

Vic (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 25 June, 2019 3:28 PM
To: 'NORA '; Joy Irene (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: SUR; Admin A; CS A Team; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SMF 9672 R AND YOUR INSURED SDF 331 R DATED ON 05/01/2019 *** LKK REF: CC3/AIG19000375/ja3
Attachments: 9672.pdf

Dear all,

Please find attached LOD for your kind reference, We will pass the original to Adrian

Thank you.

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: NORA [mailto:nora.khai@premiumauto.com.sg]
Sent: Wednesday, 23 January, 2019 9:20 AM
To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Cc: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMF 9672 R AND YOUR INSURED SDF 331 R DATED ON 05/01/2019 *** LKK REF: CC3/AIG19000375/ja3

Hi Joy,

Thank you for the liability clearance. We accept under direct settlement.

As for the LOU/ LOR can we agreed on the rates. This is to avoid dispute during final settlement.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]

Sent: Tuesday, 22 January 2019 3:30 PM

To: NORA ; Mei Kwan (LKKAUTO); 'Claims'

Cc: SUR; Admin A; CS A Team

Subject: RE: ACCIDENT INVOLVING SMF 9672 R AND YOUR INSURED SDF 331 R DATED ON 05/01/2019 *** LKK

REF: CC3/AIG19000375/ja3

WITHOUT PREJUDICE

Dear Nora,

With reference to the subject.

Please be informed that basing on the accident statements submitted by parties involved, the liability is clear.

The final repair cost is subject to the consistency of the damages according to the nature of the accident and approval of the insurer.

The days for losses(use and/or rental) will be based on the number of days of repair recommended by our surveyor.

Please note that this e-mail is on without prejudice basis and does not amount to an authorisation of repair to your client's vehicle. Contents herein should not be construed as an admission of any liability, confirmation of damages whatsoever to the insured/insurer's part.

Furthermore, this e-mail should not be regarded as a waiver by AIG of their rights to repudiate the claim should there be future discovery of any breach of policy terms and conditions committed by their driver or insured.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: NORA [<mailto:nora.khai@premiumauto.com.sg>]
Sent: Tuesday, 22 January 2019 3:00 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMF 9672 R AND YOUR INSURED SDF 331 R DATED ON 05/01/2019 *** LKK REF: CC3/AIG19000375/ja3
Importance: High

Hi Joy,

Kindly update liability clearance and direct settlement please.

Hope to hear from you soon.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 11 January 2019 6:33 PM

To: Claims; Joy Irene (LKKAuto)

Cc: SUR; Admin A; CS A Team

Subject: RE: ACCIDENT INVOLVING SMF 9672 R AND YOUR INSURED SDF 331 R DATED ON 05/01/2019 *** LKK
REF: CC3/AIG19000375/ja3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 11 January, 2019 5:53 PM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SMF 9672 R AND YOUR INSURED SDF 331 R DATED ON 05/01/2019

Good afternoon all ,

Here is the attached estimate and GIA report for your kind reference .

Note : There is a survey arranged on 16/01/2019 @ 10am (owner waiting) . Kindly assist the arrangement .

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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