

Surveyor

Yhel.

REF:

A/G

CES/ALG19000488/Gaper

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD/OTP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt.: _____

GIA / PR Seen: _____

Est. Repairs: _____

8

days

Res: _____

Yes or No

Lum Sum: _____

%

3 Val: _____

Yes or No

CA / REY / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

Type: M/Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: _____

Audi A3

C.C

999

Colour

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

26/95

T/Radio:

Insured / Std / NI / NA

Eng/No: _____

C/No: _____

WAU878SV9J1020547

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: _____

F:

225/40ZR18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. _____

6

mm

R/Bal. _____

6

mm

L/Bal. _____

6

mm

L/Bal. _____

6

mm

D.O.A. _____

21/10/18

D.O.I. _____

98-01-19

Survey held at _____

w/s

2335pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

09/11/19 @ 3.13pm revert to Victor via Messenger.

30/11/19 @ 4.26pm Victor informed S/A via Messenger.

31/11/19 @ 9.05am informed Nora C/A B EX: B of by email.

10/12/19 @ 10.56am confirmed with Mr Bob final fig. of 16156, 8 days.
(Red & 12606, 40%)

RECEIVED 26 APR 2019

Date/Time, File Pass to?

☐

Prel. Report

1) 2/4 turn

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

8

Resurvey No. of Trip: _____

1

Survey Fee: _____

200

Transportation: _____

S + RS: _____

Photos _____

Others _____

TOTAL

10

20

Report Format: _____

MER 10

Lump Sum / I.B.I: (\$ _____)

16156

Add Fee:

☐

Site Insp (\$ _____)

☐

Interview (\$ _____)

☐

Tech. Invs (\$ _____)

☐

Weekend (\$ _____)

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 10 April 2019 10:56 AM
To: Boo seng yak; Guo Qiang (LKKAUTO); SUR; Carrine Leong;
jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SLU6624H - OD AIG - SURVEYED 8 JAN 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$16,156.00 before excess \$0/- & GST and 8 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewse@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 8 April 2019 8:29 AM

To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLU6624H - OD AIG - SURVEYED 8 JAN 19

hi Guo Qiang and all,

Revised estimate and B4 paint photographs is attached.

Please confirm repair cost of \$16,156.00 @ 8 days of repairs exclude 1 Sunday.

your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 31 January 2019 9:25 AM
To: 'Claims Dept'; Denise Tay (LKKAUTO); 'NORA'; SUR
Subject: RE: OD CLAIM FOR SLU 6624 H

Dear Nora,

As instructed by our client, please proceed to repair the insured vehicle **SLU 6624H (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Tuesday, 29 January 2019 1:16 PM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; 'NORA' <nora.khai@premiumauto.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SLU 6624 H

Dear Shiau Chan,

Kindly assist for approval.

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	22 Oct 2018 11:31	Cim Veh Model Changed			[I] Merimen Administrator
2	22 Oct 2018 11:31	Cim Created	Reg No: SLU6624H, Policy No: 1700088208, Acct Date: 2018/10/21, Claim Type: S C, Insurer: AIG Asia Pacific Insurance Pte, Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA118136592		[I] Merimen Administrator
3	09 Jan 2019 11:16	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.		[I] CATHERINE CHONG KAI LING
4	09 Jan 2019 11:16	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)		[I] CATHERINE CHONG KAI LING
5	09 Jan 2019 11:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] CATHERINE CHONG KAI LING
6	09 Jan 2019 11:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/18		[A] CATHERINE CHONG KAI LING
7	09 Jan 2019 11:16	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.		[A] CATHERINE CHONG KAI LING
8	09 Jan 2019 11:16	Cim Registration Modified	Rep:1137->200611.		[A] CATHERINE CHONG KAI LING
9	09 Jan 2019 11:16	Cim Veh Model Changed	(206113) AUDI A3 999cc SEDAN TFSI (A).		[A] CATHERINE CHONG KAI LING
10	09 Jan 2019 11:16	Adj Adjuster Assigned	[None] -> XING GUO QIANG		[A] CATHERINE CHONG KAI LING
11	09 Jan 2019 14:40	Adj Rpt Initiated			[A] SHIAU CHAN
12	09 Jan 2019 14:40	Cim Dtl Modified	JPJ Reg. Date: -> 2017/12/09.		[A] SHIAU CHAN
13	09 Jan 2019 14:40	Cim Details Notified			[A] SHIAU CHAN
14	09 Jan 2019 15:12	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/01/18		[A] SHIAU CHAN
15	09 Jan 2019 15:13	Adj Mandate Request	Cur.Reg:19543.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
16	10 Jan 2019 11:27	Cim Registration Modified	Int.Est.->5,000 - 6,000, Excess: -> 0.00, 2F Remarks: -> Not Applicable, GST: -> 7.00,		[I] Loo, Tong Shing
17	10 Jan 2019 11:27	Label Added	(20226):Coverage Confirmed.		[A] Merimen Administrator
18	30 Jan 2019 16:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/18, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.		[I] Koh, Victor-CK
19	30 Jan 2019 16:26	Adj Mandate Set	Approved:16625.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.		[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2024385	09/01/2019 14:40	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLU6624H		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 09 Jan 2019

Preliminary Advice

Vehicle No	: SLU6624H	Accident Date	: 21/10/2018
Make	: AUDI A3	Policy No.	: 1700088208
Assignment Date	: 09/01/2019	Excess	: S\$0.00
Date of Inspection	: 08/01/2019	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	28,762.00
Revised Amount	:S\$	16,625.00
Check Items (Estimated)	:S\$	2,918.00
Total	:S\$	19,543.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	99,000.00
COE / PARF Rebate	:S\$	48,697.00
Salvage Value	:S\$	
Margin for Repair	:S\$	50,303.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 3538A

Vehicle Details

Vehicle No.: SLU6624H
Vehicle to be Exported: No
Intended Deregistration Date: 08 Jan 2019
Vehicle Make: AUDI
Vehicle Model: A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour: Silver
Manufacturing Year: 2017
Engine No.: CHZ556014
Chassis No.: WAUZZZ8V9J1020547
Maximum Power Output: 85.0 kW (113 bhp)
Open Market Value: \$23,895.00
Original Registration Date: 09 Dec 2017
First Registration Date: 09 Dec 2017
Transfer Count: 0
Actual ARF Paid: \$15,453.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 08 Dec 2027
PARF Rebate Amount: \$11,589.00

Intended COE Rebate Details

COE Expiry Date: 08 Dec 2027
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$41,617.00
COE Rebate Amount: \$37,108.00
Total Rebate Amount: \$48,697.00

The information contained herein is correct as at 08 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/10/2018 11:08
Date Of Accident	21/10/2018 18:25
Exact Location Of Accident	TELOK KURAU RD TURNING INTO LOR M
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU6624H
Insured/Policyholder	
Name Of Registered Owner	GOH EU CHONG
NRIC No	S6933538A
Email Address	GOHEUCHONG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96911816
Alternative Phone No	OTHERS-96911816

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700088208
Cover Note Number	

Driver

Name of Driver	GOH EU CHONG
NRIC No	S6933538A
Date Of Birth	18/09/1969
Occupation	INDOOR
Date Of Driving Pass	02/01/1996
Driving Experience	22 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96911816
Fax Number	
Contact Number	OTHERS-96911816
EMail Address	GOHEUCHONG@GMAIL.COM

Address	26 BAYSHORE ROAD #04-03
Postcode	469972
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : KIARA GOH GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS ON TELOK BLANGAH ROAD (TOWARDS CHANGI RD). I STOPPED AT TURNING INTO LORONG M. AS I TURNED INTO LORONG M, THE MOTORBIKE HIT ME ON THE RIGHT SIDE OF MY CAR. AS YOU CAN SEE FROM PHOTOS I TOOK, OF THE LINES ON THE ROAD, THE MOTORBIKE TRIED TO OVERTAKE ME ON THE WRONG SIDE OF THE ROAD.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FY3112M
Vehicle Make/Model/Colour	MOTORBIKE
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

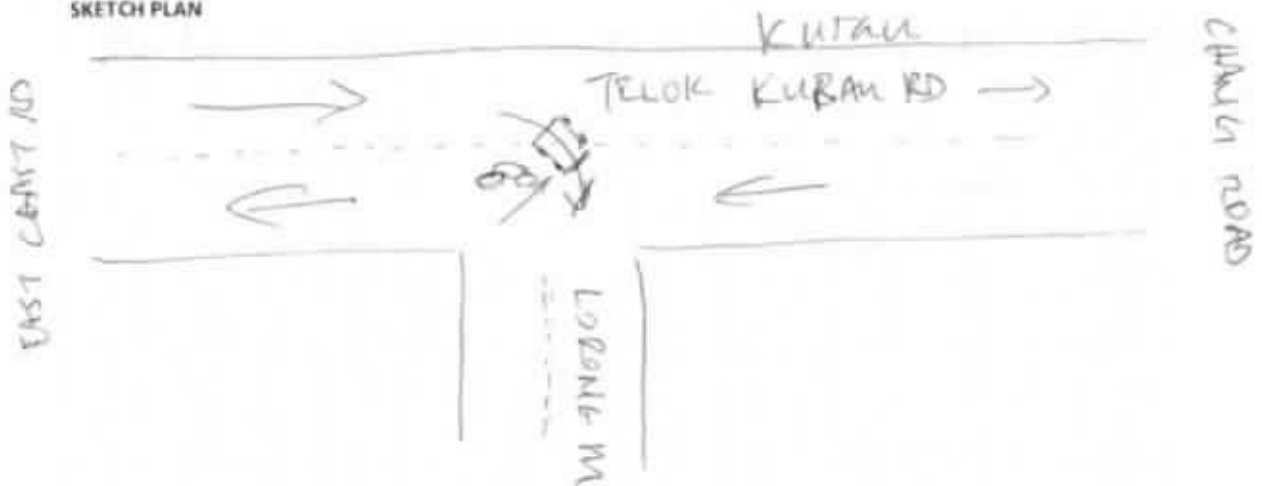

Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: JAMES TAN
NRIC/Fin No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

~~I~~ I was on telok kurau rd (towards changi Rd)
 I stopped at turning into Loring M.
 As I turned into Loring M, the
 motorbike hit me on right side of my car
 As you can see from photo I took
 of the lines on the road, the motorbike
 tried to overtake me on the wrong side
 of the road.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature

Date & Time:


 Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: JAMES TAN

NRIC/FIN No.:

Accident Photo



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0090
Operating Hours: Monday to Friday, 09:00 - 17:00
UEN: S66300020 / GST Reg. No. M400017733

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MPA118136592-01 Vehicle Registration No: SLV66244
Name (as shown in NRIC): GOH EU CHONG NRIC/FIN/Passport No: 86933538A
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address: _____ Singapore()
Contact (Tel): _____ Mobile No.: _____
Email Address: _____
Date of Accident: 21/10/2018 Time of Accident: 18:25
Place of Accident: TELOK KURAU RD TURNING INTO LOR M
Insurance Company: _____

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

convert claim to OD claim

Policyholder / Driver's Signature
Date:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1209/2018/GW
Date	:	23-Oct-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Goh Eu Chong
Address	:	26 Bayshore Road #04-03, The baysore Singapore 469972
Telephone	:	HP +65 96911816
Type of Claim	:	Own Damage Claim
Policy No.	:	1700088208
Vehicle No	:	SLU 6624 H
Model Code	:	Audi A3 Sedan 1.0 TFSI
Model / Year	:	Dec-17
Engine No	:	CHZ 556014
Chassis No	:	WAUZZZ8V9J1020547
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-Oct-18
Place of Accident	:	Telok Kurau Rd Turning Into Lor M

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLU 6624 H

S/n	Nature of Jobs	Estimated Charges
1	To remove and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor headlight washer assy.	S/N \$ 360.00 //
2	To dislodge and reinstall rhs A-pillar and rhs front door harness.	S/N \$ 1,200.00 //
3	To remove and reinstall ehs front seat assy, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays. Disengage rhs seat belt and curtain airbag.	S/N \$ 1,800.00 //
4	To dismantle front bumper, rhs front fender, bonnet and rhs front door cut out and reweld Rhs A-pillar. ? Renew rhs front fender, bonnet rhs front door and wing mirror assy. Re-organise front crash management components. Reinstall all parts removed.	\$ 5,700.00 ⁷⁷⁵⁰ 2800 2250
SUB TOTAL LABOUR CHARGES		: \$ 9,060.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLU 6624 H

S/n	Nature of Jobs	Estimated Charges	
5	To respray rhs front fender, bonnet rhs a-pillar, rhs sill panel, door entrance, rhs front door and wing mirror cover. To carry out joint sealer works and stone chip treatment.	\$ 4,200.00	2930 2380 2930
6	To renew rhs front rim and tyre. Carry out wheel alignment.	S/N \$ 280.00	/
7	To reinstall front rh door glass solar film	S/N \$ 400.00	/
8	To carry out diagnostic check	S/N \$ 192.00	/
TOTAL LABOUR CHARGES		: \$ 14,132.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLU 6624 H .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT FENDER / BT	\$ 746.00	596.80
2	FRONT FENDER BRACKET-RH X	\$ 34.00	
3	FRONT FEDNER UPPER BRACKET-RH X	\$ 24.00	
4	FRONT WHEEL HOSUING LINER-RH X	\$ 151.00	
5	WHEEL HOUSING LINER ATTACHMENT PARTS X	\$ 77.00	
6	FRONT DOOR-RH / RT.	\$ 2,190.00	1752
7	FRONT DOOR OUTER SEAL-RH	\$ 139.00	111.70
8	BONDING AGENT	\$ 43.00	34.16
9	CLEANING SOLUTION X NN	\$ 64.00	X
10	APPICATOR X	\$ 7.00	X
11	DOOR ATTACHEMENT PARTS X NN	\$ 206.00	X
12	FRONT DOOR CATCH-RH X	\$ 92.00	X
13	FRONT WINDOW SLOT SEAL TRIM STRIP-RH X	\$ 268.00	
14	CORNER TRI-RH X	\$ 40.00	
15	FRONT WINDOW GUIDE-RH X	\$ 365.00	
16	FRONT WINDOW GUIDE TRIM STRIP-RH X	\$ 222.00	
17	FRONT DOOR WINDOW-RH / Scr	\$ 204.00	162.80
18	FRONT EXTERIOR MIRROR MOUNTING-RH / Cut	\$ 902.00	721.20
19	FRONT MIRROR CAP-RH / RL	\$ 132.00	105.60
20	FRONT MIRROR GLASS-RH X NN	\$ 1,506.00	X
SUB- TOTAL SPARE PARTS CHARGES :		\$ 7,412.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLU 6624 H .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	SECTIONAL PART-SIDE PANEL-RH / BT .	\$ 1,891.00	1512.80
22	CHASSIC TAG X NN	\$ 406.00	X
23	DATA PLATE FOR TYRE PRESSURE / NBL	\$ 25.00	19.76
24	BONNET X Repair .	\$ 2,755.00	
25	BONNET ATTACHMENT PARTS X NN	\$ 141.00	
26	FRONT ALUMINIUM-RH (BY OWNER) / Cut .	\$ 420.00	✓
27	PIRELLI TYRE X NN		TBC X
28	ACRYLIC SEALER /	S/N \$ 180.00	✓
29	CAVITY WAX /	S/N \$ 140.00	✓
30	STONE CHIP /	S/N \$ 180.00	✓
31	METAL FILLER POWDER /	S/N \$ 280.00	✓
32	SUNDRIES X / NBL	\$ 800.00	27.68
TOTAL SPARE PARTS CHARGES :		\$ 14,630.00	
TOTAL LABOUR CHARGES		\$ 14,132.00	
GRAND TOTAL		\$ 28,762.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Guo Qiao

Surveyed Date

:

8 Days.

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

before paint photos.

Not Authorised.

08/1/19.

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1209/2018/GW
Date : 23-Oct-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Guo Qiang

6 days exclude 1 Sunday - /b - 8 Apr 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Goh Eu Chong
Address : 26 Bayshore Road
#04-03, The baysore
Singapore 469972
Telephone : HP +65 96911816
Type of Claim : Own Damage Claim
Policy No. : 1700088208
Vehicle No : **SLU 6624 H**
Model Code : Audi A3 Sedan 1.0 TFSI
Model / Year : Dec-17
Engine No : CHZ 556014
Chassis No : WAUZZZ8V9J1020547
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Oct-18
Place of Accident : Telok Kurau Rd Turning Into Lor M

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLU 6624 H

S/n	Nature of Jobs	Estimated Charges		
		<i>c/f</i>	\$	6,110.00
5	To respray rhs front fender, bonnet rhs a-pillar, rhs sill panel, door entrance, rhs front door and wing mirror cover. To carry out joint sealer works and stone chip treatment. (5 x 550 = 2750 + mirror cover 180.00 = 2930.00)	\$ 4,200.00	\$	2,930.00
6	To renew rhs front rim and tyre. Carry out wheel alignment.	S/N \$ 280.00	\$	280.00
7	To reinstall front rh door glass solar film	S/N \$ 400.00	\$	400.00
8	To carry out diagnostic check	S/N \$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		:	\$ 14,132.00	\$ 9,912.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLU 6624 H

S/n	Nature of Jobs	Estimated Charges			
1	To remove and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor headlight washer assy.	S/N	\$	360.00	\$ 360.00
2	To dislodge and reinstall rhs A-pillar and rhs front door harness.	S/N	\$	1,200.00	\$ 1,200.00
3	To remove and reinstall ehs front seat assy, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays. Disengage rhs seat belt and curtain airbag.	S/N	\$	1,800.00	\$ 1,800.00
4	To dismantle front bumper, rhs front fender, bonnet and rhs front door cut out and reweld Rhs A- pillar. Renew rhs front fender, bonnet rhs front door and wing mirror assy. Re-organise front crash management components. Reinstall all parts removed. (Added \$250 to sill panel/A pillar replaced)		\$	5,700.00	\$ 2,750.00
SUB TOTAL LABOUR CHARGES		:	\$	9,060.00	\$ 6,110.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLU 6624 H .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT FENDER	\$ 746.00	\$ 596.80
2	FRONT FENDER BRACKET-RH	\$ 34.00	
3	FRONT FEDNER UPPER BRACKET-RH	\$ 24.00	
4	FRONT WHEEL HOSUING LINER-RH	\$ 151.00	
5	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 77.00	
6	FRONT DOOR-RH	\$ 2,190.00	\$ 1,752.00
7	FRONT DOOR OUTER SEAL-RH	\$ 139.00	\$ 111.20
8	BONDING AGENT	\$ 43.00	\$ 34.16
9	CLEANING SOLUTION	\$ 64.00	
10	APPICATOR	\$ 7.00	
11	DOOR ATTACHEMENT PARTS	\$ 206.00	
12	FRONT DOOR CATCH-RH	\$ 92.00	
13	FRONT WINDOW SLOT SEAL TRIM STRIP-RH	\$ 268.00	
14	CORNER TRI-RH	\$ 40.00	
15	FRONT WINDOW GUIDE-RH	\$ 365.00	
16	FRONT WINDOW GUIDE TRIM STRIP-RH	\$ 222.00	
17	FRONT DOOR WINDOW-RH	\$ 204.00	\$ 162.80
18	FRONT EXTERIOR MIRROR MOUNTING-RH	\$ 902.00	\$ 721.20
19	FRONT MIRROR CAP-RH	\$ 132.00	\$ 105.60
20	FRONT MIRROR GLASS-RH	\$ 1,506.00	
SUB- TOTAL SPARE PARTS CHARGES :		\$ 7,412.00	\$ 3,483.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No.SLU 6624 H .

All charges are not inclusive of GST.
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLU 6624 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1209/2019/MAS

24 April 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SLU 6624 H, Audi A3 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SLU 6624 H**, claimant, **Mr. Goh Eu Chong**, please find the related document per attached.

1. A copy of the Original invoice no. 85013689 – S\$17,286.92
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLU 6624 H

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6388 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6471 3733

UBi Service Centre
55 Ubi Road 1
Singapore 408722

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6368 2223
9828 1233

INS TAX INVOICE

Company Reg. No. X99902271W

GST Reg. No. 199902271W

Page 1 18:01

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013689 Date : 16/04/2019 Order : SLU6624H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLU6624H (V 35727)	Regn Date: 09/12/2017	Mileage: 28721	WIP No.: 29217
Model: A3 SEDAN 1.0 TFSI 8VWANG	Chassis: WAUZZZ8V9J1020547	Engine: CHZ 556014	Dept: U
VS8 No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO APPLY RHS FRONT DOOR GLASS SOLAR FILM.	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL RHS A PILLAR AND RHS FRONT DOOR HARNESS	1200.00	1.00	1,200.00
S	BODYWORK	M: TO REMOVE AND REINSTALL RHS FRONT SEAT ASSY, ABCD PILLAR TRIMS, SILL TRIMS, CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS. DISENGAGE RHS SEAT BELT AND CURTAIN AIRBAG	1800.00	1.00	1,800.00
S	BODYWORK	M: TO DISMANTLE AND FRONT BUMPER, RHS FRONT FENDER, BONNET AND RHS FRONT DOOR, CUT OUT AND REMELD RHS A PILLAR AND SILL PANEL, RENEW RHS FRONT	2750.00	1.00	2,750.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Main Telefax: 6471 5735

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6471 1921

Ubi Service Centre
55 Ubi Road 1
Singapore 408721
Telephone: 6386 2223

Customer Service
Service Appointment
Hour Breakdown Service
(Email)

6344 2123
6828 1239
customer.care@premiumauto.com.sg

Page 2 18:01

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoices: 85013689
Date: 16/04/2019
Order: SLU6624H
Term: 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn. No.: SLU6624H (V 35727)

Regn. Dates: 09/12/2017

Mileage: 28721

WIP No.: 29217

Model: A3 SEDAN 1.0 TFSI 8VWANG

Chassis: WAUZZZ8V9J1020547

Engine: CHZ 556014

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee

(33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	FENDER, RHS FRONT DOOR AND WING MIRROR ASSY. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED M: TO RESPRAY RHS FRONT FENDER, BONNET, RHS A PILLAR, RHS SILL PANEL, RHS FRONT DOOR AND WING MIRROR COVER. TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT	2930.00	1.00	2,930.00
S	BODYWORK	M: TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALER, CAVITY WAX, STONE CHIP AND METAL FILLER POWDER	780.00	1.00	780.00
Q	OTHERS	M: TO SUPPLY RHS FRONT RIM (BY OWNER)	420.00	1.00	420.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6471 3733

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6386 2223
Telefax: 6471 3733

Customer Service
Service Appointment
Breakdown Service
Email: customer.care@premiumauto.com.sg

6386 2223
9828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 18:01

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013689 Date: 16/04/2019 Order: SLU6624H Term: 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLU6624H (V 35727) Regn Date: 09/12/2017 Mileage: 28721 WIP No.: 29217
Model: A3 SEDAN 1.0 TFSI 8VWANG Chassis: WAUZZZ80931020547 Engine: CHZ 556014 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	ABV5809840	SUBPART	Less 020%	1.00	1891.00	1,512.80
X	ABV58574106 989	(A) (SK) MOUNTING (10/0	Less 020%	1.00	901.50	721.20
X	ABV5845282	WINDOW	Less 020%	1.00	203.50	162.80
X	ABV5821106A	(A) (SK) FENDER (10/01/	Less 020%	1.00	746.00	596.80
X	ABV58310520	(A) (SK) DOOR (10/01/19	Less 020%	1.00	2190.00	1,752.00
X	AN 91022001	NUT	Less 020%	2.00	1.50	2.40
X	ABV0837199	CLIP	Less 020%	6.00	0.70	3.36
X	ABV5837912C	(SK) SEAL	Less 020%	1.00	139.00	111.20
X	ABV08575280 GRU	(SK) CAP	Less 020%	1.00	132.00	105.60
X	ABV0010582KE	(GER) LABEL	Less 020%	1.00	24.70	19.76
X	AD 355205A2	BONAGENT	Less 020%	1.00	42.70	34.16
X	AN 0161857	POP-RIVET	Less 020%	6.00	2.90	13.92
X	ANHT006772A	NUT	Less 020%	2.00	5.00	8.00

Parts 5,044.00
Labour 420.00
Sublet 10,632.00
Menus 0.00
Lubricant 0.00

Sub-Total 16,156.00

7% GST 1,130.92

Grand Total 17,286.92

Signature
18/4

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLU6624H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1209/2019/TF
4 March 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V9J1020547
Vehicle Regn No. : **SLU6624H**
Vehicle Mileage : 28716 KM
Vehicle Owner : Mr. Goh Eu Chong
Certificate No : 1700088208
Own Damage Excess : Waiver
Accident Date : 21 October 2018
Place : Telok Kurau Rd Turning into Lor M
Repair Cost : \$ 17,286.92
WIP No. : 29217
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 21/2

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6933538A



Name

GOH EU CHONG

吳友忠

Race

CHINESE

Date of birth

18-09-1969

Sex

M

S6933538A

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S6933538A

Name

GOH EU CHONG

Birth Date 18 Sep 1969

Issue Date 29 Mar 2011



4705880



NRIC No S6933538A

Date of issue

24-03-2011

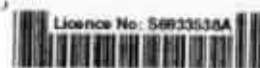
Address

26 BAYSHORE ROAD
#04-03
SINGAPORE 469972

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

EFFECTIVE DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg 02 Jan 1996



Licence No: S6933538A

NP 428A

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : GOH EU CHONG
 Period of Insurance : 09 Dec 2017 To 08 Dec 2018
 Engine No. : CHZ556014
 Chassis No. : WAUZZZ8V9J1020547

Vehicle No. : SLV 6624H
 Policy No. : 1700088208
 Endorsement No. : 000000000165341
 Issued Date : 11 Dec 2017

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2017
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

GOH EU CHONG - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662023

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125203

PREMIUM LEASING - KT

261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Mobile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Steffany Loh

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Oct 2018		09 Jan 2019 11:16 Edit Adj Rpt	S\$16,156.00 Edit Estimates	S\$16,156.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GOH EU CHONG , ID: S6933538A, Tel: +6596911816, Email: GOHEUCHONG@GMAIL.COM									
Vehicle Reg. No.: SLU6624H		Date of Loss: 21/10/2018 18:00 - :59 [10 Months and 12 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 5160316263SG		Policy/Cover Note No.: 1700088208 (Comprehensive)							
		Excess: S\$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689628/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 18/01/2019]									
Driver/Custodian: GOH EU CHONG (49 / Male) . NRIC: S6933538A, Tel: +6596911816 Email: GOHEUCHONG@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (30/01/2019): Alert - Adj Mandate Approved (S\$16625.00) - SLU6624H - Claim Handler: Loo, Tong ... - AIG_SG (10/01/2019): SLU6624H / OD / 21/10/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU6624H (5160316263SG)
OD
Oct 21 2018 6:25PM
[GOH EU CHONG]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	09/01/19 15:12		Adjuster Immediate Advice															Load HTM		
Photos/Images															3 per page			☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	09/01/19 14:38		General View															Load JPG ☒		
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33	09/01/19 14:38		General View															Load JPG ☒		
34	09/01/19 14:38		General View															Load JPG ☒		
35	09/01/19 14:38		General View															Load JPG ☒		

Assessment Reports			1 per page	☒
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36	09/01/19 14:38	General View		☒
37	09/01/19 14:38	General View		☒
38	09/01/19 14:38	General View		☒
39	09/01/19 14:38	General View		☒
40	09/01/19 14:38	General View		☒
41	09/01/19 14:38	General View		☒
42	09/01/19 14:38	General View		☒
43	09/01/19 14:38	Odometer Reading		☒
44	09/01/19 14:38	Chassis Number		☒
45	09/01/19 14:38	General View		☒
46	09/01/19 14:38	General View		☒
47	09/01/19 14:38	General View		☒
48	09/01/19 14:38	General View		☒
49	09/04/19 14:21	Reinspection Photo		☒
50	09/04/19 14:21	Reinspection Photo		☒
51	09/04/19 14:21	Reinspection Photo		☒
52	09/04/19 14:21	Reinspection Photo		☒
53	09/04/19 14:21	Reinspection Photo		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/01/19 14:36	Singapore Accident Statement		☐
2	09/01/19 14:36	ADENDDUM GIA REPORT		☐
3	09/01/19 14:36	ESTIMATE		☐
4	10/01/19 10:44	Certificate of Insurance		☐
5	10/01/19 10:44	Driver's Driving License		☐
6	10/05/19 16:16	Workshop Invoice		☐
7	10/05/19 16:16	Discharge Voucher		☐

Linked Accident Report Documents

Assessment Reports			View	View in Browser	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	22/10/18 11:31	Accident Statement		Load HTM	☐
2	07/01/19 10:06	Addendum Sheet		Load JPG	☒
3	07/01/19 10:06	Accident Statement Addm. #1		Load HTM	☐
Photos/Images			3 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	22/10/18 11:24	Accident Photo		Load JPG	☒
2	22/10/18 11:24	Accident Photo		Load JPG	☒
3	22/10/18 11:24	Accident Photo		Load JPG	☒
4	22/10/18 11:24	Accident Photo		Load JPG	☒
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Assessment Reports			1 per page	☒
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13	22/10/18 11:24	Accident Photo	 Load JPG	☒
14	22/10/18 11:24	Accident Photo	 Load JPG	☒
15	22/10/18 11:26	ACCIDENT SCENE PHOTO	 Load JPG	☒
16	22/10/18 11:26	ACCIDENT SCENE PHOTO	 Load JPG	☒
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23	22/10/18 11:26	ACCIDENT SCENE PHOTO	 Load JPG	☒
24	22/10/18 11:26	ACCIDENT SCENE PHOTO	 Load JPG	☒
Documentation			1 per page	☒
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1	22/10/18 11:19	Sketch Plan	 Load JPG	☒
2	22/10/18 11:19	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19000488/GQB

Date: 10/05/2019

REFERENCE

Insured/Claimant:	GOH EU CHONG	Policy No:	1700088208	Claim No:	5160316263SG
Date of Loss:	21/10/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLU6624H	Engine No:	CHZ556014
Make & Model:	AUDI A3, 999cc SEDAN TFSI (A)	Chassis No:	WAUZZZ8V9J1020547
Reg. Date:	09/12/2017 (Man. Year: 2017)	Odometer:	26195 km
Colour:	Silver		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$99,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/40 ZR18	Rear Tyre Size:	225/40 ZR18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,630.00	6,244.00	8,386.00	57.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,132.00	9,912.00	4,220.00	29.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	28,762.00	16,156.00	12,606.00	43.83
+ GST 7.00/7.00% (S\$)	2,013.34	1,130.92	882.42	43.83
Nett Amount (S\$)	30,775.34	17,286.92	13,488.42	43.83

INSPECTION

Date of Assignment:	09/01/2019		
Date Inspected:	08/01/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 8.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER	Bent	746.00 FS	*596.80 FS
2	1		*FRONT FENDER BRACKET - RH	Not Necessary	34.00 FS	*- FS
3	1		*FRONT FENDER UPPER BRACKET - RH	Not Necessary	24.00 FS	*- FS
4	1		*FRONT WHEEL HOUSING LINER - RH	Not Necessary	151.00 FS	*- FS
5	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	77.00 FS	*- FS
6	1		*FRONT DOOR - RH	Bent	2,190.00 FS	*1,752.00 FS
7	1		*FRONT DOOR OUTER SEAL - RH	Necessary	139.00 FS	*111.20 FS
8	1		*BONDING AGENT	Necessary	43.00 FS	*34.16 FS
9	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
10	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
11	1		*DOOR ATTACHMENT PARTS	Not Necessary	206.00 FS	*- FS
12	1		*FRONT DOOR CATCH - RH	Not Necessary	92.00 FS	*- FS
13	1		*FRONT WINDOW SLOT SEAL TRIM STRIP - RH	Not Necessary	268.00 FS	*- FS
14	1		*CORNER TRI - RH	Not Necessary	40.00 FS	*- FS
15	1		*FRONT WINDOW GUIDE - RH	Not Necessary	365.00 FS	*- FS
16	1		*FRONT WINDOW GUIDE TRIM STRIP - RH	Not Necessary	222.00 FS	*- FS
17	1		*FRONT DOOR WINDOW - RH	Scratched	204.00 FS	*162.80 FS
18	1		*FRONT EXTERIOR MIRROR MOUNTING - RH	Cut	902.00 FS	*721.20 FS
19	1		*FRONT MIRROR CAP - RH	Deformed	132.00 FS	*105.60 FS
20	1		*FRONT MIRROR GLASS - RH	Not Necessary	1,506.00 FS	*- FS
21	1		*SECTIONAL PART - SIDE PANEL - RH	Bent	1,891.00 FS	*1,512.80 FS
22	1		*CHASSIS TAG	Not Necessary	406.00 FS	*- FS
23	1		*BONNET	Repair	2,755.00 FS	*- FS
24	1		*BONNET ATTACHMENT PARTS	Not Necessary	141.00 FS	*- FS
25	1		*FRONT ALUMINIUM - RH (BY OWNER)	Cut	420.00 FS	*420.00 FS
26	1		*PIRELLI TYRE (NPA)	Not Necessary	0.00 FS	*- FS
27	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
28	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
29	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
30	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
31	1		*SUNDRIES	Necessary	800.00 FS	*27.68 FS
32	1		*DATA PLATE FOR TYRE PRESSURE	Necessary	25.00 FS	*19.76 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	14,630.00	6,244.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISLODGE AND REINSTALL RHS A-PILLAR AND RHS FRONT DOOR HARNESS.	New	1,200.00	1,200.00
3	TO REMOVE AND REINSTALL RHS FRONT SEAT ASSY, ABCD PILLAR TRIMS, SILL TRIMS, CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS. DISENAGAGE RHS SEAT BELT AND CURTAIN AIRBAG.	New	1,800.00	1,800.00
4	TO DISMANTLE FRONT BUMPER, RHS FRONT FENDER, BONNET AND RHS FRONT DOOR CUT OUT AND REWELD RHS A-PILLAR. RENEW RHS FRONT FENDER, BONNET RHS FRONT DOOR AND WING MIRROR ASSY. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	5,700.00	2,750.00
5	TO RESPRAY RHS FRONT FENDER, BONNET RHS A-PILLAR, RHS SILL PANEL, DOOR ENTRANCE, RHS FRONT DOOR AND WING MIRROR COVER. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT.	New	4,200.00	2,930.00
6	TO RENEW RHS FRONT RIM AND TYRE. CARRY OUT WHEEL ALIGNMENT.	New	280.00	280.00
7	TO REINSTALL FRONT RH DOOR GLASS SOLAR FILM.	New	400.00	400.00
8	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (S\$)			14,132.00	9,912.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >