

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Monday, 6 May 2019 11:06 AM
To: claims@transcab.com.sg
Cc: transcab_avaclaims@ava-ins.com; Admin A
Subject: ACCIDENT INVOLVING SHB 9943P & SJJ 2691X ALONG JURONG TOWNHALL/GATEWAY LINK ON 31/12/2018

Transcab Taxi
Singapore

Dear Sir/Madam,

OUR REF : CC4/ASM19000450/Ajb3
YOUR REF : P1680520 (SHB 9943P)

ACCIDENT INVOLVING SHB 9943P & SJJ 2691X ALONG JURONG TOWNHALL/GATEWAY LINK ON 31/12/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **M/s U2 SPRAY PAINTUNG PTE LTD** acting on behalf of the owner of **SJJ 2691X** against your motor insurance policy.

Based on the accident reports and video, our taxi is turning right in an x-junction whilst third-party vehicle was moving straight. We cannot be absolved from liability as such, we will proceed to negotiate for an amicable settlement accordingly.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg / joyirene@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or cst@axa.com.sg / joyirene@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORISATION

U2 SPRAY PAINTING PTE LTD
BLK 25 KAKI BUKIUT ROAD 4
06-43 SYNERGY @KB
Singapore 417800

Dear Sir,

Accident on 31/12/18 @ 22:10hr S

Involving Vehicle Nos SJJ 2691X

Along Junc of Jurong Town hall Rd
SJJ 2691X

I We the registered owner driver of vehicle registration no: _____
have involved in the above accident.

I/We hereby authorize M/S U2 SPRAY PAINTING PTE LTD to commence repairs of the said
vehicle forthwith.

I We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our
solicitors _____ to act on my/our behalf in respect of the above
matter. And if applicable, my/our solicitors shall accept this as my our irrevocable authority to pay
the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and
client basis.

I We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in
relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Thank you.

Yours truly,

✓

Owner's Signature
(Company's stamp if applicable)

Name: Poon Wai Soon

NRIC No: S83014820



WITHOUT PREJUDICE to:
(a) Insurance subrogated claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

Cecilia

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHB 9943P (Insd veh)	Model: HONDA CROSSROAD
	SJJ 2691X (TP veh)	
Date of Accident/ Time:	31/12/2018 / 22:10	

Repair Estimate	: \$	44,221.50	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum	: \$	20,000.00	GLOBAL SUM (ALL-IN)
Payee Name : U2 SPRAY PAINTING PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

U2 SPRAY PAINTING PTE LIMITED
ROC No: 201508243E
25 KAKI BUKIT ROAD 4
#05-43 SYNERGY@KB
SINGAPORE 417800
HP: 8618 8474

Signature of workshop representative / Workshop stamp
Name of Representative:
Date:

Signature of Witness / Workshop stamp (if applicable)
Name of Witness:
Date:

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date:

2017

U2 SPRAY PAINTING PTE LTD

Block 25 KAKI BUKIT ROAD 4 #06-43 SYNERG @KB (S)417800

Tel : (65) 65250431 HP: 92712214

Email : chris_chanbebe@hotmail.com

INVOICE

Date: 08th April 19

POON WAI SOON
25 KAKI BUKIT ROAD 4
#06-43 SYNERGY @KB
Singapore 417800

Accident date: 31th DECEMBER 2018
Final Bill For Vehicle No: SJJ2691X HONDA CROSSROAD

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$17,500.00
Total	\$17,500.00

S/DLRS: SEVENTEEN THOUSAND FIVE HUNDRED ONLY