

## Vic (LKKAUTO)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Wednesday, 20 March, 2019 3:29 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GU3439E (OI : EQI - DM19HO00075-JG ) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

Dear Vic

Please proceed with direct settlement.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Vic (LKKAUTO) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Tuesday, March 19, 2019 4:42 PM  
**To:** Joel Goh  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving GU3439E (OI : EQI - DM19HO00075-JG ) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

Dear Joel,

We refer to your below email.

We were provided by TP repairer with the coloured photos taken by their client at the time of accident (please refer to the attached photos DSCN).

We also attached some of our surveyor's inspection photos for your reference as well (photos IMG).

Based on TP scene photos, we observed blue paints on the Insured's front portion.

Kindly advise.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Joel Goh [mailto:[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)]

**Sent:** Friday, 8 February, 2019 3:11 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: Direct Settlement - Accident Involving GU3439E (OI : EQI - DM19HO00075-JG ) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

Dear Vic

We are of the view that the video is inconclusive.

We are unable to notice any impact from third party's video footage.

Please assist to check if there is any paint exchange on both vehicles to verify if there is any impact.

Best Regards,

**Joel Goh**

Executive | Claims



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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]

**Sent:** Thursday, February 7, 2019 4:25 PM

**To:** Joel Goh

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving GU3439E (OI : EQI - DM19HO00075-JG ) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

Dear Joel,

Please find attached TP video footage as requested.

We are in view that likely there was contact between both vehicles.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

**Sent:** Wednesday, 9 January, 2019 2:48 PM

**To:** Shu Pei (LKKAuto)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving GU3439E (OI : EQI - DM19HO00075-JG ) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

Dear Shu Pei

Attached our insured's accident report.

Our insured reported no contact.

Please assist to obtain third party's video footage.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Tuesday, January 8, 2019 5:38 PM

**To:** Joel Goh

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** Direct Settlement - Accident Involving GU3439E (OI : EQI - TBA) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

**WITHOUT PREJUDICE**

Dear Joel,

We refer to the above matter.

We have inspected TP vehicle SH 9647H at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)