

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 12 February, 2019 10:24 AM  
**To:** Mekavathanan Sarangapani  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: MC20183020 LKK REF CC4/III19000359/T1HB3

Dear Sir,

We refer to your below email.

Please be informed that we are in the midst of COR finalization.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 11 February, 2019 7:31 PM  
**To:** Mekavathanan Sarangapani  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** FW: MC20183020

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III19000359/T1HB3	Vic

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Olivia Lau (LKKAuto)

**Sent:** Monday, 4 February 2019 3:01 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: MC20183020

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**From:** Mekavathanan Sarangapani

**Sent:** Monday, 4 February 2019 3:00:40 PM (UTC+08:00) Kuala Lumpur, Singapore

**To:** Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto)

**Cc:** Lalitha Krishnan - III; Gabriel Wee

**Subject:** MC20183020

Please advise status of TPPD claim please

Meka

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2019		08 Jan 2019 00:00			Pending Cancel

Main	Offer Processing	Claim Details	Adjuster's Details	Doc
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	SBS TRANSIT LTD		
Main Claimant:	ONG ENG SENG, ID: S1809584Z		
Vehicle Reg. No.:	SKV9707P	Date of Loss:	29/12/2018 14:00 - :59
Claim Type:	TP / MC2018/3020	Policy/Cover Note No.:	M491018 (Comprehensive)
Vehicle Reg. No. (Insured):	GBF9727Y	Policy No. (Claimant):	PNPV2018-00011196
		Excess:	S\$750.00
Repairer:	Motor Image Enterprises Pte Ltd (Toa Payoh) <b>PROFILE</b> 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - T <b>FRANCHISE</b>		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 61		
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [I		

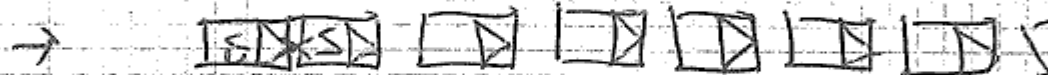
CLAIM REGISTERED

Cln. No (Cln Reg Date)	MC2018/3020 (31/01/2019)		Intimation (Notify Date)	Insured/Ag
Registration Type	[Manually registered]		Claim Status	OPEN
Incurred OD				
S\$	0.00			
Subfolder	SubCode	Reg. No / Claimant	Person-in-Charge	
OD		GBF9727Y / SBS TRANSIT LTD	Lalitha Krishnan	

SKETCH PLAN

V1: SKV9707P  
V2: GBF9727Y

Towards  
Exit 15A



P18 Towards Exit 15A





Claim Audit	History Checking	Activity Log	Documents	Dup
Assign Solicitor	File Review	Adj Market Value	Transfer To Repairer	Send R
Claim Details	Set/Modify Adj Mandate			

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd	Stat
Main	03 Jan 2019		08 Jan 2019 00:00			Pen Ca

Main	Offer Processing	Claim Details	Adjuster's Details
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#### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	SBS TRANSIT LTD		
Main Claimant:	ONG ENG SENG, ID: S1809584Z		
Vehicle Reg. No.:	SKV9707P	Date of Loss:	29/12/2018 14:00 -
Claim Type:	TP / MC2018/3020	Policy/Cover Note No.:	M491018 (Comprehe
Vehicle Reg. No. (Insured):	GBF9727Y	Policy No. (Claimant):	PNPV2018-00011196
		Excess:	S\$750.00
Repairer:	Motor Image Enterprises Pte Ltd (Toa Payoh) <b>PROFILE</b> 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 6347 6139 <b>FRANCHISE</b>		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]		
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Fi		



Best Regards,

Mekavathanan  
HOD

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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