

150000

INS. CASE OWNER

CC 4/AXA1900 0337, K

LKK
IDAC:

Surveyor:

KSL

DOI:

10/1/2019

Date / Time:

2/1/19

Registered in Meriton:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKC 11742

Name of Insured:

PROSTATE OFFSHORE HUMBBS

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

1/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model :

Place of Accident :

If NO, Driver Name / Age :

Driver Tel No.:

(V/L- YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

Final ? Yes / No

SJA 189R



INSRS:

WSP:

Tel.:

Liability:

RMKS:

MBM



INSRS:

WSP:

Tel.:

Liability:

RMKS:



INSRS:

WSP:

Tel.:

Liability:

RMKS:



INSRS:

WSP:

Tel.:

Liability:

RMKS:

Date/ Time		STAGE	DATE/ PIC
8/1/19	SJA 189R - X	Non-Reporting Itr (1st):	
		Non-Reporting Itr (2nd):	
		Non-Reporting Itr (Final):	
		Notification Itr (if non-pickup):	
		Call Of: 18/1/2019	
		After call Itr to OI:	
		Documentation Check List:	Handler Typist
		Notification Itr (if non-pickup)	
		After call Itr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed/ Assessed) BOLA S/N No. 22
Repair Cost:	\$5 3049.50	(OIP with TP parked veh)
Loss of Rental (LOR):	\$5	(days)
Loss of Use (LOU):	\$5 3w.w (51w x 3 days)	
Loss of Income (LOI):	\$5	(5 x days)
LOR only	<input type="checkbox"/>	LOU only <input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LO <input type="checkbox"/>
GIA/LTA Search	\$5 3.w	
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow/ Independent)
Legal Cost:	\$5	
Total:	\$5 3351.50	Global Sum \$5: 3350.w
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5 3350.w	Name 1: MBM wheelpower Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

REF: ASM(CXA)

ASSIGNMENT

From

Date: 10-01-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJA 189R

at Workshop m/s

MBM Wheelpower

of

160 Sin Ming Drive #06-02

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

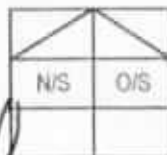
Make of Veh:

Stephanie

After 1pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

865K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 days

Res.: Yes or No

Lum Sum:

1-B.1 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJA 189R

Yr Regn:

10 / 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi

(A)

TT

CC

1984

Colour:

M. Black

A/C

Insured / Std / NI / NA

Sp. Reading

129367

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

TRU 8888787 1038195

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size

F:

R:

245/35R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

11/119

D.O.I.

10/1119

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

11/1 File per to Car

U 5# 2830 (Reel # 13933 / 8391)

Cont/Time, File Pass in?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. S + R = 9

1. Photos

1. Time

1. ...

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000337/fb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 07-01-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKC 1124Z	Veh. Inspected	SJA 189R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/01/2019

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	01/01/2019	Inspection Date
Survey held at	MBM WHEELPOWER PTE LTD 176 SIN MING DRIVE #01-15 SIN MING AUTOCARE SINGAPORE 575721	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Kf



MBM WHEELPOWER PTE LTD

Your Ref: SKC1124Z
Our Ref: SJA189R

To: AXA

CC

Fax

*Not Authorized
Assume After
11/28/2019 3 days*

Date: 9/1/2019
From: Yin Siew
Fax: 64525333
Contact: 85883198
Make / Model: AUDI TTC
Chassis No.: TRUZZZ8J871038195
Engine No.: BWA145538
Year of Make: 2007
Accident Date: 1 January 2019

ESTIMATE FOR VEHICLE NO.: SJA189R

DESCRIPTION

REAR BUMPER
REAR LOWER DIFFUSER LH (CARACTERE)
REAR BUMPER RETAINER LH
REAR BUMPER BRACKET LH
REAR BUMPER CLIPS
REAR FENDER LH
REAR FENDER INNER SHIELD LH
REAR FENDER INNER SHIELD CLIPS LH
TAIL LAMP LH

QTY		List Price	
1	\$	<i>B</i> 1,860.00	✓
1	\$	<i>Sn</i> 1,950.00	X
1	\$	<i>Dis</i> 65.00	✓
1	\$	<i>R</i> 75.00	X
1 SET	\$	<i>ru</i> 110.00	✓
1	\$	<i>R</i> 10,035.00	X
1	\$	<i>Sn</i> 345.00	X
10	\$	<i>ru</i> 80.00	X
1	\$	<i>CM</i> 850.00	✓
Total:		\$ 15,370.00	
LESS 10%		\$ (1,537.00)	
Parts Total:		\$ 13,833.00	

SPECIAL NETT

REAR BUMPER SENSOR
G-GUARD COATING FOR REAR BUMPER & RH REAR FENDER

1	\$	<i>Sn</i> 250.00	X
1	\$	<i>ru</i> 500.00	X

LABOUR

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS. INCLUDING TO
KNOCK-OUT, WELD & STRAIGHTEN ON THE AFFECTED PARTS.

TO REMOVE & REFIT REAR BUMPER SENSOR

TO CHECK & RECONNECT ALL NECESSARY WIRING

TO SPRAY PAINT ON THE AFFECTED AREAS

\$	1,000.00	4001
\$	100.00	601
\$	100.00	201
\$	1,000.00	5001
Total: \$	16,783.00	
7% GST: \$	1,174.81	
Grand Total: \$	17,957.81	

BAs: \$2596.50

L: \$ 980

7: \$ 3576.50

4s: \$ 28501

88bm wheelpowerste ltd

160 SIN MING DRIVE

#08-02

SIN MING AUTO CITY

62628888 84525333

Company Registration Number : 200204110W

MBM WHEELPOWER PTE LTD



Your Ref: SKC1124Z

Our Ref: SJA189R

To: AXA

CC

Fax

*Not Authorised
Resurvey After
3 days
11/12/19*

Date: 9/1/2019
From: Yin Siew
Fax: 64525333
Contact: 85883198
Make / Model: AUDI TTC
Chassis No.: TRUZZZ8J871038195
Engine No.: BWA145538
Year of Make: 2007
Accident Date: 1 January 2019

ESTIMATE FOR VEHICLE NO. : SJA189R

DESCRIPTION

REAR BUMPER
REAR LOWER DIFFUSER LH (CARACTERE)
REAR BUMPER RETAINER LH
REAR BUMPER BRACKET LH
REAR BUMPER CLIPS
REAR FENDER LH
REAR FENDER INNER SHIELD LH
REAR FENDER INNER SHIELD CLIPS LH
TAIL LAMP LH

QTY	List Price	
1	\$	B 1,860.00 ✓
1	\$	Sm 1,950.00 X
1	\$	DI 65.00 ✓
1	\$	R 75.00 X
1 SET	\$	mu 110.00 ✓
1	\$	R 10,035.00 X
1	\$	nn 345.00 7X
10	\$	nn 80.00 7X
1	\$	CM 850.00 ✓
Total: \$		15,370.00
LESS 10% \$		(1,537.00)
Parts Total: \$		13,833.00

SPECIAL NETT

REAR BUMPER SENSOR
G-GUARD COATING FOR REAR BUMPER & RH REAR FENDER

1	\$	Sm 250.00 X
1	\$	mu 500.00 X

Link Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LABOUR

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS. INCLUDING TO KNOCK-OUT, WELD & STRAIGHTEN ON THE AFFECTED PARTS.

TO REMOVE & REFIT REAR BUMPER SENSOR

TO CHECK & RECONNECT ALL NECESSARY WIRING

TO SPRAY PAINT ON THE AFFECTED AREAS

\$	1,000.00
\$	100.00
\$	100.00
\$	1,000.00
Total: \$	16,783.00
7% GST: \$	1,174.81
Grand Total: \$	17,957.81

4001

601

201

5001

Mbm wheelpower pte ltd

160 SIN MING DRIVE

#06-02

SIN MING AUTOCITY

16262888 164525333

Company Registration Number : 200204110W

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7882I
Vehicle Details	
Vehicle No.:	SJA189R
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	TTC 2.0 TFSI S-TRONIC
Primary Colour:	Blue
Manufacturing Year:	2007
Engine No.:	BWA145538
Chassis No.:	TRUZZZBJ871038195
Maximum Power Output:	147.0 kW (197 bhp)
Open Market Value:	\$58,936.00
Original Registration Date:	29 Oct 2007
First Registration Date:	29 Oct 2007
Transfer Count:	0
Actual ARF Paid:	\$64,830.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	28 Oct 2027
COE Category:	E - Open Category
COE Period(Years):	10
PQP Paid:	\$50,451.00
COE Rebate Amount:	\$44,375.00
Total Rebate Amount:	\$44,375.00

The information contained herein is correct as at 11 Jan 2019

OK

◀ Service Request Details

Claim

S9M0193G

Reference

None ✎

Loss Date

1 January 2019

Request Date

4 January 2019

Due Date

11 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

04/01/2019 @ 3:35pm
Danny veh not in.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJA189R

Make

TPVD AUDI

Service Address

...

Primary Contact/Insured

PROSAFE OFFSHORE HOLDINGS PTE LTD
1 INTERNATIONAL BUSINESS PARK, #09-03, THE SYNERGY, 609917, Singapore
65598574
ROHANI.JASMANI@CRSAGENCY.COM.SG

Claim Handler

KADRI Mateen
Contact only through email
mateen.kadri@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 January, 2019

**PROSAFE OFFSHORE HOLDINGS PTE LTD
1 INTERNATIONAL BUSINESS PARK #09-03,
THE SYNERGY,
Singapore 609917**

Dear Sir,

**OUR REF : CC4/ASM19000337/fb3
YOUR REF : SKC 1124Z
ACCIDENT INVOLVING SKC 1124Z & SJA 189R on 01/01/2019 ALONG/AT
JALAN MANSHOR -BACK OF SINGAPORE POLO CLUB**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to pohkin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2132 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



TP proposed for Direct Settlement< S9M0193G>

Type

 Question

Message

Dear Sir/Madam, we refer to the above matter. Liability: Insured Driver collided into the third party vehicle (Parked). Liability is down against our insured. We did clarify with PIC the nature of the accident and they agree to settle and aware NCD will be affected. Kindly advise if we may proceed with Direct Settlement on this matter as TP chasing for liability. Your prompt action will be very much appreciated. Thank you – Pohkin 18/01/2019

Reply



Re:TP proposed for Direct Settlement< S9M0193G>

Type

🔍 Question

Message

LIAB CLEAR FOR DS, PLS REQUEST FOR LETTER OF EMPLOYMENT

Reply

Hsiao Tong (LKKAUTO)

From: yinsiew.kon@mbmwheelpower.com.sg
Sent: Wednesday, 28 August 2019 12:10 PM
To: Poh Kin (LKKAUTO)
Cc: 'Danny Ong'; CS A Team
Subject: RE: LOD - Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club on 01/01/2019

REMINDER

Your ref: CC4/ASM19000337/Kfb3
Our Ref : SJA189R / WIP 49756

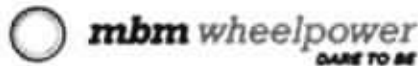
Dear Sir / Mdm,

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>
Sent: Wednesday, 10 April 2019 5:45 PM
To: 'pohkin@lkkauto.com' <pohkin@lkkauto.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: LOD - Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club on 01/01/2019

Your ref: CC4/ASM19000337/Kfb3
Our Ref : SJA189R / WIP 49756

Dear Sir / Mdm,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

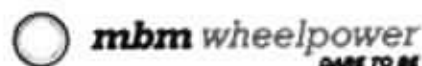
Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Monday, 28 January 2019 5:18 PM

To: stephanie.lin@mbmwheelpower.com.sg

Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM19000337/Kfb3

Your Ref: SJA 189R

Dear Stephanie

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

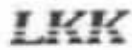
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: stephanie.lin@mbmwheelpower.com.sg [mailto:stephanie.lin@mbmwheelpower.com.sg]

Sent: Monday, 28 January 2019 4:57 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Importance: High

Hi Poh Kin,

Any updates on the liability status please?

Warmest Regards,

Stephanie Lin | Claims Officer



mbm wheelpower
DARE TO BE

T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Thursday, 17 January 2019 5:26 PM
To: stephanie.lin@mbmwheelpower.com.sg
Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>; 'Chloe Chong' <chloe@kbsmotorsports.com.sg>
Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

WITHOUT PREJUDICE

Our Ref: CC4/ASM19000337/Kfb3
Your Ref: SJA 189R

Dear Stephanie,

We refer to the above matter.

Please be informed that we are still pending for our insured's report.

We will send reminder to our principal.

We will revert to you once our principal to release OI GIA report to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: stephanie.lin@mbmwheelpower.com.sg [mailto:stephanie.lin@mbmwheelpower.com.sg]
Sent: Thursday, 17 January 2019 5:17 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>; 'Chloe Chong' <chloe@kbsmotorsports.com.sg>

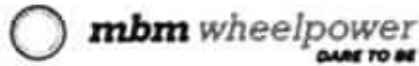
Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC
Importance: High

Hi Poh Kin,

Any updates please? Owner is chasing thanks

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg
MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

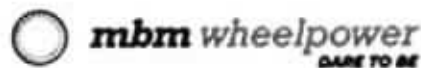
From: stephanie.lin@mbmwheelpower.com.sg <stephanie.lin@mbmwheelpower.com.sg>
Sent: Wednesday, 16 January 2019 1:43 PM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'yinsiew.kon@mbmwheelpower.com.sg' <yinsiew.kon@mbmwheelpower.com.sg>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Chloe Chong' <chloe@kbsmotorsports.com.sg>
Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Hi Poh Kin,

Any updates on the liability please?

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg
MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: stephanie.lin@mbmwheelpower.com.sg <stephanie.lin@mbmwheelpower.com.sg>
Sent: Tuesday, 15 January 2019 6:07 PM

To: 'Poh Kin (LKKAUTO)' <pohkin@lkkauto.com>

Cc: 'yinsiew.kon@mbmwheelpower.com.sg' <yinsiew.kon@mbmwheelpower.com.sg>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Chloe Chong' <chloe@kbsmotorsports.com.sg>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

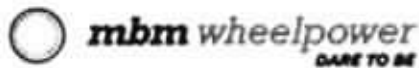
Importance: High

Hi Poh Kin,

Any updates on the liability please?

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: stephanie.lin@mbmwheelpower.com.sg <stephanie.lin@mbmwheelpower.com.sg>

Sent: Tuesday, 15 January 2019 9:14 AM

To: 'Poh Kin (LKKAUTO)' <pohkin@lkkauto.com>

Cc: 'yinsiew.kon@mbmwheelpower.com.sg' <yinsiew.kon@mbmwheelpower.com.sg>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Importance: High

Hi Poh Kin,

According to our client, your insured has filed the GIA report. Please advise on the liability asap

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Thursday, 10 January 2019 11:57 AM
To: stephanie.lin@mbmwheelpower.com.sg
Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/ASM19000337/fb3
Your Ref: SJA 189R

Dear Stephanie,

We refer to the above matter.

Please be informed that Our Insured has yet to report the accident and we are in the midst of following up non-reporting.

We will revert to you once our principal to release OI GIA report to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

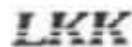
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: stephanie.lin@mbmwheelpower.com.sg [mailto:stephanie.lin@mbmwheelpower.com.sg]
Sent: Thursday, 10 January 2019 9:08 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

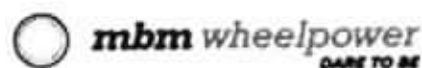
Hi Poh Kin,

Please advise on the liability

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 8 January 2019 1:39 PM

To: stephanie.lin@mbmwheelpower.com.sg; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>; assignments@lkkauto.com

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Dear Stephanie,

Thank you for your email.

Dear Poh Kin,

Kindly assist on liability. Our ref: CC4/ASM19000337/fb3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: stephanie.lin@mbmwheelpower.com.sg [<mailto:stephanie.lin@mbmwheelpower.com.sg>]

Sent: Tuesday, 8 January, 2019 1:20 PM

To: 'NIKAM Santosh Pandurang' <santosh.nikam@axa.com.sg>; 'Admin A' <admin-a@lkkauto.com>;

'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Hi all,

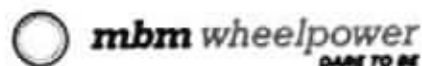
Please arrange survey for this car on Thursday after 1pm.

Meanwhile, please advise on the liability status asap.

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Danny Ong <danny.ong@mbmwheelpower.com.sg>

Sent: Friday, 4 January 2019 1:13 PM

To: 'NIKAM Santosh Pandurang' <santosh.nikam@axa.com.sg>

Cc: yinsiew.kon@mbmwheelpower.com.sg; stephanie.lin@mbmwheelpower.com.sg

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

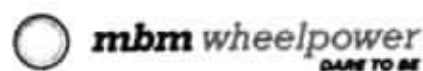
Dear All

We would like to select "LKK Auto Consultants" to conduct the survey.

Kindly advise on the liability status

Best regards,

Danny Ong | Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Sent: Friday, 4 January 2019 12:13 PM

To: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>

Subject: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

Warmest Regards
Santosh

From: Danny Ong [mailto:danny.ong@mbmwheelpower.com.sg]
Sent: Friday, January 04, 2019 11:30 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: stephanie.lin@mbmwheelpower.com.sg; yinsiew.kon@mbmwheelpower.com.sg
Subject: Liability Status - Accident involving SJA189R & SKC1124Z (AXA) on 01/01/2019

Dear All

Appreciate if you can advise us on the liability status first for the below loss and arrange a pre-survey for the above mentioned vehicle.

Kindly refer to the attached GIA report

Estimate will be ready upon survey

Please provide us with the list of surveyor

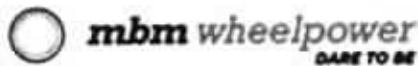
Our Client's Vehicle Number:	SJA189R
AXA Vehicle Number:	SKC1124Z
Date/Time of Loss:	01/01/2019 0850hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity Singapore 575722**

Please contact Danny 93288668 for the survey arrangement

Best regards,

Danny Ong | Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

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This message has been scanned for viruses and dangerous content by
QUAPE SPAM Protection, and is believed to be clean.

« TP Mandate IA < S9M0193G>

Type

🔗 Question

Message

Dear Sir/Madam, Liability: Insured driver collided into third party vehicle (Parked), Liability is down against our Insured. We did clarify with PIC the nature of the accident, They are agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "MBM Wheelpower Pte Ltd" is as follows: - 1)COR(w/gst) : \$3,049.50 + 2) Loss of Use (3day x \$100.00): \$300.00 + 3) GIA Search fee: \$2.00 = Total: \$3,351.50. **3days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin- LKK- 24/06/2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/06/2019

Survey Details:

Date of loss	1-Jan-19
Date of appointment	7-Jan-19
Date of survey	10-Jan-19
Location of survey	MBM WHEELPOWER PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJA 189R
Make and Model	AUDI TTC 2.0 TFSI S-TRONIC
Date of registration	29/10/2007
Excess	
Market Value	\$65,000
Part Rebate	\$44,375
Nett Loss	\$20,625

Repair details:

Initial Estimate	\$ 16,783.00
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 2,596.50	list price -10%
Check items (estimate)	\$ -	
Labour	\$ 980.00	
Total	\$ 3,576.50	
Lump Sum(if applicable)	\$ 2,860.00	after -20%

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Liability: Insured driver collided into third party vehicle (Parked), Liability is down against our insured. We did clarify with PIC the nature of the accident, They are agree to settle, aware that NCD (if any) is affected.

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 3,049.50	(\$2,850.00 + 7%gst)
Loss of use	\$ 300.00	(\$100.00 x 3)
Loss of rental	\$ -	
Loss of income	\$ -	
GA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 3,351.50	

Hsiao Tong (LKKAUTO)

From: Laird, Robin <Robin.Laird@Prosafe.com>
Sent: Wednesday, 20 November 2019 2:00 PM
To: Hsiao Tong (LKKAUTO); lairdcatrina@gmail.com
Cc: Gan, Bee Lan
Subject: RE: ACCIDENT INVOLVING SKC 1124Z(AXA) AND SJA 189R ALONG/AT JALAN MASHOR ON 01/01/2019
Attachments: SKM_C55819112013510.pdf

Dear Ms Chew

I am an employee of Prosafe Offshore Holdings Pte Ltd ; Catrina Laird is not an employee of Prosafe Offshore Holding Pte Ltd

I attach a copy of the insurance policy which I am sure you already have seen which permits others with permission to drive the car aside from myself.

There is no authorisation letter from Prosafe relating to Catrina being able to drive the car – that said it was acknowledged and understood by the company that Catrina as my spouse would from time to time be driving the car and also note that I am a director of the company.

I have copied in Bee Lan Gan who is our HR Manager ; she is aware of the situation and can provide further clarification if needed.

Regards
Robin

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 19 November 2019 16:49
To: Laird, Robin <Robin.Laird@Prosafe.com>; lairdcatrina@gmail.com
Subject: RE: ACCIDENT INVOLVING SKC 1124Z(AXA) AND SJA 189R ALONG/AT JALAN MASHOR ON 01/01/2019

*** CAUTION Prosafe IT Notice: This email was sent from someone outside your organization ***

Hi Mr Robin,

Thank you for your email.

Kindly advise if Ms Catrina Laird is an employee of Prosafe Offshore Holdings Pte Ltd. If no, our principal would like to request a copy of authorisation letter from Prosafe to confirm that the driver Ms Catrina Laird is authorised to drive the vehicle.

Thank you for your kind attention.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Laird, Robin <Robin.Laird@Prosafe.com>

Sent: Sunday, 17 November 2019 10:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; lairdcatrina@gmail.com

Subject: RE: ACCIDENT INVOLVING SKC 1124Z(AXA) AND SJA 189R ALONG/AT JALAN MASHOR ON 01/01/2019

Apologies for not responding sooner – can you please clarify that you wish a copy of my employment contract with Prosafe ; my understanding is that anyone who has a licence to drive in Singapore can drive the car as long as my consent has been given

Regards

Robin

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 31 October 2019 16:00

To: Laird, Robin <Robin.Laird@Prosafe.com>; lairdcatrina@gmail.com

Subject: ACCIDENT INVOLVING SKC 1124Z(AXA) AND SJA 189R ALONG/AT JALAN MASHOR ON 01/01/2019

*** CAUTION Prosafe IT Notice: This email was sent from someone outside your organization ***

M/s Prosafe Offshore Holdings Pte Ltd

Dear Sirs/Mdm,

OUR REF : CC4/ASM19000337/Kpb3 // S9M0193G

YOUR REF : SKC1124Z

ACCIDENT INVOLVING SKC 1124Z(AXA) AND SJA 189R ALONG/AT JALAN MASHOR ON 01/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

As per AXA instruction, we would like to request a copy of letter of employment and letter of authorisation for Catrina Laird to drive the vehicle.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



RE: Re:TP Mandate IA < S9M0193G>

Type

Question

Message

Hi, we have requested LOA from OI. However Mr Robin(MD) had replied us that there is no authorisation letter from Prosafe relating to Catrina being able to drive the car – that said it was acknowledged and understood by the company that Catrina as his spouse would from time to time be driving the car and also note that he is a director of the company. Kindly refer to the Email from OI dd 201119 in SC for your perusal. Kindly advise if the email from Mr Robin(MD) is sufficient and whether we can proceed DS. Thank you. Hsiao Tong - 20 Nov 2019

Reply

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 22 November 2019 4:50 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 91414, vehicle number SJA189R

] Rec'd email from Robin: Dear Ms Chew I am an employee of Prosafe Offshore Holdings Pte Ltd; Catrina Laird is not an employee of Prosafe Offshore Holding Pte Ltd I attach a copy of the insurance policy which I am sure you already have seen which permits others with permission to drive the car aside from myself. There is no authorisation letter from Prosafe relating to Catrina being able to drive the car – that said it was acknowledged and understood by the company that Catrina as my sp	CHT	20/11/2019 1:56:47 PM
] – CONTINUED: There is no authorisation letter from Prosafe relating to Catrina being able to drive the car – that said it was acknowledged and understood by the company that Catrina as my spouse would from time to time be driving the car and also note that I am a director of the company. I have copied in Bee Lan Gan who is our HR Manager; she is aware of the situation and can provide further clarification if needed. Regards Robin	CHT	20/11/2019 1:57:08 PM
] Message AXA: Hi, we have requested LOA from Oi. However Mr Robin(MD) had replied us that there is no authorisation letter from Prosafe relating to Catrina being able to drive the car – that said it was acknowledged and understood by the company that Catrina as his spouse would from time to time be driving the car and also note that he is a director of the company. Kindly refer to the Email from Oi dd 201119 in SC for your perusal. Kindly advise if the email from Mr Robin(MD) is sufficient and w	CHT	20/11/2019 2:03:07 PM
] 22/11/19 12:48 PM ANG Yvonne ----- As spoken, please proceed with DS	LSP	22/11/2019 4:36:44 PM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 22 November 2019 12:52 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 91414, vehicle number SJA189R

Best Regards

G.NIVITHA
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<< RE: Re:RE: Re:TP Mandate IA < S9M0193G>

Type

🔍 Question

Message

Hi, Noted. We hereby seek your approval to offer Third Party repairer M/s "MBM Wheelpower Pte Ltd" is as follows: - 1)COR(w/gst) : \$3,049.50 + 2) Loss of Use (3day x \$100.00): \$300.00 + 3) GIA Search fee: \$2.00 = Total: \$3,351.50. **3days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. Hsiao Tong - 29 Nov 2019

[Reply](#)

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 5 December 2019 9:16 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 91414, vehicle number SJA189R

<input type="checkbox"/>	Message AXA : Hi, we have requested LOA from OI. However Mr Robin(MD) had replied us that there is no authorisation letter from Prosafe relating to Catrina being able to drive the car – that said it was acknowledged and understood by the company that Catrina as his spouse would from time to time be driving the car and also note that he is a director of the company. Kindly refer to the Email from OI dd 201119 in SC for your perusal. Kindly advise if the email from Mr Robin(MD) is sufficient and w	CHT	20/11/2019 2:03:07 PM
<input type="checkbox"/>	22/11/19 12:48 PM ANG Yvonne ----- As spoken, please proceed with DS	LSP	22/11/2019 4:36:44 PM
<input type="checkbox"/>	Message AXA : Hi, Noted. We hereby seek your approval to offer Third Party repairer M/s "MBM Wheelpower Pte Ltd" is as follows: - 1)COR(w/gst) : \$3,049.50 + 2) Loss of Use (3day x \$100.00): \$300.00 + 3) GIA Search fee: \$2.00 = Total: \$3,351.50. **3days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. Hsiao Tong - 29 Nov 2019	CHT	29/11/2019 2:35:59 PM
<input type="checkbox"/>	5/12/19 6:25 AM ANG Yvonne----- Please proceed as per mandate	LSP	5/12/2019 9:02:18 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 5 December 2019 8:25 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 91414, vehicle number SJA189R

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Thursday, 5 December, 2019 6:25 AM
To: admin-d@lkkauto.com
Subject: New message for service request 91414, vehicle number SJA189R

AXA Insurance has sent you a message for claim number S9M0193G.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAUTO)

From: ivy.lwi@mbmwheelpower.com.sg
Sent: Wednesday, 11 December 2019 2:04 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: LOD - Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club on 01/01/2019 - CC4/III19011776/Gpa3 - 3rd REMINDER

Dear Hsiao Tong,

We hereby accept your offer.

Kindly forward the Discharge Voucher soonest possible.

Thank you.

Best regards,

Ivy Lwi | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, December 9, 2019 9:29 AM

To: ivy.lwi@mbmwheelpower.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club on 01/01/2019 - CC4/III19011776/Gpa3 - 3rd REMINDER

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,350.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Wednesday, 4 December 2019 4:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD - Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club on 01/01/2019 - CC4/III19011776/Gpa3 - 3rd REMINDER

Your ref: CC4/ASM19000337/Kfb3

Our Ref : SJA189R / WIP 49756

3rd REMINDER

Dear Hsiao Tong,

Appreciated that you could help me to settle the above mention case.
Waiting for your offer.

Thank you.

Best regards,

Ivy Lwi | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Suwanna (LKK Auto) <Suwanna@lkkauto.com>

Sent: Monday, November 4, 2019 6:00 PM

To: ivy.lwi@mbmwheelpower.com.sg; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD - Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club on 01/01/2019 - 2nd REMINDER

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/III19011776/Gpa3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Monday, 4 November 2019 5:56 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD - Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club on 01/01/2019 - 2nd REMINDER

Your ref: CC4/ASM19000337/Kfb3

Our Ref : SJA189R / WIP 49756

2nd REMINDER

Dear Poh Kin,

Any updates for the above mentioned case.

Your kind assistance is much appreciate .

Thank you.

Best regards,

Ivy Lwi | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>

Sent: Wednesday, August 28, 2019 12:10 PM

To: pohkin@lkkauto.com

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'CS A Team' <cs-a@lkkauto.com>

Subject: RE: LOD - Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club on 01/01/2019

REMINDER

Your ref: CC4/ASM19000337/Kfb3

Our Ref : SJA189R / WIP 49756

Dear Sir / Mdm,

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>

Sent: Wednesday, 10 April 2019 5:45 PM

To: 'pohkin@lkkauto.com' <pohkin@lkkauto.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: LOD - Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club on 01/01/2019

Your ref: CC4/ASM19000337/Kfb3

Our Ref : SJA189R / WIP 49756

Dear Sir / Mdm,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

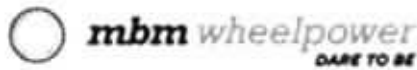
Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Sent: Monday, 28 January 2019 5:18 PM

To: stephanie.lin@mbmwheelpower.com.sg

Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM19000337/Kfb3

Your Ref: SJA 189R

Dear Stephanie

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: stephanie.lin@mbmwheelpower.com.sg [<mailto:stephanie.lin@mbmwheelpower.com.sg>]

Sent: Monday, 28 January 2019 4:57 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Importance: High

Hi Poh Kin,

Any updates on the liability status please?

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Thursday, 17 January 2019 5:26 PM
To: stephanie.lin@mbmwheelpower.com.sg
Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>; 'Chloe Chong' <chloe@kbsmotorsports.com.sg>
Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

WITHOUT PREJUDICE

Our Ref: CC4/ASM19000337/Kfb3
Your Ref: SJA 189R

Dear Stephanie,

We refer to the above matter.

Please be informed that we are still pending for our insured's report.

We will send reminder to our principal.

We will revert to you once our principal to release OI GIA report to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

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From: stephanie.lin@mbmwheelpower.com.sg [<mailto:stephanie.lin@mbmwheelpower.com.sg>]
Sent: Thursday, 17 January 2019 5:17 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>; 'Chloe Chong' <chloe@kbsmotorsports.com.sg>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Importance: High

Hi Poh Kin,

Any updates please? Owner is chasing thanks

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: stephanie.lin@mbmwheelpower.com.sg <stephanie.lin@mbmwheelpower.com.sg>

Sent: Wednesday, 16 January 2019 1:43 PM

To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>

Cc: 'yinsiew.kon@mbmwheelpower.com.sg' <yinsiew.kon@mbmwheelpower.com.sg>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Chloe Chong' <chloe@kbsmotorsports.com.sg>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Hi Poh Kin,

Any updates on the liability please?

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: stephanie.lin@mbmwheelpower.com.sg <stephanie.lin@mbmwheelpower.com.sg>
Sent: Tuesday, 15 January 2019 6:07 PM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'yinsiew.kon@mbmwheelpower.com.sg' <yinsiew.kon@mbmwheelpower.com.sg>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Chloe Chong' <chloe@kbsmotorsports.com.sg>
Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC
Importance: High

Hi Poh Kin,

Any updates on the liability please?

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

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160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: stephanie.lin@mbmwheelpower.com.sg <stephanie.lin@mbmwheelpower.com.sg>
Sent: Tuesday, 15 January 2019 9:14 AM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'yinsiew.kon@mbmwheelpower.com.sg' <yinsiew.kon@mbmwheelpower.com.sg>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC
Importance: High

Hi Poh Kin,

According to our client, your insured has filed the GIA report. Please advise on the liability asap

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Thursday, 10 January 2019 11:57 AM
To: stephanie.lin@mbmwheelpower.com.sg
Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/ASM19000337/fb3
Your Ref: SJA 189R

Dear Stephanie,

We refer to the above matter.

Please be informed that Our Insured has yet to report the accident and we are in the midst of following up non-reporting.

We will revert to you once our principal to release OI GIA report to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

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From: stephanie.lin@mbmwheelpower.com.sg [<mailto:stephanie.lin@mbmwheelpower.com.sg>]
Sent: Thursday, 10 January 2019 9:08 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin

A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Hi Poh Kin,

Please advise on the liability

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 8 January 2019 1:39 PM

To: stephanie.lin@mbmwheelpower.com.sg; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Dear Stephanie,

Thank you for your email.

Dear Poh Kin,

Kindly assist on liability. Our ref: CC4/ASM19000337/fb3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: stephanie.lin@mbmwheelpower.com.sg [mailto:stephanie.lin@mbmwheelpower.com.sg]

Sent: Tuesday, 8 January, 2019 1:20 PM

To: 'NIKAM Santosh Pandurang' <santosh.nikam@axa.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: yinsiew.kon@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Hi all,

Please arrange survey for this car on Thursday after 1pm.
Meanwhile, please advise on the liability status asap.

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Danny Ong <danny.ong@mbmwheelpower.com.sg>

Sent: Friday, 4 January 2019 1:13 PM

To: 'NIKAM Santosh Pandurang' <santosh.nikam@axa.com.sg>

Cc: yinsiew.kon@mbmwheelpower.com.sg; stephanie.lin@mbmwheelpower.com.sg

Subject: RE: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Dear All

We would like to select "LKK Auto Consultants" to conduct the survey.

Kindly advise on the liability status

Best regards,

Danny Ong | Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Sent: Friday, 4 January 2019 12:13 PM
To: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>
Subject: Acknowledgement Your ref : SJA189R Our ref : S9M0193GMC/CKC

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

Warmest Regards
Santosh

From: Danny Ong [mailto:danny.ong@mbmwheelpower.com.sg]
Sent: Friday, January 04, 2019 11:30 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: stephanie.lin@mbmwheelpower.com.sg; yinsiew.kon@mbmwheelpower.com.sg
Subject: Liability Status - Accident involving SJA189R & SKC1124Z (AXA) on 01/01/2019

Dear All

Appreciate if you can advise us on the liability status first for the below loss and arrange a pre-survey for the above mentioned vehicle.

Kindly refer to the attached GIA report

Estimate will be ready upon survey

Please provide us with the list of surveyor

Our Client's Vehicle Number:	SJA189R
AXA Vehicle Number:	SKC1124Z
Date/Time of Loss:	01/01/2019 0850hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity**
Singapore 575722

Please contact Danny 93288668 for the survey arrangement

Best regards,

Danny Ong | Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

-----Disclaimer-----

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This message has been scanned for viruses and dangerous content by
QUAPE SPAM Protection, and is believed to be clean.



mbm wheelpower
DARE TO BE

Your ref : SKC1124Z
Our ref : SJA189R

10th April 2019

AXA Insurance (Singapore) Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

TEL: 6338 7288

Attn: Motor Claims Dept

WITHOUT PREJUDICE

Dear Sir / Mdm,
**Accident involving SJA189R and SKC1124Z along Jalan Mashor-Back Of Singapore Polo Club
on 01/01/2019 at 08:50hrs**

We refer to the above said accident.

Our investigation reveals that you are the insurers of the vehicle SKC1124Z at the material time of the accident and that the said accident was caused solely by the negligence of the driver insured by your company. We hereby propose a direct settlement for our client's claim.

We enclosed herewith copy of

- 1 Final repair invoice
- 2 Authorisation Letter
- 3 GIA search fee

We are instructed to claim the following

1 Costs of Repair - Lump sum - (\$2,850.00 + 7% gst)	\$ 3,049.50
2 Loss of use (\$200 x 3 days)	\$ 600.00
3 GIA search fee	\$ 2.00
Grand Total:	<u>\$ 3,651.50</u>

Please kindly let us know whether you are prepared to settle our client's claim.

Thanks & Warmest Regards,



Yin Siew
HP: 8588 3198
yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L



mbm wheelpower
DARE TO BE

To: AXA Insurance (Singapore) Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

TEL: 6338 7288

Attn: Motor Claims Dept

Tax Invoice: 49756
Date: 10/4/2019
Vehicle No.: SJA189R
Make / Model: Audi T1
Chassis No.: TRUZZZ8J871038195
Engine No.: BWA145538
Year of Make: 2007
Accident Date: 1/1/2019

S/N	DESCRIPTION	Amount S\$
1	COSTS OF REPAIR - LUMP SUM	\$ 2,850.00

Total :	\$	2,850.00
7% GST:	\$	199.50
Amount Due S\$	\$	<u>3,049.50</u>

For & on behalf
MBM WHEELPOWER PTE LTD



Prepared by: Yin Siew

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #08-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000337/Kpb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 17-12-2019



ATTN: YVONNE

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKC 1124Z	Veh. Inspected	SJA 189R
Policy No.	GA429148	Coverage (\$)	0.00
Claim No.	S9M0193G	Excess (\$)	0.00
Assign From		Assign Date	07/01/2019

2. Vehicle Particulars & Condition

Make & Model	AUDI TT (A)	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	TRUZZZ8J871038195	Colour	METALLIC PEARLBUE
Odometer	129367	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/35 R19	CONTINENTAL	7 mm
L/H Front Tyre	245/35 R19	CONTINENTAL	7 mm
R/H Rear Tyre	245/35 R19	CONTINENTAL	7 mm
L/H Rear Tyre	245/35 R19	CONTINENTAL	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	01/01/2019	Inspection Date	10/01/2019
Survey held at	160 SIN MING DRIVE #06-02		
Repairer	MBM WHEELPOWER PTE LTD		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJA 189R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (CONSISTENT)	BENT	1,860.00	1,860.00
1	REAR LOWER DIFFUSER LH (CARACTERE) (CONSISTENT)	SERVICEABLE	1,950.00	-
1	REAR BUMPER RETAINER LH (CONSISTENT)	DISTORTED	65.00	65.00
1	REAR BUMPER BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	75.00	-
1	SET REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	110.00	110.00
1	REAR FENDER LH (CONSISTENT)	TO REPAIR SEE LABOUR	10,035.00	-
1	REAR FENDER INNER SHIELD LH (CONSISTENT)	SERVICEABLE	345.00	-
10	REAR FENDER INNER SHIELD CLIPS LH (CONSISTENT)	NOT NECESSARY	80.00	-
1	TAIL LAMP LH (CONSISTENT)	CRACKED	850.00	850.00
	LESS 10% DISCOUNT		-1,537.00	-288.50
			13,833.00	2,596.50
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER SENSOR (SN) (CONSISTENT)	SERVICEABLE	250.00	-
1	G-GUARD COATING FOR REAR BUMPER & RH REAR FENDER (SN) (CONSISTENT)	NOT NECESSARY	500.00	-
			750.00	-
	<u>LABOUR</u>			
	TO REMOVE ,REFIT & REPAIR AFFECTED DAMAGED PARTS .INCLUDING TO KNOCK-OUT,WELD & STRAIGHTEN ON THE AFFECTED PARTS.INCLUSIVE OF THE REPAIR OF REAR BUMPER BRACKET LH AND REAR FENDER LH.		1,000.00	400.00
	TO RMEOVE & REFIT REAR BUMPER SENSOR .		100.00	60.00
	TO CHECK & RECONNECT ALL NECESSARY WIRING.		100.00	20.00
	TO SPRAY PAINT ON THE AFFECTED AREAS.		1,000.00	500.00
			2,200.00	980.00
	GRAND TOTAL		16,783.00	3,576.50
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,850.00

Report Ref No. CC4/ASM19000337/Kpb3q2



Report Ref No. CC4/ASM19000337/Kpb3q2

A handwritten signature in black ink, appearing to read 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59N0193G
Reference	CC4/ASM19000337/Kub3a2
Loss Date	1 January 2019
Report Date	4 Jan 2019 12:04:30 PM
Request Date	4 January 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SJA18PR
Make	TPVD AUDI
Model	TTC-2.0 TFSI
Service Address	

...

Primary Contact/Insured	
PROSAFE OFFSHORE HOLDINGS PTE LTD 1 INTERNATIONAL BUSINESS PARK, #09-03, THE SYNERGY, 609917, Singapore 65598574 ROHAN.IASMANI@CRSAGENCY.COM.SG	

Claim Handler	
KADRI Mateen Contact only through email mateen.kadri@axa.com.sg	

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Marimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (11).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKKInspection (8).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKKAgreement11 (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
EMAIL FROM OI DO 201119.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
Email from OI dd 191119.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2019
Immediate Advice (with mandate) dated 24.06.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 June 2019
Letter to OI.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 June 2019
LKK RESURVEY PHOTO-AFTER PAINT.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 June 2019
TP ESTIMATE- MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 June 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 June 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2019
 EMAIL.jpg	Letters and Correspondence	Others	KADRI Maizeen	8 January 2019
 EMAIL FROM WORKSHOP INCLUDING SJA189R TP GUA TP REG.jpg	Letters and Correspondence	Workshop	NIKKAM Santosh Pandurang	4 January 2019