

22/03/2002

ASS. REC. BY:

REF:

CSS / ET119000351 / G dbe2

Special Instruction:

Surveyor:

CWO Orney

ASSIGNMENT (Office)

From (Person):

Steve Lim

of

ETL

Date/Time:

07012019 1059am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBH 3115S

Insured:

SDE 9188J

at Workshop m/s

Tampines Auto

Tel:

6786 2884

of

Blk 9002 Tampines St 93 #01-36

Policy No:

Claim No:

SDE 9188J

Sum Insured:

Excess:

Make of Veh:

D.O.A.

27122018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

11.01.2019 @ 3pm

H.O.D. Endorsement:

Date/Time:

07012019 410pm

Person Contacted:

Linda

Vehicle IN / OUT

Date/Time	Action/Instruction (x) Estimate
	GBH 3115S - NA / LPC18023162 / 24
	SDE 9188J - x
11-01-2019	Received call from Linda, owner cannot make it survey appt on 11.01.2019, arrange to 18012019

Signature

HRS

REF:

ETL

ASSIGNMENT

From:

Date:

1801-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

G8H 3115S

at Workshop m/s

Tampines Auto

of

Blk 9002 Tampines St 93 # 01-36

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.:

Yes or No

Lum Sum:

3

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

G8H 3115S

Yr Regn:

17 Apr 2018

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Dyna

C.C

2982

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading

32289

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

ITFAT35 Y 40 K 209913

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/75 R15

R:

185 R12

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

18-01-19

Survey held at

w/s

3pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$ 2000 - \$ 3000

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

3

Resurvey No. of Trip:

-

Survey Fee:

Transportation

) S + RS St

) Photos

) Others

)

TOTAL

Report Format :

PRC

Lump Sum / I.B.I. (\$)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

50

50

Catherine Chong (LKK Auto)

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Monday, 7 January, 2019 10:57 AM
To: SUR (sur@lkkauto.com); Admin-D (LKKAuto) (admin-d@lkkauto.com)
Cc: Siti Rahman
Subject: FW: FW: [TOP URGENT PRI NOTICE] Our Ref: 19-A21-10123-VL.ts.sc; Your Ref: SDE 9188J
Attachments: 10123 PRI.PDF; TP report.PDF; OI report.pdf

Hi LKK,

Please assist to attend the attached PRI

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
Fax: +65 6829 9247
steve.lim@ergo.com.sg

www.ergo.com.sg

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From: Steve Lim
Sent: Monday, 7 January, 2019 10:56 AM
To: 'Sharleen Chee'
Cc: Siti Rahman
Subject: RE: FW: [TOP URGENT PRI NOTICE] Our Ref: 19-A21-10123-VL.ts.sc; Your Ref: SDE 9188J

Hi Sharleen,

Shall appoint LKK for the PRI.

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
Fax: +65 6829 9247
steve.lim@ergo.com.sg

www.ergo.com.sg

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From: Sharleen Chee [mailto:sharleen.chee@legaloptions.biz]
Sent: Monday, 7 January, 2019 10:53 AM
To: Steve Lim
Cc: Siti Rahman
Subject: Re: FW: [TOP URGENT PRI NOTICE] Our Ref: 19-A21-10123-VL.ts.sc; Your Ref: SDE 9188J

Dear Sirs,
We refer to your email on 07.01.2019.
Our client rejected your list of surveyors.

We provide you herewith our client's surveyors:-

	CONTACT PERSON
1	HOW ANDREW
2	LEE KOK WENG
3	SEAH KWANG BOON

Your said surveyor may liaise directly with our client's repairer,
Ms Linda at 6786 2884 for
the pre-repair inspection to be carried out.

The workshop is located at M/s Tampines Auto Services, Block 9002 Tampines Street 93, #01-36 Tampines Industrial Park A, Singapore 528836.

*

If we do not hear from you within 2 days of this email, our clients shall deem that you have agree that the surveyor appointed by our clients shall be our single joint expert for this matter.

Thanks n regards,

Sharleen

Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

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On Mon, 7 Jan 2019 at 10:47, Steve Lim <steve.lim@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

Your request for inspection does not have your client’s cost of repair estimate, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Steve Lim

Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID : +65 6829 9197

Fax : +65 6829 9247

steve.lim@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Sharleen Chee [mailto:sharleen.chee@legaloptions.biz]

Sent: Monday, 7 January, 2019 10:35 AM

To: ERGO Insurance Pte. Ltd. (Claims Department); Steve Lim

Subject: Re: [TOP URGENT PRI NOTICE] Our Ref: [19-A21-10123-VL.ts.sc](#); Your Ref: SDE 9188J

Dear Sirs,

We refer to our email on 03.01.2019.

Kindly revert **URGENTLY**.

Thanks n regards,

Sharleen

Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

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On Thu, 3 Jan 2019 at 15:27, Sharleen Chee <sharleen.chee@legaloptions.biz> wrote:

Dear Sirs,

We refer to our email on 02.01.2019.

Kindly revert urgently.

Thanks n regards,

Sharleen

Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

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On Wed, 2 Jan 2019 at 14:18, Sharleen Chee <sharleen.chee@legaloptions.biz> wrote:

Dear Sirs,

PRI attached for your urgent attention.

Kindly provide us your list of surveyors in the next 2 working days.

Thanks n regards,

Sharleen

Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT

ERGO INSURANCE PTE LTD

Ref: CS3/EGI19000351/Gcbe2

5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER
FIVE SINGAPORE 038985

Date: 23-01-2019



Code: EGI

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SDE 9188J	Veh. Inspected	GBH 3115S
Policy No.		Coverage (\$)	0.00
Claim No.	SDE9188J	Excess (\$)	0.00
Assign From	STEVE LIM	Assign Date	07/01/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA DYNA	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTFAT35Y40K209913	Colour	WHITE
Odometer	32289 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/75 R15	BRIDGESTONE	5 mm
L/H Front Tyre	195/75 R15	BRIDGESTONE	5 mm
R/H Rear Tyre	155 R12	BRIDGESTONE	5 mm
L/H Rear Tyre	155 R12	BRIDGESTONE	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.	
---	--

5. General Information

Accident Date	27/12/2018	Inspect Date / Time	18/01/2019 (03:00 PM)
Survey held at	TAMPINES AUTO SERVICE BLK 9002 TAMPINES ST 93 #01-34/36 SINGAPORE 528836		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000-\$3,000

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------

Report Ref No. CS3/EGI19000351/Gcbe2

Inspected By

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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