

INS. CASE OWNER: CC 3 / AIG1900 0265, J 8639 LKK: IDAC:
 Surveyor: MD DOI: ASSIGNMENT 26/11/19 Date/Time: 18/11/19
 Registered in Merimen: 7/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.: SJE 9157C
 Name of Insured: HEW SHAOYANG
 Insured Tel No.: _____ HP: 98782503
 Excess Sec II :SS _____ D.O.A.: 25/11/19
 Is driver the owner? (YES / NO) Nature of Accident: _____

Claim No.: 114355877969
 Policy No.: 1800090125
 Make / Model: MERCEDES
 Place of Accident: YICHUAN AVE 1

If NO, Driver Name / Age: _____ Driver Tel No.: _____ (V/L: YES / NO)
 OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO
 Insured Liability: % Final ? Yes / No

SG 1187S



INSRS: _____
 WSP: SMRT
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>10/11/19</u> <u>PK</u>	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final): Notification Itr (if non-pickup): Call OI: <u>15/11/19</u> After call Itr to OI: <u>20/11/19</u>	
<u>15/11/19</u> <u>OL</u>	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup): <input type="checkbox"/>	
	After call Itr to OI: <input checked="" type="checkbox"/>	
	Authorisation To Act: <input checked="" type="checkbox"/>	
	Release Voucher: <input checked="" type="checkbox"/>	
	Final Repair Bill: <input checked="" type="checkbox"/>	
	Car Rental Invoice: <input type="checkbox"/>	
	Towing Invoice: <input type="checkbox"/>	
	LTA / GIA: <input checked="" type="checkbox"/>	
	Medical Bill: <input type="checkbox"/>	
	PIR: <input type="checkbox"/>	
	Mandate/Reject Instruction: <input checked="" type="checkbox"/>	
	LOD: <input checked="" type="checkbox"/>	
	Payment Breakdown Form: <input type="checkbox"/>	
	Post-Repair Photos: <input type="checkbox"/>	
	Others: <input type="checkbox"/>	

PRELIMINARY ADVICE Date/Time: 7/11/2019 Sent By: LSP

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____
 Repair Cost: \$5 9,037.26 (3 days) Reduction: 15.75 % Email Call

FINAL SETTLEMENT Date/Time: 9/12/19 Confirm with: Billen Email Call
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 411 If NO or B 28, Ass. Lia: _____

Repair Cost: \$5 9,037.36
 Loss of Rental (LOR): \$5 - (_____ days)
 Loss of Use (LOU): \$5 750.00 (15250.00 x 3 days)
 Loss of Income (LOI): \$5 - (5 x _____ days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$5 7.00
 Medical: \$5 -
 Disbursement: \$5 - (e.g. Tow/Independent)
 Legal Cost: \$5 -
 Total: \$5 9,794.26 Global Sum SS: 9,790.00
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: \$320.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call
 Payee 1: \$5 9,790.00 Name 1: SMRT BUSES LTD

Payee 2: (Strike if N.A.) \$5 - Name 2: _____
 Payee 3: (Strike if N.A.) \$5 - Name 3: _____

COPY SENT



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG19000355/Jfb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 07-01-2019



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJE 9157C	Veh. Inspected	SG 1181S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/01/2019

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	25/12/2018	Inspection Date	28/12/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



SMRT Accident Vehicle Repair Estimates

Poh Kin

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63665592
Estimator Telephone Number : 69662623
Accident Reporting Number : 69662672

Date Generated : 29/01/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SG11815
Case Reference Number	BUS12/18/1036
Registration Date	14/11/2018
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC530
Name of Driver	Amrul Suffian Bin Abd Malek
Type of Accident	Side Swipe
Accident Date and Time	26/12/2018 1:11 AM
Accident Reported Date and Time	25/12/2018 2:15 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24096766
Special Instruction to ARC, if any	SG11815 - RIGHT REAR PORTION SJE9157C (TP) - INSURED WITH AIG
Prepared Date and Time	29/12/2018 10:23 AM
Chassis Number	WEB02808323130018
Mileage	
Work Shop	
Repair Completion Date and Time	

finalized - Hwee Jie

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,590.00	\$1,060.00
Total Spray Cost	\$728.00	\$528.00
Total Spare Part Cost	\$7,449.26	\$7,449.26
Total Other Cost	\$993.00	\$0.00
TOTAL COST	\$10,727.26	\$9,037.26
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Kak Khooon Goh	Hwee Jie
ARC / Surveyor Sign Off Date	28/12/2018 10:30 AM	22/01/2019 3:18 PM
Signature	<i>[Signature]</i>	<i>[Signature]</i>
Remarks		Photo before part

Section C - Quotation and Accident Invoice Details

Quotation Number	Invoice Number
Quotation Date	Invoice Date
Invoice Amount	Prepared Date



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 65662623
Accident Reporting Number : 8962672

Date Generated : 29/01/2018

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		\$1,590.00				\$1,060.00			
Total Labour		\$1,590.00				\$1,060.00			
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS		\$728.00				\$528.00			
Total Spray Painting & Panel Beating		\$728.00				\$528.00			
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
ADVERTISEMENT STICKER NW		\$960.00				\$0.00			
Total Other Costs		\$960.00				\$0.00			
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010012	VE	0005446911	LAMP SIDE MARKER FOR MB CITARO C530 BUS	1.00	\$94.50	10.00	\$85.05	Replace	Replace Nz
4006314	CONSUMABLE	Sikafee-205	ADHESIVE DIRECT GLAZING	14.00	\$37.00	0.00	\$518.00	Replace	Replace Nz
			PANEL RH	1.00	\$3,727.25	10.00	\$3,354.53	Replace	Replace DD
4006313	CONSUMABLE	SikaB Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	Replace Nz
			PANEL RH WHEEL ARCH	1.00	\$3,790.75	10.00	\$3,411.68	Replace	Replace DD
Total					\$7,729.50		\$7,449.26		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

\$1060
 + \$ 528
 \$ 7449.26

P/P Total - \$ 9037.26 / 3days



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 28/12/2018

User ID : G0HKK2

Section D - Details of Repair Estimates

Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	Labour 1060 /	
Total Labour	\$1,390.00	

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	Labour 528 /	
Total Spray Painting & Panel Beating	\$728.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
ADVERTISEMENT STICKER	NEC MN /	
Total Other Costs	\$960.00	

Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			PANEL RH	1.00	\$3,727.25	0.00	\$3,727.25	Replace /	
			PANEL RH WHEEL ARCH	1.00	\$3,790.75	0.00	\$3,790.75	Replace /	
4006314	CONSUMABLE	Skaflex-265	ADHESIVE DIRECT GLAZING	14.00	\$37.00	0.00	\$518.00	Replace /	
4006313	CONSUMABLE	SIKA® Primer-208 G+P	PRIMER (SIKA 208 G+P)	1.00	\$80.00	0.00	\$80.00	Replace /	
Total					\$7,635.00		\$8,116.00		

Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Hwei Jie - LKK
28/12/18
PIP 3days
Photo before paint
[Signature]

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 9 April 2019 2:21 PM
To: eileenbay@smrt.com.sg
Cc: Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SG11815 AND SJE9157C ON 25/12/2018 ALONG LENTOR AVE

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC3/AIG19000355/Jfb3
Your Ref: BUS/12/18/1035/EB

Dear Eileen,

We refer to above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$9,790.00**(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAuto)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
<eileenbay@smrt.com.sg>
Sent: Tuesday, 9 April 2019 3:25 PM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SG1181S AND SJE9157C ON 25/12/2018 ALONG LENTOR AVE

Categories: clear

WITHOUT PREJUDICE

Dear Poh Kin,

We accept your offer, please let us have the DV.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: 09 April 2019 14:21
To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <eileenbay@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SG1181S AND SJE9157C ON 25/12/2018 ALONG LENTOR AVE
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC3/AIG19000355/Jfb3
Your Ref: BUS/12/18/1035/EB

Dear Eileen,

We refer to above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$9,790.00**(all in) on this matter.

kindly confirm acceptance.

Print Received Message

This mail is associated with :

***SG1181S (1247588179SG)**
[SJE9157C]

TP

SMRT BUSES LTD

Dec 25 2018 5:00PM

[CHEN SHAOYING]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 01/04/2019 09:33 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9794.25) - SG1181S - Claim Handler: MdNoor, Norsiah

Approved:9794.25.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 20 March 2019 7:21 PM
To: 'Kesaval, Jaclyn-M'
Cc: Admin A
Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJE 9157C (OI) AND SG 1181S (TP) ON 25-12-2018; LKK ref : CC3/AIG19000355/Jfb3; AIG ref: 1247588179SG

Importance: High

Your Ref: 1247588179SG
Our Ref: CC3/AIG19000355/Jfb3

Dear Jaclyn,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJE 9157C (OI) & SG 1881S (TP) ALONG YISHUN AVENUE 1 ON 25/12/2018

We refer to the above matter.

The accident occurred when our insured collided into third party vehicle. Liability is down against our insured.

We did clarify with Insured (Ms Chen) the nature of the accident and she's agree to settle and aware that NCD (if any) would be affected.

We hereby seek your approval to offer to Third Party repairer, "SMRT Automotive Services Pte Ltd" is as follows: -

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repair	\$ 10,727.26	\$ 9,037.25
2. Loss of Rental	\$ 825.00 (\$275.00 x 3 days)	\$ 750.00 (\$250.00 x 3 days)
3. LTA search fee	\$ 7.00	\$ 7.00
Total	\$11,559.26	\$ 9,794.25

Total amount of claim (**Liability 100%**)

\$9,794.25

***Recommended 3 repair days

All the relevant documents had been uploaded in Merimen for your perusal.

For your instruction/approval in Merimen please.

Poh Kin (LKKAuto)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
<eileenbay@smrt.com.sg>
Sent: Thursday, 14 February 2019 5:11 PM
To: CS A Team; Admin A
Subject: LOD - ACCIDENT INVOLVING SG1181S AND SJE9157C ON 25/12/2018 ALONG LENTOR AVE
Attachments: img-213133440-0001.pdf; SG1181S.PDF
Categories: clear

Our Ref: **BUS/12/18/1035/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SG1181S**.
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$9,037.26
Loss of Use	\$825.00 (3 days x \$275.00)
LTA Search Fee	\$7.00
Total	\$9,869.26

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19000355/Jfb3

20th February 2019

CHEN SHAOYING
Block 637 Yishun Street 61,
#04-120,
Singapore 760637.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SJE 9157C AND SG 1181S ALONG
YISHUN AVENUE 1 ON 25.12.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SG 1181S (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SG 1181S that was damaged pursuant to the accident which occurred on 25/12/2018 (date) along Yishun Avenue 1 (location) involving vehicle no/s SJE 9157C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 02 (day) of April (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)





Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$9,790.00** (Global Sum) for vehicle no. **SG 1181S** that was damaged pursuant to the accident which occurred on **25/12/2018** (date) along **Yishun Avenue 1** (location) involving vehicle no/s **SJE 9157C**.

This is pursuant to the inspection conducted on **28/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SG 1181S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 1181S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of April (month) 2019 (year)


A circular stamp containing the letters "LKK" is positioned to the left of the signature.

Signed by appointed surveyor


A circular stamp containing the text "SMRT AUTOMOTIVE SERVICES PTE LTD" is positioned to the right of the signature.

Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190100604
Date : 31.01.2019
Vehicle No. : SG1181S
Your Ref No. : BUS/12/18/1035
Our Ref No. : 24099765
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Description	Qty	Unit Cost	Add / (Discount)	Amount	Amount
Parts					
LAMP,SIDE MARKER:FOR MB CITARO O530 BUS	1.00	\$ 94.50	10.00	\$ 9.45	\$ 85.05
PANEL RH	1.00	\$3727.25	(10.00)	\$ 372.72	\$ 3354.53
PANEL RH WHEEL ARCH	1.00	\$3790.75	(10.00)	\$ 379.07	\$ 3411.68
ADHESIVE:DIRECT GLAZING	14.00	\$ 37.00	0.00	\$ 0.00	\$ 518.00
PRIMER:250ML PER CAN	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
				Sub-Total	\$ 7449.26
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$1060.00	0.00	\$ 0.00	\$ 1060.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 528.00	0.00	\$ 0.00	\$ 528.00
GRAND TOTAL					\$ 9,037.26

Remark :

Make/Model : MB CITARO O530
Accident Date : 25.12.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History**Transaction History Details**

Log Date/Time:	27 Dec 2018 / 13:32:06		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SJE9157C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181227133206090648
Search Date / Time:	25 Dec 2018 17:11:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Dec 2018 Edit Reg		28 Dec 2018 00:00 Edit Adj Rpt	\$99,037.25 Edit Estimates	\$99,037.25 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: CHEN SHAOYING , ID: S2610986H									
Main Claimant: SMRT BUSES LTD , Co. Reg. No.: 198202292D									
Vehicle Reg. No.:	SG1181S	Date of Loss:	25/12/2018 17:00 - :59 [29 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1247588179SG	Policy/Cover Note No.:	1800090135 (Comprehensive) Coverage: 31/07/2018 - 30/07/2019						
Vehicle Reg. No. (Insured):	SJE9157C	Policy No. (Claimant):	D-18090224MFBP						
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 16/01/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (01/04/2019): Alert - Adj Mandate Approved (\$9794.25) - SG1181S - Claim Handler: MdNoor, Nors...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SG1181S (1247588179SG)**
[SJE9157C]
TP
SMRT BUSES LTD
Dec 25 2018 5:00PM
[CHEN SHAOYING]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="text" value="View in Browser"/>	
Letters/Correspondences														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown											Edit			
Photos/Images														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
2	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
3	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
4	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
5	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
6	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
7	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
8	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
9	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
10	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
11	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
12	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
13	08/01/19 11:21	General View											Load JPG	<input checked="" type="checkbox"/>		
14	30/01/19 16:32	Replacement Part Photo											Load JPG	<input checked="" type="checkbox"/>		
15	30/01/19 16:32	Replacement Part Photo											Load JPG	<input checked="" type="checkbox"/>		
16	30/01/19 16:32	Replacement Part Photo											Load JPG	<input checked="" type="checkbox"/>		
17	30/01/19 16:32	Replacement Part Photo											Load JPG	<input checked="" type="checkbox"/>		
18	30/01/19 16:32	Photo After Spray											Load JPG	<input checked="" type="checkbox"/>		
19	30/01/19 16:32	Photo After Spray											Load JPG	<input checked="" type="checkbox"/>		
20	30/01/19 16:32	Photo After Spray											Load JPG	<input checked="" type="checkbox"/>		
21	30/01/19 16:32	Photo After Spray											Load JPG	<input checked="" type="checkbox"/>		
22	30/01/19 16:32	Photo After Spray											Load JPG	<input checked="" type="checkbox"/>		
23	30/01/19 16:32	Photo After Spray											Load JPG	<input checked="" type="checkbox"/>		
24	30/01/19 16:32	Photo After Spray											Load JPG	<input checked="" type="checkbox"/>		
25	30/01/19 16:32	Photo After Spray											Load JPG	<input checked="" type="checkbox"/>		
Documentation														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	07/01/19 17:31	TP ESTIMATE- MARKED											Load PDF			
2	07/01/19 17:31	TP GIA REPORT											Load PDF			
3	20/02/19 20:10	LETTER TO OI											Load PDF			
4	25/02/19 14:33	LTA SEARCH											Load PDF			
5	17/04/19 11:22	WORKSHOP INVOICE											Load PDF			
6	17/04/19 11:22	AUTHORISATION TO ACT FORM											Load PDF			
7	17/04/19 11:22	Release Voucher											Load PDF			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	08/01/19 09:35	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJE9157C (Insd veh)	Model:	MERCEDES-BENZ CITARO O530 6.4 L AT TURBO ABS (A)
	SG1181S (TP veh)		
Date of Accident:	25/12/2018		

Global Sum Settlement	: [X] Yes	[] No
Repair Estimate	: \$	11,488.50
Final Repair Cost	: \$	9,790.00
Loss of Use	: \$	3.00 days at \$250.00 per day
Rental (if any)	: \$	days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	9,790.00
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)		
A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)		
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	SMRT Buses Ltd	: \$ 9,790.00
2)		: \$
3)		: \$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

17 Apr
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19000355/JFB3Q2

Date: 17/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800090135
Claimant Vehicle No : SG1181S	Insured Vehicle No :	SJE9157C
Date of Loss: 25/12/2018	Nature of Claim:	TP
		Claim No: 1247588179SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SG1181S		
Make & Model:	MERCEDES-BENZ CITARO O530, 6.4 L AT TURBO	Engine No:	902926C1100776
	ABS (A)		
Reg. Date:	07/07/2016 (Man. Year: 2015)	Chassis No:	WEB62808323130016
Colour:	Multi-colour	Odometer:	213851 km
Engine Capacity:	6374 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5
Front Left Side:	Firenza 7 mm	Rear Left Side:	Firenza 7 mm
Front Right Side:	Firenza 7 mm	Rear Right Side:	Firenza 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,170.50	7,449.25	1,721.25	18.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,318.00	1,588.00	730.00	31.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	11,488.50	9,037.25	2,451.25	21.34
+ Loss of Use (3.0 x S\$250.00/day) (S\$)		750.00		
+ Doc/Search Fee (S\$)		7.00		
		Nett Liability (S\$)		
		9,794.25		
		Global Sum Settlement (S\$)		
		9,790.00		

INSPECTION

Date of Assignment:	28/12/2018	
Date Inspected:	28/12/2018 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	3.0 days	

Adjuster: ONG HWEE JIE

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LAMP SIDE MARKER FOR MB CITARO O530 BUS	Necessary	94.50 F	*94.50 FL
2	1		*PANEL RH	Dented	3,727.25 F	*3,727.25 FL
3	1		*PANEL RH WHEEL ARCH	Dented	3,790.75 F	*3,790.75 FL
4	14		*ADHESIVE DIRECT GLAZING	Necessary	518.00 FS	*518.00 FS
5	1		*PRIMER (SIKA 206 G+P)	Necessary	80.00 FS	*80.00 FS
6	1		*ADVERTISEMENT STICKER	Not Necessary	960.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	9,170.50	8,210.50
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	761.25

Total Parts (\$\$)	9,170.50	7,449.25
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,590.00	1,060.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	728.00	528.00
			Gross Labour Cost (S\$)	1,588.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >