

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 27 February 2019 5:52 PM
To: 'Joanne Yong Lai fong'; 'Teo Swee Keong'
Cc: assignments; SUR; Admin-D (LKKAuto)
Subject: RE: NEW SURVEY ASSIGNMENT - EL8965R OUR REF: SHC1877U DOA 02/01/2018
Attachments: EL 8965R - Preli Advise.pdf

Dear Joanne,

Enclosed preliminary revised of vehicle EL 8965R.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 7 January 2019 2:53 PM
To: 'Teo Swee Keong' <TeoSweeKeong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Joanne Yong Lai fong' <Joanneyong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - EL8965R OUR REF: SHC1877U DOA 02/01/2018

Dear Sir/Mdm,

Thank for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]
Sent: Friday, 4 January 2019 5:55 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Joanne Yong Lai fong <Joanneyong@msfirstcapital.com.sg>
Subject: NEW SURVEY ASSIGNMENT - EL8965R OUR REF: SHC1877U DOA 02/01/2018

Dear Sirs

New survey request for your handling.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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From: Teo Swee Keong

Sent: Friday, January 04, 2019 5:46 PM

To: 'PBSP' <pml-pbsp@simedarby.com.sg>

Cc: Joanne Yong Lai fong <Joanneyong@msfirstcapital.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - EL8965R & SHC1877U ON 02/01/2018

Dear Sir

Thank you for informing us of your choice, the surveyor will be appointed within 2 working days of your email.

Thank you.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Friday, January 04, 2019 3:38 PM

To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Cc: Joanne Yong Lai fong <Joanneyong@msfirstcapital.com.sg>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - EL8965R & SHC1877U ON 02/01/2018

Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

1. LKK Auto Consultants Pte Ltd

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Sent: Friday, 4 January 2019 3:31:33 PM

To: PBSP

Cc: Joanne Yong Lai fong

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - EL8965R & SHC1877U ON 02/01/2018

Dear Sirs,

We refer to your survey request dated 04/01/2019.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo
Motor Claims Dept

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From: Jaime Tay

Sent: Friday, January 04, 2019 11:24 AM

To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - EL8965R & SHC1877U ON 02/01/2018

Dear SK,

Survey - SHC1877U – CTPL (NR)

Thank you.

With regards,

Jaime Tay

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | ☎ : 6507 3848 | 📠 : 6507 3849 | Company Regn. No. 195000106C

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Change of email address

jaimetay@msfirstcapital.com.sg

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From: ILPROCESSCENTRE //ICICILOMBARD/HYD <ilprocesscentre@icicilombard.com>

Sent: Friday, 4 January, 2019 11:14 AM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - EL8965R & SHC1877U ON 02/01/2018

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, January 04, 2019 5:53 AM

To: Claim Workflow System

Subject: REQUEST FOR DIRECT SETTLEMENT - EL8965R & SHC1877U ON 02/01/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

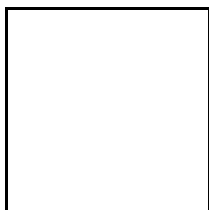
Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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