

1/20/19

INS. CASE OWNER:

Bernard

CC 3/AIG1900 0467, R1 f63/1

LKK:

IDAC:

Surveyor:

Rusul

DOI:

ASSIGNMENT

18/2/2019

Date / Time:

8/1/19

Registered in Merit:

8/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDF 28484

Name of Insured:

tan shun chuan

Insured Tel No.:

HP: 464 48693

Excess See II SS

D.O.A: 8/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

636048657889

Policy No.:

200457148-0V

Make / Model:

Mercedes

Place of Accident:

OPHIR RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SJH58611



INSRS:

WSP:

Tel:

Liability:

RMKS:

performance



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

15/1/19  
PK

SJH58611-6

SDF 28484-4

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI: 28/1/19

After call Itr to OI: 28/1/19

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PR-LIMINARY ADVICE

Date/Time:

20/2/2019

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 5,050.25

(5 days) Reduction: 35.05

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

2/4/2019

Confirm with:

Lawline

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 411

If NO or B 28, Ass. Lia:

Repair Cost:

SS 5,582.37

Loss of Rental (LOR):

SS 345.00

(3 days) X 3115.00

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only ☒

LOU only ☐

LOR + LOU ☐

LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS 2.00

Medical:

SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Report Format: TP

Legal Cost

SS -

3) Survey fee: \$320.00

Total:

SS 5,729.37

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

SS 5,582.37

Name 1:

Performance Motors Limited

Payee 2: (Strike if N.A.)

SS 345.00

Name 2:

Wang Chuan-yang

Payee 3: (Strike if N.A.)

SS

Name 3:

Prime

REF: AIG

f

3451F

# ASSIGNMENT

From: Date: 18/2/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJQ 58694

at Workshop/ones

performance

of

303 Alexandria Road

Insured

Policy No

Claims No

Sum Insured

Excess:

(Client's Record)

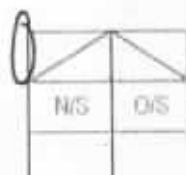
Make of Veh

Hon

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.



Est. or Market Value:

IDAC Accident Rpt

Consistent? Yes or No

GIA / PR Seen

Consistent? Yes or No

Est. Repairs

5

days

Res:

Yes or No

Lum Sum:

252

%

3 Val:

Yes or No

CA / REV / REP / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

Veh No: SJQ 58694

Vt Regn: 2017 Juny

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

B.M.W X3 201

CC 1997

Colour

WHITE

A/C

Insured / Std / NI / NA

Sp Reading

26981

T/Radio: Insured / Std / NI / NA

Eng/No

C/No

WBAW4920100X01132

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/50R18

R:

245/50R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A

02/01/A

D.O.I

18/02/19

Survey held at

performance

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

711445

p/p of 5,000.25 (Ref: 2,714.70 / 35.05%)

Take/Time: File Path to?

11

Take/Time: File Path to?

11

Report Format:

Lump Sum / L.B.I: (\$)

☐

Prel. Report

☐

Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1. 5 + 10 = 15

2. 10 + 10 = 20

3. 15 + 10 = 25

4. 20 + 10 = 30

5. 25 + 10 = 35

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Extra Insp (\$)

☐

Weekend (\$)

1/2 @ 10AM

SJQ 58694

# Performance Motors Limited

Member of the Time Derby Group  
GST REG. NO : M2 - 0020081 - X



115, ALEXANDRA ROAD  
SINGAPORE 115944  
Tel: 43190529 (AfterSales)  
Fax: 44796031 (AfterSales)  
44796034 (Motorrad)

109, KONGGONG ARANG ROAD  
EAST COAST CENTRE  
SINGAPORE 438182  
Tel: 63190888 (AfterSales)  
Fax: 63449773

115, ALEXANDRA ROAD  
SINGAPORE 115944  
Tel: 43190529 (AfterSales)  
Fax: 44796031 (AfterSales)  
44796034 (Motorrad)

GST REG. NO : M2 - 0020081 - X

08 JAN 2019

## ESTIMATE

Vehicle No. : bl 49672	Page No. : 1 of 5
Date : 08/01/2019	
Prepared by : Han Kwan Yong	

<b>- ESTIMATE REPAIR FOR -</b> Wang Chuanling 99 Lorong 8 Telok Kurau 802-05 Singapore 475251	<b>- ACCOUNT - 40000</b> Cash Sales - Service Singapore
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FROM	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJQ58694	0X01132	14/07/2017	X3 sDrive20	0

DESCRIPTION	VALUE
Replace front bumper, front left fender and front left wheel arch cover including to knock out dented area caused by accident	1700 2580.00
Replace front bumper and front left fender	1989 2210.00
Body out body cavity preservation (1X)	100 118.00
Check electrical wiring systems at the front section	150 177.00
Check suspension function including adjustments of headlights	80.00
<b>Total Labour 1:</b>	<b>5,135.00</b>

DESCRIPTION	QTY	PRIC	VALUE
REAR RIVET ?	30	2.95	88.50
REAR FENDER ?	1	804.50	804.50
REAR SIDE PANEL BOTTOM HOLDER ?	1	57.05	57.05
REAR BUMPER PANEL PRIMED repair	1	1,335.40	1,335.40
EXPANDING RIVET ?	4	0.65	2.60
REAR F/REAR WHEELHOUSING FR ?	1	134.05	134.05
EXPANDING RIVET ?	20	1.35	8.10
REAR WHEEL ARCH COVER ?	1	179.75	179.75
<b>Total Parts :</b>			<b>2,609.95</b>

# Performance Motors Limited

115, Alexandra Road  
Singapore 119944  
GST Reg. No M2-0020081-X



115, Alexandra Road  
Singapore 119944  
GST Reg. No M2-0020081-X  
Tel: 63190000 (AfterSales)  
Fax: 63190001 (AfterSales)  
63190002 (Motorrad)  
63190003 (Motorrad)

115, Alexandra Road  
Singapore 119944  
GST Reg. No M2-0020081-X  
Tel: 63190000 (AfterSales)  
Fax: 63190001 (AfterSales)  
63190002 (Motorrad)  
63190003 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

Vehicle No.	: b1 49672	Page No. : 2 of 5
Date of Estimate	: 08/01/2019	
Repairer	: Han Kwan Yong	

CHASSIS NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
OX01132	OX01132	14/07/2017	X3 sDrive20	0

Third Party / Uninsured losses / Direct Settlement

Claim No. \_\_\_\_\_

Excess \$ \_\_\_\_\_

Sign \_\_\_\_\_

Authorized \_\_\_\_\_ Yes / No

Time \_\_\_\_\_

PHOTO BY SURVEYOR Yes / No \_\_\_\_\_ P.M. Yes / No \_\_\_\_\_

Recommend 5 days

Labour 1	:	5,135.00
Parts	:	2,609.95
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	542.15
Grand Total	:	8,287.10

THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*  
PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE \*\*

# Performance Motors Limited

A member of the Sino Group  
Co. Reg. No. 445501 - 2017 Reg. No. M3-0020081-1



## FINAL REPORT

Estimate No. : b1 49672  
Date Estimated : 08/01/2019  
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -  
Wang ChuanYang  
99 Lorong N Telok Kurau  
#02-05

- ACCOUNT - 121  
AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#08-16 Chartis Building  
Singapore 079120

Singapore 425251

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE
BJQ5869U	0X01132	14/07/2017	X3 sDrive20	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To replace front LH fender and attachments include making good the front bumper and knocking out dented areas caused by the accident	1700.00		1,700.00	
To spray front bumper and front LH fender	1989.00		1,989.00	
To carry out body cavity preservation (1x) (R/c panel)	100.00		100.00	
To check electrical wiring systems at the front section for proper function	150.00		150.00	
Supplies	80.00		80.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
FR LH FENDER	804.50	1.00		804.50
EXPANDING RIVET	1.35	20.00		27.00
FR LH WHEEL ARCH COVER	179.75	1.00		179.75

### SUPPLEMENTARY ITEMS

Total Labour :	4,019.00
Total Parts :	1,011.25
Total Labour & Parts :	5,030.25
Deduction for Excess :	0.00
Total Repair Costs less Excess:	5,030.25
GST @7%:	352.12
Grand Total :	5,382.37

Mon 18/02 @ 10AM

SU 5 8694

SRK

BMW Dealer

**Performance Motors Limited**A member of the Sime Darby Group  
Co. Reg. No. 197401559M GST Reg. No. M2-0020081-X383, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770389, Kampong Arang Road  
East Coast Centre  
Singapore 428180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159946  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796621 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

08 JAN 2019

**E S T I M A T E**Estimate No. : b1 49672  
Date Estimated : 08/01/2019  
Prepared By : Han Kwan Yong

Page No. : 1 of 5

**- ESTIMATE REPAIR FOR -**  
Wang ChuanYang  
99 Lorong N Telok Kurau  
#02-05

Singapore 425251

**- ACCOUNT - 40000**  
Cash Sales - Service  
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJQ5869U	0X01132	14/07/2017	X3 sDrive20	0

**DESCRIPTION**

To replace front bumper, front left fender and front left wheel arch cover including to knock out dented area caused by the accident

**VALUE**  
1700 ~~2580.00~~

To respray front bumper and front left fender

1989 ~~2210.00~~

To carry out body cavity preservation (1X)

100 ~~118.00~~

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

150 ~~117.00~~

Sundries.

? 80.00

Total Labour 1: **5,135.00****DESCRIPTION**BLIND RIVET ?  
# FRT LH FENDER FA ✓  
FRT LH SIDE PANEL BOTTOM HOLDER ?  
# FRT BUMPER PANEL PRIMED repair ?  
EXPANDING RIVET ?  
# COVER F/REAR WHEELHOUSING FR ?  
EXPANDING RIVET ?  
FRT LH WHEEL ARCH COVER sd ✓

QTY	PRIC	VALUE
30	2.95	88.50
1	804.50	804.50
1	57.05	57.05
1	1,335.40	1,335.40
4	0.65	2.60
1	134.05	134.05
6	1.35	8.10
1	179.75	179.75

Total Parts : **2,609.95**

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401389W GST Reg. No M2-0020081-X



103, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

180, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190588 (AfterSales)  
Fax. 63449773

119, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : b1 49672  
Date Estimated : 08/01/2019  
Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJQ5869U	0X01132	14/07/2017	X3 sDrive20	0

Claims OD / <u>Ord Party</u> / Uninsured losses / Direct Settlement	
Regn No. _____	Claim No. _____
Date & Time <u>18/02/19 @ 1500</u>	Excess S\$ _____
Surveyor's Name <u>RMC</u>	Sign _____
Surveyor's Tel <u>9006006</u>	Authorised Yes / No _____
Authorised Date _____	Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No <u>PML</u> Yes / No _____	
Surveyor's E-mail _____	
No. of Working Days Recommend <u>5 &amp; days</u>	

Labour 1	:	5,135.00
Parts	:	2,609.95
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	542.15
Grand Total	:	<u>8,287.10</u>

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Remping Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63649773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/330 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No. : **b1 49672**  
Date Estimated : **08/01/2019**  
Prepared By : **Han Kwan Yong**

Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SJQ5869U</b>	<b>0X01132</b>	<b>14/07/2017</b>	<b>X3 sDrive20</b>	<b>0</b>

**Terms & Conditions of Service**

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.





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East Coast Centre  
Singapore 436180  
Tel. 63190888 (AfterSales)  
Fax. 63448773

115, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64756601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

**E S T I M A T E**

Estimate No. : **b1 49672**  
Date Estimated : **08/01/2019**  
Prepared By : **Han Kwan Yong**

Page No. : **4 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SJQ5869U</b>	<b>0X01132</b>	<b>14/07/2017</b>	<b>X3 sDrive20</b>	<b>0</b>

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
  - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

298, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/330 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No. : **b1 49672**  
Date Estimated : **08/01/2019**  
Prepared By : **Han Kwan Yong**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SJQ5869U</b>	<b>0X01132</b>	<b>14/07/2017</b>	<b>X3 sDrive20</b>	<b>0</b>

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
  - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
  - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
  - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer  
Performance Motors Limited

Address:  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941

Email address:  
dataprotection@pmi.com.sg



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG19000463/fb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 08-01-2019		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SDF 3848Y	Veh. Inspected	SJQ 5869U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/01/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	08/01/2019	Inspection Date		
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Monday, 28 January 2019 2:41 PM  
**To:** 'PBSP'  
**Cc:** Admin A; assignments  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SJQ5869U & SDF3848Y ON 08/01/2019  
\*\*\*LKK REF:CC3/AIG19000463/fb3

**Importance:** High

**WITHOUT PREJUDICE**

Our Ref: CC3/AIG19000463/fb3  
Your Ref: SJQ 5869U

Dear Caroline,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**AIG THIRD PARTY EXPRESS SETTLEMENT  
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008  
(PAYMENT BREAKDOWN)**

Vehicle No:	SJ058094	Model:	
Date of Accident:	8-1-2019		

Global Sum Settlement	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	\$	8287.10	
Final Repair Cost	\$	5382.37	
Loss of Use	\$		days at \$ per day
Rental (if any)	\$	345.00	days
LTA / GIA Search Fee	\$	2.00	
Others:	\$		
	\$		
Final Settlement Sum	\$	5729.37	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop: Agreed Liability _____ (%)		
B)	For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____		
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks			

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Ltd	\$	5382.37
2)	Performance Motors Ltd	\$	2.00
3)	Wang Chuan Yang	\$	345.00

Signed by appointed surveyor \_\_\_\_\_

Date \_\_\_\_\_

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;  
Survey Report; Medical Report/ Bill (if any))

**Our Ref: CC3/AIG19000463/fb3**

28<sup>th</sup> January 2019

**TAN SHAO CHONG**

48 Carpmael Road,  
#05-12,  
Singapore 429974.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SDF 3848Y AND SJQ 5869U ALONG  
JUNCTION OF OPHIR ROAD AND NORTH BRIDGE ROAD ON 08.01.2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the both party video footage, accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)


## **AUTHORIZATION TO ACT**


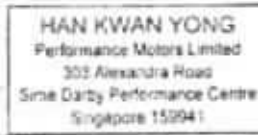
I, WANG CHUANYANG (the third party claimant") of 99 LORONG N TELOK KURAU, #02-05, S(425251) (address), owner of SJQ 5869U (vehicle no.) hereby authorize M/s Performance Motors Limited ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJQ 5869U that was damaged pursuant to the accident which occurred on 08/01/2019 (date) along Ophir Road (location) involving vehicle no/s SDF 3848Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 8<sup>th</sup> (day) of January (month) 20 19 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
  
Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 5382.37 (Repair Cost), S\$ 345.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. S1258694 that was damaged pursuant to the accident which occurred on 8-1-2019 (date) along Junction of Ophir Rd & North Bridge Rd (location) involving vehicle no/s SDF38484. This is pursuant to the inspection conducted on 18-2-19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Wang Chuanyang ("the third party claimant") of vehicle no. S1258694 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to S1258694 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30<sup>th</sup> (day) of May (month) 20 19 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W UST Reg. No. M2-0030001-9

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

260, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

(PK)



## SERVICE TAX INVOICE

Repair Order No. : B1 1338576

Date IN : 18/02/2019

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 1 of 2

Invoice Number : 2081926 / WSB

Invoice Date : 28/03/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

## - CUSTOMER INFORMATION -

Mr Wang ChuanYang  
99 Lorong N Telok Kurau  
#02-05

Singapore 425251

## - INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#08-16 Chartis Building  
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJQ5869U	0X01132	14/07/2017	X3 SDRIVE20	26981

## - - - - LABOUR 1 - - - -

To replace front left fender and front left wheel arch  
cover including to make good the front bumper, to remove  
and install body parts in order to carry out painting.

To respray front bumper and front left fender

To carry out body cavity preservation.

To check electrical wiring systems at the front section  
for proper function including adjustments of headlights.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 8.1.2019. 3RD PARTY CAR : SDF3848Y.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO  
CONSULTANTS PTE LTD ON 18.2.2019 AT 3.00 PM.  
AUTHORISED REPAIR BY MR CHONG POG KIN FROM LKK ON  
28.1.2019 VIA E-MAIL.

PROPOSE CAR RENTAL = \$345.00. THE AMOUNT IS SUBJECTED  
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

Total Labour 1: 4,019.00

## - - - - PARTS - - - -

FRT LH FENDER

FRT LH WHEEL ARCH COVER

EXPANDING RIVET

Qty	Retail Price	NETT
1	804.50	804.50
1	179.75	179.75
20	1.35	27.00

Total Parts : 1,011.25

## - - - - LABOUR 2 - - - -

-

Total Labour 2: 0.00



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
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Fax. 64747770

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East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63445773

115, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796801 (AfterSales)  
64796824 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1338576**Date IN : **18/02/2019**Cust. Svc. Advisor: **Han Kwan Yong**Page No. : **2 of 2**Invoice Number : **2081926 / WSB**Invoice Date : **28/03/2019**Payment Terms : **30 Days From Invoice**Invoice By : **Sharon Heng**

Labour Charges :	<b>3,939.00</b>	Total Labour & Parts Charges :	<b>S\$ 5,030.25</b>
Parts Charges :	<b>1,011.25</b>	Less Insurance Excess :	<b>S\$ 0.00</b>
Lubricant/Misc :	<b>80.00</b>	Invoice Total Amount Exclude GST :	<b>S\$ 5,030.25</b>
		GST @ 7% :	<b>S\$ 352.12</b>
		Invoice Total Amount Include GST :	<b>S\$ 5,382.37</b>

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 5,382.37**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





# LE Motor Car Rental Pte Ltd

50 East Coast Road #01-89 Roxy Square S428769  
ROC\_201401553/D Office\_64405131 Fax\_64403150



Receipt Number : 04408

Receipt Date : 18/02/2019

VLA/VRA Number :

Vehicle Number : SKF9920 Z

Amount Paid : \$ 345 / xx

Client : Liu Ting Ting CASH / Transfer :

Payment(s) : Car Rental from 18/02 - 21/02 @ \$115 / day.

Remark(s) :



Company Stamp & Authorised Signature



# LE Motor Car Rental Pte Ltd

50 East Coast Road #01-89 Roxy Square S428769 ROC\_201401553/D

Office\_64405131 Fax\_64403150 Enquiry\_93866708

## VEHICLE RENTAL AGREEMENT

VRA : 18-837

Date : 18/02/19



Name (as in NRIC) : WANG CHUAH YONG  
 NRIC/Passport : S7763451E DOB : - - -  
 License : - - - [ - - - ] Date Passed : - - -  
 Company : - - - [ - - - ]  
 Company Address : - - -  
 Residential Address : 91 LOCKWOOD TERRACE  
403-05 S[ 42521 ]  
 Next-Of-Kin : - - -  
 Contact : [1] 9716 5877 [2] - - - [NOK] - - -

Daily : \$ 115 x 03 Day(s) : \$ 345  
 Weekend : \$ - x - Fri-Mon : \$ -  
 Monthly : \$ - x - Month(s) : \$ -  
 Others : - : \$ -  
 Others : - : \$ -  
 Remarks : 4 EXTEND KING Total : \$ -  
on 4/15/19 Deposit : \$ 500

Name (as in NRIC) : LIU TING TING  
 NRIC/Passport : S7264106Z DOB : 09-12-1972  
 License : 3 [ A ] Date Passed : 13-09-2016  
 Residential Address : - - -  
 S[ - - - ]  
 Contact : [1] 8101 8536 [2] - - - [NOK] - - -

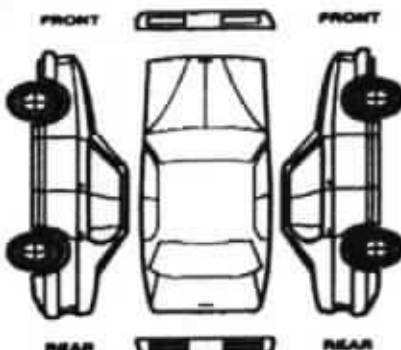
The vehicle is to be returned by 23-02-2019, 1500 hrs.  
 I have read and agreed to the terms and conditions indicated on both sides of this agreement. All information provided by me to LE Motor Car Rental Pte Ltd in this agreement is true.



Vehicle-Hirer(s)

LE Motor Car Rental Pte Ltd

Vehicle : SKF99207 Make : AUDI Model : A4



Remarks : - - -

### IMPORTANT

- The Hirer and the Additional Driver must be between 23 - 70 years of age and hold a valid Singapore or International driving license of at least 03 years.
- Insurance Excess Amount(s) - applicable GST payable in case of accident :  
 \* Section-I : \$2,500.00 \* Section-II : \$2,000.00 [Singapore & Malaysia]  
 \* Rates may be revised upon Annual Renewal of Fleet Insurance in April
- In case of accident, the Hirer/Additional Driver shall inform LE Motor Car Rental Pte Ltd immediately. An accident report must be made within 24 hours. Failure to comply, the Hirer/Additional Driver will have to bear all liability from all parties' claim. Full excess amount(s) has to be paid by Hirer immediately in the event of an accident.
- The Owner reserves the right not to provide a replacement vehicle in a case of accident. Any damage to the vehicle will be repaired only at workshops authorized by the Owner.
- The Hirer shall be responsible for all damages or losses howsoever caused, all traffic violations, fines, penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use and operation.
- The Hirer also has the responsibility to ensure the radiator water-level in the vehicle is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the Hirer.
- The Hirer agrees that a punctured tyre, empty fuel tank, loss of vehicle key or key locked inside vehicle, does not constitute a breakdown and that in the event the Owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such services at minimum of \$100.00 per trip. The cost of repair/replacement of the damaged tyre shall be paid by the Hirer.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive odour/stains (eg : cigarette, durian or pets) found upon return of vehicle, the Hirer shall bear the cost of \$350.00 to remove such offensive conditions.
- All vehicles are supplied with petrol at the point of collection and should be returned with same petrol level likewise. A service charge of \$20.00 on top of a petrol surcharge is payable by the Hirer should the vehicle is not returned with the appropriate petrol level.
- No refund of early return of vehicle. The Hirer shall be liable for additional charges for any late return at the rate indicated per-hour per-day, inclusive of surcharges where applicable. Any return of vehicle after the indicated timing will be charged as a full day rental.
- The vehicle is strictly for use in Singapore only. The Hirer is liable for a penalty fee of \$300.00 for appropriate insurance top-up in the case of non-disclosure of Malaysia usage.
- The Hirer is to ensure that the LTA's Private-Hire-Car Decals (if applicable) displayed on the windscreen are not to be removed/covered/damaged/tampered with at any time. The Hirer will be answerable to LTA for any account of the decal if deemed questionable by the Authority.
- A fee of \$200.00 / \$550.00 is chargeable to the Hirer if the vehicle is wheel-locked / re-possessed due to delay in rental payments, unauthorised driving and/or sub-renting.
- A fee of \$2,140.00 is chargeable to the Hirer if debt-collection is deployed against the Hirer in a case of Defaulted-Payments / Pre-Mature Termination of Contract.
- The Date(in/out) and Time(in/out) indicated on the vehicle movement will be deemed to be the duration of your possession of the vehicle. The same Date and Time shall be accepted as conclusive evidence and shall not be challenged on any account whatsoever.

Updated : 02-July-2018

Date-Out	Time-Out	Mileage	Petrol	Checked
18/02/19	1345hrs		1/4	Edward

Remarks : - - -

Verified by Hirer

Date-In	Time-In	Mileage	Petrol	Checked
21/02/19	1755			Edward

Remarks : - - -

Verified by Hirer

249-40285-0

Liven up your motoring experience

WSD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-003629  
Date of Request: 08/01/2019

Your Ref No: Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 08/01/2019  
Enquiry By: Han Kwan Yong  
TP Vehicle No.: SDF3848Y  
Accident Date: 08/01/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDF3848Y	AIG Asia Pacific Insurance Pte. Ltd.	29/09/2018-28/09/2019	65-6419-3000

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735
**TAX INVOICE**

Our Ref No: GR-19-003629

Date of Request: 08/01/2019

Your Ref No:

Online Purchase

 Performance Motors Limited  
 303 Alexandra Road  
 Sime Darby Performance Centre  
 Singapore 159941

Dear Sir/Madam,

 Enquiry Date: 08/01/2019  
 Enquiry By: Han Kwan Yong  
 TP Vehicle No: SDF3848Y  
 Accident Date: 08/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	-
GST Amount	0
Total Amount Due (GST Inclusive)	2

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2019 <a href="#">Edit Reg</a>		18 Feb 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$5,030.25</b> <a href="#">Edit Estimates</a>	<b>S\$5,030.25</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>TAN SHAO CHONG</b> , ID: S7034791A								
Main Claimant:	<b>WANG CHUANYANG</b> , ID: S7463451F								
Vehicle Reg. No.:	<b>SJQ5869U</b>	Date of Loss:	08/01/2019 07:00 - :59 [17 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 6360454578SG</b>	Policy/Cover Note No.:	2100483568						
Vehicle Reg. No. (Insured):	<b>SDF3848Y</b>	Policy No. (Claimant):	CN005114						
		Excess:							
Repairer:	<b>Performance Motors Limited (Alexandra)</b> 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ]								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 17/01/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJQ5869U (6360454578SG)  
[SDF3848Y]  
TP  
WANG CHUANYANG  
Jan 8 2019 7:00AM  
[TAN SHAO CHONG]  
Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	28/01/19 14:23	Video - Accident													Load AVI					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	14/01/19 11:16	Video - Accident From:OO - Reg. No: SDF3848Y, Claimant: TAN SHAO CHONG													Load MP4					
Letters/Correspondences															1 per page		<input type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown													Edit					
Assessment Reports															1 per page		<input type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	09/01/19 11:02	Accident Statement From:SC - Reg. No: SDF3848Y, Claimant: TAN SHAO CHONG													Load HTM					
Photos/Images															3 per page		<input type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	02/04/19 14:07	Odometer Reading													Load JPG	<input type="checkbox"/>				
2	02/04/19 14:07	Chassis Number													Load JPG	<input type="checkbox"/>				
3	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
4	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
5	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
6	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
7	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
8	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
9	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
10	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
11	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
12	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
13	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
14	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
15	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
16	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
17	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
18	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
19	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
20	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
21	02/04/19 14:07	General View													Load JPG	<input type="checkbox"/>				
Documentation															1 per page		<input type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	08/01/19 17:07	TP ESTIMATE													Load PDF					



Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
2	08/01/19 17:07	TP GIA REPORT		Load PDF
3	28/01/19 15:17	LETTER TO OI		Load PDF
4	20/02/19 19:33	TP ESTIMATE- MARKED		Load PDF
5	10/06/19 11:18	WORKSHOP INVOICE		Load PDF
6	10/06/19 11:18	AUTHORISATION TO ACT FORM		Load PDF
7	10/06/19 11:18	Release Voucher		Load PDF
8	10/06/19 11:18	RENTAL RECEIPT		Load PDF
9	10/06/19 11:18	GIA SEARCH		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDF3848Y (Insd veh)	Model:	BMW X3 2.0 (A)
	SJQ5869U (TP veh)		
Date of Accident:	08/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	8,307.32	
Final Repair Cost	: \$	5,382.37	
Loss of Use	: \$	_____ days at \$0.00 per day	
Rental (if any)	: \$	345.00	3 days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	5,729.37	

**Is Third Party Workshop GIA Registered?** ☒ YES ☐ NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	: \$	5,384.37
2)	Wang Chuanyang	: \$	345.00
3)		: \$	

JOANNE LEE KHANG MIN

10 Jun  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19000463/R1FB3Q2  
Date: 10/06/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100483568  
Claimant Vehicle No: SJQ5869U Insured Vehicle No: SDF3848Y  
Date of Loss: 08/01/2019 Nature of Claim: TP Claim No: 6360454578SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJQ5869U  
Make & Model: BMW X3, 2.0 (A) Engine No: A7531645N20B20A  
Reg. Date: 14/07/2017 (Man. Year: 2017) Chassis No: WBAWY920100X01132  
Colour: White Odometer: 26981 km  
Engine Capacity: 1997 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 245/50 R18 Rear Tyre Size: 245/50 R18  
Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,708.85	1,091.25	1,617.60	59.72
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,055.00	3,939.00	1,116.00	22.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>7,763.85</b>	<b>5,030.25</b>	<b>2,733.60</b>	<b>35.21</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>543.47</b>	<b>352.12</b>	<b>191.35</b>	<b>35.21</b>
<b>Nett Amount (S\$)</b>	<b>8,307.32</b>	<b>5,382.37</b>	<b>2,924.95</b>	<b>35.21</b>
<b>+ Car Rental (3.0 x S\$115.00/day) (S\$)</b>		<b>345.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>5,729.37</b>		

### INSPECTION

Date of Assignment: 18/02/2019  
Date Inspected: 18/02/2019 Inspected At: Performance Motors Limited (Alexandra)  
303 Alexandra Road, Sime Darby  
Performance Centre  
Singapore 159941  
Estimated Period of Repair: 5.0 days

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**Adjuster:** MOHD RASUL**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*BLIND RIVET (30 PCS)	Not Necessary	88.50 FS	*- FS
3	1		*FRT LH FENDER	Bent	804.50 FS	*804.50 FS
4	1		*FRT LH SIDE PANEL BOTTOM HOLDER	Not Necessary	57.05 FS	*- FS
5	1		*FRT BUMPER PANEL PRIMED	Repair	1,335.40 FS	*- FS
6	4		*EXPANDING RIVET	Not Necessary	2.60 FS	*- FS
7	1		*COVER F/REAR WHEELHOUSING FR	Not Necessary	134.05 FS	*- FS
8	20		*EXPANDING RIVET	Necessary	27.00 FS	*27.00 FS
9	1		*FRT LH WHEEL ARCH COVER	Scratched	179.75 FS	*179.75 FS
Total Parts (S\$)					2,708.85	1,091.25

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE FRONT BUMPER ,FRONT LEFT FENDER AND FRONT LEFT WHEEL ARCH COVER INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT	New	2,550.00	1,700.00
2	TO RESPRAY FRONT BUMPER AND FRONT LEFT FENDER	New	2,210.00	1,989.00
3	TO CARRY OUT BODY CAVITY PRESERVATION	New	118.00	100.00
4	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
Gross Labour Cost (S\$)			5,055.00	3,939.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >