

G/S. CASE OWNER:

CC

4, Asm

1900

0506

Tifa37

LKK:

IDAC:

92mb

Surveyor:

MMH

DOI:

ASSIGNMENT

19/2/2019

Date / Time:

8/1/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBC 9193 C

Claim No.:

59ma9Lc

Name of Insured:

Hong Supply etc

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

21/19

Place of Accident:

Lon man ka

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLK 6490 D



INSRS:

WSP:

Tel:

Liability:

RMKS:

pm2



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

| Date/Time | | STAGE | DATE / PIC |
|-----------|--|-----------------------------------|-------------------------------------|
| | SLK 6490 D - X | Non-Reporting ltr (1st): | |
| | GBC 9193 C - 446/1161402225/1417307: 08/1/19 | Non-Reporting ltr (2nd): | |
| | | Non-Reporting ltr (Final): | |
| | | Notification ltr (if non-pickup): | |
| 7/1 | OLMP. Sent out 1st letter ✓ | Call OI: 30/1/2019 | |
| | | After call ltr to OI: 30/1/2019 | |
| 30/1/2019 | Spoke to PIC, (Jacky), confirmed GZP release and called into TP vehicle, informed TP claim and HED issue. They agree to settle and receive HED issue. Send letter to OI. pending double check ✓ | Documentation Check List: | Handler Typist |
| | | Notification ltr (if non-pickup) | <input type="checkbox"/> |
| | | After call ltr to OI: | <input checked="" type="checkbox"/> |
| | | Authorisation To Act: | <input checked="" type="checkbox"/> |
| | | Release Voucher: | <input checked="" type="checkbox"/> |
| | | Final Repair Bill: | <input checked="" type="checkbox"/> |
| | | Car Rental Invoice: | <input checked="" type="checkbox"/> |
| | | Towing Invoice | <input type="checkbox"/> |
| | | LTA / GIA: | <input checked="" type="checkbox"/> |
| | | Medical Bill: | <input type="checkbox"/> |
| | | PIR: | <input type="checkbox"/> |
| | | Mandate/Reject Instruction: | <input checked="" type="checkbox"/> |
| | | LOD | <input checked="" type="checkbox"/> |
| | | Payment Breakdown Form: | <input type="checkbox"/> |
| | | Post-Repair Photos: | <input type="checkbox"/> |
| | | Others: | <input type="checkbox"/> |
| | claimant nvo sign on rental agreement. | | |
| | bestie point photo ✓ | | |

| | | | |
|---|--|-----------------------------------|----------------------------|
| PRELIMINARY ADVICE | | Date/Time: 28/1/2019 | Sent By: CPK |
| FINALIZATION | | Date/Time: | Confirm with: |
| Repair Cost: | \$5 3,079.67 | (3 days) Reduction: 32.50 | % |
| FINAL SETTLEMENT | | Date/Time: 13/6/2019 | Confirm with: localise |
| Final Liability: | % 100 | (Agreed / Assessed) BOLA S/N No.: | 411 |
| Repair Cost: | \$5 3,145.25 | | |
| Loss of Rental (LOR): | \$5 149.20 | (2 days) x \$70.00 + 7% gst | |
| Loss of Use (LOU): | \$5 60.00 | (500.00 x 1 days) | |
| Loss of Income (LOI): | \$5 - | (5 x days) | |
| LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> | LOR + LOU <input checked="" type="checkbox"/> LOR + LOI <input type="checkbox"/> | [Tick only one] | |
| GIA/LTA Search | \$5 2.00 | | |
| Medical: | \$5 - | | |
| Disbursement: | \$5 - | (e.g. Tow/ Independent) | |
| Legal Cost | \$5 - | | |
| Total: | \$5 3,507.05 | Global Sum \$5: | |
| FINAL PAYMENT | | Date/Time: | Confirm with: |
| Payee 1: | \$5 3,507.05 | Name 1: | Performante Motors Limited |
| Payee 2: (Strike if N.A.) | \$5 - | Name 2: | |
| Payee 3: (Strike if N.A.) | \$5 - | Name 3: | |

Tauhm

AXN- 506/11P

2017 JAN 11

Date: _____ Time: _____

Insured: _____

Policy No: _____

Excess: _____

Make of Veh: _____

(Policy Condition)

Remarks: The veh had commenced its repair at the time of inspection.

Val or Market Value: 996K.

(DA) Accident Report Consistent? Yes or No

GIA / PP. Score Consistent? Yes or No

Est. Estimate: 3 days Res: Yes or No

Est. Sum: 3M % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle IN / OUT

SLK 6490D. 2017 Jan.

Type: W/G / M/Cycle / Bus / Van / Lorry / Taxi / Private Motor /

Truck / Trailer or

Make: BMW 216D 1496

Colour: Grey

Sp. Recording: 79H6L

Engine: WBA2E320405R45778

C/Tn:

Gen: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / STD A/Rim or

Tyre Size: F: 205/55R17 R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mm

R/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 19/2/14 @ 42574

Survey held at: PUK

Des. of Damage: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

456223

PLP1 \$3,079.67 (Redi \$143256 / 32.50%)

(Check One, Fill Para 5)

☐ : Prel. Report

(Check One, Fill Para 6)

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

(Completion)

Report Format:

Lump Sum / L.B. Fee:

Add Fee:

☐ Site Trip: \$5

☐ Lorry: \$5

☐ Survey: \$5

☐ Workshop: \$5

Survey Fee

(Completion)

1. 0.00

2. 0.00

3. 0.00

4. 0.00

5. 0.00

6. 0.00

7. 0.00

8. 0.00

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98. 0.00

99. 0.00

100. 0.00

Thurs 19/02 @ 10am

SLK 6490D

S&L

BMW Dealer

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197402229Q QST Reg. No M2-0020081-X



333, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747770

280, Tampong Arany Road
East Coast Centre
Singapore 438180
Tel: 63190888 (AfterSales)
Fax: 63483772

315, Alexandra Road
Sime Darby Business Centre
Singapore 119944
Tel: 63190510 (AfterSales)
63190511/530 (Motorrad)
Fax: 64796601 (AfterSales)
64796604 (Motorrad)

GST REG. NO : M2 - 0020081 - X

08 JAN 2019

ESTIMATE

Estimate No. : b1 49681
Date Estimated : 08/01/2019
Prepared By : Han Kwan Yong

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Zhu Jianyuan
590C Montreal Link
#16-51

Singapore 753590

- ACCOUNT - 40000

Cash Sales - Service
Singapore

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|---------------|---------|
| SLK6490D | 5B45778 | 23/01/2017 | 216d G TOURER | 0 |

DESCRIPTION

To replace front bumper & attachments, front center air duct including to knock out dented area caused by the accident

To respray front bumper

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

To supply front emboss number plate.

Sundries.

VALUE

850 1,700.00 765
971 1,038.00 840.60
150 177.00 135
20 83.00 83
100 80.00 80

Total Labour 1: 3,078.00

DESCRIPTION

FRT IMPACT ABSORBER
FRT BUMPER PANEL PRIMED (PMA)
FRT LH GRILLE (SPORT)
FRT RH GRILLE (SPORT)
GROMMET
C CLIP NUT
AIR DUCT
PLAQUE 82MM

QTY PRICE

1 49.95
1 880.15
1 95.20
1 95.20
2 0.75
12 1.30
1 206.85
1 71.25

VALUE

49.95
853.75 880.15
57.34 95.20
71.34 95.20
1.50
15.60
206.85
69.11 71.25

Total Parts : 1,415.70

Performance Motors Limited

A member of the Siew Dairy Group
Co. Reg. No. 197401509W, GST Reg. No. M2-6020081-X



SUPPLEMENTARY

Estimate No. : b1 49681
Date Estimated : 08/01/2019
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Zhu Jianyuan
590C Montreal Link
#16-51

- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 753590

| REGN NO | CHASSIS NO | REGN DATE | MODEL | M LEASE |
|----------|------------|------------|---------------|---------|
| SLK6490D | 5B45778 | 23/01/2017 | 216d G TOURER | 0 |

| DESCRIPTION | ORIGINAL PRICE | DISC. % | NETT |
|-------------|----------------|---------|------|
|-------------|----------------|---------|------|

| DESCRIPTION | UNIT PRICE | QTY | DISC. % | NETT |
|--------------------------|------------|------|---------|-------------------|
| # LICENCE PLATE HOLDER * | 70.65 | 1.00 | 3.00 | 68.53 <i>de ✓</i> |

| | |
|------------------------|-------|
| Total Labour : | |
| Total Parts : | 68.53 |
| Total Labour & Parts : | 68.53 |

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 49681
Date Estimated : 08/01/2019
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Zhu Jianyuan
590C Montreal Link
#16-51

- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 753590

| REGN NO | CHASSIS NO | REGN DATE | MODEL | M LEASE |
|--|----------------|------------|---------------|---------|
| SLK6490D | 5B45778 | 23/01/2017 | 216d G TOURER | 0 |
| DESCRIPTION | ORIGINAL PRICE | DISC. % | NETT | |
| To replace front bumper and attachments include knock in/out dented areas caused by the accident | 850.00 | 10.00 | 765.00 | |
| To respray front bumper | 934.00 | 10.00 | 840.60 | |
| To check electrical wiring systems at the front section for proper function | 150.00 | 10.00 | 135.00 | |
| To supply front emboss number plate | 83.00 | 0.00 | 83.00 | |
| Sundries | 80.00 | 0.00 | 80.00 | |

| DESCRIPTION | UNIT PRICE | QTY | DISC. % | NETT |
|-------------------------------|------------|------|---------|--------|
| FRT BUMPER PANEL PRIMED (PMA) | 880.15 | 1.00 | 3.00 | 853.75 |
| # LICENCE PLATE HOLDER * | 70.65 | 1.00 | 3.00 | 68.53 |
| FRT LH GRILLE (SPORT) | 95.20 | 1.00 | 3.00 | 92.34 |
| FRT RH GRILLE (SPORT) | 95.20 | 1.00 | 3.00 | 92.34 |
| PLAQUE 82MM | 71.25 | 1.00 | 3.00 | 69.11 |

SUPPLEMENTARY ITEMS

| | |
|---------------------------------|----------|
| Total Labour : | 1,903.60 |
| Total Parts : | 1,176.07 |
| Total Labour & Parts : | 3,079.67 |
| Deduction for Excess : | 0.00 |
| Total Repair Costs less Excess: | 3,079.67 |
| GST @7%: | 215.58 |
| Grand Total : | 3,295.25 |

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

286, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190833/830 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

08 JAN 2019

ESTIMATE

Estimate No. : b1 49681
Date Estimated : 08/01/2019
Prepared By : Han Kwan Yong

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Zhu Jianyuan
590C Montreal Link
#16-51

Singapore 753590

- ACCOUNT - 40000

Cash Sales - Service
Singapore

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|---------------|---------|
| SLK6490D | 5B45778 | 23/01/2017 | 216d G TOURER | 0 |

DESCRIPTION

To replace front bumper & attachments, front center air duct including to knock out dented area caused by the accident

850 1,700.00

To respray front bumper

934 1,038.00

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

150 177.00

To supply front emboss number plate.

241 83.00

Sundries.

? 80.00

Total Labour 1: 3,078.00

DESCRIPTION

FRT IMPACT ABSORBER
FRT BUMPER PANEL PRIMED (PMA)
FRT LH GRILLE (SPORT)
FRT RH GRILLE (SPORT)
GROMMET
C CLIP NUT
AIR DUCT
PLAQUE 82MM

| QTY | PRIC | VALUE |
|-----|--------|--------|
| 1 | 49.95 | 49.95 |
| 1 | 880.15 | 880.15 |
| 1 | 95.20 | 95.20 |
| 1 | 95.20 | 95.20 |
| 2 | 0.75 | 1.50 |
| 12 | 1.30 | 15.60 |
| 1 | 206.85 | 206.85 |
| 1 | 71.25 | 71.25 |

Total Parts : 1,415.70

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401359W GST Reg. No M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Remping Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 155944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64798602 (AfterSales)
64798624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 49681
Date Estimated : 08/01/2019
Prepared By : Han Kwan Yong

Page No. : 2 of 5

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|---------------|---------|
| SLK6490D | 5B45778 | 23/01/2017 | 216d G TOURER | 0 |

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date & Time 19/1/19 09:25 Excess S\$ _____

Surveyor's Name Tan Kah Sign _____

Surveyor's Tel 9744544 Authorised Yes / No _____

Authorised Date 'wp' Time _____

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PM Yes / No _____

Surveyor's E-mail Tan Kah @ consultants.com

No. of Working Days Recommend 2 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

| | | |
|----------------|---|----------|
| Labour 1 | : | 3,078.00 |
| Parts | : | 1,415.70 |
| Labour 2 | : | 0.00 |
| Excess | : | 0.00 |
| Total GST @ 7% | : | 314.56 |
| Grand Total | : | 4,808.26 |

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49681**
Date Estimated : **08/01/2019**
Prepared By : **Han Kwan Yong**Page No. : **3 of 5**

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------------|----------------|-------------------|----------------------|----------|
| SLK6490D | 5B45778 | 23/01/2017 | 216d G TOURER | 0 |

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



301, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

180, Karpong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190128 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 49681**
Date Estimated : **08/01/2019**
Prepared By : **Han Kwan Yong**

Page No. : **4 of 5**

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------------|----------------|-------------------|----------------------|----------|
| SLK6490D | 5B45778 | 23/01/2017 | 216d G TOURER | 0 |

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63448773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49681**
Date Estimated : **08/01/2019**
Prepared By : **Han Kwan Yong**Page No. : **5 of 5**

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------------|----------------|-------------------|----------------------|----------|
| SLK6490D | 5B45778 | 23/01/2017 | 216d G TOURER | 0 |

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.5(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors LimitedAddress:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941Email address:
dataprotection@pml.com.sg

Poh Kin (LKKAuto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 13 June 2019 3:30 PM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: Re: RTA involving vehicle nos. SLK6490D and GBC 9193C on 07.01.2019

Dear Poh Kin

We have instructions to accept and let us have your payment soonest.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 3 June 2019 5:32:12 PM
To: PBSP
Cc: 甯琨 ©
Subject: RE: RTA involving vehicle nos. SLK6490D and GBC 9193C on 07.01.2019

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM19000506/T1fa3
Your Ref: SLK 6490D

Dear Caroline,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

| | |
|---|----------------------------|
| 1. Cost of Repair (w/gst) | S\$ 3,295.25 |
| 2. Loss of Rental (2 days x \$70.00+7% GST) | S\$ 149.80 |
| 3. Loss of Use | S\$ 60.00 |
| 4. GIA search fee | S\$ 2.00 |
| | <u>S\$ 3,507.05</u> |

kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 3 June 2019 5:32 PM
To: 'PBSP'
Cc: Admin A
Subject: RE: RTA involving vehicle nos. SLK6490D and GBC 9193C on 07.01.2019

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/ASM19000506/T1fa3
Your Ref: SLK 6490D

Dear Caroline,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

| | |
|---|----------------------------|
| 1. Cost of Repair (w/gst) | S\$ 3,295.25 |
| 2. Loss of Rental (2 days x \$70.00+7% GST) | S\$ 149.80 |
| 3. Loss of Use | S\$ 60.00 |
| 4. GIA search fee | <u>S\$ 2.00</u> |
| | <u>S\$ 3,507.05</u> |

kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

Poh Kin (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 3 June 2019 1:05 PM
To: Poh Kin (LKKAUTO)
Subject: FW: New message for service request 92116, vehicle number SLK6490D

Categories: clear

Report Remarks Entry - CC4/ASM19000506/T1fa3

Remarks

| | | | |
|---------|-----------------|----------------------------|---|
| Remarks | 3/6/19 12:30 PM | *** Approved - LOH Cynthia | ▲ |
|---------|-----------------|----------------------------|---|

Add

New remarks Added

| Remarks 1 | By | On |
|--|-----|--------------------|
| <input type="checkbox"/> SLK 6490D ; GBC 9193C | HMK | 9/1/2019 2:13:21 F |
| <input type="checkbox"/> EST : \$4493.70 — SUR : MTH — WKSP : PERFORMANCE MOTORS LTD | HMK | 26/2/201 10:30:00 |
| <input type="checkbox"/> S9M019LC // 92116 // CL // 08.01.2019 | HMK | 20/2/201 2:20:54 F |

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Monday, 3 June, 2019 12:48 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 92116, vehicle number SLK6490D

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



<S9M019LC> IA Mandate uploaded

Type

🔔 Question

Message

Dear Cynthia, Liability: Insured driver collided into third party vehicle while reversing. Liability is down against our insured. We did clarify with PIC (Jacky) the nature of the accident and they are agree to settle and aware that NCD (if any) would be affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Performance Motors Ltd" is as follows: -
1)COR(w/gst) : \$3,295.25 + 2) Loss of Use (1day x \$60.00): \$60.00 +3) Loss of Rental (2 days x \$70.00 + 7%gst) : \$149.80 +4) GIA search: \$2.00 = Total: \$3,507.05. **3days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please.
PohKin - 15/05/2019

[Reply](#)



Auris
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563364 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15/5/2019

Survey Details:

| | |
|---------------------|------------------------|
| Date of loss | 7-Jan-19 |
| Date of appointment | 8-Jan-19 |
| Date of survey | 19-Feb-19 |
| Location of survey | PERFORMANCE MOTORS LTD |

Vehicle Details:

| | |
|----------------------|----------------------------------|
| Claim Type: | THIRD PARTY CLAIM |
| Vehicle number | SLK6490D |
| Make and Model | B.M.W. 216D GRAN TOURER - 1496cc |
| Date of registration | 23-Jan-17 |
| Parf Rebate | |
| Market Value | \$ 96,000.00 |
| Parf Rebate | \$ 59,352.00 |
| Nett Loss | \$ 36,648.00 |

Repair details:

| | |
|------------------|----------|
| Initial Estimate | 4,493.70 |
|------------------|----------|

Proposed/Revised repair cost:

| | |
|-------------------------|-------------|
| Parts | \$ 1,176.07 |
| Check items (estimate) | \$ - |
| Labour | \$ 1,903.60 |
| Total | \$ 3,079.67 |
| Lump Sum(if applicable) | \$ - |

| | |
|---------------------------|--------|
| Number of days for repair | 3 days |
|---------------------------|--------|



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

| |
|--|
| |
|--|

Mandate:

| Liability(TP) | | 100% |
|-----------------------|-----------|---------------------------------|
| Proposed repair cost | \$ | 3,295.25 (\$3,079.67 +7%gst) |
| Loss of use | \$ | 60.00 |
| Loss of rental | \$ | 149.80 (2 days x \$70.00+7%gst) |
| Loss of income | \$ | - |
| LTA search fees | \$ | 2.00 |
| Others | \$ | - |
| Proposed Total | \$ | 3,507.05 |



(Bh Kin) ✓

AXA Insurance Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date :

Subject :

08 April 2019

ACCIDENT INVOLVING VEHICLES SLK6490D & GBC9193C ON 07.01.2019

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

| | | | |
|----------------|---|-----|---------------------------|
| Cost of Repair | : | S\$ | 3295.25 |
| Car Rental | : | S\$ | 149.80 |
| Loss of use | : | S\$ | 80.00 (S\$80.00 x 1 days) |
| GIA search fee | : | S\$ | 2.00 |
| Total | : | S\$ | 3527.05 |

Performance Motors
Limited
1800-Call-BMW
(1800-2255-268)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales:
6319 0527
Fax 6479 6624

280
Kemping Ang Rd
East Coast Centre
Singapore 438180
Tel AfterSales:
6319 0898
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
19740155BW

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30th January 2019

HONG SUPPLY PTE LTD

801 French Road,
#01-39 & 47
Singapore 200801.

Dear Sir/Madam,

OUR REF : CC4/ASM19000506/fa3

YOUR REF : GBC 9193C

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBC 9193C AND SLK 6490D
ALONG 48 TOH GUAN ROAD EAST LEVEL 6 ON 07.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Performance Ltd, acting on behalf of the owner of SLK 6490D against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into of Third Party vehicle SLK 6490D. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLK 6490D & GBC 9193C ON 07/01/19.

I, Mr Zhu Jianyuan owner of Vehicle Registration No. SLK 6490D
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name: ZHU JIANYUAN (Date) 08/01/19
NRIC No.: S8601250B

In the presence of:

Name:
NRIC No.:



(Date) 08/01/19



redefining / insurance

CLAIM REF : S9M019LC
INSURED : HONG SUPPLY PTE LTD

DISCHARGE VOUCHER

We/I [MR ZHU JIANYUAN , NRIC NO. S8601250B] hereby agree to accept the sum of dollars [Three Thousand Five Hundred Seven and cents Five only] (S\$ 3,507.05) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [GBC9193C] as a result of an accident along [48 TOH GUAN ROAD EAST LEVEL 6] on [07/01/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLK6490D].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [GBC9193C] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [GBC9193C].

Dated this 13th day of June 2018

Claimant's Signature

: [Signature]

NRIC no./ Company Stamp

: S8601250B

Occupation/ Business

: _____

Address

: S90 C MONTREAL LINK #16-51 S753590

Telephone No.

: _____

Witness's Name

: _____

Witness's Signature

: _____

Witness's NRIC No.

: _____

HAN KWAN YONG
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 150941

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/538 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1338918

Date IN : 19/02/2019

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 1 of 2

Invoice Number : 2083601 / WSB

Invoice Date : 03/04/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Mr Zhu Jianyuan
590C Montreal Link
#16-51

Singapore 753590

- INVOICE TO - 238

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|---------------|---------|
| SLK6490D | 5B45778 | 23/01/2017 | 216D G TOURER | 79166 |

- - - - LABOUR 1 - - - -

To replace front bumper and both grilles including to
remove and install body parts in order to carry out painting
job.

To respray front bumper

To check electrical wiring systems at the front section
for proper function including adjustments of headlights.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 7.1.2019. 3RD PARTY CAR : GBC9193C.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO
CONSULTANTS PTE LTD ON 19.2.2019 AT 4.25 PM.
AUTHORISED REPAIR BY MR CHONG POH KIN FROM LKK AUTO
CONSULTANTS PTE LTD ON 30.1.2019 VIA E-MAIL.PROPOSE CAR RENTAL = \$149.80. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.PROPOSE LOSS OF USE = \$80X1. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

Retail

Price

DISC%

NETT

850.00

10.00

765.00

934.00

10.00

840.60

150.00

10.00

135.00

80.00

0.00

80.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

Total Labour 1: 1,820.60

- - - - PARTS - - - -

FRT BUMPER PANEL PRIMED (PMA)

FRT LH GRILLE (SPORT)

FRT RH GRILLE (SPORT)

PLAQUE 82MM

LICENCE PLATE HOLDER

Retail

Qty

Price

DISC%

NETT

1

880.15

3.00

853.75

1

95.20

3.00

92.34

1

95.20

3.00

92.34

1

71.25

3.00

69.11

1

70.65

3.00

68.53

Total Parts : 1,176.07

- - - - LABOUR 2 - - - -

To supply front silver emboss lettering black base number
plate with bracket

Retail

Price

DISC%

NETT

83.00

0.00

83.00

Total Labour 2: 83.00



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747778

280, Kampong Arang Road
East Coast Centre
Singapore 438182
Tel. 63190888 (AfterSales)
Fax. 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159544
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICERepair Order No. : **B1 1338918**Date IN : **19/02/2019**Cust. Svc. Advisor: **Han Kwan Yong**Page No. : **2 of 2**Invoice Number : **2083601 / WSB**Invoice Date : **03/04/2019**Payment Terms : **30 Days From Invoice**Invoice By : **Sharon Heng**

Labour Charges : **1,823.60**
Parts Charges : **1,176.07**
Lubricant/Misc : **80.00**

| | | |
|----------------------------------|-------|-----------------|
| Total Labour & Parts Charges | : S\$ | 3,079.67 |
| Less Insurance Excess | : S\$ | 0.00 |
| Invoice Total Amount Exclude GST | : S\$ | 3,079.67 |
| GST @ 7% | : S\$ | 215.58 |
| Invoice Total Amount Include GST | : S\$ | 3,295.25 |

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 3,295.25**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

Invoice No. 55 - 513166

Page 1 of 1

MR ZHU JIANYUAN

BLK 590C MONTREAL LINK #16-S1
753590 SINGAPORE

SIME DARBY SERVICES PTE LTD

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

INVOICE DATE : 22-FEB 2019

R.A. No. 55005394 / Nur Ezham Omar

| | | | |
|----------------------|-------------------------------|-----------------------|---------------------------------|
| TITLE | : MR | KILOMETER OUT/IN | : 36944 / 36990 |
| AUTHORIZED DRIVER | : ZHU JIANYUAN | KILOMETER DRIVEN | : 46 |
| NRIC/PASSPORT NO. | : S86012508 | PETROL LEVEL OUT/IN | : FULL / FULL |
| MAKE & MODEL | : FORD FOCUS 4DR TITANIUM 1.0 | DATE & TIME OUT | : 19-FEB 2019 11:30 |
| CAR REGISTRATION NO. | : SLN4354L / UNIT #: 0002945 | DATE & TIME IN | : 21-FEB 2019 17:30 |
| CAR GROUP GIVEN | : G | CHECK IN LOCATION | : SHORT TERM-HQ (SIN55)-THRIFTY |
| CAR GROUP CHARGED | : F | NO. OF DAY(S) CHARGED | : 2 DAY(S) 6 HOUR(S) |

| DESCRIPTION | UNIT PRICE (SGD) | UNIT | AMOUNT BEFORE GST (SGD) | GST @ 7% | AMOUNT (SGD) |
|-------------|------------------|------|-------------------------|----------|--------------|
|-------------|------------------|------|-------------------------|----------|--------------|

INSURANCE CLAIMS RATES 2017

| | | | |
|---|---------------|-------------|---------------|
| 2 DAY(S) @ \$70.00 / DAY | 140.00 | 9.80 | 149.80 |
| 5 HOUR(S) @ \$14.00 / HOUR | 70.00 | 4.90 | 74.90 |
| WAIVED EXCESS HOURS DUE TO CAR REPAIR PICK UP INFORMED LATE | -70.00 | -4.90 | -74.90 |
| SUB-TOTAL | 140.00 | 9.80 | 149.80 |

REMARKS: BMW OWNER: SLK6490D
\$100/DAY 1500CC
PML CSA: HAN**TOTAL (SGD) :** 140.00 9.80 149.80

* ITEMS NOT SUBJECT TO GST

VISA XXXXXXXXXXXXX3878 -149.80
BALANCE DUE 0.00

NOTE:

I/ WE HEREBY AGREE TO THE TERMS AND CONDITIONS AND BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR MY FAILURE TO REPORT ANY ACCIDENT WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.

HIRER'S AND/OR ADDITIONAL DRIVER'S SIGNATURE

Printed or
Entered b

REF: 000011020096
MOTO SALES
VISA **** * 3878
BASE : S\$ 149.80
TOTAL : S\$ 149.80

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT.
*** CARDHOLDER ONLY ***

**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447 3388 f (65) 6345 7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT: VISA - XXXXXXXXXXXXX3878

HIRER'S DETAILS

TITLE: MR
 NAME: ZHU JIANYUAN
 ADDRESS: BLK 590C MONTREAL LINK
 #18-S1
 753590
 SINGAPORE

NRIC/PASSPORT NO: S8601250B ISSUE: 18/08/2018

ISSUED BY: SINGAPORE
 LICENSE: S8601250B EXPIRY: 12/12/2999ISSUED BY: SINGAPORE
 NATIONALITY: D.O.B.: 08/01/1986

FREQUENT FLYER NO:

LOCAL CONTACT: 94752875

HOTEL

COMPANY'S DETAILS

NAME

ADDRESS

IMPORTANT NOTICE

- Hirer is liable for all traffic fines including admin fees that are issued by Singapore or Malaysia authorities for a grace period of 12 months from the date of car return.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Any accident has to be reported within the next working day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Thrifty Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/intoxicants/drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER: 55005394

RENTAL LOCATION: SHORT TERM-HQ (SIN55)-THRIFTY

CHECKOUT

UNIT # / REGN NO: 00002945 / SLN4354L
 MAKE & MODEL: FORD FOCUS 4DR TITANIUM 1.0
 CAR GROUP GIVEN: G CHARGE: F
 KILOMETER OUT: 36,944
 PETROL LEVEL OUT: FULL
 DATE & TIME OUT: 19/02/2019 11:30
 DUE DATE & TIME IN: 22/02/2019 11:30
 CHECKIN LOCATION: SHORT TERM-HQ (SIN55)-THRIFTY

RENTAL RATES

AS: INSURANCE CLAIMS RATES 2017

DAILY @ S\$ 70.00

EXTRA DAY @ S\$ 70.00

EXTRA HOUR @ S\$ 14.00

TOTAL: S\$ 149.80**FOR RATES TO APPLY**

MINIMUM 24 HOURS.

CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 1,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

x

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE**OTHER CHARGES**

FUEL SERVICES @ S\$2.70 / LITRE

CASH & CHEQUE DEPOSIT**REMARKS**

BMW OWNER: SLK8490D

\$100/DAY 1500CC

PML CSA: HAN

HI RESERVATION

RES ID#: SD000005444

Nur Ezham Omar

TACO#:

REF SRC: PHONE

Printed on: 22-Feb-2019

11:01

Entered by: Nur Ezham Omar



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-003880

Date of Request: 08/01/2019

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 08/01/2019
Enquiry By: Han Kwan Yong
TP Vehicle No: GBC9193C
Accident Date: 07/01/2019

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | - |
| GST Amount | 0 |
| Total Amount Due (GST Inclusive) | 0 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-003880

Date of Request: 08/01/2019

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 08/01/2019
Enquiry By Han Kwan Yong
TP Vehicle No. GBC9193C
Accident Date 07/01/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|-----------------------|-----------------------|------------------|
| GBC9193C | AXA Insurance Pte Ltd | 11/03/2018-10/03/2019 | 6338 7288 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the report or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|----------------------|--------|-------------|
| Vehicle No: | GBC 9193C (Insd veh) | Model: | B.M.W. 216D |
| | SLK 6490D (TP veh) | | |
| Date of Accident: | 07/01/2019 | | |

| | | | |
|-----------------------|---|------------------------------|--|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate | : | \$ | 4,881.59 |
| Final Repair Cost | : | \$ | 3,295.25 |
| Loss of Use | : | \$ | 60.00 |
| | | | 1 days at \$60.00 per day |
| Rental (if any) | : | \$ | 149.80 |
| | | | 2 days |
| LTA / GIA Search Fee | : | \$ | 2.00 |

| | | | |
|---------|---|----|------|
| Others: | : | \$ | 0.00 |
|---------|---|----|------|

| | | | |
|----------------------|---|----|----------|
| | : | \$ | |
| Final Settlement Sum | : | \$ | 3,507.05 |

| | | | | |
|--|--|---|-----------------------------|-------------------------|
| Is Third Party Workshop GIA Registered? | | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO | (Kindly indicate below) |
| A) For Non GIA Registered Workshop: | | Agreed Liability _____(%) | | |
| B) For GIA Registered Workshop: | | BOLA Applicable: Yes/ No BOLA Scenario No: _____ | | |
| | | BOLA Liability: _____100____(%) Assessed Liability (*): _____(%) | | |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | | | |
| Remarks _____ | | | | |

| Payment Instruction: Payee's Breakdown | | | |
|--|----------------------------|---|-------------|
| 1) | PERFORMANCE MOTORS LIMITED | : | \$ 3,507.05 |

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

01/07/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|--|-------------------------------|------------|---|
| AXA INSURANCE PTE LTD | | Ref : CC4/ASM19000506/T1fa3q2 | | |
| 8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH | | Date : 01-07-2019 | |  |
| | | Code : ASM | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | GBC 9193C | Veh. Inspected | SLK 6490D | |
| Policy No. | CN872994 | Coverage (\$) | 0.00 | |
| Claim No. | S9M019LC | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 08/01/2019 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | B.M.W. 216D | c.c | 1496 | |
| Engine No. | HIDDEN | Year of Reg. | 2017 | |
| Chassis No. | WBA2E320405B45778 | Colour | GREY | |
| Odometer | 79166 | Steering | IN ORDER | |
| Brakes | IN ORDER | Modification | SPORTS RIM | |
| General | GOOD | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 205/55 R17 | GOODYEAR | 6 mm | |
| L/H Front Tyre | 205/55 R17 | GOODYEAR | 6 mm | |
| R/H Rear Tyre | 205/55 R17 | GOODYEAR | 6 mm | |
| L/H Rear Tyre | 205/55 R17 | GOODYEAR | 6 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date | 07/01/2019 | Inspection Date | 19/02/2019 | |
| Survey held at | PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | 3 Working Days | | |

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 6490D

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|---------------|---------------------------|-------------------|
| | <u>REPLACEMENT OF PARTS</u> | | | |
| 1 | SUNDRIES (SN) (CONSISTENT) | NECESSARY | 80.00 | 80.00 |
| 1 | FRT IMPACT ABSORBER (SN) (CONSISTENT) | NOT NECESSARY | 49.95 | - |
| 1 | FRT BUMPER PANEL PRIMED (PMA) (SN) (CONSISTENT) | DEFORMED | 880.15 | 853.75 |
| 1 | FRT LH GRILLE (SPORT) (SN) (CONSISTENT) | CUT | 95.20 | 92.34 |
| 1 | FRT RH GRILLE (SPORT) (SN) (CONSISTENT) | CUT | 95.20 | 92.34 |
| 2 | GROMMET (SN) (CONSISTENT) | NOT NECESSARY | 1.50 | - |
| 12 | C CLIP NUT (SN) (CONSISTENT) | NOT NECESSARY | 15.60 | - |
| 1 | AIR DUCT (SN) (CONSISTENT) | NOT NECESSARY | 206.85 | - |
| 1 | PLAQUE 82MM (SN) (CONSISTENT) | NECESSARY | 71.25 | 69.11 |
| 1 | FRONT EMBOSS NUMBER PLATE (SN) (CONSISTENT) | DENTED | 83.00 | 83.00 |
| 1 | LICENCE PLATE HOLDER (SN) (CONSISTENT) (ADDITIONAL) | DEFORMED | 68.53 | 68.53 |
| | | | 1,647.23 | 1,339.07 |
| | <u>LABOUR</u> | | | |
| | TO REPLACE FRONT BUMPER & ATTACHMENTS ,FRONT CENTER AIR DUCT INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT . | | 1,700.00 | 765.00 |
| | TO RESPRAY FRONT BUMPER. | | 1,038.00 | 840.60 |
| | TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENT OF HEADLIGHTS. | | 177.00 | 135.00 |
| | | | 2,915.00 | 1,740.60 |
| | GRAND TOTAL | | 4,562.23 | 3,079.67 |
| | RECOMMENDED COST OF REPAIRS | | | 3,079.67 |

Report Ref No. CC4/ASM19000506/T1fa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

| | |
|--------------|-------------------------|
| Claim | SPM019LC |
| Reference | CCA/ASM19000506/T11a2a2 |
| Loss Date | 7 January 2019 |
| Report Date | 8 Jan 2019 1:51:40 PM |
| Request Date | 8 January 2019 |
| Due Date | |

Actions

Next Step

Wait for Approve Invoice

Add Photos















| | |
|--|----------|
| Vehicle Information | |
| Incident Vehicle Registration # | SLK6490D |
| Make | TPVD |
| Model | BMW |
| Service Address | |
| ... | |
| Primary Contact/Insured | |
| HONG SUPPLY PTE LTD BLK 801 FRENCH ROAD, #01-39/47, 200801, Singapore 97527376 chenjun@hongsupply.com | |
| Claim Handler | |
| LOH Cynthia 6568804843 cynthia.loh@axa.com.sg | |

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

| | |
|--------------------|------------------|
| Document Type | Document SubType |
| | |
| + Upload Documents | |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---------------------|---------|----------------------------|-----------------------------------|---------------|
| LKKInvoice1 (4).pdf | Invoice | Surveyor/ Assessor expense | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|-------------------------|----------------------------------|--------------------------------------|------------------|
|  RENTAL RECEIPT.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
|  PAYMENT BREAKDOWN_LKK.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
|  LOGO.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
|  LKKInspection.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
|  LKKAdjustment1a.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
|  GIA SEARCH.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
|  DISCHARGE VOUCHER.pdf | Forms / Claim Documents | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
|  AUTHORIZATION TO ACT FORM.pdf | Forms / Claim Documents | POA / Authority Letter | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
|  WORKSHOP INVOICE.pdf | Invoice | Regulator | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
|  Immediate Advice with mandated dated 15.05.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 15 May 2019 |
|  TP estimate- Mahend revise +Supplementary.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 15 May 2019 |
|  GIA search file.pdf | Forms / Claim Documents | Claim Form | LKK AUTO CONSULTANTS PTE LTD (TP) | 15 May 2019 |
|  LKK RESURVEY PHOTO-BEFORE PRINT.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 15 May 2019 |
|  Rental agreement and tax invoice.pdf | Forms / Claim Documents | Claim Form | LKK AUTO CONSULTANTS PTE LTD (TP) | 15 May 2019 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|-------------------------------|---|--------------------------------------|--------------------|
| LKK RESURVEY PHOTO.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 15 May 2019 |
| Driving license status.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 15 May 2019 |
| LKK SURVEY PHOTO.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 15 May 2019 |
| Letter to OI.pdf | Letters and Correspondence | Policy Holders / Insured | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 March 2019 |
| Immediate Advice dated 28.03.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 March 2019 |
| TP ESTIMATE - MARKED.pdf | Reports & Statement | Estimate / Quotation | LKK AUTO CONSULTANTS PTE LTD (TP) | 15 March 2019 |
| OI GIA.PDF | Reports & Statement | GIA Report | LOH Cynthia | 23 January 2019 |
| TP GIA REPORT.PDF | Reports & Statement | GIA Report | LOH Cynthia | 23 January 2019 |
| Ltr to Insured -non reporting.pdf | Letters and Correspondence | Policy Holders / Insured | LKK AUTO CONSULTANTS PTE LTD (TP) | 9 January 2019 |
| P1725818_RN_00005_1.pdf | Forms / Claim Documents | Policy Schedule / Covernote / Certificate of Insurance | LOH Cynthia | 9 January 2019 |
| P1725818_CI_00005_1.pdf | Forms / Claim Documents | Policy Schedule / Covernote / Certificate of Insurance | LOH Cynthia | 9 January 2019 |
| PRI FROM WORKSHOP WITH TP GIA & ESTIMATE.mng | Forms / Claim Documents | Estimate / Quotation | KUMAR Shalinda | 8 January 2019 |