

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 17 January 2019 4:33 PM
To: 'Claims'
Cc: SUR; 'Wendy'; 'Lily'; 'Soo Leong Keat'; 'Wayne'
Subject: RE: GX 9593L OD (ICS)

Dear Pei Wen,

As instructed by our client, please proceed at repair cost not exceeding \$3,500.00 (inclusive supplementary) to repair the insured vehicle **GX 9593L (Excess \$ 750/-)** on lump Sum basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peiwen [mailto:peiwen@procarcare.com.sg] **On Behalf Of** Claims
Sent: Thursday, 17 January 2019 3:28 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Wendy <wendy@procarcare.com.sg>; Lily <bhlim@procarcare.com.sg>; Soo Leong Keat <lksuo@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>
Subject: RE: GX 9593L OD (ICS)

Hi Shirley,

We are able to repair within the limit of \$3500 at lumpsum basis. We manage to source the parts.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Peiwen **On Behalf Of** Claims
Sent: Wednesday, January 16, 2019 9:18 AM
To: 'Shirley Hiew (LKK Auto)'
Cc: 'SUR'; Wendy; Lily; Soo Leong Keat; Wayne
Subject: RE: GX 9593L OD (ICS)

Hi Shirley

We are able to repair within the limit of \$3500 at lumpsum basis. Please also note that this is subjected to availability of spare parts as we are still sourcing for them.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
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From: Peiwen **On Behalf Of** Claims
Sent: Tuesday, January 15, 2019 5:02 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: SUR; Wendy; Lily; Soo Leong Keat; Wayne
Subject: RE: GX 9593L OD (ICS)

Hi Shirley,

We are able to repair within limit lump sum \$3500.

Please revert. Thank You.

Regards,

Pei Wen NG

Claims Advisory

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, January 14, 2019 11:41 AM

To: peiwen@progauto.com.sg

Cc: SUR

Subject: GX 9593L OD (ICS)

Hi Pei Wen,

Kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 3,500.00 on lump sum basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

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