

Hsiao Tong (LKKAUTO)

From: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>
Sent: Monday, 27 July 2020 5:57 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Motor Claims SG - SG Common
Subject: RE: Your Ref: 1201900001283 //LKK REF: CC4/FWD19000353/Apb3 [ACCIDENT INVOLVING SGY 3268K(FWD) AND SLZ 3665H ON 02/01/2019]

Hi Hsiao Tong,

Please proceed to reject TP claim.

We shall review the claim if TP is able to provide us with PIR.

Thank you.

Regards,
Josey

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, July 27, 2020 2:48 PM
To: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Your Ref: 1201900001283 //LKK REF: CC4/FWD19000353/Apb3 [ACCIDENT INVOLVING SGY 3268K(FWD) AND SLZ 3665H ON 02/01/2019]

Hi Josey,

Please be informed that third party had no PIR/ independent witness. According to third party, after the collision , both parties did step off their vehicles to access the damage. Attached her with the scene photo provided by third party for your reference. The scene photos is inconclusive to show that our insured had hit onto third party vehicle.

In view of this, we seek your instruction in order for us to proceed. Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 25 June 2020 2:59 PM

To: josey.loh@fwd.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: 1201900001283 //LKK REF: CC4/FWD19000353/Apb3 [ACCIDENT INVOLVING SGY 3268K(FWD) AND SLZ 3665H ON 02/01/2019]

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S(408933)

From: josey.loh@fwd.com <josey.loh@fwd.com>

Sent: Friday, 22 November 2019 9:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: 1201900001283 //LKK REF: CC4/FWD19000353/Apb3 [ACCIDENT INVOLVING SGY 3268K(FWD) AND SLZ 3665H ON 02/01/2019]

Hi Hsiao Tong,

Kindly be advised that our insured do not have video footage.

You may advised TP repairer to provide us with PIR or independent witness statement for us to consider the losses incurred by TP.

Thank you.

Regards,

Josey

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 22 November 2019 9:29 AM

To: Josey Loh Kah Wai - SGUser

Cc: Admin A

Subject: Your Ref: 1201900001283 //LKK REF: CC4/FWD19000353/Apb3 [ACCIDENT INVOLVING SGY 3268K(FWD) AND SLZ 3665H ON 02/01/2019]

Dear Sirs/Mdm,

We refer to the above matter.

Third party reported that our insured hit him from behind. However our insured reported that no collision.

There was no video footage from third party.

We notice that insured reported that he had in-car camera. Kindly assist upload a copy of video(if any) in Merimen for our viewing and let us have your instruction on this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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