

INSURANCE

INS. CASE OWNER:

CC 4/FWD1900

0439

7263

LKK
EDAC

Surveyor:

Tan/ikh.

DOI:

ASSIGNMENT

7/1/19

Date / Time:

7/1/19

Registered in Merit:

8/1/19

Pre-assign / CCU / FTE

SLL 4450C



Insured Vehicle No.:

Name of Insured:

MARQUE BERN THAM VEI-MEI

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

5/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

DAEYU LEE TSEW TUNG

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

20190001187

Policy No.:

PWN718-00005180

Make / Model:

VOLKSWAGEN

Place of Accident:

THOMSON RD EXIT & PIE

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLL 4450C



INSRS:

WSP:

Tel:

Liability:

RMKS:

CAGE W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

16/1/19
ASHER

SHUNYIA-P

SW 4450C-Y

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MTH

Repair Cost:

PP

SS 2,533.80

1

4

days) Reduction:

15

%

Email

Call

FINAL SETTLEMENT

Date/Time: 08-01-19

Confirm with: JWS

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

37

If NO or B. 28, ASQ. 12

Repair Cost:

V/L

SS 2,711.25

2-3 REPAIR ENDED TO

Loss of Rental (LOR):

SS 151.14

(6

days)

= 125.39

Loss of Use (LOU):

SS -

(5

x

days)

Loss of Income (LOI):

SS 300.00

(5

SD

x 6

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS 7.99

Medical:

SS -

1) Claim status: Notional/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost:

SS -

3) Survey fee:

+500

Total:

SS 3,769.38

Global Sum SS:

FINAL PAYMENT

Date/Time: 08-01-19

Confirm with: JWS

Email

Call

Payee 1:

SS 3,769.38

Name 1:

SHUNYIA ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

FWD

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

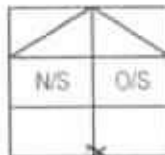
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lump Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No. SHC1921A Yr Regn. 2018 / 3ep
 Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or _____

Make: Hyundai 1000 C.C. 1580Colour: Blue A/C Insured / Std / NI / NASp. Reading: 32062 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHLC8SKVK4107541Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. _____ D.O.I. 7/1/17Survey held at CompassDes. of Damages: Frt / Rear / O/S / N/S / ☒ U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PP: +2,533.00 (SED: +453.36 157-)

Date/Time, File Pass to?

☐ : Prefl. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FWD SINGAPORE PTE LTD		Ref : CC4/FWD19000439/T1eb3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986		Date : 08-01-2019	
		Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLL 4450C	Veh. Inspected	SHC 1921A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/01/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	05/01/2019	Inspection Date	07/01/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Team: ARC Repair TP(CLS0)1 JOB CARD Sales Order: 3887837 JC NO.: 305257291

OWNER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	REGN NO.: SHC1921A MAKE: HYUNDAI MODEL IONIQ(G2) YR OF MANU. 13.09.2018 CHASSIS CODE RMHC851CVKU107541	MILEAGE FUEL E 1/2 F DATE/TIME IN 05.01.2019 12:15 TARGET DATE COMPLETION DATE/TIME
--	---	---

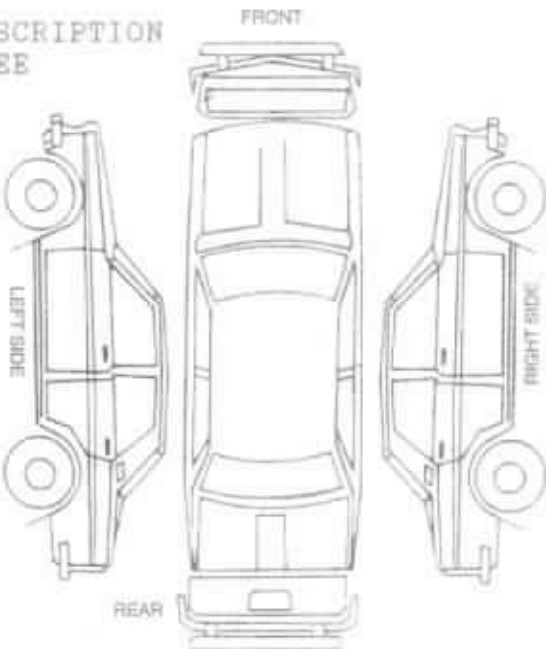
UNIT CARD NO.

JOB DESCRIPTION

Accident Date: 05.01.2019
NATURE: 3P 05.01.19

S/NO
00010
LABOR CODE
23-01

DESCRIPTION
TOWING FEE



KEY & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Assignment Slip

Exit Pass

No: SHC1921A JU FWD

Vehicle No.: SHC1921A

Service Advisor: _____ Signature/Date: _____

Name of Service Advisor: _____ Date: _____

Turned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 1921A

DATE 7/1/2019 11:20

MAKE :

MODEL : HYUNDAI IONIQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 459.40
	Rear Bumper Reinforcement			\$ 294.80
	Rear Bumper Reinforcement Bracket (LH/RH)	\$	138.10	\$ 276.20
	Rear Bumper Centre Moulding Assy			\$ 451.25
	Rear Bumper Lower Centre Moulding Assy			\$ 47.50
	Rear Bumper Stay			\$ 138.10
	Rear Bumper Side Bracket (LH/RH)	\$	33.10	\$ 66.20
	Rear Bumper Cover Clips			\$ 22.00
	Rear Bumper Reflector Lamp (LH/RH)	\$	31.90	\$ 63.80
	Rear Bumper Towing Cover			\$ 98.80
(N)	REAR BUMPER UNDER COVER 453.85			
	SUB TOTAL			\$ 1,918.05
	LESS 20%			\$ 383.61
	DISCOUNTED TOTAL			\$ 1,534.44
(N)	REAR NO PLATE			
	Rear Bumper Reverse Sensor			\$ 135.70
	Rear Bumper Reserve Light			\$ 257.10
	Rear Bumper Rubber Mat			\$ 50.00
				\$ 442.80
	Labour Charge			
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 300.00
	Wiring Charge			\$ 30.00
	Towing Charge-King Dolly			\$ 160.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 1,010.00
	ESTIMATE TOTAL			\$ 2,987.24
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanjil 97495749

7/1/19 5pm

Resurvey before paint part by part.

tanjil@lkkauto.com

4 days

300

30

300

300

300

300

300

300

300



JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition			
1. Date: <u>05/01/19</u> Time Received: <u>1325</u>		3. Vehicle Type: ☐ Private ☒ Taxi (CTPL/CCPL) ☐ Fleet ☐ STK (Boon Lay)	
2. ☐ New ☐ SPARK Kakis Name of Customer: <u>Li</u> Contact No.: <u>93800543</u> Vehicle No.: <u>SHC 1921A</u> Make / Model / Colour: <u>Comfort 10N1A</u> Email: _____		4. Type of Towing: ☐ Normal Tow ☒ King Dolly ☐ Flat Bed ☐ Crane-up	
7. Location: <u>2 Whitley Rd</u>		5. Nature of Service: ☐ Jumpstart ☒ Recovery ☐ Change Tyre / Battery	
9. Preferred Workshop: ☐ Braddell ☒ Loyang ☐ Pandan ☐ Sin Ming ☐ Sungei Kadut ☐ Ubi ☐ Serangoon ☐ Komoco (UBI / Leng Kee) ☐ Cycle & Carriage (PD) ☐ Others: _____		6. Parts Replaced/Remarks: _____ _____ _____	
10. Odometer Reading: _____ Fuel Level: ☐ F ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ E		8. Vehicle Tow - In Workshop: ☐ Smoky Exhaust ☐ Wheel Jammed ☐ Overheating ☐ Steering Faulty ☐ Brake Faulty ☐ Alternator Faulty ☐ Starting Problem ☐ Loss Power ☒ Accident ☐ Engine Stalled ☐ Return Taxi	
11. Radio / CD Player ☐ OK ☐ Faulty ☐ Not tested			
Job Attended			
12. Tow Truck / Recovery Van: ☐ VRS ☒ QA ☐ STD ☐ TZ ☐ IRS ☐ OTHERS Name of Driver: <u>THIN</u> Vehicle No.: <u>YP4655D</u> Time Dispatch: <u>1355</u> Time of Arrival: <u>1340</u> Time Completed: _____		# : Cracked X : Dented / : Scratched O : Missing Signature of Customer: _____	
Cash Invoice Details (if applicable)			
13. Cash Invoice No.: _____			
Customer Acknowledgement			
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.			
<u>05/01/19</u> Date		<u>1340</u> Time	
Signature of Customer: _____			
14. WORKSHOP			
Name of Attending Staff/Guard		Date & Time of Arrival	
Signature of Attending Staff/Guard		Signature of Attending Staff/Guard	

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Jan 2019 15:16	Cim Veh Model Changed	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[A] Lau Shu Pei
2	08 Jan 2019 15:16	Cim Created	Reg No: SHC1921A, Acct Date: 2019/01/05, Claim Type: TP, Insurer: FWD Singapore Pt e. Ltd. (HQ), TP Insurer: India International Insurance Pte Ltd (HQ), Workshop: Comfor tDelGro Engineering Pte Ltd (Loyang)	[A] Lau Shu Pei
3	08 Jan 2019 15:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment, Sugg ested Adj. : LKK Auto Consultants Pte Ltd.	[A] Lau Shu Pei
4	08 Jan 2019 15:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/17	[A] Lau Shu Pei
5	08 Jan 2019 15:16	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	08 Jan 2019 15:17	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
7	08 Jan 2019 15:17	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	08 Jan 2019 15:20	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/01/17	[A] Lau Shu Pei
9	08 Jan 2019 19:30	Cim Registration Modified	Pol No:->PNPV2018-00001580.	[I] Josey Loh
10	08 Jan 2019 19:36	Cim Registration Modified	Excess: -> 500.00.	[I] Josey Loh
11	28 Jun 2019 16:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	28 Jun 2019 16:19	Cim Dtl Modified	JPJ Reg. Date: -> 2018/09/13.	[A] JOANNE LEE KHANG MIN
13	28 Jun 2019 16:19	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	28 Jun 2019 17:10	Adj Mandate Request	Cur.Req:3857.48;LIABILITY: 100% B:27 OLD REAR ENDED TP QUANTUM: (a) COR w/G ST: \$2,711.25 + (b) LOR : \$813.74 (6.5days x \$125.19) + (c) LOI : \$325.00 (6.5days x \$50) + (d) LTA: \$7.49 Total: a+b+c+d = \$3,857.48 PLEASE REVERT WITH YOUR APP ROVAL / MAND	[A] Asher Sng Rong Yi

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2023068	08/01/2019 15:20	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC1921A	SLL4450C	10.70

Print Received Message

This mail is associated with :

***SHC1921A (1201900001181)**
[SLL4450C]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 5 2019 12:00PM

[Michelle Dawn Tham Pei-Mei]

ComfortDelGro Engineering Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 01/07/2019 09:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3769.88) - SHC1921A - Claim Handler: Josey Loh

Approved:3769.88:HI! Please offer LOI & LOU at 6 days

Ashey

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

CDGE Claims Dept (Loyang)
59 Loyang Drive (4th floor)
Singapore 508969

Mainline +65 6383 6285
Facsimile +65 6280 8765

www.cdge.com.sg

Company Registration No: 198604009

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Your Ref 120190001181

09th July 2019

LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02.05
Singapore 408933.

Attention : Claims Dept (Motor)

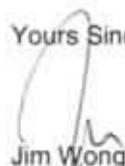
Dear Sirs / Madams

Please find the enclosure, discharge voucher being endorsed for processing settlement purpose.

Look forward for an early payment.

Thank you.

Yours Sincerely



Jim Wong
CDGE Claims Department (Loyang)
DID: 6214 8374 Fax: 6214 1843
Email: jimwong@cdge.com.sg

A member of

COMFORTDELGRO



170190001181 / JL

COMFORTDELGRO
ENGINEERING

Our Ref : T 0119/ SHC1921A /JW (st)

Date : 29-Jan-19

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986CDGE Tax Claims Dept
59 Loyang Drive 401 Braddell Road Singapore 579701

Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19800044W

Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC1921A YOUR INSURE SLL4450C
AND OTHER ON 05.01.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No: **SHC1921A** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLL4450C** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,711.25
2	7 days Loss of Rental @ \$ 125.19 per day	\$ 876.33
3	Survey Report Fees (Surveyed by LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,595.07

HIRER'S CLAIM

7	7 days Loss of Income @ \$ 80.00 per days	\$ 560.00
Total Claims:		\$ 4,155.07

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs :- 4 pcs.
- b) LTA search slip/s of : **SLL4450C**
- c) GIA / Police report/s of : **SHC1921A**
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photocopies of Accident Scene Ph (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax : 6214 1843 Email: jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

Hyundai Ioniq SHC1921A , SLL4450C

ON 05-Jan-19 12:15

PIE TOWARDS TUAS AFTER TOA PAYOH EXIT BEFORE THOMSON EXIT

I / We

LI ZENGWEI

(Hirer) NRIC No.: S8405833E

and/or

(Relief) NRIC No.:

Taxi Number

SHC1921A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

06-Jan-2019

Name of Hirer

LI ZENGWEI

Hirer NRIC

S8405833E

Signature :



Address

807A CHAI CHEE ROAD #07-18
461807

Contact No.

93800593

RELEASE

Claim Reference:	1201900001181
Surveyor's Reference:	CC4/FWD19000439/T1eb3
TP Reference:	T0119/SHC1921A/JW(st)

We, **COMFORTDELGRO ENGINEERING PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SHC 1921A** ("Vehicle") to accept the sum of **\$3,769.88**, being the amount claimed for **\$2,711.25** (repair costs), **\$751.14** (loss of rental/use), **\$300.00** (loss of income), **\$7.49** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **05/01/2019** (date of accident) at / along **PIE TOWARDS TUAS AFTER TOA PAYOH EXIT** (location) involving vehicle no/s. **SHC 1921A** and **SLL 4450C**.

This is pursuant to the inspection conducted on **07/01/2019** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLL 4450C** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 09th day of July 2019

CLAIMANT

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
13 LIOYANG DRIVE
SINGAPORE 116152

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



MTH

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010655

PWD SINGAPORE PTE LTD
SUNTEC TOWER 4

18-01 6 TEMASEK BOULEVARD
SINGAPORE SG 038986

CONTACT NO: 67275700

VEHICLE NO
SHC1921A

INV. NO/DATE
91422090 23.01.2019

MAKE
HYUNDAI

JOB NO.
305257291

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
13.09.2018

DATE/TIME IN
05.01.2019 12:15

CHASSIS CODE
KMHC851CVKUL07541

Description : 3P 05.01.19

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	IONIQV2 MOULDING ASSY-RR	1	451.25	20.00	361.00
0003	04-01-0104-2288	IONIQ BRAM-RR BUMPER	1	294.80	20.00	235.84
0004	04-01-0104-0852	IONIQVC REFLECTOR/REFLEX	1	63.80	20.00	51.04
0005	04-01-0101-0111	HYUNDAI BUMPER COVER (L)P	10	2.20	20.00	17.60
0006	04-01-0104-2531	IONIQVC BRACKET ASSY-RR B	1	33.10	20.00	26.48
0007	04-01-0104-0653	IONIQ CAP-FRONT HOOK	1	98.80	20.00	79.04
0008	04-01-0104-2532	IONIQVC BRACKET ASSY-RR B	1	33.10	20.00	26.48
0009	04-01-0104-2370	IONIQ LAMP ASSY-REAR FOX	1	257.10	0.00	257.10
0010	04-01-0104-2545	IONIQVC MOULDING-REAR BUM	1	47.50	20.00	38.00
0011	04-01-0104-2540	IONIQVC COVER-RR BPR UNDER	1	53.85	20.00	43.08

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) TO PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010655	91422090	2,711.25	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010655

FWD SINGAPORE PTE LTD
SUNTEC TOWER 4

18-01 6 TEMASKK BOULEVARD
SINGAPORE SG 038986

CONTACT NO: 67275700

VEHICLE NO
SHC1921A

INV. NO/DATE
91422090 23.01.2019

MAKE
HYUNDAI

JOB NO.
305257291

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
13.09.2018

DATE/TIME IN
05.01.2019 12:15

CHASSIS CODE
KMHC851CVK107541

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	09-01-9999-0068	HYUNDAI REVERSE SENSOR AS	1	135.70	0.00	135.70
0013	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
SUB-TOTAL			:			1,663.88

JOB NATURE

0001	23-01	TOWING FEE - KING DOLLY	160.00		160.00
0002	L	REAR BUMPER MAT	50.00		50.00
0003	L	PANEL HEATING- REAR	300.00		300.00
0004	23-502	SPRAYPAINT ON AFFECTED AREA	300.00		300.00
0005	17-01	CHECK ALL LIGHTING	30.00		30.00
0006	L	REMOVE/REFIX REVERSE SENSOR	30.00		30.00
SUB-TOTAL			:		870.00

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ComfortDelGro Engineering Pte Ltd
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Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010655	91422090	2,711.25	

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6393 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156
203 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 738781
45 Pandan Road Singapore 606206 501 Yuhua Industrial Park A Singapore 7607
220 Ubi Road 3 Singapore 408640

COMPANY REG. NO.: 199506048W

Page: 3

TAX INVOICE

8010655

FWD SINGAPORE PTE LTD
SUNTEC TOWER 4

18-01 6 TEMASEK BOULEVARD
SINGAPORE SG 038986

CONTACT NO: 67275700

VEHICLE NO
SHC1921A

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
13.09.2018

CHASSIS CODE
KMH0851CVKU107541

INV. NO/DATE
91422090 23.01.2019

JOB NO.
305257291

ODMETER READING

DATE/TIME IN
05.01.2019 12:15

Items total	2,533.88
Add GST @ 7.000 %	177.37
Invoice amount	2,711.25

Issued by : KATHERINETAN 23.01.2019 13:48:46
Repair type : CLSO/57/57
Payment type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010655	91422090	2,711.25	

Our Ref: CT19010128

Date: 23 January 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/01/2019 @ 12:15 hrs
ALONG PIE TOWARDS TUAS AFTER TOA PAYOH EXIT
INVOLVING SLL4450C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1921A** (the "Taxi"). The Taxi was hired to **LI ZENGWEI IC NO S8405833E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible][illegible]

1/7/2019

Insurance Particulars Enquiry By Agents Detail

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLI4450C	05 Jan 2019 / 12:15:00	Successful	F04	FWD SINGAPORE PTE. LTD.

Previous

OK

sync 19218

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2019 Edit Reg		07 Jan 2019 00:00 Edit Adj Rpt	S\$2,533.88 Edit Estimates	S\$2,533.88 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Michelle Dawn Tham Pei-Mei, ID: 57330674D								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC1921A	Date of Loss:	05/01/2019 12:00 - :59 [3 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900001181	Policy/Cover Note No.:	PNPV2018-00001580 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLL4450C	Policy No. (Claimant):	MCOM0015						
		Excess:	S\$500.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 17/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (01/07/2019): Alert - Adj Mandate Approved (S\$3769.88) - SHC1921A - Claim Handler: Josey Loh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC1921A (1201900001181)**
[SLL4450C]
TP
COMFORT TRANSPORTATION PTE LTD
Jan 5 2019 12:00PM
[Michelle Dawn Tham Pei-Mei]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Letters/Correspondences									1 per page		v	☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown									Edit			
Assessment Reports									1 per page		v	☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print			
1	08/01/19 15:20	Adjuster Immediate Advice									Load HTML			
Photos/Images									3 per page		v	☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print			
1	28/06/19 17:11	Odometer Reading									Load JPG			
2	28/06/19 17:11	Chassis Number									Load JPG			
3	28/06/19 17:11	General View									Load JPG			
4	28/06/19 17:11	General View									Load JPG			
5	28/06/19 17:11	General View									Load JPG			
6	28/06/19 17:11	General View									Load JPG			
7	28/06/19 17:11	General View									Load JPG			
8	28/06/19 17:11	General View									Load JPG			
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30	28/06/19 17:11	General View									Load JPG			

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
31	28/06/19 17:11	General View		Load JPG	☒
32	28/06/19 17:11	General View		Load JPG	☒
33	28/06/19 17:11	Reinspection Photo		Load JPG	☒
34	28/06/19 17:11	Reinspection Photo		Load JPG	☒
35	28/06/19 17:11	Reinspection Photo		Load JPG	☒
36	28/06/19 17:11	Reinspection Photo		Load JPG	☒
37	28/06/19 17:11	Reinspection Photo		Load JPG	☒
38	28/06/19 17:11	Reinspection Photo		Load JPG	☒
39	28/06/19 17:11	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/01/19 15:17	EMAIL FROM FWD DD 07012019		Load PDF	
2	08/01/19 15:17	TP EST & GIA REPORT		Load PDF	
3	08/01/19 17:44	TP ESTIMATE- MARKED		Load PDF	
4	28/06/19 16:28	WORKSHOP INVOICE		Load PDF	
5	28/06/19 16:28	RENTAL RECEIPT		Load PDF	
6	28/06/19 16:28	RENTAL MILEAGE		Load PDF	
7	28/06/19 16:28	LTA SEARCH		Load PDF	
8	28/06/19 16:28	LOD		Load PDF	
9	24/07/19 09:42	AUTHORISATION TO ACT FORM		Load PDF	
10	24/07/19 09:42	Release Voucher		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	08/01/19 19:36	PH GIA		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL4450C (Insd veh)	Model:	HYUNDAI IONIQ HYBRID 1.6
	SHC1921A (TP veh)		GLS DCT (A)
Date of Accident:	05/01/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	3,269.19
Final Repair Cost	:	\$	2,711.25
Loss of Income	:	\$	300.00
Rental (if any)	:	\$	751.14
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,769.88

6.00 days at \$50.00 per day
6 days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 27

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 3,769.88
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

24 Jul
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19000439/T1EB3Q2

Date: 24/07/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00001580

Claimant Vehicle No: SHC1921A Insured Vehicle No: SLL4450C

Date of Loss: 05/01/2019 Nature of Claim: TP Claim No: 1201900001181

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC1921A

Make & Model: HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)

Reg. Date: 13/09/2018 (Man. Year: 2018)

Colour: Blue

Engine Capacity: 1580 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: G4LEJU081789

Chassis No: KMHCB51CVKU107541

Odometer: 32062 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Front Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

Rear Tyre Size: 195/65 R15

Rear Left Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,045.32	1,713.88	331.44	16.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,010.00	820.00	190.00	18.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,055.32	2,533.88	521.44	17.07
+ GST 7.00/7.00% (S\$)	213.87	177.37	36.50	17.07
Nett Amount (S\$)	3,269.19	2,711.25	557.94	17.07
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Car Rental (6.0 x S\$125.19/day) (S\$)		751.14		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		3,769.88		

INSPECTION

Date of Assignment: 07/01/2019

Date Inspected: 07/01/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 28 Jun 2019)
Parts: 192	HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHC1921A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	459.40 FL	*459.40 FL
2	1		*REAR BUMPER REINFORCEMENT	Bent	294.80 FL	*294.80 FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Not Necessary	276.20 FL	*- FL
4	1		*REAR BUMPER CENTRE MOULDING ASSY	Cracked	451.25 FL	*451.25 FL
5	1		*REAR BUMPER POWER CENTRE MOULDING ASSY	Deformed	47.50 FL	*47.50 FL
6	1		*REAR BUMPER STAY	Not Necessary	138.10 FL	*- FL
7	2		*REAR BUMPER SIDE BRACKET (LH/RH)	Necessary	66.20 FL	*66.20 FL
8	1		*REAR BUMPER COVER CLIPS	Necessary	22.00 FL	*22.00 FL
9	2		*REAR BUMPER REFLECTOR LAMP (LH/RH)	Missing	63.80 FL	*63.80 FL
10	1		*REAR BUMPER TOWING COVER	Missing	98.80 FL	*98.80 FL
11	1		*REAR BUMPER UNDER COVER	Deformed	53.85 FL	*53.85 FL
12	1		*REAR NO PLATE	Cracked	25.00 FS	*25.00 FS
13	1		*REAR BUMPER REVERSE SENSOR	Distorted	135.70 FS	*135.70 FS
14	1		*REAR BUMPER REVERSE LIGHT	Cracked	257.10 FS	*257.10 FS
15	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,439.70	2,025.40
- List Item Discount on L Items 20.00/20.00% (\$\$)	394.38	311.52
Total Parts (\$\$)	2,045.32	1,713.88

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	400.00	300.00
2	SPRAY PAINTING CHARGE	New	300.00	300.00
3	WIRING CHARGE	New	30.00	30.00
4	TOWING CHARGE -KING DOLLY	New	160.00	160.00
5	REMOVE/REFIX REVERSE SENSOR	New	120.00	30.00
Gross Labour Cost (S\$)			1,010.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >