



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 08/10/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBH 8456A (Insd Veh)	Your Ref. No. : DM19HO00044/JT
	SHB 9741E (TP Veh)	Our Ref. No. : CC3/EQI19000455/Kga3s2
Date of Accident	29/12/2018	

Liability	100%	
Final Repair Cost	: \$ 11,716.50	(W/GST)
Loss Income	: \$ 400.00	8 days
Rental (If any)	: \$ 778.96	8 days
Others:	: \$ 7.49	
	: \$	
	12,902.95	
Final Settlement Sum	: \$ 12,500.00	(GLOBAL SUM)
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$ 12,500.00
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1901-033

Your Ref : GBH8456A

Date : 22.February 2019

EQ INSURANCE LIMITED

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9741E AND GBH8456A ON 29/12/18 03:55 PM ALONG
Junction of Jurong West street 63 and Jurong West street 61**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	11,716.50
2.	Loss of Rental for <u>13</u> days @ \$ <u>97.37</u> per day	\$	1,265.81
3.	Loss of Income for <u>13</u> days @ \$ <u>50</u> per day	\$	650.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	13,639.80

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9741E and GBH8456A along Junction of Jurong West street 63 and Jurong West street 61 on 29/12/18 03:55 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 22 (day) of February 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: EQ INSURANCE COMPANY LIMITED 5 Maxwell Road #17-00 Tower Block, MND Complex 069110 Singapore ATTENTION:	INVOICE NO. : INV1901-282 DATE : 31. January 2019 REFERENCE NO : AAD1901-033 TERMS : DUE DATE : 31. January 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9741E;DOA 29.12.18(LUMP SUM-19)	1	11,716.50	11,716.50

Total SGD Excl. GST : 10,950.00**7% GST : 766.50******** ELEVEN THOUSAND SEVEN HUNDRED SIXTEEN AND FIFTY SGD ONLY ********Total SGD Incl. GST : 11,716.50**

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

22 February, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 29/12/18 03:55 PM at Junction of Jurong West street 63 and Jurong West street 61

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9741E. The taxi was hired to WEE HO KIAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$97.37 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

29-12-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1901-033	Accident Date 29-12-2018
12/29/2018 15:55	1/10/2019 17:00	SHB9741E

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

[> Back to OneMotoring](#)

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SLC5849C	30 Dec 2018 / 00:15:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SMG3326A	29 Dec 2018 / 03:15:00	LIBERTY INS P L
SKM4848X	28 Dec 2018 / 17:05:00	MSIG INSURANCE (SINGAPORE) PTE LTD
GBH8456A	29 Dec 2018 / 15:55:00	EQ INSURANCE COMPANY LTD

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI19000455/Kgb3

17 SEPTEMBER 2019

CAR (S) LEASING PTE LTD
39 WOODLANDS CLOSE
#08-04 MEGA@WOODLANDS
SINGAPORE 737856

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 8456A AND SHB 9741E ON 31/12/2018

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHB 9741E.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- ACCIDENT VIDEO FOOTAGE
- HIRING AGREEMENT / RENTAL AGREEMENT

Please call us if you have further queries.

Yours faithfully,

CECILIA CHONG

Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

*c.c. EQ INSURANCE COMPANY LIMITED
(Motor Claims Dept)*

Cecilia Chong (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Monday, 8 June 2020 8:52 AM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: DM19HO00044/JT (OUR REF: CC3/EQI19000455/Kgb3) *** ACCIDENT INVOLVING GBH 8456A & SHB 9741E ON 29/12/2018 ***

Follow Up Flag: Flag for follow up
Flag Status: Completed

Hi Cecilia

We refer to your email dated 05.06.2020.

Please proceed as per recommendation to offer upto \$12,902.95 (all in).

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted

Regards

Janice Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, June 5, 2020 1:51 PM
To: Janice Goh <janice.goh@eqinsurance.com.sg>; Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: FW: YOUR REF: DM19HO00044/JT (OUR REF: CC3/EQI19000455/Kgb3) *** ACCIDENT INVOLVING GBH 8456A & SHB 9741E ON 29/12/2018 ***

EQ ref : **DM19HO00044/JT**

LKK ref : CC3/EQI19000455/Kgb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBH 8456A(EQI-OI) & SHB 9741E(TP) ON 29/12/2018

We refer to the above matter.

OID BEAT RED LIGHT COLLIDE ONTO TPV.

A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.

We seek your approval to offer Third Party repairer "**TRANS-CAB AUTO SERVICES PTE LTD**" at **12,902.95(all-in).**

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The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 71,680.91	\$ 11,716.50
2. Loss of Rental (13days x \$97.37)	\$ 1,265.81	\$ 778.96 (8days x \$97.37)
3. Loss of Income (13days x \$50.00)	\$ 650.00	\$ 400.00 (8days x \$50.00)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 73,604.21	<u>\$ 12,902.95</u>

**5days recommendation for repair + 1Sunday + 2PRS = 8days

Market Value	: \$- (est)
LTA Rebate	: \$- (est)
Nett Value	: <u>\$- (est)</u>

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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