				P
	. 1	\ 14E	, P.	1 R. DOLLING
INS CASE OWNER	YOM12.	CC 3 14 1900	075+, P	LAR OUT IDAC
Dis Case Owner	RABUL	ASSIGN		41110
Surveyor:		DOI:		egistered in Merimen: 2 1 100
Pre-assign / CCU	/ FTE	2 2 0		
Insured Vehicle No	· - 84	35236-	Claim No. :	19814509456
Name of Insured		1k	Policy No. :	DO 10 0 4 4 4 1
Insured Tel No.		-HP:	Make / Model :	MORINA CARDONNE ON
Excess Sec II :S\$		DOV: 31 W/18	Place of Accident	MARINA CARDOLING ON
Is driver the owner	(YES/NO)	Nature of Accident	IN OLGIA REPORT	YEN/NO TO GIA REPORT, YES / NO
Driver Tel	No.: SNA Hand	WENT & MOHO HAMIB	Bout CAU	% Final ? Yes / Nor
SHB YDIT			1 12	
I INSRS:	INS INS	RS:	INSRS:	ENSR5:
WSP: CMI	et & ws	P: 🙀	WSP: Tel:	WSP: Tel:
Tel: \ Liability:	Link	nility:	Liability:	Laubility:
RMKS:	RM	KS:	RMKS:	RMKS:
Date/ Time	Growns - confe	18 JUNE 27 0 88 0 18 JUNE 4	- months	TAGE DATE/PIC
10/1/09	15U-7578-4	The state of the s		Son-Reporting itr (1st): Son-Reporting itr (2nd):
1	401			ion-Reporting lit (Final):
(M)				Souffication Itr (if non-pickup)
				After call lit to Of.
8/6/19 -	- Dusent.			Documentation Check List: Handler Typist
(1)	V			fonfication ltr (if non-pickup)
11/11/0	EL. 10	nu Pei tucture		Ofter call for to OE:
11/0/101 -	- ru-	IN INT THE CODE		Authorisation To Act: teleuse Vosufier:
				and Repair Bill
			6	Sar Rennal Invoice:
				lowing Invoice
			1	TA/GIA
				Aedical Bill:
				TR:
				Aundate/Reject Instruction:
				.00
				ayment Breakdown Form:
PRELIMINARY ADVICE	Date/Time:	Sent By:		fost-Repair Photos:
				Others:
FINALIZATION	Date/Time:	Confirm with: days) Reduction:		Confirm by:
Repair Cost: FINAL SETTLEMENT	SS SIZIO	Confirm with 00 00V	- 5	Email Call
FINAL SETTLEMENT	Bate/Time: JC	d / Assessed BOLA S/N No. :		NO or B 28. Ass. Lia
Repair Cost:	SS 1200-W	a r Annesse / BOLA S/N NO. :	,	LINE OF DE AND COME LINE:
Less of Rental (LOR):	ss 802.50	6 days) × \$133.=	er o	amin arm
Loss of Use (LOU)	SS - (S	x days)		N 6 E S T
Loss of Income (Left):	55 - 15	x. days)		
LOU only	LOR + LOU	LOR + LO Tick only of	ose]	1 - 1-5
GIA/LTA Search	55 7-00			0.
Medical:	55 -) Claim status: Normal/Reject/Private Settle
Disbursement:	SS -	(e.g. Tow/ Independe		Report Format:
Legal Cost	SS Zeria boll	enales es Teach		Survey fee: # 320-00
Total:	ss 2009-50	Global Sum SS: 2000 . (
FINAL PAYMENT	SS 2000 - 0()	Confirm with:	axis Ple Ud	mail Cal
Payer 1:			xij ru ud	
Payee 2: (Strike if N.A.)	SS	Name 2: Name 3:		
Payee 3: (Strike if N.A.)	SS	EMBRE-31		

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From Dis	tio		SHB 4317	Yr Regn 2019	
Estimated Cost:				orry (al) / Prime Mov	er /
OD / TP / WS / TP RES / OD RES / EVA	/ INV / MV	Truck / Tra			216
To inspect Vehicle No:		Make To	MEAN DRING		798
at Workshop m/s					std / NI / NA
of		Sp.Reading	491387	T/Radio: Insured /	Std / NE / NA
Insured		Eng/No:			
Policy No.				805747810	
Claims No.			Poor / Burn		
Sum Insured. Ex	cess:		Jammed / Leaked		
(Client's Record)		Brake: Morder	/ Jammed / Leaked	/ Barnt or	
Make of Velv		Modi: Nil / S/F	m / STD A/Rim o		
		Tyre Size: F	195	65215	
(Policy Condition)		F		1 -	
Remark. The veh had commenced its	N/S O/	BS/DUN/EXNO	DVA / GY / FS / LIZA	/ MIC / OHTSU / PIR /	SUMI /
repair at the time of inspection	2014	тоуотуоко	or W	ANT LAKE	
Bat, or Market Value:		Front		Egar	
IDAC Accident Rport Consis	stent? : Yes or No	R/Bal 5	mm	R/Bal. 5.	mm
GIA / PR Seen: Consis	stent? : Yes or No	L/Bal. S	nun	L/Eat. 5	mm
Est. Repairs. 5 days	Res.: Yes or No	D.O.A. 31 ()	4	0/10	1/19
Lum Sum: 90 - %	3 Val. Yes or No	Survey held at	Sm	RT '	ı
GA / REV / REP. / 24 HRS		Des. of Damages	Frt / Rear / O/S	/ N/S / U/C / Roofte	op or
GA I REV I REC. I 241IIIO	Vehicle: IN / C			RHAR	
Date: Person Contacte	4	The U/C / Ci	hassis frame / Bod	ly Structure affected d	ue to callision.
Date / Time Action / Instruction				12/	18/2127
110 \$ 1	2W (Red #	+350 d c	270	12	18/2137
4/2 4/16	w Clear	1	(3)		419
		`			
				SC	E 3523P
Clate/Time, File Pass to 2 : Preli.	Report	Days Of Repair			
	Report	Resurvey No. o	of Trip:	Survey Fee	
Custoffense: File Return to?				Transportation	
a	Add F	Fee: Site Insp	18)_5+85_3	
		Interview	y (\$) Photos	
Report Format :		Tech In	VS (\$) Descri	
Lump Sum / 1.B.1: (\$	J	:Weeken	d (\$. 10	
				LATO	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

AIG	ASIA PACIFIC IN	SURANCE PTE LTD	Ref : CC3/LCR1900	00357/R1pb3
	SHENTON WAY #0 ARTIS BUILDINGS	08-16 SINGAPORE 079120	Date: 07-01-2019 Code: LCR	
1.		Policy Particu	lars :- THIRD PARTY CLA	MIM
	Insured Veh.	SLF 3523P	Veh. Inspected	SHB 431J
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	07/01/2019
2.		Vehicle I	Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	2	Steering	
	Brakes		Modification	
	General			
3.		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		Desc	ription of Damages	
5.		Ge	neral Information	
	Accident Date	31/12/2018	Inspection Date	04/01/2019
	Survey held at	SMRT AUTOMOTIVE SER	VICES PTE LTD	
		60 WOODLANDS INDUST	RIAL PARK E4 SINGAPORE 7	57705
5a.			Remarks	
	A)THE INSPECTION	ON WAS CONDUCTED ON A	"WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS.



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Earnings Pia Lid

55 Viscopands Industrial Park Ext. Simpapers 757765

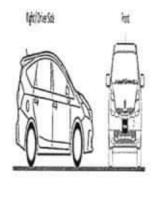
YAX Number | 6365502

Estimate Telegrams Number | 6365623

Accident Reporting Number | 6365627

Date Generated | 1042/2018 Steer E : Pentium

Secretary and the secretary an	Section A - Accident Details
Registration Number	SHB431J
Case Reference Number	TAX/12/18/2137
Registration Date	27/8/2014
Company Type	SMRT Taxis Pte Ltd
Make	ТОУОТА
Model	PRIUS
Name of Driver	LIMILAMIEK
Type of Accident	Others
Accident Date and Time	31/12/2016 8:30 PM
Accident Reported Date and	2/1/2019 4:38 PM
& Surveyor Required?	Yes
Survey by	
Vehicle is Tower (tack?	No.
Towed Back Discu and Time	
Replacement Vehicle issued?	No
Job Card Number	24099536
Special Instruction to ARC, if any	BP .
Prepared Date and Time	4/1/2019 10:43 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and	





hooks

	Section B - Summary of R	epair Estimates
Summary of Repair Estimate		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	5845.00	\$350.00
Total Spray Cost	81,494.00	\$700.00
Total Spere Fart Cost	53,259.65	\$119.52
Total Other Cost	\$940.00	\$40.00
TOTAL COST	\$4,538.65	\$1,209.52
Lump Sum Tetal	\$6,550.00	\$1,200.00 (L/S)
Number of Report Days	5.0	5.0
Prepared / Adjusted By	Zhi Yang Phua	RASUL (LKK) / AIG
ARC / Surveyor Sign Off Date	04/01/2019 4:16 PM	04/01/2019 4:08 PM
Signature	(a)	Rarul
Remarks		RESURVEY AFTER REPAIR / LUMP SUM



SMRT Accident Vehicle Repair Estimates

SINST Automotive Services File Ltd
60 Woodland's Industrial Fall E.A. Empayme 757705
FAX Service: 61666592
Estimator Taleptone Human: 65652672
Accident Reporting Number: 66652672

Date Generaled : 18020019 Hear ED : Panduce

-Page	Section C - Quota	tion and Accident Invoice Details	100
Quotation Number	QN-1902-0182	Invoice Number	
Quotation Date	16.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

	Section D - Details of Repair Estimates	
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RM PORTION	\$845,00	\$350,00
Total Labour	\$845,00	\$350.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, I
TO RESPRAY HOCKER PANEL MOULDING	5180.00	\$100.00
TO RESPRAY HEAR FENDER RH	\$378.00	\$200.00
TO RESPRAY REAR DOOR RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$0.00 × 11
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$1,494.00	\$700.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, i
TO APPLY RUIT PROOFING ON AFFECTED AREA	5100,00	\$40.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	50.00 💉
O REMOVE & REFIT REAR QUARTER GLASS RH	\$120.00	\$0.00 🗶
TO REMOVE / HEPTI SEAT	\$120.00	\$0.00 X /11
O REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00 X
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
O TRANSFER DOCK MECHANISM	\$120,00	\$0.00 x
O WASH AND VICTUM	\$60,00	\$0.00 x
otal Other Costs	\$940.00	\$40.00

Part Number	Portion	Stock Number	Part Name	Quantity	List Price	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor
		47080	DOOR RR/RH	1.00	\$954.50	100.00	\$0.00	Replace	Repair V
		47140	WHEEL DISC	0,00	\$1,484,20	0.00	\$0.00	Replace	Not Given ,
		62710-	QUARTER GLASS RR/RH	0.00	\$846.50	0.00	\$0.00	Replace	Not Given
			STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace
		75851- 47900	MOULDING BODY, RH	1,00	\$673.60	100.00	\$0,00	Replace	Repair
			STICKER SMRT LOGO	1,00	\$7.80	0.00	\$7.80	Replace	Replace /
		81604- 47090	FENDER RRIGH	1.00	\$766.80	100.00	\$0.00	Replace	Repair /
		62159- 47905	BUMPER REAR	1.00	\$458.60	100.00	50.00	Replace	Repair VL



SMRT Accident Vehicle Repair Estimates

SHART Automotive Services Pto-Lic 95 Windflands Industrial Pet E4, Singapore TST705 PAA Monter 43/64/612 Economy Telephone Number 64/64/612 Automot Paparing Number 64/64/617

Date Generated | 16/02/2019

Veer III

Pentium

			PIXEL STICKER	2.00	\$60.00	0.00	\$120,00	Replace	Replace	/N
			SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	IVIV
Total					\$5,310.60	-	*****		- /	~
A-DENOV					35,310.60		\$149.40			
Added Sp	are Parts 21	Material Usa	gs After Surveyor Signed	off	33,310.60	-	3149.40	1 1 1 1 1 1		
Added Sp. Part Number	are Parts //	Material Us: Stock Number	ge After Surveyor Signed	ST Latin	(1) (1) (1)	Discount (%)	A CORPORATION	ARC Check	Surveyor	

149.40 -20% 119.52 + 350.00 + 740.00 + 740.00 L\S



Case Details

Case Reference Number : TAX/12/18/2137 Type of Repair : Accident Repair

Vehicle Registration Number: SHB431J

Company Type : SMRT Taxis Pte Ltd Estimation ID : EST-5194-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd.

Accident Date and Time: 31/12/2018 12:30 PM

Vehicle Age(In Months): 52

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

				SMRT Red	comme	ndation						Surveyor Appro	ival	
вом Туре	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(S)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Repl	ace
One Time Key In	Mein			DOOR RR/RH		964.50	954.50	25.00	715.88	Replace	1	0	Repair	٠
One Time Key In	Main			PIXEL	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	٠
One Time Key In	Main			MOULDING BODY, RH	3	673.60	673.60	25.00	505.20	Replace	:1	0	Repair	٠
One Time Key In	Main			FENDER RR/RH	,	766.80	766.80	25.00	\$75.10	Replace	1	0	Repair	
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace	٠
One Time Key in	Main			STICKER DECAL 6555 8888	1:	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace	,
One Time Key In	Main			QUARTER GLASS RR/RH	1	846.50	846.50	25.00	634.88	Replace	0	0	Not Give	٠
One Time Key In	Main			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Give	,

Total Spare Part Cost	4,074.56	Surveyor Total	149,40
Lump Sum Discount (%)	20.00	Lump Sum Dis (%)	20
Final Spare Part Cost	3,259.65	Final Sur Total	119.52

				SMRT Re	сотте	ndation						Surveyor Appro	oval	
ВОМ Туре	Costing Type	Pertion	Material Number	Part Name	Oty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Rep	ace
One Time Key In	Main			WHEEL	1	1,484.20	1,484.20	25.00	1,112.15	Replace	0	0	Not Give	٠
One Time Key In	Main			BUMPER	3.	458.60	458.50	25.00	343.95	Replace	,	0	Repair	•
							Total Spare	Part Cost	4,074.56		Surveyor Total	149.40		
						Li	ump Sum Die	ecount (%)	20.00		Lump Sum Dis (%)	20		
							Final Spare	Part Cost	3,259.65		Final Sur Total	119.52		

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3.5	TO REPAIR RH PORTION	845.00	350	
Total:		845.00	350.00	

Spray Cost Detail

S.No.	Jab Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO RESPRAY REAR DOOR RH	378.00	200	
2	TO RESPRAY ROCKER PANEL MOULDING	180.00	100	
3	TO RESPRAY REAR FENDER RH	378.00	200	
4	TO RESPRAY RIM	180.00	0	
5	TO REPSRAY REAR BUMPER	378.00	200	
otal:		1,494.00	700.00	

Other Cost Detail

S,No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
,	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	
2	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40	
Total:		940.00	40.00	

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3	TO TRANSFER DOOR MECHANISM	120.00	5	
4:	TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0	
5	TO REMOVE / REFIT SEAT	120:00	0	
6	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	a	
21	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
	TO WASH AND VACUUM	60.00	0	
9	TO REPLACE SUNDRY PARTS	100.00	0	
Total:		940.00	40.00	

Summary

72		
	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spere Part Detail	3.259.65	119.62
Total Labour Cost	845.00	366.00
Total Spray Painting	1,494.00	700.00
Other	940.00	40.00
Overail Total	6.538.65	1.209.52
Lump Sum Rapair Option		
Lump Sum Total	6.550.00	1.209.52
Surveyor Approved Amount		1.209.52
No of Repair Days"	5	5
Remarks		RESURVEY AFTER REPAIR / LUMP SUM
Surveyor Name		Resul
Signature		R 1
		Rasul
		Save Clear

Estimator Assesment(\$)

Surveyor Assesment(\$)

Survey Date

04/01/2019

Hsiao Tong (LKKAuto)

From:

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) < LeeGek@smrt.com.sg>

Sent:

Tuesday, 12 March 2019 10:08 AM

To:

CS A Team; Admin A

Subject:

LOD Re: Accident on 31/12/2018 involving SHB 431J & SLF 3523P (AIG's insured)

Our Ref: TAX/12/18/2137/lg

Attachments:

TAX 12 18 2137.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1200.00					
Loss of Rental	\$936.25	(7	days x	\$133.75)
LTA Search Fee	\$7.00					
Total	\$2143.25					

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report & addendum
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From:

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent:

Tuesday, 4 June 2019 1:49 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Acceptance of offer Re: Accident on 31/12/2018 involving SHB 431J & SLF 3523P

(AIG's insured) Our Ref: TAX/12/18/2137/lg

Dear Hsiao Tong,

We accept your global offer of \$2,000/- for our own losses. Please let us have your DV and ATA. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: 04/06/2019 11:40

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: LOD Re: Accident on 31/12/2018 involving SHB 431J & SLF 3523P (AIG's insured) Our Ref:

TAX/12/18/2137/lg

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of \$2,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) < LeeGek@smrt.com.sg>

Sent: Tuesday, 12 March 2019 10:08 AM

To: CS A Team < cs-a@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: LOD Re: Accident on 31/12/2018 involving SHB 431J & SLF 3523P (AIG's insured) Our Ref:

TAX/12/18/2137/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1200.00				
Loss of Rental	\$936.25 (7	days x	\$133.75)
LTA Search Fee	\$7.00				
Total	\$2143.25				

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report & addendum
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 4 March 2019 11:03 AM

To:

'Insurance LCR SG'; 'Eileen, May Hwee Yap'

Subject:

ACCIDENT INVOLVING SLF 3523P(AIG) AND SHB 431J ALONG /AT MARINA

GARDENS DRIVE ON 31/12/2018

Your Ref: SLF 3523P

Our Ref: CC3/LCR19000357/R1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLF 3523P(AIG) AND SHB 431J ALONG /AT MARINA GARDENS DRIVE ON 31/12/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 431J against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 431J (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 431J that was damaged pursuant to the accident which occurred on 31/12/2018 (date) along MARINA GARDENS DRIVE (location) involving vehicle no/s SLF 3523P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this (day) of The (month) 20 19 (year)

Signed by "the third party of

Signed by "the third party claimant" (with chop if applicable) ST. ONO.

Signed by "the workshop" (with chop)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS2,000.00 (Global Sum) for vehicle no. SHB 431J that was damaged pursuant to the accident which occurred on 31/12/2018 (date) along MARINA GARDENS DRIVE (location) involving vehicle no/s SLF 3523P.

This is pursuant to the inspection conducted on 04/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SMRT TAXIS PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHB 431J</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 431J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of ______ (month) 20 16 (year)

Signed by appointed surveyor Signed by "the workshop" (with chop)

** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SHRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV190200342 Date : 22.02.2019 Vehicle No. : SHB431J

Your Ref No. : TAX/12/18/2137

Our Ref No. : 24099535 Terms : 30 Days

Description	Qty	Unit Cost	Add %	_/	(Discoun Amount	<u>t)</u>	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00					\$	1,200.00
			9	RAND	TOTAL	\$	1,200.00

Remark :

Make/Model : TOYOTA PRIUS Accident Date : 31.12.2018

N.B. Payment by cheque should be crossed and made payable to 'SDRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd

Page 1/1

E. & O.E



SMRT Taxis Pte Ltd

MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/12/18/2137

From: SMRT Taxis Pte Ltd

Date:

07/01/2019

ACCIDENT INVOLVING SHB 431J & SLE 3523P ON 31/12/2018 ALONG MARINA **GARDENS DRIVE**

This is to confirm that the daily rental rate for SHB 431J is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



Laid Up Report

Accident Start Date: 01/12/2018 Accident End Date: 11/01/2019

Data Generated : 11/01/2019 User Name : LeeGak

(Repair Completed)	10/01/2019 8:24 AM
Date and Time (Accident Repair)	MA 81.9 9105/10/20
Job Card Number	24099535
Vahicle Model	PRIUS
Vehicle Make	TOYOTA
Company Type	SMRT Taxis Ple Lid
Vatsicie Registration Number	SH8431J
Case Reference Number	TAX12/18/2137

Enquire Transaction History

m通 Transaction History Details

Log Date/Time:

04 Jan 2019 / 14:56:04

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

User ID:

SLF3523P

Transaction Type:

18.32 Insurance Enquiry (GIRO Payment) Channel: ESASBAHO - BALQISH BINTE ABDUL

External Agency

Business Transaction Reference No.:

20190104145604377734

Search Date / Time:

31 Dec 2018 20:30:00

Insurance Company:

AIGASIA PACIFIC INSURANCE PTE LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

Page 1 of 1

Created On

Done?

Completed On

Due Date

No results.

Priority Type

...CLAIM SUBFOLDER...(Pending for Survey Report) $\stackrel{\texttt{Express}}{=}$

Case	Notified	Est Submitted	Adj Assigned	14	Adj Rpt	Ad)	Submitted	Ins Auth'ed	Stat	US
Main	02 Jan 2019 Edit Reg		04 Jan 2019 00:00 Edit Adj Rpt		S\$1,200.00 Edit Estimates	11000	,200.00 ew Rpt		Rep	ding for Survey ort ncel Case
	tain	Re	eference	ır	Claim Det	ails		Documents	i .	Show All
CLAIM SUE	SFOLDER DI	ETAILS					[Created	by adjuster]		
nsured:	LCRF PTE	LTD, Co. Reg. N	lo.: 201624597K							
Main Claimant:	SMRT TAYIS PTE LTD: Co. Red. No. > 1080015360F.									
Vehicle Reg. No.:	Reg SHB431J Date of Loss: 31/12/2018 20:00 - :59 [52 Months and 4 Days From LTA Reg Date					g Date (Man Yr)]				
Claim Type:	TP / 1982515097SG				Policy/Co Note No.		0999994815 (Comprehensive)			
/ehicle Reg. Vo. (Insured):	SLF3523P		Policy No (Claiman		D-18090213MF5H					
					Excess:					
tepairer:	SMRT Aut	tomotive Service	s Pte Ltd (Woodla	and	s) 60 Woodlands	Indus	trial Park E4	, 757705 Woodlan	ds - Tel	68662628
tandling Insurer:	AIG Asia	Pacific Insurance	e Pte. Ltd. (Expre	ss)	- Tel: 65-6419-30	000	. [Handled b	y Chew, Mavis] (hew.Ma	vis@aig.com
Claimant's Insurer:	MS First (Capital Insurance	e Ltd (HQ) - Tel: 6	222	2311					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-	3561 [Handled	by M	OHD RASU	L] [Final Rpt	due 1	6/01/2019]
ASSOCIAT	ED MAIL RE	CEIVED						View	IIA v	Compose Case Ma
here are no	mail for this	case.								

Handler

Assigned By

Subject

Task Group

Merimen e-Claims Page 1 of 2

Claim Documents

*SHB431J (1982515097SG)

[SLF3523P]

TP

SMRT TAXIS PTE LTD

Dec 31 2018 8:00PM

[LCRF PTE LTD]

SMRT Automotive Services Pte Ltd

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3	25/06/19 10:56	WORKSHOP INVOICE	0	Load PDF	
4	25/06/19 10:56	AUTHORISATION TO ACT FORM	0	Load PDF	
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Merimen e-Claims Page 2 of 2

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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPLETED BY SURVEYOR

C 5471MI		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

	SLF3523P (Insd veh)				odel:		TOYOTA PRIUS TAXI 1.8 (A)	
	SHB43	1J (TP veh)						
Date of Accident:	31/12/2	2018						
Global Sum Settlem	ent :	[X] Yes		[]	No			
Repair Estimate			: \$		8,6	49.60		
Final Repair Cost			: \$		2,00	00.00		
Loss of Use			: \$				days at \$0.00 per day	
Rental (if any)			: \$				6 days	
LTA / GIA Search Fe	ee e		: \$					
Others:			: \$					
			: \$					
Final Settlement Sur	n (Globa	al Sum)	: \$		2,00	00.00		
For Non GIA Registre BOLA Liability:	ered Wo	orkshop: (%)		Ass	LA App	clicable:		
Remarks	ишу то в	e med omy ro	cnair	Comsic	ms and	ror cast	s where BOLA does not apply.	
Payment Instructio	n: Paye	e's Breakdow	n					
1) SMRT Taxis P	te Ltd				: \$	3	2,000.0	
					: \$	5		
2)								

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/LCR19000357/R1PB3Q2

Date:

25/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994815

Claimant Vehicle

SHB431J

Insured Vehicle No:

SLF3523P

No: Date of Loss:

31/12/2018

Nature of Claim:

TP

Claim No: 1982515097SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHB431J

Make & Model:

TOYOTA PRIUS TAXI, 1.8 (A)

Engine No:

2ZR6082251

491387 km

Reg. Date:

27/08/2014 (Man. Year: 2014)

Chassis No: Odometer:

JTDKN36U805747810

Colour Engine Capacity:

1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

Yes Footbrake (Serviceable):

General Condition: Handbrake (Serviceable):

Steering (Serviceable): Yes Engine Modification:

Pre-accident Condition: No

Yes

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side:

West Lake 5 mm

Rear Left Side: Rear Right Side:

West Lake 5 mm West Lake 5 mm

Front Right Side: West Lake 5 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,370.60	149.40	5,221.20	97.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,279.00	1,090.00	2,189.00	66.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,649.60	1,239.40	7,410.20	85.67
Approved Total (Overridden) (S\$)		1,200.00		
Nett Amount (S\$)	8,649.60	1,200.00	7,449.60	86.13

+ Car Rental (6.0 x S\$133.75/day) (S\$) 802.50 + Doc/Search Fee (S\$) 7.00 Nett Liability (S\$) 2,009.50

Global Sum Settlement (S\$) 2,000.00

INSPECTION

Date of Assignment:

04/01/2019

Date Inspected:

04/01/2019 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair: 5.0 days

Manager: CHEW HSIAO TONG

Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

Adjuster: MOHD RASUL

Adjuster Report Page 3 of 4

REPAIR DETAILS

Recommended Parts

No.	Qty Part No	. Particulars	Condition	Repairer's	Amount
1	1	*STICKER DECAL 65558888 (SN)	Necessary	21.60 F	*21.60 F
2	1	*STICKER SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
3	2	*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
4	1	*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
5	1	*QUARTER GLASS RR/RH	Not Necessary	846.50 F	*- F
6	1	*WHEEL DISC	Service item	1,484.20 F	*- F
7	1	*DOOR RR/RH	Repair	954.50 F	*- F
8	1	*MOULDING BODY ,RH	Repair	673.60 F	*- F
9	1	*FENDER RR/RH	Repair	766.80 F	*- F
10	1	*BUMPER REAR	Repair	458.60 F	*- F
F=Fra	anchise part		T-1-1 D-1- (05)	E 270 CO	440.40
			Total Parts (S\$)	5,370.60	149

Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING & BODY WORK	New	845.00	350.00
2	SPRAY PAINT	New	1,494.00	700.00
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	40.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
6	TO REMOVE & REFIT REAR QUARTER GLASS RH	New	120.00	0.00
7	TO REMOVE/REFIX SEAT	New	120.00	0.00
8	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
9	TO REPLACE SUNDRY PARTS	New	100.00	0.00
10	TO TRANSFER DOOR MECHANISM	New	120.00	0.00
11	TO WASH AND VACUUM	New	60.00	0.00
	Gross Labo	ur Cost (S\$)	3,279.00	1,090.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >