Surveyor :			ASSIGNM	TENT	(Offic	ce)			
From (Person):	Teu Swee +	seong	of	F	α		Date/Time:	07012019	11)·46ar
Estimated Cost:		J		Bill	to:			0.000	
OD / PP/WS/	TP RES / OD								
To Inspect Vehi	cle No:	S	1F 2465D			Insured	: SH	113611	
at Workshop m/	8		Hock			Tel	9657	1534	
of		BIK 1	sin ming	Ind	Est	#01-129			
Policy No:			J	(Claim N	0:		D19000	232 M
Sum Insured:					Exces:	s:			
Make of Veh: (Client's Record)							D.O.A.	03012	019
CA / REV / Date/Time:	(7012019 5	HRS W	,,	0801	1.5		H.O.D. End	orsement:	
	Action/Instructi	on (/) Estima	te.					
	MOFJI THE		156/801202	5/K	sd3n2		buA	-01192018	
09/01/19	@ 17:13	p.m.	revices	<i>J</i> #	PA .	to Suc	Keon	Via en	مد ا
24/1		0 (001 0						

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: TBA

Date: 09 January 2019

Our Ref: CS/FCI19000367/Ksb

The Motor Claims Department First Capital Insurance Ltd

Dear Sir/Madam,

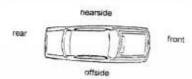
INITIAL INSPECTION REPORT OF VEHICLE NO. SJF 2465D .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 08/01/2019 at the premises of M/s Keng Hock Auto and have the following to report:-

Workshop Estimate Amount	: S\$	12,018.10	
Revised Estimate Amount	: S\$	8,852.14	
"Check" Items Amount	: SS	725.03	
Market Value	: S\$		
LTA Reimbursement Value	: S\$		
Nett Value	: SS		

Description of Damage:

The vehicle sustained damages at the rear n/s & front o/s portion.



Comments/ Present Status:

Damages Consistent. Repair days: 7 Days

Yours faithfully, Kenneth Kong Automotive Assessor

Catherine Chong (LKK Auto)

From: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 21 January, 2019 2:31 PM
To: ASSIGNMENTS@LKKAUTO.COM

Cc: Aini Binte Md Min; Teo Swee Keong; CWS Motor Claims

Subject: MANUAL SURVEY

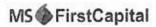
Dear Sir/Madam

Please find below claim reference no.'s for which manual survey was arranged .

REFERENCE NO.	INSURED VEHICLE NO.	TP VEHICLE NO.
D19000222MFSH	SHC7609M	SHD1195Z
D19000225MFSH	SHC2787P	SLH7150U
D19000254MFSH	SHC8180A	SHD5125A
D19000224MFSH	SHD7067X	SLA6386A
D19000230MFSH	SHA6237U	SLU1003H
D19000231MFSH	SHA7858X	SDW1663L
D19000226MFSH	SHA1280B	SLL192Z
D19000234MFSH	SHC1877U	EL8965R
D19000232MFSH	SHC1676H	SJF2465D
D19000256MFSH	SHB4098L	SLE1460E
D19000261MFSH	SH6086X	SMA827Y

Thank you.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited



MS First Capital Insurance Limited Go.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Meter Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877
Tel: (65) 6507 3848 Fax: (65) 6507 3849
www.mstirstcapital.com.sg CTPL- HI (JY

	P. P. A. S. Carlotte, J. C. Str.	SALVE SALVE SALVE SALVE SALVE	100-
TOR	SURVEY	ASSIGNMENT	

	X22		/
Date	4	11	19

Our Ref No. SHC 16764

Accident Date

Claim Type.

Insured Vehicle SHC 1676 H

Third Party Vehicle. SJ [2465]

Survey Location Sector C, Blk 1; #01-129 Contact Person. Sin Miny Road S'port 575636 Contact No. 96575589 9657 1534 Fax No. 6458 5589

Survey Type

without predjudice.

Appointed

Surveyor

Contact Person

Contact Number.

62563561

Fax No. 68416315

FOR DIRECT SETTLEMENT

Please submit to us the Tax invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

Cc: Workshop KENG HOCK AND

Attention. Thomas

Cc: TP Solicitor

WULL(

TP Solicitor Fax No.

Officer Incharge

Joanne Young (

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection. This is a computer generated letter, no signature required,

Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Wednesday, 9 January 2019 5:13 PM

To:

'Teo Swee Keong'

Cc:

'Joanne Yong Lai fong'; SUR; Admin-D (LKKAuto); assignments

Subject:

RE: NEW SURVEY ASSIGNMENT - SJF2465D

OUR REF: SHC 1676 H DOA

03/01/19

Attachments:

SJF 2465D- Preli Advise.pdf

Dear Swee Keong,

Enclosed preliminary revised of vehicle SJF 2465D.

Kindly provide us claim no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Monday, 7 January 2019 5:29 PM

To: 'Teo Swee Keong' <TeoSweeKeong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Joanne Yong Lai fong' <Joanneyong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - SJF2465D OUR REF: SHC 1676 H DOA 03/01/19

Dear Mr Teo,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]

Sent: Monday, 7 January, 2019 10:46 AM

To: 'assignments@lkkauto.com' assignments@lkkauto.com Cc: Joanne Yong Lai fong Joanneyong@msfirstcapital.com.sg

Subject: NEW SURVEY ASSIGNMENT - SJF2465D OUR REF: SHC 1676 H DOA 03/01/19

Dear Sirs

New survey request for your handling.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

A Member of MS&AD INSURANCE GROUP

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Teo Swee Keong

Sent: Monday, January 07, 2019 10:42 AM

To: 'tonygn tonygn' <tonygn18@hotmail.com>

Cc: Joanne Yong Lai fong < Joanneyong@msfirstcapital.com.sg>; 'assignments@lkkauto.com'

<assignments@lkkauto.com>

Subject: RE: pri G 400 kh ---- SHC 1676 H DOA 03/01/19

Dear Sir

Thank you for informing us of your choice, the surveyor will be appointed within 2 working days of your email.

Thank you.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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From: tonygn tonygn < tonygn18@hotmail.com>

Sent: Friday, January 04, 2019 9:54 PM

To: Teo Swee Keong < TeoSweeKeong@msfirstcapital.com.sg > Subject: Re: pri G 400 kh ---- SHC 1676 H DOA 03/01/19

We agree with your surveyors as follows:

1. No.

1

2. Name ---- LKK Auto Consultant Pte. Ltd

Thank you.

Yours sincerely, Keng Hock Auto

Sent from Outlook

From: Teo Swee Keong < Teo Swee Keong@msfirstcapital.com.sg >

Sent: Friday, January 4, 2019 4:21 PM

To: tonygn18@hotmail.com Cc: Joanne Yong Lai fong

Subject: FW: pri G 400 kh ---- SHC 1676 H DOA 03/01/19

Dear Sirs.

We refer to your survey request dated 04/01/2019.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

- 1. LKK Auto Consultants Pte Ltd
- 2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: tonygn tonygn < tonygn18@hotmail.com>

Sent: Friday, January 04, 2019 3:35 PM

To: Teo Swee Keong < Teo Swee Keong@msfirstcapital.com.sg >; Aini Binte Md Min < Aini@msfirstcapital.com.sg >

Subject: pri G 400 kh ---- SHC 1676 H

Sent from Outlook

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID: Vehicle Details	1266D
Vehicle No.:	SJF2465D
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8XE A
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	1ZZ3080103
Chassis No,:	ZNE100404717
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$18,044.00
Original Registration Date:	23 May 2008
First Registration Date:	23 May 2008
Transfer Count:	2
Actual ARF Paid: Intended PARF Rebate Details	\$18,044.00
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00
COE Expiry Date:	22 May 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$19,356.00
COE Rebate Amount:	\$16,910.00
Total Rebate Amount: Message	\$16,910.00

The information contained herein is correct as at 09 Jan 2019

vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

KENG HOCK AUTO Renny After Pain

Bik. 1, Sin Ming Industrial Estate C, #01 - 129, Singapore 575636 7day,

Fax: 6458 - 5589 / H/P: 9657 - 1534

		5.7	F2465D				
	Front	Sender			Bn	574.20	
	Front	Bumper	366.10	0		250.80	_
	Front		side retaine		80477800	124.10	
	Front		Sponge		cm	112.00	-
	Front	Bumper	fug lamp	245.50	Mem les	380.40	R
	Front	Bumper			Nop	60.10	X
	Front		reinforcen	rent 366	.05 Ry	450.10	2
	Front	(37)		781-50	CRI	820.30	_
	Front		tank		Do	160.00	
	Tail	gate	1210.50	2	By	1460.30	_
	Tail	-	emblem (Loc		M	68.00	_
	Tail	gate	weather st		Cvs	260.00	50 m
	Tail	gate	lock		n	380.80	X
	Tail	gate	lock later	^	n	42.00	X
1	Tail	gate	outer Chris	ome hand	le cm	380./0	
	Tail	Ramp			cm	months of the second	_
	Tail	lamp	Clips		New	12.00	_
	Rear	Gender			n	780.10	X
	Rear	Bumpe	577.	80		1250.10	
1 Set	Rear	Santa Control	- Clips			70-60	
	Rear		bracket			40.10	
(A)	R-ear	- 13	- side r			80.00	
2	Rear	- 10	- Stay		30,000	96.10	
(1.50.01)	Rear		panel			450.70	
	Lever		panel		The second secon	1230.10	100
	Rear	Bumpa	r reflect		5	n 55,00	
	Rear		Screen	mouldin		148.10	
	Rear		r inner			250.00	X

KENG HOCK AUTO

Bik. 1, Sin Ming Industrial Estate C, #01 - 129, Singapore 575636 Fax: 6458 - 5589 / H/P: 9657 - 1534

	SJF2465D		7 4
	Front		4001
			500.00
	To panel beat To spray-painting		700.00 400
	1 set Rear reverse sensor	Shan	250.00
	n		
	Rear	1 /	
	To spray unti rust affected panel	on accident	4 180, vo
	attected panel		4 180,00
	To remove both tail 1	aun Chuck	201
	To remove both tail I wiring system to fa	cilitate repair-	the same 80.0
	2		
	to remove and refit all for	tting to new t	aill 601
W	to remove and refit all formate to facilitate	cepair	.80.0
		787	30sm
	To real sedant on gap t	o decilitate rep	air 100.00
	Th	,	7
	10 remove renew and rate	it rear revene	
	to facilitate repair		100.00
	To remove and relit re	par wind street	dace en
	to facilitate regar	C Wind Scient	150.00
	1		
	panel bon the Repairer	onsultants hence notify of the following:	ol 1100.00
	P - 10 lesuivey b	efore/after spray painting maged part(s) during resurvey re subject to confirmation	el 1000.00
	* I fird party su	rvey is on a "Without Prejudice" basis	
	* Supplementar	y item(s) must be resurveyed and nal approval from insurance Company	
	Acknowledged b	y Repairer	12018.10
	Detas		14610.8



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Auton	nobile
MS	FIRST CAPITAL IN	SURANCE LTD	Ref : CS/FCI190003	67/Ksbn2
	OBINSON ROAD 01 CITY HOUSES	INGAPORE 068877	Date: 28-01-2019 Code: FCI2	
1.		Policy Particu	lars :- THIRD PARTY CLA	IM
	Insured Veh.	SHC 1676H	Veh. Inspected	SJF 2465D
	Policy No.		Coverage (\$)	0.00
	Claim No.	D19000232MFSH	Excess (\$)	0.00
	Assign From	TEO SWEE KEONG	Assign Date	07/01/2019
2.		Vehicle I	Particulars & Condition	
	Make & Model	TOYOTA WISH (A)	c.c	1794
	Engine No.	HIDDEN	Year of Reg.	2008
	Chassis No.	ZNE100404717	Colour	METALLIC SILVER
	Odometer	250813	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/55 R16	JOURNEY	9 mm
	L/H Front Tyre	205/55 R16	JOURNEY	9 mm
	R/H Rear Tyre	205/55 R16	JOURNEY	9 mm
	L/H Rear Tyre	205/55 R16	JOURNEY	9 mm
4.			ription of Damages	
	THE VEHICLE SU DAMAGES SEE D		E REAR N/S AND FRONT O/S	PORTION.
5.		Ge	neral Information	
	Accident Date	03/01/2019	Inspection Date	08/01/2019
	Survey held at	1 SIN MING IND EST #01-	129	
	Repairer	KENG HOCK AUTO		
5a.	B)THE INSPECTIO	ISISTENT TO ACCIDENT RE ON WAS CONDUCTED ON A CE TO YOUR INSTRUCTION	Remarks EPORT. "WITHOUT PREJUDICE" BAS NS, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.			nate Days of Repair	
01100	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	Control of the State of the Sta	9



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJF 2465D

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT FENDER	BUCKLED	574.20	574.20
1	FRONT BUMPER	CRACKED	1,250.80	566.10
1	FRONT BUMPER SIDE RETAINER	DISTORTED	124.10	124.10
1	FRONT BUMPER SPONGE	CRACKED	112.00	112.00
1	FRONT BUMPER FOG LAMP	MTG CRACKED	380.40	245.50
1	FRONT BUMPER FOG LAMP COVER	NO SUCH PARTS	60.10	57-
1	FRONT BUMPER REINFORCEMENT	BENT	450.10	366.05
1	FRONT HEAD LAMP	CRACKED	820.30	781.50
1	FRONT WASHER TANK	DENTED	160.00	160.00
1	TAIL GATE	BENT	1,460.30	1,210.50
1	TAIL GATE EMBLEM (LOGO)	NECESSARY	68.00	68.00
1	TAIL GATE LOCK	TO REPAIR SEE LABOUR	380.80	
1	TAIL GATE LOCK LATCH	TO REPAIR SEE LABOUR	42.00	
1	TAIL GATE OUTER CHROME HANDLE	CRACKED	380.10	380.10
1	TAIL LAMP	CRACKED	384.70	384.70
1	TAIL LAMP CLIPS	NECESSARY	12.00	12.00
1	REAR FENDER	TO REPAIR SEE	780.10	
1	REAR BUMPER	BENT	1,250.10	577.80
1	SET REAR BUMPER CLIPS	NECESSARY	70.60	70.60
1	REAR BUMPER BRACKET	DENTED	40.10	40.10
1	REAR BUMPER SIDE RETAINER	DISTORTED	80.00	80.00
2	REAR BUMPER STAY	SERVICEABLE	96.10	15
1	REAR END PANEL	BENT	450.70	450.70
1	REAR END PANEL TOP GARNISH	MTG DISTORTED	230.10	230.10
1	REAR BUMPER REFLECTOR	SERVICEABLE	55.00	
1	REAR WIND SCREEN MOULDING	NECESSARY	148.10	148.10
1	REAR FENDER INNER GARNISH	SERVICEABLE	250.00	

Report Ref No. CS/FCI19000367/Ksbn2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
8	LESS 25% DISCOUNT			-1,645.54
			10,110.80	4,936.61
	SPECIAL NETT ITEMS			
1	TAIL GATE WEATHER STRIP (50%)(SN)	CUT	260.00	130.00
1	SET REAR REVERSE SENSOR (SN)	SHORTED	250.00	200.00
	5: 10		510.00	330.00
	LABOUR			
	TO PANEL BEAT.		500.00	400.00
	TO SPRAY PAINTING.		700.00	400.00
	TO SPRAY ANTI RUST ON ACCIDENT AFFECTED PANEL.		180.00	60.00
	TO REMOVE BOTH TAIL LAMP, CHECK WIRING SYSTEM TO FACILITATE REPAIR THE SAME.		80.00	20.00
	TO REMOVE AND REFIT ALL FITTING TO NEW TAIL GATE TO FACILITATE REPAIR.		80.00	60.00
	TO REDO SEALANT ON GAP TO FACILITATE REPAIR.		100.00	30.00
	TO REMOVE RENEW AND REFIT REAR REVERSE SENSOR TO FACILITATE REPAIR.		100.00	50.00
	TO REMOVE AND REFIT REAR WIND SCREEN GLASS TO FACILITATE REPAIR.		150.00	120.00
	PANEL BEAT.INCLUSIVE OF THE REPAIR OF TAIL GATE LOCK, TAIL GATE LOCK LATCH AND REAR FENDER.		1,100.00	800.00
	SPRAY PAINTING.		1,000.00	900.00
			3,990.00	2,840.00
	GRAND TOTAL		14,610.80	8,106.61

RECOMMENDED COST OF LUMP SUM REPAIRS	6,400.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CS/FCI19000367/Ksbn2

MARKET VALUE: \$34,000.00 (EST)-LTA REIMBURSEMENT VALUE: \$16,910.00=NETT VALUE: \$17,090.00

KONG SENG CHEONG

Licensed Appraiser

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