

INS. CASE OWNER:

CC 3, AIG 1900

0468, R. Kas 1/2

LKK:
IDAC:

(Lawrence - 10/14)

ASSIGNMENT

DOI:

14/01/19

Date / Time:

8-1-19

Registered in Merimen:

8-1-19

Pre-assign / CCU / FTE



Insured Vehicle No:

SKJ 9933R

Name of Insured:

Chang Kit Kong

Insured Tel No:

HP:

Excess Sec II :S5

D.O.A:

3/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Kowloon Hotel

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

EJ 8686 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

pmc



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

1/1

EJ 8686 G. 1st AR letter 1700 4300 11/1/19 17:15/19

SKJ 9933R - X

STAGE

DATE / PIC

Non-Reporting ltr (1st): 10/01/19

Non-Reporting ltr (2nd): 21/01/19 - 1st AR

Non-Reporting ltr (Final): 12/4/19

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

1/1
mc

10/1

1st AR. Out and 1st letter.

20/01/19

- NO OI GIA REPORT IN YES.

21/03/19

- sent 1st AR letter

22/3/19

- 1st AR → \$254

11/4/19

- 2nd AR → \$234

19/12/19
Ehanching

- Survey done - OI non-reporting -
 - TP reverted from third party claim to
 reporting only.
 - E-mailed AIG.
 - File pass to MC to submit WP.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability: % (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: S\$

← SURVEY DONE
 ← TO SUBMIT WP

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ (\$ x days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format: WP

3) Survey fee: \$250

Total: S\$ Global Sum S\$:

FINAL PAYMENT Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: S\$ Name 1:

Payee 2: (Strike if N/A) S\$ Name 2:

Payee 3: (Strike if N/A) S\$ Name 3:

COPY SENT
19/12/19

REF:

ASSIGNMENT

7604A

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

Type: M/Cat / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / 2 Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

C \$ 5,483.40 / Paid \$ 2,463.90 / 311)

(check items: \$455.65)

Date/Time. File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Report Format:

Lump Sum / L.B. (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech Insp (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

) S + R.L. \$

) Photo:

) Other: AR

) :

TOTAL

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x



103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kembangan Road
East Coast Centre
Singapore 478180
Tel. 63190888 (AfterSales)
Fax. 63449773

119, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

08 JAN 2019

ESTIMATE

Estimate No. : b1 49684
Date Estimated : 08/01/2019
Prepared By : Kevin Leong Wai Kit

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -

Lee Su En
10 Rochalie Drive

Singapore 248242

- ACCOUNT - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
EJ8686G	NU81257	22/12/2017	318iA/4Dr	0

DESCRIPTION

To replace frt bumper & all attachments cause by accident.
Painting on frt bumper panel
To check electrical wiring systems at the front section for proper function.

To replace right headlight.

Sundries

VALUE

850 1,700.00

934 1,058.00

150 177.00

481.00

? 80.00

Total Labour 1: 3,476.00

DESCRIPTION

INSERT AIR INLET MIDDLE
RH FOG LAMP SUPPORT
FRT SHOCK ABSORBER ECE
SET MOUNTING PDC/PMA SENSOR FRT
FRT BUMPER PANEL PRIMED (SPORT LINE)
RH HEADLIGHT LED TECHNOLOGY
DECOUPLING RING PDC TORQUE CONVERTER
(DG/SL) ADHESIVE SET K6

QTY	PRIC	VALUE
1	121.95	121.95
1	41.85	41.85
1	54.50	54.50
1	84.10	84.10
1	1,027.25	1,027.25
1	3,068.40	3,068.40
4	5.05	20.20
1	53.05	53.05

Total Parts : 4,471.30

14/01/19 @ 1630

2000068

344 days

Labour 1	:	3,476.00
Parts	:	4,471.30
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	556.31
Grand Total	:	8,503.61

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

View Received Message

This mail is associated with :

***EJ8686G (91185457285G)**
[SKJ9933R]

TP
LEE SU EN
Jan 3 2019 8:00PM
[Chang Kit Leong]
Performance Motors Limited

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
-------	-----------	----------------	---------------	----------------	---------

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 09/01/2019 12:09 PM.
To LKK_HQ
Subject No OI GIA Report

Hi,

Please be informed that no OI GIA report received till date.

Please find OI details below for your further action.

OI name: Chang Kit Leong

Address:

55 Goodman Road
Singapore 539018

Contact No: 96331950

Regards,
Sheng Yang

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19000468/ha3

10 January, 2019

Chang Kit Leong
55 Goodman Road
Singapore 539018

Dear Sirs,

**ACCIDENT INVOLVING SKJ 9933R AND EJ 8686G ON 03/01/2019 ALONG/ AT
DEMPSEY HILL**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

View Sent Message

This mail is associated with :

*EJ8686G (9118545728SG)

[SKJ9933R]

TP

LEE SU EN

Jan 3 2019 8:00PM

[Chang Kit Leong]

Performance Motors Limited

ResendView RecipientsPrint MessageDelete MessageForward

From

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 13/03/2019 13:32 PM.

To

NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosi
ngh@aig.com; Syazairdina.Azlan@aig.com; Yinnul.Hor@aig.com

CC

AIG_SG; admin-a@lkkauto.com; vicalpeh@lkkauto.com

Subject

Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Suwanna te-uttaruang
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From:

LKK_HQ

To:

AIG_SG; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; NoorMariesa.AbuKassim@aig.com; yokeshi.chan@aig.com

CC:

Admin-a@lkkauto.com; vicalpeh@lkkauto.com

Sent On:

22/02/2019 10:15 AM

Subject:

Re: No OI GIA Report

Dear Sir/Madam,

We refer to the subject matter.

Please advise if Insured GIA report is available.

Thank you.

Vic LKK

<-- Original Message -->

From:

AIG_SG

To:

LKK_HQ

Sent On:

09/01/2019 12:09 PM

Subject:

No OI GIA Report

Hi,

Please be informed that no OI GIA report received till date.

Please find OI details below for your further action.

OI name: Chang Kit Leong

Address:

55 Goodman Road
Singapore 539018

Contact No: 96331950

Regards,
Sheng Yang

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19000468/ha3

21 March 2019

By Registered Mail

Chang Kit Leong
55 Goodman Road
Singapore 539018

Dear Sir,

**ACCIDENT INVOLVING SKJ 9933R AND EJ 8686G ON 03/01/2019 ALONG/ AT
DEMPSEY HILL**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 10/01/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 04/04/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c *Claims Manager
AIG Asia Pacific Insurance Pte. Ltd
(Motor Claims Dept)*



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19000468/ha3

12 APRIL 2019

By Registered Mail
(FINAL REMINDER)

Chang Kit Leong
55 Goodman Road
Singapore 539018

Dear Sir,

**ACCIDENT INVOLVING SKJ 9933R AND EJ 8686G ON 03/01/2019 ALONG/ AT
DEMPSEY HILL**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 10/01/2019 & 21/03/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **29 APRIL 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,



Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c *Claims Manager
AIG Asia Pacific Insurance Pte. Ltd
(Motor Claims Dept)*

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 03/01/2019
Time of accident : 20:50
Place of accident : DEMPSEY HILL
Third Party's name : LEE SU EN
Third Party's vehicle number : EJ 8686G
Our insured's name : CHANG KIT LEONG
Our insured's vehicle number : SKJ 9933R
Our insured's NRIC number : NIL
Our insured's address : 55 GOODMAN ROAD SINGAPORE 539018
Our Insured's telephone number : 96331950

A letter dated **(21/03/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC3/AIG19000468/ha3)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Vic Alpeh Sanghlan
Contact Number : 6841 2096 Fax: 6741 4108
Date : 10/04/2019

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 19 December 2019 3:21 PM
To: Loh, Chee-Heng
Cc: Admin A
Subject: AIG REF: TP / 9118545728SG [ACCIDENT BETWEEN EJ 8686G & SKJ 9933R [OI-AIG] ON 03/01/2019]

Dear Mr. Loh,

The above matter refers.

Please be informed that we have yet to receive Insured's GIA report and third party workshop had informed us that the third party had reverted from third party claim to reporting only and they had closed their file.

As such, we will proceed to submit WP and close case.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 17 December 2019 4:42 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: Re: Accident between EJ 8686G [TP] & SKJ 9933R [AIG] on 03/01/2019

Without Prejudice

Dear Khanchna

Based on Merimen records, the case has reverted from Third-party to Reporting Only.

Hence, we have proceeded to close the file at our end.

Thank you.

Regards,
Caroline

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Tuesday, 17 December 2019 4:38 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: 甯瑒 @ <admin-a@lkkauto.com>
Subject: Accident between EJ 8686G [TP] & SKJ 9933R [AIG] on 03/01/2019

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

WITHOUT PREJUDICE

Dear Sir/Madam,

We would like to know whether your client is still pursuing the claim or not.

Please confirm.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 17 December 2019 4:38 PM
To: PBSP
Cc: Admin A
Subject: Accident between EJ 8686G [TP] & SKJ 9933R [AIG] on 03/01/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We would like to know whether your client is still pursuing the claim or not.

Please confirm.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
(Reg. No. 1922010204)
10 Eunos Road 8
#05-20 Singapore Post Centre
Singapore 61000

Tel: 1625
Fax: 1642 5114
To check delivery status or to raise an enquiry
on your registered article, please visit
www.singpost.com

NOTES:

- a) Separate forms are to be used for Insured and Non-Insured Registered Articles.
- b) Please provide all information required and produce this receipt for all enquiries.
- c) * Please tick, where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
- d) Please indicate the return address on the bundle to ensure prompt return in event of non-delivery to the addressee(s).
- e) Please post bundle at the post office counter according to the sequence stated below.

1. Name & Address of Addressee CHAO YD 768 BEDOK RESERVOIR ROAD #03-02 SINGAPORE 479249 (SKJ 5888P)	2. Name & Address of Addressee Chang KH Leong 55 GARDEN ROAD Singapore 539018 (SKJ 4933R)
AR* (✓) Y () N	BY* () AIR () SUR
Insurance* () Y () N	() N
Content:	
AR* (✓) Y () N	BY* () AIR () SUR
Insurance* () Y () N	() N
Content:	
For Official Use Only (Item numbers are printed in order of posting at counter) RA TSN Ref: 1926/101/CO040 Date: 11 Apr 2019 RA No: R011424567256 R011424568686	

SINGAPORE POST
MACPHERSON RD
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No : M2-0105651-9
Date: 11 Apr 2019 Time: 10:07:12

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1926/101/0038 Postage Label LOCAL 4 X 2.54	10.16	0.66
SUB TOTAL	10.16	0.66
TOTAL AMOUNT	10.16	
GST COLLECTED BY SINGPOST		0.66
MOP: CASH	\$10.16	

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST
*Exempt
+Out of Scope
**Supplier Item
Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
(Reg. No. 18201223M)
10 Eunos Road 8
#02-01 Singapore Post Centre
Singapore 409003

Tel: 1925
Fax: 6842 5116
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Articles.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick, where applicable. It shall be assumed no Advice of Receipt (AOR) is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

For Official Use Only
(Item numbers are printed in order of posting at:)

1. Name & Address of Addressee
Chang Kit Leong
55 Goodman Road
Singapore 539018

(SKJ 9933R)

2. Name & Address of Addressee
Tampines Optical & Contact Lens Center Pte Ltd
Blk 285 Tampines St 81
Singapore 520885

(SKT 582)

Air* () Y () N	By* () AIR () SUN
Insurance* () Y () N	() Y () N
Contents:	
Air* () Y () N	By* () AIR () SUN
Insurance* () Y () N	() Y () N
Contents:	

RA TSN Ref: 1322/081/00938
Date: 22 Mar 2019
RA No: RC260760931SG
RC2607610755SG

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overseas. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P118

SINGAPORE POST
BUKIT PANJANG
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No: M2-0105651-9
Date: 22 Mar 2019 Time: 10:34:25

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1322/081/0029 Postage Label LOCAL 15 X 2.54	38.10	2.49
SUB TOTAL	38.10	2.49

TOTAL AMOUNT 38.10
GST COLLECTED BY SINGPOST 2.49
MOP: CASH : \$38.10

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST
*Exempt
+Out of Scope
**Supplier Item
Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.

PAID

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2019 Edit Reg		14 Jan 2019 00:00 Edit Adj Rpt	S\$5,483.40 Edit Estimates	S\$5,483.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Chang Kit Leong , ID: S1283975H								
Main Claimant:	LEE SU EN , ID: S7407604A								
Vehicle Reg. No.:	EJ8686G	Date of Loss:	03/01/2019 20:00 - :59 [12 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9118545728SG	Policy/Cover Note No.:	2100394479						
Vehicle Reg. No. (Insured):	SKJ9933R	Policy No. (Claimant):	VA1/GA309388						
Repaire:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 17/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (09/05/2019): Re: Fw: Re: No OI GIA Report AIG_SG (09/04/2019): Re: No OI GIA Report AIG_SG (20/03/2019): Re: No OI GIA Report AIG_SG (13/03/2019): Re: No OI GIA Report AIG_SG (09/01/2019): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*EJ8686G (9118545728SG)
[SKJ9933R]
TP
LEE SU EN
Jan 3 2019 8:00PM
[Chang Kit Leong]
Performance Motors Limited

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Photos/Images					3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
2	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
3	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
4	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
5	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
6	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
7	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
8	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
9	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
10	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
11	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
12	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
13	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
14	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
15	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
16	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
17	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
18	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	
19	19/12/19 15:18	General View		Load JPG	<input checked="" type="checkbox"/>	

Documentation					1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	08/01/19 18:55	TP ESTIMATE + DOCS		Load PDF		
2	08/01/19 18:55	TP GIA REPORT		Load PDF		
3	10/01/19 10:25	Non reporting letter		Load PDF		
4	17/01/19 16:58	TP ESTIMATE - MARKED		Load PDF		
5	17/12/19 16:39	Traffic Police (Non-Reporting)_SKJ 9933R		Load PDF		
6	17/12/19 16:39	1ST AR LETTER		Load PDF		
7	17/12/19 16:39	OI GIA (FINAL REMINDER)		Load PDF		
8	19/12/19 15:17	EMAIL FROM TP WORKSHOP CLOSED CASE		Load PDF		
9	19/12/19 15:21	EMAIL TO AIG SUBMIT WP		Load PDF		
10	02/01/20 17:11	Registered Mail Fee		Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST			Reset	Save	Print
There are no document checklists configured.					
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>					
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>					

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19000468/R1KA3Q2

Date: 02/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100394479
 Claimant Vehicle No: EJ8686G Insured Vehicle No: SKJ9933R
 Date of Loss: 03/01/2019 Nature of Claim: TP Claim No: 9118545728SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: EJ8686G Engine No: F9951793B38B15A
 Make & Model: BMW 318i, 1.5 LED (A) Chassis No: WBA8E360X0NU81257
 Reg. Date: 22/12/2017 (Man. Year: 2017) Odometer: 7284 km
 Colour: Blue
 Engine Capacity: 1499 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R18 Rear Tyre Size: 225/45 R18
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,551.30	3,068.40	1,482.90	32.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,396.00	2,415.00	981.00	28.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,947.30	5,483.40	2,463.90	31.00
+ GST 7.00/7.00% (S\$)	556.31	383.84	172.47	31.00
Nett Amount (S\$)	8,503.61	5,867.24	2,636.37	31.00
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 14/01/2019
 Date Inspected: 14/01/2019 Inspected At: Performance Motors Limited
 (Alexandra)
 303 Alexandra Road, Sime Darby
 Performance Centre
 Singapore 159941
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	*Check	80.00 FS	*- FS
2	1		*INSERT AIR INLET MIDDLE	*Check	121.95 FS	*- FS
3	1		*RH FOG LAMP SUPPORT	*Check	41.85 FS	*- FS
4	1		*FRT SHOCK ABSORBER ECE	*Check	54.50 FS	*- FS
5	1		*SET MOUNTING PDC/PMA SENSOR FRT	*Check	84.10 FS	*- FS
6	1		*FRT BUMPER PANEL PRIMED (SPORT LINE)	Repair	1,027.25 FS	*- FS
7	1		*RH HEADLIGHT LED TECHNOLOGY	Scratched	3,068.40 FS	*3,068.40 FS
8	4		*DECOUPLING RING PDC TORQUE CONVERTE	*Check	20.20 FS	*- FS
9	1		*(DG/SL) ADHESIVE SET K6	*Check	53.05 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **4,551.30** **3,068.40**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE FRT BUMPER & ALL ATTACHMENTS CAUSE BY ACCIDENT	New	1,700.00	850.00
2	PAINTING ON FRT BUMPER PANEL	New	1,038.00	934.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION	New	177.00	150.00
4	TO REPLACE RIGHT HEADLIGHT	New	481.00	481.00
Gross Labour Cost (S\$)			3,396.00	2,415.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >