

Vic (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 8 February, 2019 3:11 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GU3439E (OI : EQI - DM19HO00075-JG) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

Dear Vic

We are of the view that the video is inconclusive.
We are unable to notice any impact from third party's video footage.

Please assist to check if there is any paint exchange on both vehicles to verify if there is any impact.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, February 7, 2019 4:25 PM
To: Joel Goh
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GU3439E (OI : EQI - DM19HO00075-JG) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

Dear Joel,

Please find attached TP video footage as requested.

We are in view that likely there was contact between both vehicles.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Wednesday, 9 January, 2019 2:48 PM

To: Shu Pei (LKKAuto)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GU3439E (OI : EQI - DM19HO00075-JG) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

Dear Shu Pei

Attached our insured's accident report.

Our insured reported no contact.

Please assist to obtain third party's video footage.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Tuesday, January 8, 2019 5:38 PM

To: Joel Goh

Cc: Admin A; Vic (LKKAuto)

Subject: Direct Settlement - Accident Involving GU3439E (OI : EQI - TBA) AND SH9647H (TP : LKK REF - CC3/EQI19000452/Nhb3) on 04.01.2019

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

We have inspected TP vehicle SH 9647H at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)