

INS. CASE OWNER:

CC 4/11 1900

0475

203

LKK:  
IDAC:

## ASSIGNMENT

On: \_\_\_\_\_

DOI: \_\_\_\_\_

Date / Time: \_\_\_\_\_

Registered in Merimen: \_\_\_\_\_

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SMA 1588E



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

15/11  
Apm

SMA 1588E - X;

SMA 6504H - CC4/11/180/17078/ Kja3, 007: 27/11/19

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

09-01-19

SEEK MANDATE FOR LIABILITY.

10-1-19

MANDATE APPROVE LIABILITY.

09-04-19

INFORM ALL CLAIMANTS DID NOT SENT IN THE VEH FOR SURVEY / REPAIR.

07-06-19

CANCEL CASE. NO SURVEY DONE

## PRELIMINARY ADVICE

Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

## FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

S\$

(Agreed / Assessed) BOLA S/N No.:

M

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

BOTH PARTY CHANGED INTO THE SAME DATE

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

## FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 9 April 2019 11:34 AM  
**To:** Mekavathanan Sarangapani  
**Cc:** 'Pooi Chin Han Daniel'; Sundari Nagarajan - III  
**Subject:** RE: MCT19010169 \*\*\* LKK REF: CC4/III19000475/ea3

Hi Mr Meka,

We refer to the above matter.

We were informed by TP workshop that claimant do not come back to their workshop for survey / repair up to date.

In view of the above, We will proceed to close file without bill.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 8 April 2019 11:37 AM  
**To:** Mekavathanan Sarangapani <[mekavathanan@iii.com.sg](mailto:mekavathanan@iii.com.sg)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Pooi Chin Han Daniel' <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>; Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>  
**Subject:** RE: MCT19010169 \*\*\* LKK REF: CC4/III19000475/ea3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/III19000475/ea3	Asher - 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mekavathanan Sarangapani

**Sent:** Saturday, 6 April 2019 12:55:44 PM (UTC+08:00) Kuala Lumpur, Singapore

**To:** [fleetsafety@cdgtaxi.com.sg](mailto:fleetsafety@cdgtaxi.com.sg); Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)

**Cc:** Pooi Chin Han Daniel; Sundari Nagarajan - III

**Subject:** MCT19010169

Fleet safety – Status of Insured claim against TP .

LKK team have we rejected TP claim yet ?

Meka



Main	Offer Processing	Claim Details	Adjuster's Details	Docum
<b>CLAIM SUBFOLDER DETAILS</b>				[Created by adjuster]
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R			
Main Claimant:	SHANKER BOK YUAN HUI, ID: S9034076Z			
Vehicle Reg. No.:	SMA1588E	Date of Loss:	05/01/2019 00:00 - :59	
Claim Type:	TP / MCT19010169	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)	
Vehicle Reg. No. (Insured):	SHD6504H	Policy No. (Claimant):	1800057554	
		Excess:		
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) <b>PROFILE</b> 209 Pandan Gardens, 609339 West Co			
	<b>FRANCHISE</b>			
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pooi Chin Han Daniel]			
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Fin			
Audit Log	Accident Report	Print Sketch Plan	Print Addendum Form	Create New
<b>OWN VEHICLE</b>		<b>TP VEHICLE/INJURY DETAILS</b>		<b>DOCUMENTS</b>
Related Accident Reports				
<ul style="list-style-type: none"> <li>• <b>SHD6504H</b> ... MCD619002750 submitted on 07/01/2019 16:29 to India International Insurance Pte Ltd ... [T] ... [CURRENTLY VIEWING] <ul style="list-style-type: none"> <li>◦ TP reported: SMA1588E, Insurer: AIG Asia Pacific Insurance Pte. Ltd..</li> </ul> </li> <li>• <b>SMA1588E</b> ... MCC619002604-02 submitted on 08/01/2019 16:45 to AIG Asia Pacific Insurance Pte. Ltd. ... [T] purchased] <ul style="list-style-type: none"> <li>◦ TP reported: SHD6504H.</li> </ul> </li> </ul>				

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