

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 13 February, 2019 5:33 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO); SUR
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - EJ8686G & SKJ9933R ON 03/01/2019 ***
LKK REF: CC3/AIG19000468/ha3

Without Prejudice

Dear Caroline,

We refer to the below email.

Please be informed that till date, we are still pending for our Insured to lodge the report.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Wednesday, 13 February, 2019 3:44 PM
To: Vic (LKKAUTO); SUR; Admin A
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - EJ8686G & SKJ9933R ON 03/01/2019 *** LKK REF: CC3/AIG19000468/ha3

Dear LKK

Urgent reminder.

Can someone please reply if your insured had reported the accident and advise on liability.

Our customer has waited for more than 1 month.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Tuesday, 12 February 2019 3:41:24 PM
To: Vic (LKKAUTO)
Cc: 甯瑒 @; assignments
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - EJ8686G & SKJ9933R ON 03/01/2019 *** LKK REF: CC3/AIG19000468/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, 28 January 2019 1:30:26 PM
To: PBSP
Cc: 甯瑒 @; assignments; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - EJ8686G & SKJ9933R ON 03/01/2019 *** LKK REF: CC3/AIG19000468/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Monday, 28 January, 2019 10:29 AM

To: Mei Kwan (LKKAUTO)

Cc: CS A Team; Admin A; assignments

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - EJ8686G & SKJ9933R ON 03/01/2019 *** LKK REF: CC3/AIG19000468/ha3

Dear Sirs,

Kindly reply on liability ASAP.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 January 2019 6:57:37 PM

To: PBSP

Cc: CS A Team; 甯瑤 ©; assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - EJ8686G & SKJ9933R ON 03/01/2019 *** LKK REF: CC3/AIG19000468/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 8 January, 2019 5:16 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - EJ8686G & SKJ9933R ON 03/01/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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