTS	
1	CLIP ARC \$2.50 EA X 03 Qty:3 @ \$2.50 each (Disc:20.00% After Disc:\$6.00each)	6.00
2	CLIP ARC \$2.50 EA X 04 Qty:4 @ \$2.50 each (Disc:20.00% After Disc:\$8.00each)	8.00

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623 TEL: 64694091/92
171 LORONG 8 TOA PAYOH SINGAPORE 319254 TEL: 63570753/4/5

GST Regn No: 19-9106231-D
Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : INDIA INT'L INSURANCE PTE LTD
ADDRESS : 64 CECIL STREET
TELEPHONE : #04-05 IOB BUILDING S(049711)
MODEL : 63476100
ENGINE NO : JDRNRRZT32EWAFF---A
CHASSIS NO : MR20146612C
VEHICLE NO : JN1JANT32Z0010464
SLV5251B

INVOICE NO :
INVOICE DATE : W12141207
TERMS : 27-AUG-2019
DATE REC'D : CREDIT
SA/SE : 08-AUG-2019
JOB NO : LAW
MILEAGE : BG1068718
YOUR REFERENCE : 020811
INS/IC/LAW/0578/20

ITEMS	JOB DESCRIPTION	AMOUNT
3	MOULDING ASSY-FRONT ARC RH Qty:1 @ \$170.00 each (Disc:20.00% After Disc:\$136.00each)	136.00
4	CLIP ARC \$2.50 EA X 02 Qty:2 @ \$2.50 each (Disc:20.00% After Disc:\$4.00each)	4.00
5	GROMMET \$2.50 EA 02 Qty:2 @ \$2.50 each (Disc:20.00% After Disc:\$4.00each)	4.00
6	GROMMET FENDER \$4.50 EA X 06 Qty:6 @ \$4.50 each (Disc:20.00% After Disc:\$21.60each)	21.60
7	CLIP ARC \$3.00 EA X 02 Qty:2 @ \$3.00 each (Disc:20.00% After Disc:\$4.80each)	4.80
8	WHEEL-ROAD AL RH FRONT Qty:1 @ \$1681.50 each (Special Nett Item)	1681.50
	SUBTOTAL :	1865.90

REMARKS

1. AIG CLAIM AGAINST INDIA INSURANCE
DOA:14.12.2018
2. TOC:DIRECT SETTLEMENT
OUR REF:INS/IC/LAW/0578/2019
3. SATISFACTION NOTE ATTACHED
T/P VEHICLE NO:SHC3255B
4. SURVEY BY:RASUL (LKK) ON 11.01.2019 @ 1100HRS
RECOMMENED 5 DAYS REPAIR

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road, Tan Chong Motor Centre, Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D
Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : INDIA INT'L INSURANCE PTE LTD
ADDRESS : 64 CECIL STREET
TELEPHONE : #04-05 IOB BUILDING S(049711)
MODEL : 63476100
ENGINE NO : JDRNRRZT32EWAF---A
CHASSIS NO : MR20146612C
VEHICLE NO : JN1JANT32Z0010464
SLV5251B

INVOICE NO :
INVOICE DATE : W12141207
TERMS : 27-AUG-2019
DATE REC'D : CREDIT
SA/SE : 08-AUG-2019
JOB NO : LAW
MILEAGE : BG1068718
YOUR REFERENCE : 020811
INS/IC/LAW/0578/20

ITEMS	JOB DESCRIPTION	AMOUNT
5	AUTHORISE BY:CECILIA CHONG (LKK) ON 06.08.2019 @ 1353HRS	
6	*** RENTAL BY TCMS (DTS) REPAIR FROM 13.08.2019 - 17.08.2019	
	Insurance Co : INDIA INT'L INSURANCE PTE LTD Policy No.....: TP-SHC3255B Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA.....: 14-DEC-2018 Our Ref.....: INS/IC/LAW/0578/2018 Surveyor.....: M/S LKK ENGINEERING & MANAGEMENT SERVICES	
	LABOUR :	1638.00
	PARTS :	1865.90
	SUBTOTAL :	3503.90
	TOTAL :	3503.90
	GST(7%) :	245.27
	AMOUNT DUE :	3749.17

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: THREE THOUSAND SEVEN HUNDRED FORTY
NINE AND CENTS SEVENTEEN ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

**DOWNTOWN TRAVEL SERVICES PTE LTD**

15 Queen Street #01-01 Tan Chong Tower
Singapore 188537
Tel (65) 63341700 Fax (65) 63364677
Co. Reg. No. 1984-03671/H

INDIA INT'L INSURANCE P. L.

64 CECIL STREET
#04-05 IOB BLDG

S(049711)

GST Reg No. : H2-0067432-4

Tax Invoice : H104082

Inv. date...: 12-SEP-2019

Print date...: 23-SEP-2019

Print time...: 09:13:34

Page no.....: 1

Agreement no: H43795

Description	Amount
RENTAL CHARGE FROM 13-AUG-2019 TO 17-AUG-2019(SKV2790T)	560.00
TOTAL (BEFORE GST)	560.00
GST (7%)	39.20
TOTAL (AFTER GST)	599.20

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

SLV5251B

DOWNTOWN TRAVEL SERVICES PTE LTD

Authorised Signature

DOWNTOWN

Hiring Agreement

43795

Co. Reg. No. : 198403671H
GST Reg. No. : M2-0067432-4

Vehicle Number: S/KV27807 Make & Model: SUBARU FORESTER 2.0 Date: 13/08/19
Change Over 1: _____ Initial: _____ Date: _____
Change Over 2: _____ Initial: _____ Date: _____

Hirer

Name: INDIA
Address: _____
Singapore ()
Contact Person: _____ Tel: _____

1st Driver

Name: TAN YA LI
Address: 937 Bukit Timah Rd
#03-35
Singapore ()
Contact No: _____ (H) _____ (O) 9652109 (HP)
Occupation: DESIGNER Date of Birth: 20/10/84
Passport / NRIC No: S89819492 Nationality: Singapore
Driver's Licence No: SLV 5251B Driving Exp.: 15 yrs
Country of Issue: Singapore Expiry Date: _____

Additional Driver

Name: CHEN TONG NEE
Address: 937 Bukit Timah Rd
#03-35
Singapore ()
Contact No: 9673711 (H) _____ (O) _____ (HP)
Occupation: PLUT Date of Birth: 03/01/78
Passport / NRIC No: S7825801B Nationality: Singapore
Driver's Licence No: SLV 5251B Driving Exp.: 20 yrs
Country of Issue: Singapore Expiry Date: _____

Mode of Payment

CASH () AMEX () MASTERCARD () VISA ()
DINERS () CHEQUE () COM. BILLING () INT. BILLING ()
CHEQ / CARD NO. _____
Expiry Date: _____

Remarks / Delivery Location

SLV 5251B 5251B
\$14064 x 04
Number of keys given: _____

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit card charge slip.

NB. Vehicle taken must be returned by appointed time and date otherwise an extra charge will be applied.

HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE LTD

For Official Use

INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____

Check In / Out

Date Out: 13/08/19 Time Out: 1000 Km Out: 5347.2
Petrol Level: E 1/4 1/2 3/4 (F)
Agreed Date of Return: _____
Date In: 17/08/19 Time In: 0940HRS Km In: 5447
Petrol Level: E 1/4 1/2 3/4 (F)

Collision Damage Waiver

ACCEPTS DECLINES
To Pay Extra Fees Hirer Declines CDW
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Non-Waiverable Excess Excess S\$ 2000/-
S\$ _____ per accident per accident
Signature _____ Signature x

Personal Accident Insurance

ACCEPTS DECLINES
To Pay Extra Fees Hirer Declines PAI
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Signature x Signature _____

Malaysia Charge	S\$	cts
Per Day		
Per Week		
Per Month		
CDW		
PAI		
7% GST		
Total		

Per Day	S\$		
Per Week	S\$		
Per Month	S\$		
Weekend	S\$		
Rental Charges			
CDW			
PAI			
Delivery / Collection			
Others			
7% GST			
Sub Total			
Rental Extension			
CDW			
PAI			
7% GST			
Extension Charges			
Petrol			
Excess / Non-Waiverable Excess			
Others			
7% GST			
Addendum Charges			
Overall Charges			