

INSURANCE

INS. CASE OWNER:

2008H21

CC 4/111900 0510, K. H. H. 9

LKK:

IDAC:

Surveyor:

KENNETH

DOE

ASSIGNMENT

22/10/19

Date / Time:

9/11/19

Registered in Merimen:

9/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHO 43736

Name of Insured:

LTOL

Insured Tel No.:

HP:

5/1/19

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

M. H. H. K. K. K.

Driver Tel No.:

(V/L YES / NO)

Claim No.:

MULIA 01056

Policy No.:

MUMWOLY

Make / Model:

LYNNUM

Place of Accident:

BRT PATIK EAST AVE 6 - 2nd
OVD M. M. M. K.

OI GIA REPORT: YES / NO

YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:

Limit



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SDP 43736

SDP 43736 - 10/11/19 15/11/19 16/11/19 17/11/19 18/11/19 19/11/19 20/11/19 21/11/19 22/11/19 23/11/19 24/11/19 25/11/19 26/11/19 27/11/19 28/11/19 29/11/19 30/11/19 1/12/19 2/12/19 3/12/19 4/12/19 5/12/19 6/12/19 7/12/19 8/12/19 9/12/19 10/12/19 11/12/19 12/12/19 13/12/19 14/12/19 15/12/19 16/12/19 17/12/19 18/12/19 19/12/19 20/12/19 21/12/19 22/12/19 23/12/19 24/12/19 25/12/19 26/12/19 27/12/19 28/12/19 29/12/19 30/12/19 31/12/19

STAGE

DATE / PIC

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI:
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):
After call Itr to OI:
Authorization To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. : 15

If NO or B 28, Ass. Lia :

Repair Cost:

SS

2698.60

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

400.00 (5100 x 4 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

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GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

3106.05

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3106.05

Name 1:

Lai Huat (Mung Kee) Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF:

TH /

h

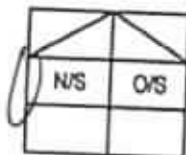
Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop nvs _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 04 days Res.: Yes or No
 Lum Sum: 1-81 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

DS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SDP 2177P Yr Regn: 03, 18
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or Wagon
 Make: Subaru Forester c.o. 1995
 Colour: M.P. white A/C: Insured / Std / NI / NA
 Sp. Reading: 7029 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JF1S75K65JG109420
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brakes: In order / Jammed / Leaked / Burnt or
 Modl: NII / S/Rlm / STD A/Rlm or
 Tyre Size: F: 225/60R17
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal. 9 mm R/Bal. 9 mm
 L/Bal. 9 mm L/Bal. 9 mm
 D.O.A. 3/1/19 D.O.I. 22/1/19
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
N/S body
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

03/1 File pass to Car

PIP # 2522.00 (Reel # 240/90%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

\$ + R.S. \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III19000510/hb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 09-01-2019		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 4373G	Veh. Inspected	SDP 2177D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	09/01/2019	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	05/01/2019	Inspection Date		
Survey held at	LAI HUAT (MENG KEE) MOTOR PTE LTD 160 SIN MING DRIVE #04-01/02 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
GST No: M2-0128609-3
UEN: 199407592C

ESTIMATE

EST No : EST0021184
Teo Seng Chee

Page : 1 of 1
Your ref : TP-SHD 4373G India
Job No : 70139
Our ref : 19 01 07
Payment :
Date : 9/1/2019

Attn :

Vehicle No : SDP 2177D
Vehicle Model : Subaru Forester
Accident on : 5/1/2019

Not Noted
Repair B4 pain
Direct settle 4 days

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
Supply of Parts - Nett item:					
1.00	Pc	Front door LH	864.00		864.00 ✓
1.00	Pc	Front door lower protector LH	216.00		216.00 ✓
1.00	Pc	Front door frame tape LH - 1	20.03		20.03 ✓
1.00	Pc	Front door frame tape LH - 2	20.03		20.03 ✓
1.00	Pc	Rear door lower protector LH	192.00		192.00 ✓
Labour & Misc					
1.00		To check/erase fault codes	50.00		50.00 ✓
1.00		To knock dents on rear fender LH + rear door LH and renew of parts	400.00		400.00 360
1.00		To spray paint (Pearl white / including blending front fender LH)	1,000.00		1,000.00 800

Sub-Total
GST 7.00%
Total

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

2,762.06
2,955.40

Acknowledged by Repairer
Signature:

本公司拥有最先进的 CAROLINER MARK IV 机械, 可提供给多种款式的车及给于快速与准确的测量方式和火铁修理。除外, 还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 9575G

Vehicle Details

Vehicle No.: SDP2177D

Vehicle to be Exported: No

Intended Deregistration Date: 07 Jan 2019

Vehicle Make: SUBARU

Vehicle Model: FORESTER 2.0I-L CVT AWD SR

Primary Colour: White

Manufacturing Year: 2018

Engine No.: FB20YD71064

Chassis No.: JF1SJ5KC5JG109420

Maximum Power Output: 110.0 kW (147 bhp)

Open Market Value: \$13,488.00

Original Registration Date: 28 May 2018

First Registration Date: 28 May 2018

Transfer Count: 0

Actual ARF Paid: \$13,488.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 27 May 2028

PARF Rebate Amount: \$10,116.00

Intended COE Rebate Details

COE Expiry Date: 27 May 2028

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$37,605.00

COE Rebate Amount: \$35,300.00

Total Rebate Amount: \$45,416.00

The information contained herein is correct as at 07 Jan 2019

OK



Thank you

Lai Mei Ling Deborah has successfully logged out.

Your last login date and time was 07 Jan 2019, 16:19:04.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/N	Asset Type	Asset ID	Asset Owner ID	Transaction Type
1	Vehicle	SHD4373G	-	18.32 Insurance Enquiry (GIRO Payment)
• Log Date/Time 07 Jan 2019 / 16:19:48				

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 9 January 2019 10:13 AM
To: Jenny Lim; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Sundari Nagarajan - III
Subject: RE: Third Party Claim - Your Ref: SHD 4373G / Our Ref: SDP 2177D (Date of Accident: 05.01.2019)
Attachments: 09012019094009.pdf

10.45am @ 1/1/19
VNI
person@jenny

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SDP2177D and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Jenny Lim [mailto:jenny.lim@laihuat.com.sg]
Sent: 09 January, 2019 10:09 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: Third Party Claim - Your Ref: SHD 4373G / Our Ref: SDP 2177D (Date of Accident: 05.01.2019)

Dear Sir

Please arrange LKK Auto Consultants to survey.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Wednesday, 9 January, 2019 10:07 AM

To: Jenny Lim

Subject: RE: Third Party Claim - Your Ref: SHD 4373G / Our Ref: SDP 2177D (Date of Accident: 05.01.2019)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

Sent: 09 January, 2019 9:43 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Third Party Claim - Your Ref: SHD 4373G / Our Ref: SDP 2177D (Date of Accident: 05.01.2019)

Dear Sir

We refer to the above matter.

Please can you arrange to survey our client's vehicle no. SDP 2177D?

Please advise officer in charge and confirm whether liability is in our client's favour?

Supporting documents are enclose for your reference.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jan 2019 14:50	Clim Veh Model Changed	(203930) SUBARU FORESTER 2.0 I-L (5J) (A).	[A] Lau Shu Pei
2	09 Jan 2019 14:50	Clim Created	Reg No: SDP2177D, Acct Date: 2019/01/05, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)	[A] Lau Shu Pei
3	09 Jan 2019 14:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	09 Jan 2019 14:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/18	[A] Lau Shu Pei
5	09 Jan 2019 14:50	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	09 Jan 2019 14:50	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
7	09 Jan 2019 14:50	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	14 Jan 2019 11:39	Adj Mandate Request	Cur,Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 15 - OI changed/swerved lane	[A] VIC ALPEH
9	14 Jan 2019 13:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/18, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
10	14 Jan 2019 13:28	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	15 Jan 2019 09:19	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	15 Jan 2019 09:19	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	23 Jan 2019 14:27	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
14	23 Sep 2019 12:18	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	23 Sep 2019 12:18	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
16	23 Sep 2019 12:18	Clim Dtl Modified	JPJ Reg. Date: -> 2018/05/28.	[A] JOANNE LEE KHANG MIN
17	23 Sep 2019 12:18	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	28 Sep 2019 14:27	Adj Mandate Request	Cur,Req:3106.09:PODS Liability: 100% *Quantum: (a)CORw/GST: \$2,698.60 + (b)LOU(4days x \$100.00): \$400.00 + (c)LTA/GIA search fee: \$7.49 = Total: \$3,106.09 *Vehicle Model: TSubaru Forester (1995cc) *4 recommendation repair days *For your approval	[A] CHEW HSHIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[17/01/2019 09:50] VIC ALPEH:

Alert - Adj Mandate Approved (\$0.00) - SDP2177D - Claim Handler: Sundari Nagarajan

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

[14/01/2019 11:39] VIC ALPEH:

Adj Mandate Request Cur,Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 15 - OI changed/swerved lane

[14/01/2019 11:39] VIC ALPEH:

OI GIA RPEORT IN. FILE REVIEWED. OI reported that his front right tyre accidentally hit TP left centre on teh right lane. Based on OI sketch, his vehicle swerved lane. Seek liability mandate to III by merimen

Merimen Billing for this case - Transaction History

Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2288171	23 Sep 2019 12:18:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDP2177D	SHD4373G	11.77

Print Received Message

This mail is associated with :

***SDP2177D (MCT19010156)
[SHD4373G]**

TP

TEO SENG CHEE

Jan 5 2019 8:00PM

[COMFORT TRANSPORTATION PTE LTD]

Lai Huat (Meng Kee) Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/09/2019 09:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3106.09) - SDP2177D - Claim Handler: Sundari Nagarajan

Approved:3106.09:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAUTO)

From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Wednesday, 16 October 2019 4:25 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: SDP 2177D - 2019/JL *Our Ref: CC4/III19000510/Kpb3 [ACCIDENT INVOLVING SHD 4373G(III) AND SDP 2177D ON 05/01/2019]

Dear Hsiao Tong

We refer to the above matter.

We are agreeable to your offer to settle our client's claim as provided therein.

Please let us have the discharge voucher.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 5 October 2019 8:52 am
To: Jenny Lim <jenny.lim@laihuat.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your Ref: SDP 2177D - 2019/JL *Our Ref: CC4/III19000510/Kpb3 [ACCIDENT INVOLVING SHD 4373G(III) AND SDP 2177D ON 05/01/2019]

Your Ref: **SDP 2177D - 2019/JL**
Our Ref: CC4/III19000510/Kpb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 4373G(III) AND SDP 2177D ON 05/01/2019

We refer to the above matter & your LOD dated 02 Sept 2019.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,698.60
2. Loss of Use (4days x \$100.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,106.05

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CC4/11119000510/Kpb3

Hsiao Tong

來發(明記)摩多有限公司
LAI HUAT (MENG KEE) MOTOR PTE LTD

Sin Ming Autocity
160 Sin Ming Drive #04-01/#04-02/#07-03 Singapore 575722
Tel: 64538110 Fax: 64596267
UEN: 199407592C

Your Ref: SHD 4373G
Our Ref: SDP 2177D - 2019/JL

2 September 2019

India International Insurance Pte Ltd
64 Cecil Street
#04-#05
IOB Building
Singapore 049711
Attention: Motor Claims

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT INVOLVING VEHICLE NOS. SDP 2177D AND SHD 4373G ON 05/01/2019 AT JALAN JURONG KECHIL

We refer to the above matter wherein your insured's vehicle no. SHD 4373G was involved in an accident with our client's vehicle no. SDP 2177D.

As the accident was caused by your insured's negligence, our client is now claiming for the following losses:

- Repair cost: \$2,698.60 (include of GST)
- Loss of use: \$ 400.00 (4 days x \$100 per day)
- LTA search fee: \$ 7.49
- Total: \$3,106.09

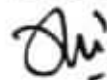
Relevant documents in support of our client's claim are enclosed for your kind attention.

Please do not hesitate to contact Jenny Lim at telephone 64538110 or email jenny.lim@laihuat.com.sg should you need any additional information.

Meanwhile, we look forward to receiving your affirmative response soon enough.

Thank you.

Yours faithfully,



LAI HUAT (MENG KEE) MOTOR PTE LTD

encs

LETTER OF AUTHORITY

To: Lai Huat (Meng Kee) Motor Pte Ltd
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722

Dear Sirs

ACCIDENT INVOLVING VEHICLE NOS: SDP 2177D & SHD 4373G ON 05/01/2019
AT JALAN JURONG KECHIL

This is to confirm that on 07/01/2019, I / We gave you instructions to repair my / our vehicle no. SDP 2177D which was damaged in the above accident.

In consideration of your agreement to repair my vehicle no. SDP 2177D, pay for my other expenses and to defer demanding for payment of the costs of repair which was damaged as a result of the above accident, I / We hereby authorise you and/or your solicitors as my / our representative to write, negotiate and settle the accident claim on my / our behalf against any party involved in the abovementioned accident.

I / We hereby undertake to co-operate with you and render you all the assistance (including having my / our vehicle re-inspected and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use to my / our vehicle. I / We further undertake to keep you informed at all times of any communication received from any party involved in the abovementioned accident.

I / We hereby confirm that by signing this Letter of Authority, I / We are not entitled in law to receive any payment. If a cheque is sent to me, I / We shall return the same to the sender as I am precluded in law from accepting any payment.

In the event of my / our claim against any party involved in the abovementioned accident being unsuccessful for any reason whatsoever, I / We shall bear the repair / excess cost payable to Lai Huat (Meng Kee) Motor Pte Ltd either by cash / cheque or claim against my / our insurance policy.

I / We hereby authorise the payment of my / our claim (including any or all medical related invoices / receipts) to be made directly to my / our representative, Lai Huat (Meng Kee) Motor Pte Ltd accordingly.

In relation to the personal and vehicle information collected or otherwise provided during the course of the claim process (including by way of recordings), I agree and consent that Lai Huat (Meng Kee) Motor Pte Ltd may use, disclose and process my personal data for the purpose of responding and administering all activities related to my insurance claim.

Yours faithfully

Signature:

Name:

Teo Seng Chee

NRIC No:

S0039575G

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19010156
 Claimant Ref: SDP 2177D

We/I, LAI HUAT (MENG KEE) MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,698.60 (repair cost), S\$ 400.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SDP 2177D that was damaged pursuant to the accident which occurred on 05/01/2019 (date) at JALAN JURONG KECHIL (location) involving vehicle no. SHD 4373G (insured vehicle). This is pursuant to the inspection conducted on 22/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TEO SENG CHEE ("the third party claimant") of vehicle no. SDP 2177D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SDP 2177D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,106.05 to LAI HUAT (MENG KEE) MOTOR PTE LTD

Dated this 22 day of October 20 19

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Jenny Lim

NRIC:

S6927273H

Address:

c/o 160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity, S 575722

Nationality:

Singaporean

Occupation:

Admin

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267

GST No: M2-0128609-3

UEN: 199407592C

TAX INVOICE



EST No.: EST0021184

India International Insurance Pte Ltd
64 Cecil Street
#05-00
IOB Building
Singapore 049711
Attention: Motor Claims

GST Reg No: M2-0128609-3
Page: 1 of 1
Number: INV0022918
Your ref.: TP-SHD 4373G India
Job No.: 70139
Our ref: 19.01.07
Payment
Date: 17/8/2019

Vehicle No: SDP 2177D
Vehicle Model : Subaru Forester
Accident on ...: 5/1/2019

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
Supply of Parts - Nett item:					
1.00	Pc	Front door LH	864.00		864.00
1.00	Pc	Front door lower protector LH	216.00		216.00
1.00	Pc	Front door frame tape LH - 1	20.03		20.03
1.00	Pc	Front door frame tape LH - 2	20.03		20.03
1.00	Pc	Rear door lower protector LH	192.00		192.00
Labour & Misc:					
1.00		To check/erase fault codes	50.00		50.00
1.00		To knock dents on rear fender LH + rear door LH and renew of parts	360.00		360.00
1.00		To spray paint (Pearl white / including blending front fender LH)	800.00		800.00
Sub-Total					2,522.06
GST 7.00%					176.54
Total					S\$ 2,698.60

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

Enquire Vehicle Insurer

SHD4373G

05 Jan 2019 / 20:00:00

Successful

105

INDIA INT'L INS PTE LTD

[Previous](#)

[OK](#)



Lai Mei Ling Deborah has successfully logged out.
Your last login date and time was 07 Jan 2019, 16:19:04.
To return to ONE.MOTORING, please click [here](#).
For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/N	Asset Type	Asset ID	Asset Owner ID	Transaction Type
1	Vehicle	SHD4373G	-	18.32 Insurance Enquiry (GIRO Payment)
• Log Date/Time 07 Jan 2019 / 16:19:48				

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jan 2019 Edit Reg		09 Jan 2019 00:00 Edit Adj Rpt	\$52,522.06 Edit Estimates	\$52,522.06 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -	
Main Claimant:	TEO SENG CHEE, ID: S0039575G	
Vehicle Reg. No.:	SDP2177D	Date of Loss: 05/01/2019 20:00 - :59 [7 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19010156	Policy/Cover Note No.: MCOM0015
Vehicle Reg. No. (Insured):	SHD4373G	Policy No. (Claimant): 1800061458
		Excess:
Repairer:	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #04-01, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64538110	
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari NagaraJan - 6347 6071]	
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 18/01/2019]	

ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
<ul style="list-style-type: none"> III_SG (30/09/2019): Alert - Adj Mandate Approved (\$3106.09) - SDP2177D - Claim Handler: Sundari Nag... III_SG (14/01/2019): Alert - Adj Mandate Approved (\$0.00) - SDP2177D - Claim Handler: Sundari Nagara... 			

ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SDP2177D (MCT19010156)**
[SHD4373G]
TP
TEO SENG CHEE
Jan 5 2019 8:00PM
[COMFORT TRANSPORTATION PTE LTD]
Lai Huat (Meng Kee) Motor Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View View in Browser

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
2	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
3	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
4	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
5	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
6	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
7	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
8	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
9	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
10	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
11	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
12	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
13	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
14	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
15	08/08/19 12:32	General View		<input checked="" type="checkbox"/>
16	20/09/19 11:10	Reinspection Photo		<input checked="" type="checkbox"/>
17	20/09/19 11:10	Reinspection Photo		<input checked="" type="checkbox"/>
18	20/09/19 11:10	Reinspection Photo		<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/01/19 14:51	EMAIL FROM III DD 09012019		<input checked="" type="checkbox"/>
2	09/01/19 14:51	TP EST & GIA REPORT		<input checked="" type="checkbox"/>
3	23/01/19 19:04	TP ESTIMATE- MARKED		<input checked="" type="checkbox"/>
4	23/09/19 14:00	LTA SEARCH		<input checked="" type="checkbox"/>
5	23/09/19 14:00	LOD		<input checked="" type="checkbox"/>
6	06/11/19 15:57	WORKSHOP INVOICE		<input checked="" type="checkbox"/>
7	06/11/19 15:57	AUTHORISATION TO ACT FORM		<input checked="" type="checkbox"/>
8	06/11/19 15:57	DISCHARGE VOUCHER		<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	10/01/19 09:02	Singapore Accident Statement		<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) |
 [Save](#) |
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19000510/KPB3Q2

Date: 06/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : SDP2177D Insured Vehicle No : SHD4373G
 Date of Loss: 05/01/2019 Nature of Claim: TP Claim No: MCT19010156

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDP2177D
 Make & Model: SUBARU FORESTER, 2.0 i-L (SJ) (A) Engine No: FB20YD71064
 Reg. Date: 28/05/2018 (Man. Year: 2018) Chassis No: JF1SJ5KC5JG109420
 Colour: Metallic Pearl White Odometer: 7029 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/60 R17 Rear Tyre Size: 225/60 R17
 Front Left Side: Yokohama 9 mm Rear Left Side: Yokohama 9 mm
 Front Right Side: Yokohama 9 mm Rear Right Side: Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,312.06	1,312.06	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,450.00	1,210.00	240.00	16.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,762.06	2,522.06	240.00	8.69
+ GST 7.00/7.00% (S\$)	193.34	176.54	16.80	8.69
Nett Amount (S\$)	2,955.40	2,698.60	256.80	8.69
+ Loss of Use (4.0 x S\$100.00/day) (S\$)		400.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		3,106.09		

INSPECTION

Date of Assignment: 09/01/2019
 Date Inspected: 22/01/2019 Inspected At: Lai Huat (Meng Kee) Motor Pte Ltd
 (Sin Ming)
 160 Sin Ming Drive #04-01, Sin Ming
 AutoCity
 Singapore 575722

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 23 Sep 2019)
Parts:	M1-SUV	SUBARU FORESTER 2.0 i-L (SJ) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDP2177D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR LH	Bent	864.00 F	*864.00 F
2	1		*FRONT DOOR LOWER PROTECTOR -LH	Dented	216.00 F	*216.00 F
3	1		*FRONT DOOR FRAME TAP LH -1	Necessary	20.03 F	*20.03 F
4	1		*FRONT DOOR FRAME TAP LH -2	Necessary	20.03 F	*20.03 F
5	1		*REAR DOOR LOWER PROTECTOR LH	Cracked / Scratched	192.00 F	*192.00 F
Total Parts (S\$)						1,312.06 1,312.06

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK /ERASE FAULT CODES	New	50.00	50.00
2	TO KNOCK DENTS ON REAR FENDER LH + REAR DOOR LH RENEW OF PARTS	New	400.00	360.00
3	TO SPRAY PAINT (PEARL WHITE/INCLUDING BLENDING FRONT FENDER LH)	New	1,000.00	800.00
Gross Labour Cost (S\$)			1,450.00	1,210.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >