

2203/2007

ASS. REC. BY:

REF:

CS3/LPC19000449/Jvd3ⁿ²

ial instruction:

Surveyor:

Hwee Jee

ASSIGNMENT (Office)

From (Person):

ONG Li H

of

JPC

Date/Time:

8/1/19 9:05am

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMD6488L

Insured:

SGH 2164

at Workshop m/s

Gruffiti Garage

Tel:

91008582

of

39 woodlands close Megan @ woodlands #04/a

Policy No:

Claim No:

18/18/19/vpos/021282

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

31/12/2018

CA / REV / REP. / REV 24 HRS

9/1/2019

H.O.D. Endorsement:

Date/Time:

3:40pm 8/1/19

Person Contacted:

Daniel

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (X) Estimate
	SMD 6488L - X
	SGH 2164 - X
	Dismantle: 10/1/19
16/1/19	Submit PRS report

REF: Hwa Jie
PRS

REF: JPC

ASSIGNMENT

From: Date: 09/01/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMD 6488L

at Workshop m/s: Graffiti Garage
of 39 Woodlands Close Mega @ #04-01/02

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: Daniel @ 91008582

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS up

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SMD 6488L Yr Regn: 3 Nov 2010

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5

C.C 1984

Colour: Pink

A/C: Insured / Std / NI / NA

Sp. Reading: 137752

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZZ8F6BN004566

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Modi: Nil / R/Rim / STD A/Rim or

Tyre Size: F: 245 / 40 R18

R: -

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 31/12/18

D.O.I. 9/1/19

Survey held at: Graffiti Garage 5.04

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 17 JAN 2019

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + RS \$

) Photos

) Others

TOTAL

Date/Time, File Return to?

2) 16/1 -typist

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

450

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 8 January 2019 9:05 AM
To: sukmei@lawrencelee.com.sg; assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: Your Ref: LWP/GFG/CST/4174/19/SM Our Ref: 18/18/9/VP05/021282
Attachments: 08012019090037.pdf

Without Prejudice
Save as to Costs

Dear Sir/Mdm

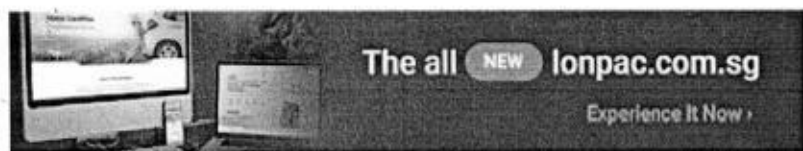
We refer to your fax of 7 January 2019. Please fax future correspondences to our Claim Fax no. 62962706.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



18/18/19/VP05/021282

LAWRENCE LEE & CO

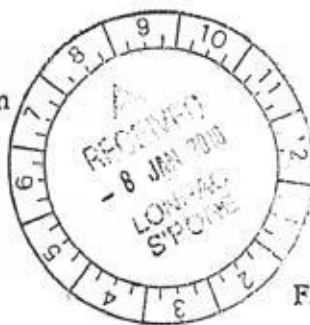
Advocates & Solicitors

李伟平律师楼

UEN: 53159236K

133 New Bridge Road #13-05
Chinatown Point Singapore 059413
tel: 6533 3680 fax: 6533 3689Your ref: please advise
Our ref: LWP/GFG/CST/4174/19/sm

07 January 2019

Lonpac Insurance Bhd
(Insurer of SGH216U)

FAX: 6296 3767

AIG Asia Pacific Insurance Pte Ltd
(Insurer of SLF7137U)

EMAIL

Dear Sirs

**NOTICE OF ACCIDENT PURSUANT TO THE NIMA PROTOCOL
ACCIDENT ALONG BUGIS JUNCTION ON 31.12.18
INVOLVING SMD6488L, SGH216U & SLF7137U**

We are instructed by Ms Rochelle Chow Shuting to notify you of the abovementioned road traffic accident involving our client's vehicle registration number SMD6488L and vehicles registration number SGH216U owned by your insured and driven by his servant/agent one Serena Lai Su Yee and SLF7137U owned by your insured and driven by their servant/agent at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

We do hereby notify you that our client's damaged vehicle may be inspected at the workshop at Graffiti Garage SG Pte Ltd at 39 Woodlands Close, Mega @ Woodlands, #04-01/02, Singapore 737856 (contact person: Daniel, mobile phone: 9100 8582).

Kindly revert within two (2) working days by fax 6533 3689 or email to sukmei@lawrencelee.com.sg.

Yours faithfully

LEE WEE PENG LAWRENCE

Cc client

Nivitha (LKK Auto)

From: sukmei@lawrencelee.com.sg
Sent: Tuesday, 8 January 2019 3:25 PM
To: 'ONG LI LI'; assignments@lkkauto.com; 'Admin-D (LKKAuto)'
Cc: 'MT_Claim_SG'
Subject: RE: Your Ref: LWP/GFG/CST/4174/19/SM Our Ref: 18/18/9/VP05/021282

WITHOUT PREJUDICE

Dear Li Li,

We refer to your email of even date.

Please be informed that our client objects to the motor surveyors proposed by you.

Our client proposes to use one of the 10 motor surveyors below to conduct the joint pre-repair survey as the single joint expert:

Kelvin Teo	Louis Ng
Danny Yap	Michael Yap
Willy Goh	Lim Yong Tian
Fong Kok Heng	Patrick Ng
Dennis Yap	Philip Foo

Kindly revert within two (2) working days by fax 6533 3689 or email to sukmei@lawrencelee.com.sg.

Regards,

Suk Mei (sukmei@lawrencelee.com.sg)
Secretary to Lee Wee Peng Lawrence
Lawrence Lee & Co (UEN: 53159236K)
133 New Bridge Road #13-05 Chinatown Point Singapore 059413
tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 8 January 2019 9:05 AM
To: sukmei@lawrencelee.com.sg; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Your Ref: LWP/GFG/CST/4174/19/SM Our Ref: 18/18/9/VP05/021282

Without Prejudice
Save as to Costs

Dear Sir/Mdm

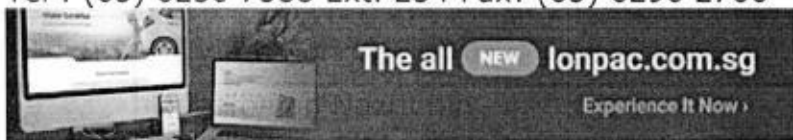
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4	Bryan Ang	
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6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6120H
Vehicle Details	
Vehicle No.:	SMD6488L
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 CABRIOLET 2.0 TFSI QUATTRO
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	CDN146096
Chassis No.:	WAUZZZ8F6BN004566
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$57,024.00
Original Registration Date:	03 Nov 2010
First Registration Date:	03 Nov 2010
Transfer Count:	1
Actual ARF Paid:	\$57,024.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Nov 2020
PARF Rebate Amount:	\$31,363.00
Intended COE Rebate Details	
COE Expiry Date:	02 Nov 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$44,600.00
COE Rebate Amount:	\$8,081.00
Total Rebate Amount:	\$39,444.00

The information contained herein is correct as at 10 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/01/2019 14:39
Date Of Accident	31/12/2018 15:30
Exact Location Of Accident	BUGIS JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD6488L
Insured/Policyholder	
Name Of Registered Owner	ROCHELLE CHOW SHUTING
NRIC No	S8826120H
Email Address	ROCHELLE.CHOW@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96337859
Alternative Phone No	OTHERS-96337859

Vehicle Particulars

Manufacturer	AUDI
Model	A5-2.0 TFSI QUATTRO (A)
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPPHQ18-008325
Cover Note Number	07/09/2018 - 06/09/2018

Driver

Name of Driver	ROCHELLE CHOW SHUTING
NRIC No	S8826120H
Date Of Birth	21/07/1988
Occupation	INDOOR
Date Of Driving Pass	19/03/2008
Driving Experience	10 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96337859
Fax Number	
Contact Number	OTHERS-96337859
EMail Address	ROCHELLE.CHOW@YAHOO.COM.SG

Address	BLK 543 SERANGOON NORTH AVE 3 #14-184
Postcode	550543
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE SKETCH PLAN BY DRIVER

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGH216U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SERENA LAI SU YEE
NRIC/Passport Number	S7625817A
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLF7137U
-----------------------------	----------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

ROCHELLE CHOW SHUTING

Approximate Age

Injuries Sustain

BODY UNWELL

Injured person in which vehicle?

SMD6488L

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

DETAILS OF INJURED PERSON 2

Name

SERENA LAI SU YEE

Approximate Age

Injuries Sustain

BODY UNWELL

Injured person in which vehicle?

SGH216U

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 3/12/18


Driver's Signature
(If driver is not the policyholder)
Date & Time: 3/12/18

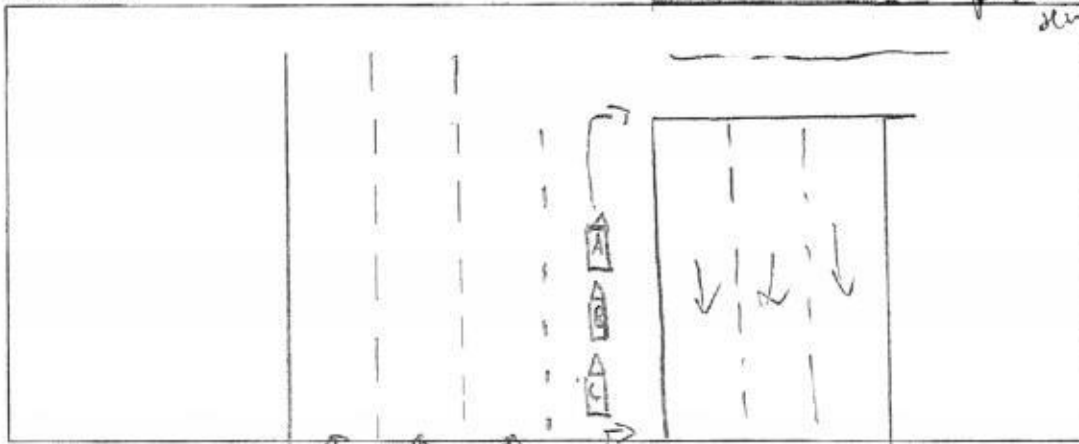

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

Date of accident: 31/12/18 Time: 3:30pm Location: BICES Junction.

My Vehicle A: SMD6488L Vehicle B: SGH2164 Vehicle C: SLF7137M

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 31ST DEC 2018, IT WAS RAINING HEAVILY, I WAS STATIONARY AT A right turn lane, then I heard a bang. I was hit by the car behind, due to an impact from CAR C.

veh B: Serena Lai Su Yee / S 7625-817A

Type: Third Party claim

☐ Claim OD/TP at Ah Lim Motor ☐ Claim OD/TP at other workshop ☐ Reporting Only

Remarks: Please forward a copy of my efile accident report to:

My workshop :

Email address :

& myself :

Email address :

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under you own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 31/12/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: ANNA
NRIC/FIN No.:

AH LIM MOTOR COMPANY



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT

LONPAC INSURANCE BHD

Ref: CS3/LPC19000449/Jvd3n2

300 BEACH ROAD

Date: 17-01-2019

#17-04/07 THE CONCOURSESINGAPORE 199555



Code: LPC2

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SGH 216U	Veh. Inspected	SMD 6488L
Policy No.		Coverage (\$)	0.00
Claim No.	18/18/19/VP05/021282	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	08/01/2019

2. Vehicle Particulars & Condition

Make & Model	AUDI A5	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WAUZZZ8F6BN004566	Colour	PINK
Odometer	137752 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/40 R18	BRIDGESTONE	6 mm
L/H Front Tyre	245/40 R18	BRIDGESTONE	6 mm
R/H Rear Tyre	245/40 R18	BRIDGESTONE	6 mm
L/H Rear Tyre	245/40 R18	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.	
--	--

5. General Information

Accident Date	31/12/2018	Inspect Date / Time	09/01/2019 (05:04 PM)
Survey held at	39 WOODLANDS CLOSE MEGA#04-01		
Repairer	GRAFFITI GARAGE PTE LTD		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
--

Report Ref No. CS3/LPC19000449/Jvd3n2

Inspected By

ONG HWEI JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.