

22/03/2002

ASS REC BY:

REF: C63/MS(19000461) / Ederk Special Instruction:

Surveyor

Muhimen

ASSIGNMENT (Office)

From (Person): Jasmine Lok of Mcdh Date/Time: 08012019 324pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLG 3594D Insured: 088 5574T

at Workshop m/s Neo Automobile Tel: 9091 4853

of 53 Ubi Ave 1 *05-44

Policy No: 8290 679 73MKT Claim No: 581272

Sum Insured: Excess:

Make of Veh: D.O.A. 05012019
(Client's Record)

CA / REV / REP. / REV 24 HRS 'Wp'

09.01.2019

H.O.D. Endorsement:

Date/Time: 08012019 423pm Person Contacted: Mrs Neo Vehicle: IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SLG 3594D - NA / ENC19000399 / 24
	088 5574T - X
	Dismantle: 10/1/2019

DUA: 05012019

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jan 2019		08 Jan 2019 15:24 Assign				New Assignment Cancel Case

Main		Reference		Claim Details		Documents		Show All		
CLAIM SUBFOLDER DETAILS								[Created by insurer]		
Insured:		ACP METAL FINISHING PTE LTD, Co. Reg. No.: 198802408E								
Main Claimant:		VOULEZ CARS, Co. Reg. No.: 53350846X								
Vehicle Reg. No.:		SLG3594D				Date of Loss:		05/01/2019 10:00 - :59 [27 Months and 8 Days From LTA Reg Date (Man Yr)]		
Claim Type:		TP / 581272				Policy/Cover Note No.:		B29067973MKF (Comprehensive) Coverage: 01/01/2019 - 31/12/2019		
Vehicle Reg. No. (Insured):		GBB5574T				Policy No. (Claimant):				
						Excess:				
Repairer:		Neo Automotive Pte Ltd (HQ) 53 UBI AVE 1, #05-44 PAYA UBI INDUSTRIAL PARK, 408934 Kaki Bukit - Tel:								
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]								
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/01/2019]								
Driver/Custodian (Insured):		LIM WEI MING (), NRIC: S9436622D, Tel: +6598343751								
Adj Asg. Remarks:		Third Party Pre-Repair Survey. TP rejected our list of SJE, please arrange LKK to surveyat 53 Ubi Ave 1 #05-44 Paya Ubi Ind Park S'pore 408934 Liability : 100% Contact : Mrs Neo @ 9091 4853/ (O) 6385 5262								
ASSOCIATED MAIL RECEIVED								View All		
There are no mail for this case.								Compose Case Mail		
ALL ASSOCIATED TASKS										
					View All		Search Tasks		Create New Task	
					Complete					
					Assigned By		Completed On		Created On	
					Done?					
No results.										

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	0846X
Vehicle Details	
Vehicle No.:	SLG3594D
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA AXIO 1.5G CVT ABS D/AIRBAG 2WD
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	2NR8561570
Chassis No.:	NRE1610013841
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$18,006.00
Original Registration Date:	28 Sep 2016
First Registration Date:	28 Sep 2016
Transfer Count:	2
Actual ARF Paid:	\$8,006.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Sep 2026
PARF Rebate Amount:	\$6,004.00
Intended COE Rebate Details	
COE Expiry Date:	27 Sep 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,334.00
COE Rebate Amount:	\$41,126.00
Total Rebate Amount:	\$47,130.00

The information contained herein is correct as at 11 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/01/2019 12:12
Date Of Accident	05/01/2019 10:00
Exact Location Of Accident	PIE (CHANGI) BEFORE BEDOK NORTH AVE 3 EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLG3594D
Insured/Policyholder	
Name Of Registered Owner	VOULEZ CARS
Co Reg No	53350846X
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91449265
Alternative Phone No	OFFICE-91449265

Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA AXIO 1.5G CVT ABS D/AIRBAG 2WD
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5097296239-01
Cover Note Number	

Driver

Name of Driver	LEE YEW KONG
NRIC No	S0227551A
Date Of Birth	04/01/1954
Occupation	OUTDOOR
Date Of Driving Pass	27/04/1977
Driving Experience	41 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96852835
Fax Number	
Contact Number	OFFICE-96852835
Email Address	NOEMAIL

Address	50 BUKIT BATOK EAST AVENUE 5 #13-05
Postcode	659801
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : - GENDER: : FEMALE
Passenger 2	NAME: : - GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TAMPINES NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 6 TAMPINES AVE 4 , POSTCODE: 529682 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5871999 - FAX NO: 65871699
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT - T/20190105/2089.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB5574T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE

Name of Driver	LIM WEI MING
NRIC/Passport Number	S9436622D
Contact Number	98343751
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

DETAILS OF INJURED PERSON 1

Name	LEE YEW KONG
Approximate Age	
Injuries Sustain	BODY
Injured person in which vehicle?	SLG3594D
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN

PK (charging)

A: JL63594D
B: GBB5574T

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report, T/20190105/2089

DECLARATION ON

I/We declare that foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

...CLAIM SUBFOLDER...(Pending for Survey Report)



















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Jan 2019		08 Jan 2019 15:24 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: ACP METAL FINISHING PTE LTD , Co. Reg. No.: 198802408E									
Main Claimant: VOULEZ CARS , Co. Reg. No.: 53350846X									
Vehicle Reg. No.: SLG3594D		Date of Loss: 05/01/2019 10:00 - :59 [27 Months and 8 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 581272		Policy/Cover Note No.: B29067973MKF (Comprehensive) Coverage: 01/01/2019 - 31/12/2019							
Vehicle Reg. No. (Insured): GBB5574T		Policy No. (Claimant):							
		Excess:							
Repairer: Neo Automotive Pte Ltd (HQ) 53 UBI AVE 1, #05-44 PAYA UBI INDUSTRIAL PARK, 408934 Kaki Bukit - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Imm.Advice due 09/01/2019]									
Driver/Custodian (Insured): LIM WEI MING (), NRIC: S9436622D, Tel: +6598343751									
Adj Asg. Remarks: Third Party Pre-Repair Survey. TP rejected our list of SJE, please arrange LKK to surveyat 53 Ubi Ave 1 #05-44 Paya Ubi Ind Park S'pore 408934 Liability : 100% Contact : Mrs Neo @ 9091 4853/ (O) 6385 5262									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLG3594D (581272)
 [GBB5574T]
 TP
 VOULEZ CARS
 Jan 5 2019 10:00AM
 [ACP METAL FINISHING PTE LTD]
 Neo Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Assessment Reports									1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)								Thumbnail	Print	
1	08/01/19 14:12	Accident Statement From:SC - Reg. No: GBB5574T, Claimant: ACP METAL FINISHING PTE LTD								Load HTM		
Photos/Images									3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	11/01/19 12:06	General View								Load JPG	<input checked="" type="checkbox"/>	
2	11/01/19 12:06	General View								Load JPG	<input checked="" type="checkbox"/>	
3	11/01/19 12:06	General View								Load JPG	<input checked="" type="checkbox"/>	
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33	11/01/19 12:06	General View								Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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35	11/01/19 12:06	General View	 Load JPG	<input checked="" type="checkbox"/>
36	11/01/19 12:06	General View	 Load JPG	<input checked="" type="checkbox"/>
37	11/01/19 12:06	General View	 Load JPG	<input checked="" type="checkbox"/>
38	11/01/19 12:07	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
39	11/01/19 12:07	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
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82	11/01/19 12:07	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
83	11/01/19 12:07	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
84	11/01/19 12:07	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
85	11/01/19 12:07	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
86	11/01/19 12:07	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	08/01/19 14:11	TP PRI	 Load PDF	
2	08/01/19 14:12	E-FILE REPORT (SLG3594D) From: SC - Reg. No: GBB5574T, Claimant: ACP METAL FINISHING PTE LTD	 Load PDF	
3	08/01/19 15:19	TP REJECTED SJE & WE NOMINATED LKK TO SURVEY	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset	Save	Print
There are no document checklists configured.					

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19000461/ECBE2

Date: 14/01/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B29067973MKF

Claimant Vehicle No : SLG3594D

Insured Vehicle No : GBB5574T

Date of Loss: 05/01/2019

Nature of Claim: TP

Claim No: 581272

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLG3594D

Make & Model: TOYOTA COROLLA AXIO, 1.5 HYBRID CVT (A)

Engine No: 2NR8561570

Reg. Date: 28/09/2016 (Man. Year: 2015)

Chassis No: NRE1610013841

Colour: White

Odometer: 139612 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size: 185/60 R15

Front Left Side: Roadstone 5 mm

Rear Left Side: Roadstone 5 mm

Front Right Side: Roadstone 5 mm

Rear Right Side: Roadstone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 08/01/2019

Date Inspected: 09/01/2019 Inspected At:

Neo Automotive Pte Ltd (HQ)
53 UBI AVE 1, #05-44 PAYA UBI
INDUSTRIAL PARK
Singapore 408934

Estimated Period of Repair: 7.0 days

Adjuster: CHEN TSUE YEE

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 - \$6,000.00

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 Jan 2019)

Parts: 143 TOYOTA COROLLA AXIO 1.5 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLG3594D)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >