

15/02/2019

INS. CASE OWNER

CC 4/QBE1900 0458 12/11/19

LKK  
IDAC

Surveyor:

Tantian

DOI:

8/1/19

Date / Time:

7/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SBX 2411J

Name of Insured:

WHE SUD KHEMB

Insured Tel No.:

HP: 9639947

Excess Sec II :\$

D.O.A:

7/1/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

WU12077

Policy No.:

E-0015575-MPA-001

Make / Model:

SHARON

Place of Accident:

WHEY PUNT UP

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKD 760AM



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

WHEARNES



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

15/1/19  
pk

SKD 760AM - X

SBX 2411J - X

to request evidence as of reported TP  
comeout from minor road

25/3/2020  
Cobrinchen

The pass to MK to submit WP and close.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup):	
After call ltr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

<b>PRELIMINARY ADVICE</b> Date/Time:		Sent By:		Confirm by:	
<b>FINALIZATION</b> Date/Time:		Confirm with:		Confirm by:	
Repair Cost:	\$5	4-5 days Reduction:	%	Email	Call
<b>FINAL SETTLEMENT</b> Date/Time:		Confirm with:		Email	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:		If NO or B 28, Ass. Lia:	
Repair Cost:	\$5			Lynch, ASE ask to investigate.	
Loss of Rental (LOR):	\$5	( days)		+ submit WP	
Loss of Use (LOU):	\$5	(\$ x days)			
Loss of Income (LOI):	\$5	(\$ x days)			
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU	<input type="checkbox"/>
LOR + LO	<input type="checkbox"/>	[Tick only one]			
GIA/LTA Search	\$5			1) Claim status: Normal/Reject/Private Settle	
Medical:	\$5			2) Report Format: WP	
Disbursement:	\$5	(e.g. Tow/ Independent)		3) Survey fee: \$300	
Legal Cost:	\$5				
Total:	\$5	Global Sum \$5:			
<b>FINAL PAYMENT</b> Date/Time:		Confirm with:		Email	
Payee 1:	\$5	Name 1:			
Payee 2: (Strike if N.A.)	\$5	Name 2:			
Payee 3: (Strike if N.A.)	\$5	Name 3:			

5/1/19/19

Signature Taykin

REF: 082

ASSIGNMENT

From: \_\_\_\_\_ Date: 08/12/19

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKD 3699M

at Workshop m/s

of

Insured:

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: 4

days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Patricia

Veh No: SKD3699M. Yt Regn: 2011 Nov

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make

Colour

Sp. Reading

Eng/No:

Ct/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

R/Bal.

L/Bal.

L/Bal.

D.O.A

D.O.I

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

09/1/18

Inform Patricia repair limit \$10K. Am e-mail.

C \$9,065.50 / Red \$6,446.80 / 42%)

( check items : \$ 3,159.50 )

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) \$ + PS. \$

1) Phone

1) Other:

TOTAL

Report Format:

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE19000458/T1fb3		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 08-01-2019		
		Code : QBE		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SBX 2411J	Veh. Inspected	SKD 3699M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/01/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	03/01/2019	Inspection Date	08/01/2019	
Survey held at	WEARNES AUTOMOTIVE PTE LTD 45 LENG KEE ROAD SINGAPORE 159103.			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/QBE19000458/T1fb3

Date: 09.01.2019

The Motor Claims Department  
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SKD3699M**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08.01.2019 at the premises of M/s Wearnes Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	15,512.30
Revised Estimate Amount	: S\$	8,516.40
"Check" Items Amount	: S\$	3,159.50
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front N/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4-5 days

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser

### SERVICE ESTIMATE

68632 - C00001 SL: SERVICE SALES - PC

Mr Patrick Raymon Mc Goldrick

27 Balmoral Road

#04-27

Singapore 259808

Closed by .... : Patricia Kueh Anak S

Svc Consultant :

Remarks ..... : Mr Patrick Raymon Mc

GST Reg.No:M28920628X

Inv.No. : B&amp;P 0 Page 1

Inv.date : 04/01/2019

WIP No. : 46765

Veh.In/Out:

\*Tel.No. : Mobile: 98157730

Reg.No. : SKD3699H

Reg.date : 25/11/2011

Mileage : 0

Chassis No: SAJAC0669CDS31436

Op.No	Description	Hech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE FRT BUMPER, 900	0	2700.00	0		2,700.00	\$ 1800
	FRT LH FENDER, FRT LH HEADLAMP, ETC						
800	TO PUTTY SPRAYPAINT ON	0	2400.00	0		2,400.00	\$ 1600
	FRT BUMPER, FRT LH FENDER, 900						
	BONNET, ETC						
0031	TO REPLACE FRT LH RIM	0	50.00	0		50.00	\$ ✓
0031	TO REPLACE FRT LH TYRE	0	950.00	0	80%	950.00	\$ painted @ 760
419	WHEEL ALIGNMENT	0	280.00	0		280.00	\$ ✓
280	TO FOCUS HEADLAMP	0	162.00	0		162.00	\$ ✓?
280	TO CHECK WIRING INCLUDE	0	486.00	0		486.00	\$ ✓
	RESETTING OF ALL ELECTRICAL						
	MODULES						
	JC2Z17044/ALLOY 18"	1.0 EA	1420.10			1,420.10	\$ cut ✓
	BUMPER COVER FRT S20	1.0 EA	2074.70			2,074.70	\$ cut ✓
	BUMPER BRACKET FRT L	1.0 EA	45.60			45.60	\$ ✓
	BUMPER BRACKET FRT R	1.0 EA	45.60			45.60	\$ ?
	JC2Z12921/HEADLAMP R	1.0 EA	2951.90			2,951.90	\$ ?

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanfik 97495749

WP  
8/1/19 @ 2pm

Resurvey before paint

4-5 days

sure lkkauto.com

### SERVICE ESTIMATE

68632 - C00001 SL: SERVICE SALES - PC

Mr Patrick Raymon Mc Goldrick  
27 Balmoral Road  
#04-27

Singapore 259808

Closed by .... : Patricia Kueh Anak S  
Svc Consultant :  
Remarks ..... : Mr Patrick Raymon Mc

GST Reg.No:M28920628X  
Inv.No. . : B&P 0 Page 2  
Inv.date. : 04/01/2019  
WIP No. . : 46765  
Veh.In/Out:  
\*Tel.No. . : Mobile: 98157730  
Reg.No. . : 3KD3699H  
Reg.date. : 25/11/2011  
Mileage . : 0  
Chassis No: SAJAC0669CDS31436

Op.No	Description	Hech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

	FENDER PANEL FRT RH	1.0 EA	1355.60			1,355.60	S <sup>KP</sup>
	FENDER BRACKET FRT R	1.0 EA	41.70			41.70	S <sup>X AW</sup>
	ADHESIVE SEALER FL2	1.0 EA	549.10			549.10	S <sup>Re</sup>

*L for bumper*

			Gross Total.	15,512.30
Labour Total	7,028.00	Net.....	15,512.30	
Parts Total	8,484.30	GST @ 7.0%	1,085.86	
Package Total	0.00	Total.....	16,598.15	
		Paid.....	0.00	
		Please Pay..	16,598.15	

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 3095E

**Vehicle Details**

Vehicle No.: SKD3699M

Vehicle to be Exported: No

Intended 09 Jan 2019

Deregistration Date:

Vehicle Make: JAGUAR

Vehicle Model: XF 2.2 I4D AUTO ABS  
D/AB 2WD 4DR HID  
TC

Primary Colour: Grey

Manufacturing Year: 2011

Engine No.: 4004456224DT

Chassis No.: SAJAC0669CDS31436

Maximum Power 140.0 kW (187 bhp)

Output:

Open Market Value: \$55,697.00

Original Registration  
Date: 25 Nov 2011

First Registration Date: 25 Nov 2011

Transfer Count: 0

Actual ARF Paid: \$55,697.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry  
Date: 24 Nov 2021

PARF Rebate Amount: \$33,418.00

**Intended COE Rebate Details**

COE Expiry Date: 24 Nov 2021

COE Category: E - Open Category

COE Period(Years): 10

QP Paid: \$75,889.00

COE Rebate Amount: \$21,818.00

**Total Rebate Amount: \$55,236.00**

The information contained herein is correct as at 09 Jan 2019

OK

**Catherine Chong (LKK Auto)**

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Monday, 7 January, 2019 3:16 PM  
**To:** assignments  
**Subject:** FW: TP Claim for SKD3699M  
**Attachments:** 1389\_001.pdf; E-FILE SKD3699M.pdf; SBX2411J-030119.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Monday, 7 January 2019 3:13 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: TP Claim for SKD3699M

Our Ref. VC012203

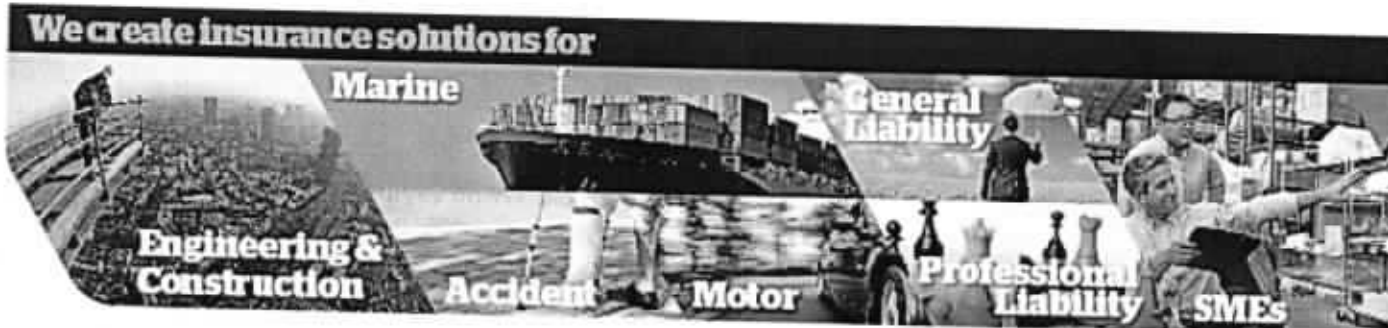
Hi

Please assist to arrange for TP survey on WP basis.

Thanks & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Patricia Kueh Anak Slin <[patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)>  
**Sent:** Friday, 4 January 2019 9:28 PM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>



Cc: Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
Subject: TP Claim for SKD3699M

Hi,

Please refer attachments and advise if we can settle direct for this case.

Please arrange pre-repair survey on 07/01/19 at 2pm. Location at 45 Leng Kee Road.

Thank you.

Best Regards,

Patricia Kueh  
Service Consultant  
Bodyshop & Paint



Wearnes Automotive Pte Ltd  
249 Alexandra Road Singapore 159935  
M (65) 9770 4368 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)

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## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 4 December 2019 5:59 PM  
**To:** michelle.ong@wearnes.com  
**Cc:** Admin A  
**Subject:** Accident involving SKD 3699M (TP) & SBX 2411J (QBE) on 03/01/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly let us know if your client is still pursuing the claim or not.

If yes, kindly let us have a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank you.

*"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Khanchna (LKK Auto)**

---

**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 25 March 2020 1:17 PM  
**To:** Andrew Lim  
**Cc:** Admin A  
**Subject:** TP Claim for SKD3699M - Submit WP

Our Ref: CC4/QBE19000458/T1fb3  
Your Ref: VC012203

Dear Mr. Andrew,

We refer to the above matter.

Kindly be informed that the claimant is yet to send in the vehicle for repair.

In view of the above, we will proceed to temporary close the file and submit WP to your office.

If there is any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>  
**Sent:** Thursday, 10 January, 2019 9:14 AM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP Claim for SKD3699M

**Without Prejudice**

Our Ref: CC4/QBE19000458/T1fb3  
Your Ref: VC012203

Dear Joyce,

We refer to the below e-mail and content were duly noted.

We will investigate the matter.

Thank you

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Thursday, 10 January 2019 8:28 AM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Subject:** RE: TP Claim for SKD3699M

Our Ref. VC012203

Dear Poh Kin

We refer to the above.

As the liability is unclear, we are not agreeable to direct settlement. Please investigate.

Thanks & Best Regards

Joyce Foo

Senior Assistant - Claims

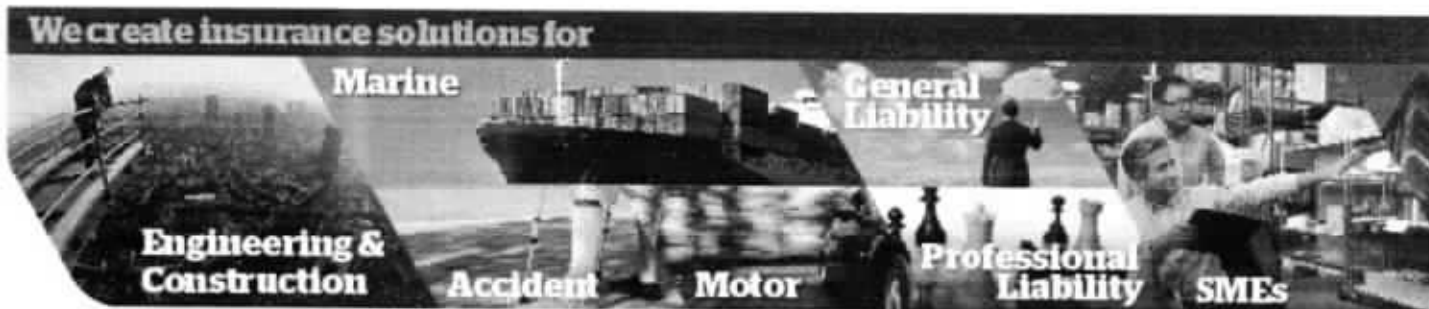
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

Phone: +65 6477 1184

Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)

Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Sent:** Wednesday, 9 January 2019 6:27 PM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>  
**Subject:** RE: TP Claim for SKD3699M

**WITHOUT PREJUDICE**

Dear Joyce,

We refer to the above matter.

We have inspected TP vehicle SKD 3699M at M/s Wearnes Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 7 January 2019 4:19 PM  
**To:** [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: TP Claim for SKD3699M

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Sent:** Monday, 7 January 2019 3:13 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: TP Claim for SKD3699M

Our Ref. VC012203

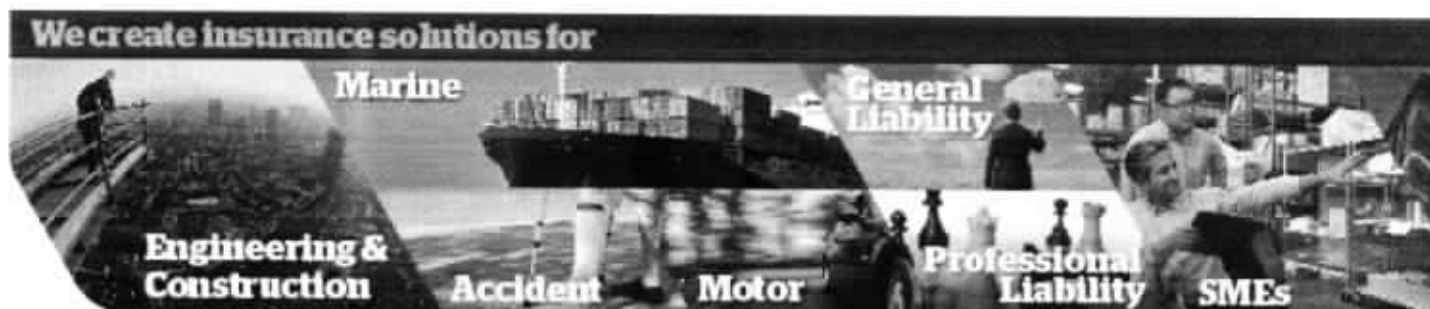
Hi

Please assist to arrange for TP survey on WP basis.

Thanks & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone +65 6477 1184  
Email [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Patricia Kueh Anak Slin <[patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)>

**Sent:** Friday, 4 January 2019 9:28 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>

**Subject:** TP Claim for SKD3699M

Hi,

Please refer attachments and advise if we can settle direct for this case.

Please arrange pre-repair survey on 07/01/19 at 2pm. Location at 45 Leng Kee Road.

Thank you.

Best Regards,

**Patricia Kueh**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 9770 4368 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE19000458/T1ka3q2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 01-04-2020		
		Code : QBE		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SBX 2411J	Veh. Inspected	SKD 3699M	
Policy No.	8-V0015575-MVA-R001	Coverage (\$)	0.00	
Claim No.	VC012203	Excess (\$)	0.00	
Assign From		Assign Date	07/01/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	JAGUAR XF 2.2	c.c	2179	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	SAJAC0669CDS31436	Colour	BRONZE	
Odometer	34997	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	245/45 R18	DUNLOP	6 mm	
L/H Front Tyre	245/45 R18	DUNLOP	6 mm	
R/H Rear Tyre	245/45 R18	DUNLOP	6 mm	
L/H Rear Tyre	245/45 R18	DUNLOP	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.				
DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	03/01/2019	Inspection Date	08/01/2019	
Survey held at	WEARNES AUTOMOTIVE PTE LTD 45 LENG KEE ROAD SINGAPORE 159103.			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>		






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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKD 3699M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRT LH TYRE (80%) (SN)	PUNCTURE	950.00	760.00
1	JC2Z17044/ALLOY 18 (SN)	CUT	1,420.10	1,420.10
1	BUMPER COVER FRT S20 (SN)	CRUSHED	2,074.70	2,074.70
1	BUMPER BRACKET FRT L (SN)	NECESSARY	45.60	45.60
1	BUMPER BRACKET FRT R (SN)	* CHECK	45.60	-
1	JC2Z12921/HEADLAMP R (SN)	* CHECK	2,951.90	-
1	FENDER PANEL FRT RH (SN)	TO REPAIR SEE LABOUR	1,355.60	-
1	FENDER BRACKET FRT R (SN)	NOT NECESSARY	41.70	-
1	ADHESIVE SEALER FL2 (SN)	NECESSARY	549.10	549.10
			9,434.30	4,849.50
<b>LABOUR</b>				
TO REPLACE FRT BUMPER FRT LH FENDER ,FRT LH HEADLAMP ,ETC .			2,700.00	1,800.00
TO PUTTY SPRAYPAINT ON FRT BUMPER ,FRT LH FENDER ,BONNET ,ETC.			2,400.00	1,600.00
TO REPLACE FRT LH RIM .			50.00	50.00
WHEEL ALIGNMENT.			280.00	280.00
TO FOCUS HEADLAMP .		* CHECK	162.00	-
TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.			486.00	486.00
			6,078.00	4,216.00
<b>GRAND TOTAL</b>			<b>15,512.30</b>	<b>9,065.50</b>
<b>RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$3159.50 NETT)</b>				<b>9,065.50</b>

Report Ref No. CC4/QBE19000458/T1ka3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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