

INSURANCE CASE OWNER: Kay Ky CC 3, LOR, 900 8336, K 203% LKK IDAC
ASSIGNMENT K
Surveyor: KSC DOI: 4/1/19 Date / Time: 4/1/19
Registered in Merimen: 7/1/19

Pre-assign / CCU / FTE
Insured Vehicle No.: SLJ 2839P Claim No.:
Name of Insured: Wong Phe Policy No.:
Insured Tel No.: HP: 3/1/19 Make / Model :
Excess Sec II :SS D.O.A: 3/1/19 Place of Accident :
Is driver the owner? (YES / NO) Nature of Accident :
If NO, Driver Name / Age : OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final ? Yes / No

SHD 986 G →
INSRS: WSP: Tel: Wong Phe RMKS:
INSRS: WSP: Tel: RMKS:
INSRS: WSP: Tel: RMKS:
INSRS: WSP: Tel: RMKS:

| Date / Time | STAGE | DATE / PIC |
|-------------|-----------------------------------|-------------------------------------|
| 10/1/19 | Non-Reporting ltr (1st): | |
| 10/1/19 | Non-Reporting ltr (2nd): | |
| | Non-Reporting ltr (Final): | |
| | Notification ltr (if non-pickup): | |
| | Call OI: | <u>4/3/19</u> |
| | After call ltr to OI: | <u>By email</u> |
| | Documentation Check List: | Handler Typist |
| | Notification ltr (if non-pickup) | <input type="checkbox"/> |
| | After call ltr to OI: | <input checked="" type="checkbox"/> |
| | Authorisation To Act: | <input checked="" type="checkbox"/> |
| | Release Voucher: | <input checked="" type="checkbox"/> |
| | Final Repair Bill: | <input checked="" type="checkbox"/> |
| | Car Rental Invoice: | <input checked="" type="checkbox"/> |
| | Towing Invoice | <input type="checkbox"/> |
| | LTA / GIA : | <input checked="" type="checkbox"/> |
| | Medical Bill: | <input type="checkbox"/> |
| | PIR: | <input checked="" type="checkbox"/> |
| | Mandate/Reject Instruction: | <input checked="" type="checkbox"/> |
| | LOD | <input checked="" type="checkbox"/> |
| | Payment Breakdown Form: | <input type="checkbox"/> |
| | Post-Repair Photos: | <input type="checkbox"/> |
| | Others: | <input type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: Sent By:
FINALIZATION Date/Time: Confirm with: Confirm by:
Repair Cost: 6/1 SS 9,536.15 (4 days) Reduction: 7% Email ☐ Call ☐
FINAL SETTLEMENT Date/Time: 1/3/2020 Confirm with: Kay Ky Email ☒ Call ☐
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 35(c)(i) If NO or B 28, Ass. Lia: CPIR: S.65(c) RTA against Insured driver
Repair Cost: (W/LST) SS 10,203.68
Loss of Rental (LOR): SS 567 (5 days) x \$113.40
Loss of Use (LOU): SS - (5 x 5 days)
Loss of Income (LOI): SS 250 (50 x 5 days)
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ [Tick only one]
GIA/LTA Search SS 7.49
Medical: SS -
Disbursement: SS - (e.g. Tow/ Independent)
Legal Cost SS -
Total: SS 11,028.17 Global Sum SS: 11,000
FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐
Payee 1: SS 11,000 Name 1: TRANS-CAB SERVICES PTE LTD
Payee 2: (Strike if N.A.) SS Name 2:
Payee 3: (Strike if N.A.) SS Name 3:

ASS. REC. BY:

REF:

A161

1/18 make %

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

QD/TP/WS/TP RES/QD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

1.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S110 59866 Yr Regn: 11, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Prius cc 1798

Colour:

M. White / Red A/C: Insured / Std / NI / NA

Sp. Reading

27996 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTOK B3FU 403075667

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

7

mm

Rear

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

3/1/19

D.O.I.

4/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rn

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

7/1 File pass to Car

CPIR \$ 9,536.15 / Red \$ 30,382.32 / 76/1)

4 days + 1 Sunday = 5 days

Date/Time, File Pass to?

☐

: Prell. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

S + RS \$

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 5986G**AAD1901-025***Not Authorised**Recovery B4 paint*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration :

SHD 5986G

JTDKB3FU403075667

RENAULT

LATITUDE

3.1.2019

AIG

1/11/2018

PART**LIST**

| | | | | |
|----|---|----|--------------|------|
| 1 | 1 FRONT BUMPER | \$ | Tn 499.90 | ✓ |
| 2 | 1 BRACKET, FRONT BUMPER EXTENSION MOUNTING | \$ | 101.20 | 7xnn |
| 3 | 1 REINFORCEMENT, FRONT BUMPER | \$ | Bt 696.40 | ✓ |
| 4 | 1 ABSORBER, FRONT BUMPER, LOWER | \$ | CM 130.20 | ✓ |
| 5 | 1 ABSORBER, FRONT BUMPER ENERGY | \$ | CM 78.10 | ✓ |
| 6 | 1 FRONT BUMPER SIDE RETAINER RH | \$ | CM 78.00 | ✓ |
| 7 | 1 FRONT BUMPER SIDE RETAINER LH | \$ | Diy 78.00 | ✓ |
| 8 | 1 FRONT BUMPER SUPPORT | \$ | 81.70 | 7xnn |
| 9 | 1 EXTENSION, FRONT BUMPER, RH | \$ | 117.80 | 7xnn |
| 10 | 1 EXTENSION, FRONT BUMPER, LH | \$ | Sn 117.80 | X |
| 11 | 1 FRONT LED LAMP (LOWER) RH | \$ | Mit 907.75 | ✓ |
| 12 | 1 FRONT LED LAMP (LOWER) LH | \$ | Sn 907.75 | X |
| 13 | 1 FRONT HEADLAMP RH | \$ | Brd 2,909.04 | ✓ |
| 14 | 1 COMPUTER SUB-ASSY, HEADLAMP, RH NO.1 | \$ | Sn 492.30 | X |
| 15 | 1 MOTOR, HEADLAMP LEVELING, RH | \$ | Sn 413.10 | X |
| 16 | 1 FRONT HEADLAMP LH | \$ | CM 2,909.04 | ✓ |
| 17 | 1 COMPUTER SUB-ASSY, HEADLAMP, RH NO.1 | \$ | Sn 492.30 | X |
| 18 | 1 MOTOR, HEADLAMP LEVELING, RH | \$ | Sn 413.10 | X |
| 19 | 1 FRONT FENDER RH | \$ | Brd 945.30 | ✓ |
| 20 | 1 EXTENSION, FRONT FENDER, RH | \$ | R 48.80 | X |
| 21 | 1 COVER SUB-ASSY, FRONT PILLAR, UPR RH | \$ | Mit 98.30 | ✓ |
| 22 | 1 LINER, FRONT FENDER, RH | \$ | Mit 200.70 | ✓ |
| 23 | 1 FRONT FENDER EMBLEM RH | \$ | Mit 86.50 | ✓ |
| 24 | 1 SEAL, FENDER APRON MUDGUARD, RH | \$ | Sn 50.90 | X |
| 25 | 1 FRONT BONNET | \$ | Bt 950.50 | ✓ |
| 26 | 1 FRONT LOWER ARM | \$ | 631.90 | 7xnn |
| 27 | 1 FRONT SHOCK ABSORBER | \$ | 398.20 | 7xnn |
| 28 | 1 SHAFT ASSY, FRONT DRIVE, RH | \$ | R 1,186.20 | X |
| 29 | 1 ARM SUB-ASSY, FRONT SUSPENSION, LOWER NO.1 RH | \$ | 637.50 | 7xnn |

Trans-cab Auto Services Pte Ltd

AAD1901-025

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 5986G

| | | | | |
|----|--|----|-----------|-------|
| 30 | 1 KNUCKLE, STEERING, RH | \$ | 562.30 | 7 X m |
| 31 | 1 LINK ASSY, FRONT STABILIZER, RH | \$ | 199.00 | h X |
| 32 | 1 BAR, STABILIZER, FRONT | \$ | 360.30 | h X |
| 33 | 1 SUPPORT SUB-ASSY, FRONT SUSPENSION, RH | \$ | 200.60 | h X |
| 34 | 1 ABSORBER ASSY, SHOCK, FRONT RH | \$ | 401.80 | 7 X m |
| 35 | 1 COCK ASSY, RESERVE TANK | \$ | 117.80 | h ✓ |
| | | \$ | 18,500.08 | |
| | 25% | \$ | 4,625.02 | |
| | | \$ | 13,875.06 | |

Special Nett

| | | | | |
|---|----------------------------|----|-----------|-----|
| 1 | 1 FRONT WHEEL RIM | \$ | 1,570.55 | h X |
| 2 | 1 FRONT WHEEL RIM COVER | \$ | 175.80 | h X |
| 3 | 1 CLIP, FRONT FENDER LINER | \$ | 22.00 | h ✓ |
| | TOTAL | \$ | 1,768.35 | |
| | TOTAL PARTS | \$ | 15,643.41 | |

LABOUR

| | | | |
|---|----|----------|-----|
| Putty And Spray Painting Of The Affected Portion. | \$ | 4,200.00 | h ✓ |
| Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same | \$ | 4,200.00 | h ✓ |
| To Rust-Proofing Of The Affected Areas. | \$ | 170.00 | h ✓ |
| To transfer of Fender fittings, attachments and perform water seepage test. | \$ | 170.00 | h X |
| To transfer of Front Bumper fittings, attachments and perform water seepage test. | \$ | 170.00 | h X |

Trans-cab Auto Services Pte Ltd

AAD1901-025

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 5986G

| | | | | |
|--|----|----|--------|-----|
| To transfer of front windscreen fittings and conduct water seepage test. | \$ | na | 170.00 | X |
| To check steering geometry and computer wheel alignment | \$ | | 220.00 | 601 |
| To vacuum, replace, refix and recharge air condenser | \$ | na | 380.00 | X |
| To replace, refix and top up coolant for radiator | \$ | na | 170.00 | X |
| To vacuum, replace, refix and recharge Air Intercooler | \$ | na | 170.00 | X |
| To dismantle and refit aircon assy and attachment, vacuum and charge-in-gas. | \$ | na | 380.00 | X |

TOTAL \$ 10,400.00**Over All Total \$ 39,918.47** 26043.41**(PART-BY-PART) Repair Days** 14 days

4 days

LKK Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during survey.
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|---|--------------------------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Company |
| Owner ID: | 3878K |
| Vehicle Details | |
| Vehicle No.: | SHD5986G |
| Vehicle to be Exported: | Yes |
| Intended Deregistration Date: | 03 Jan 2019 |
| Vehicle Make: | TOYOTA |
| Vehicle Model: | PRIUS 5DR HATCHBACK (AUTO) |
| Primary Colour: | Red |
| Manufacturing Year: | 2018 |
| Engine No.: | 2ZR2864656 |
| Chassis No.: | JTDKB3FU403075667 |
| Maximum Power Output: | 90.0 kW (120 bhp) |
| Open Market Value: | \$26,605.00 |
| Original Registration Date: | 01 Nov 2018 |
| First Registration Date: | 01 Nov 2018 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$14,247.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 31 Oct 2026 |
| PARF Rebate Amount: | \$10,685.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 31 Oct 2026 |
| COE Category: | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years): | 8 |
| PQP Paid: | \$23,736.00 |
| COE Rebate Amount: | \$18,988.00 |
| Total Rebate Amount: | \$29,673.00 |
| Message | |
| Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. | |

The information contained herein is correct as at 03 Jan 2019

OK

Print Received Message

This mail is associated with :

***SHD5986G (1516127498SG)**

[SLJ2839P]

TP

TRANS-CAB SERVICES PTE LTD

Jan 3 2019 7:00AM

[LCRF PTE LTD]

Trans-cab Auto Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 25/02/2020 17:06 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11028.17) - SHD5986G - Claim Handler: Tee, Chee-Wah

Approved:11028.17.

Claim Audit

| AUDIT TRAIL | | | | | |
|-------------|-------------------|-----------------------|---|---------------------------|--|
| No. | On | Audit | Remarks | By | |
| 1 | 07 Jan 2019 15:36 | Cln Veh Model Changed | (204508) TOYOTA PRIUS HYBRID 1.8 (A). | [A] HOW MEI KWAN | |
| 2 | 07 Jan 2019 15:36 | Cln Created | Reg No: SHD5986G, Acct Date: 2019/01/03, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Trans-cab Auto Services Pte Ltd () | [A] HOW MEI KWAN | |
| 3 | 07 Jan 2019 15:36 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN | |
| 4 | 07 Jan 2019 15:36 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/01/16 | [A] HOW MEI KWAN | |
| 5 | 07 Jan 2019 15:36 | Adj Mandate Set | Approved:8000.00.Reinsp:Adj decides. | [A] HOW MEI KWAN | |
| 6 | 07 Jan 2019 15:36 | Cln Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expr ess) | [I] Merimen Administrator | |
| 7 | 07 Jan 2019 15:37 | Label Added | (23):Express. | [A] HOW MEI KWAN | |
| 8 | 07 Jan 2019 15:37 | Adj Adjuster Assigned | [None] -> KENNETH KONG | [A] HOW MEI KWAN | |
| 9 | 02 Dec 2019 17:06 | Adj Rpt Initiated | | [A] SHIAU CHAN | |
| 10 | 02 Dec 2019 17:06 | Cln Dtl Modified | JPJ Reg. Date: -> 2018/11/01. | [A] SHIAU CHAN | |
| 11 | 02 Dec 2019 17:06 | Cln Details Notified | | [A] SHIAU CHAN | |
| 12 | 25 Feb 2020 16:26 | Adj Mandate Request | Cur.Req:11028,17:3 vehicle chain collision (OI turn to main road collide into TP going straight and OI collided into van(3rd vehicle), We opine that accident similar to BOLA 35 (c) (i), Liability against OI. ** 4 days recommendation for repair + 1 | [A] Khanchna Pothuraj | |

Date From

◀

📅

▶

Date To

◀

📅

▶

Audit Type

None

Go

| ACTIVITY | |
|---|--|
| [25/02/2020 16:26] Khanchna Pothuraj: | |
| ** 4 days recommendation for repair + 1 Sunday = 5 days | |

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|----------|--------|
| ISA Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2364562 | 02 Dec 2019 17:06:13 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SHD5986G | SLJ2839P | 11.77 |



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408665
Tel +65 6547 0000
Fax +65 6547 6259
www.police.gov.sg

Our Ref : TP/IP/00493/2019
Date : 12 March, 2019

TOH BENG HUAT
BLK 559 JURONG WEST STREET 42
#06-473
SINGAPORE 640559

Dear Sir/Madam

~~ACCIDENT INVOLVING SHD5986G, GBD2651M & SLJ2839P ALONG BEDOK RESERVOIR ROAD ON 3 JANUARY 2019 AT 0732 HRS.~~

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of **SLJ2839P** has committed an offence of Inconsiderate Driving under Section 65(b) of the Road Traffic Act, Chapter 276. Action has been initiated against the driver for the said offence.

3. If you have any queries, please contact the Investigation Officer, Mohd Abdillah at telephone number 6547 6246 or via email at Mohd_Abdillah_PALIL@spf.gov.sg.

Yours faithfully

HAFIZ FAIZAL
for HEAD TRAFFIC INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 5 March 2020 3:15 PM
To: Ng Wai Yin
Cc: Admin A
Subject: RE: Accident between SHD 5986G & SLJ 2839P (AIG) on 03/01/2019 -- AAD1901-025

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement for global sum of **\$11,000.00(all in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Friday, 3 January 2020 11:07 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident between SHD 5986G & SLJ 2839P (AIG) on 03/01/2019 -- AAD1901-025

Without Prejudice

Dear Khanchna

Our spare parts out of stock, kindly offer as per your surveyor recommended.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 11 March 2020 1:36 PM
To: Jasmine Tan; 'Ng Wai Yin'
Cc: Admin A; 'claims'
Subject: RE: Accident between SHD 5986G & SLJ 2839P (AIG) on 03/01/2019 -- AAD1901-025
Attachments: AIG DV.pdf

WITHOUT PREJUDICE

Dear Sir/Madam,

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Tan <jasminetan@transcab.com.sg>

Sent: Saturday, 7 March 2020 12:26 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: RE: Accident between SHD 5986G & SLJ 2839P (AIG) on 03/01/2019 -- AAD1901-025

Without Prejudice

Dear Khanchna

Please proceed to send us the DV.

...CLAIM SUBFOLDER...(Pending for Survey Report)
Express

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 04 Jan 2019 Edit Reg | | 04 Jan 2019 00:00 Edit Adj Rpt | \$59,536.15 Edit Estimates | \$59,536.15 View Rpt | | Pending for Survey Report Cancel Case |

| | | | | |
|------|-----------|---------------|-----------|----------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:

LCRF PTE LTD, Co. Reg. No.: 201624597K

Main Claimant:

TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K

Vehicle Reg. No.:

SHD5986G

Date of Loss:

03/01/2019 07:00 - :59
[2 Months and 2 Days From LTA Reg Date (Man Yr)]

Claim Type:

TP / 1516127498SG

Policy/Cover Note No.:

0999994826 (Comprehensive)

Vehicle Reg. No. (Insured):

SLJ2839P

Policy No. (Claimant):

VPX/P1680520

Excess:

Repairer:

Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com

Claimant's Insurer:

AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/01/2019]

ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

- AIG_SG_EXPRESS (25/02/2020): Alert - Adj Mandate Approved (\$511028.17) - SHD5986G - Claim Handler: Tee, Chee-...
- AIG_SG (08/01/2019): Request to upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Claim Documents

*SHD5986G (1516127498SG)
[SLJ2839P]
TP
TRANS-CAB SERVICES PTE LTD
Jan 3 2019 7:00AM
[LCRF PTE LTD]
Trans-cab Auto Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
|----|--------------|--|------------------------------|-------|
| 1 | (Draft) | Third Party Express Settlement – Payment Breakdown | <div>1</div> <div>Edit</div> | |

Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
|----|-----------------|-----------------------------------|----------------------------------|-------------------------------------|
| 1 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 2 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 3 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 4 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 5 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 6 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 7 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 8 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 9 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 10 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 11 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 12 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 13 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 14 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 15 | 04/03/19 11:58 | General View | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 16 | 04/03/19 11:58 | Odometer Reading | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |
| 17 | 04/03/19 11:58 | Chassis Number | <div>1</div> <div>Load JPG</div> | <input checked="" type="checkbox"/> |

Documentation

1 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
|----|-----------------|---|----------------------------------|-------|
| 1 | 10/01/19 14:04 | TP ESTIMATE - MARKED | <div>1</div> <div>Load PDF</div> | |
| 2 | 10/01/19 14:04 | TP GIA REPORT | <div>1</div> <div>Load PDF</div> | |
| 3 | 27/11/19 12:01 | POLICE INVESTIGATION RESULT | <div>1</div> <div>Load PDF</div> | |
| 4 | 27/11/19 12:04 | EMAIL TO OI | <div>1</div> <div>Load PDF</div> | |
| 5 | 02/01/20 16:05 | RENTAL RECEIPT | <div>1</div> <div>Load PDF</div> | |
| 6 | 02/01/20 16:05 | RENTAL MILEAGE | <div>1</div> <div>Load PDF</div> | |
| 7 | 02/01/20 16:05 | LTA SEARCH | <div>1</div> <div>Load PDF</div> | |
| 8 | 02/01/20 16:05 | LOD | <div>1</div> <div>Load PDF</div> | |
| 9 | 24/02/20 19:36 | Email from TP workshop on loss of rental | <div>1</div> <div>Load PDF</div> | |
| 10 | 19/03/20 09:08 | WORKSHOP INVOICE | <div>1</div> <div>Load PDF</div> | |
| 11 | 19/03/20 09:08 | AUTHORISATION TO ACT FORM | <div>1</div> <div>Load PDF</div> | |
| 12 | 19/03/20 09:08 | Release Voucher | <div>1</div> <div>Load PDF</div> | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 08/01/19 10:21 | OI GIA REPORT | <div>1</div> <div>Load PDF</div> | |

Documents Checklist

DOCUMENTS CHECKLIST

Reset

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|-------------------------|
| Vehicle No: | SLJ2839P (Insd veh) | Model: | TOYOTA PRIUS HYBRID 1.8 |
| | SHD5986G (TP veh) | | (A) |
| Date of Accident: | 03/01/2019 | | |

| | | | |
|---|---|--|------------------------------|
| Global Sum Settlement | : | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| Repair Estimate | : | \$ | 27,866.45 |
| Final Repair Cost | : | \$ | 11,000.00 |
| Loss of Use | : | \$ | 5.00 days at \$50.00 per day |
| Rental (if any) | : | \$ | 5 days |
| LTA / GIA Search Fee | : | \$ | |
| Others: | : | \$ | |
| | : | \$ | |
| Final Settlement Sum (Global Sum) | : | \$ | 11,000.00 |
| Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below) | | | |
| A) For <u>Non GIA Registered Workshop</u> : | | Agreed Liability ____100____(%) | |
| B) For <u>GIA Registered Workshop</u> : | | BOLA Applicable: Yes/ No BOLA Scenario No: _____ | |
| BOLA Liability: _____(%) | | Assessed Liability (*): _____(%) | |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | | |
| Remarks _____ | | | |

| Payment Instruction: Payee's Breakdown | | | |
|--|---------------------------------|---|--------------|
| 1) | Trans-cab Auto Services Pte Ltd | : | \$ 11,000.00 |
| 2) | | : | \$ |
| 3) | | : | \$ |
| 4) | | : | \$ |
| 5) | | : | \$ |

JOANNE LEE KHANG MIN

19 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR19000336/KKA3Q2

Date: 19/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994826
Claimant
Vehicle No : SHD5986G **Insured Vehicle No :** SLJ2839P
Date of Loss: 03/01/2019 **Nature of Claim:** TP **Claim No:** 1516127498SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD5986G**
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 (A) Engine No: 2ZR2B64656
 Reg. Date: 01/11/2018 (Man. Year: 2018) Chassis No: JTDKB3FU403075667
 Colour: Metallic White/Red Odometer: 27996 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Goodyear 7 mm Rear Left Side: Goodyear 7 mm
 Front Right Side: Goodyear 7 mm Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|------------------|------------------|------------------|--------------|
| Parts | 15,643.41 | 8,036.15 | 7,607.26 | 48.63 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 10,400.00 | 1,500.00 | 8,900.00 | 85.58 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 26,043.41 | 9,536.15 | 16,507.26 | 63.38 |
| + GST 7.00/7.00% (S\$) | 1,823.04 | 667.53 | 1,155.51 | 63.38 |
| Nett Amount (S\$) | 27,866.45 | 10,203.68 | 17,662.77 | 63.38 |
| + Loss of Use (5.0 x S\$50.00/day) (S\$) | | 250.00 | | |
| + Car Rental (5.0 x S\$113.40/day) (S\$) | | 567.00 | | |
| + Doc/Search Fee (S\$) | | 7.49 | | |
| Nett Liability (S\$) | | 11,028.17 | | |
| Global Sum Settlement (S\$) | | 11,000.00 | | |

INSPECTION

Date of Assignment: 04/01/2019
 Date Inspected: 04/01/2019 Inspected At: Trans-cab Auto Services Pte Ltd
 No 2 Ang Mo Kio Street 63
 Singapore 569111
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--|---------------|-------------|--------------|
| 1 | 1 | | *FRONT BUMPER | Torn | 499.90 FL | *499.90 FL |
| 2 | 1 | | *BRACKET, FRONT BUMPER EXTENSION MOUNTING. | Not Necessary | 101.20 FL | *- FL |
| 3 | 1 | | *REINFORCEMENT, FRONT BUMPER | Bent | 696.40 FL | *696.40 FL |
| 4 | 1 | | *ABSORBER, FRONT BUMPER, LOWER | Cracked | 130.20 FL | *130.20 FL |
| 5 | 1 | | *ABSORBER, FRONT BUMPER ENERGY | Cracked | 78.10 FL | *78.10 FL |
| 6 | 1 | | *FRONT BUMPER SIDE RETAINER RH | Cracked | 78.00 FL | *78.00 FL |
| 7 | 1 | | *FRONT BUMPER SIDE RETAINER LH | Distorted | 78.00 FL | *78.00 FL |
| 8 | 1 | | *FRONT BUMPER SUPPORT | Not Necessary | 81.70 FL | *- FL |
| 9 | 1 | | *EXTENSION, FRONT BUMPER, RH | Not Necessary | 117.80 FL | *- FL |
| 10 | 1 | | *EXTENSION, FRONT BUMPER, LH | Serviceable | 117.80 FL | *- FL |
| 11 | 1 | | *FRONT LED LAMP (LOWER) RH | Missing | 907.75 FL | *907.75 FL |
| 12 | 1 | | *FRONT LED LAMP (LOWER) LH | Serviceable | 907.75 FL | *- FL |
| 13 | 1 | | *FRONT HEADLAMP RH | Broken | 2,909.04 FL | *2,909.04 FL |
| 14 | 1 | | *COMPUTER SUB-ASSY, HEADLAMP, RH NO. 1 | Serviceable | 492.30 FL | *- FL |
| 15 | 1 | | *MOTOR, HEADLAMP LEVELING, RH | Serviceable | 413.10 FL | *- FL |
| 16 | 1 | | *FRONT HEADLAMP LH | Cracked | 2,909.04 FL | *2,909.04 FL |
| 17 | 1 | | *COMPUTER SUB-ASSY, HEADLAMP, RH NO. 1 | Serviceable | 492.30 FL | *- FL |
| 18 | 1 | | *MOTOR, HEADLAMP LEVELING, RH | Serviceable | 413.10 FL | *- FL |
| 19 | 1 | | *FRONT FENDER RH | Buckled | 945.30 FL | *945.30 FL |
| 20 | 1 | | *EXTENSION, FRONT FENDER, RH | Repair | 48.80 FL | *- FL |
| 21 | 1 | | *COVER SUB-AASY, FRONT PILLAR, UPR RH | Missing | 98.30 FL | *98.30 FL |
| 22 | 1 | | *LINER, FRONT FENDER, RH | Missing | 200.70 FL | *200.70 FL |
| 23 | 1 | | *FRONT FENDER EMBLEM RH | Necessary | 86.50 FL | *86.50 FL |
| 24 | 1 | | *SEAL, FENDER APRON MUDGUARD, RH | Serviceable | 50.90 FL | *- FL |
| 25 | 1 | | *FRONT BONNET | Bent | 950.50 FL | *950.50 FL |
| 26 | 1 | | *FRONT LOWER ARM | Not Necessary | 631.90 FL | *- FL |
| 27 | 1 | | *FRONT SHOCK ABSORBER | Not Necessary | 398.20 FL | *- FL |
| 28 | 1 | | *SHAFT ASSY, FRONT DRIVE, RH | Repair | 1,186.20 FL | *- FL |
| 29 | 1 | | *ARM SUB-ASSY, FRONT SUSPENSION, LOWER NO.1 RH | Not Necessary | 637.50 FL | *- FL |
| 30 | 1 | | *KNUCKLE, STEERING, RH | Not Necessary | 562.30 FL | *- FL |
| 31 | 1 | | *LINK ASSY, FRONT STABILIZER, RH | Serviceable | 199.00 FL | *- FL |
| 32 | 1 | | *BAR, STABILIZER, FRONT | Serviceable | 360.30 FL | *- FL |
| 33 | 1 | | *SUPPORT SUB-ASSY, FRONT SUSPENSION, RH | Serviceable | 200.60 FL | *- FL |
| 34 | 1 | | *ABSORBER ASSY, SHOCK, FRONT RH | Not Necessary | 401.80 FL | *- FL |
| 35 | 1 | | *COCK ASSY, RESERVE TANK | Broken | 117.80 FL | *117.80 FL |
| 36 | 1 | | *FRONT WHEEL RIM | Serviceable | 1,570.55 FS | *- FS |
| 37 | 1 | | *FRONT WHEEL RIM COVER | Serviceable | 175.80 FS | *- FS |
| 38 | 1 | | *CLIP, FRONT FENDER LINER | Necessary | 22.00 FS | *22.00 FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|---|-----------|-----------|
| Sub Total (\$\$) | 20,268.43 | 10,707.53 |
| - List Item Discount on L Items 25.00/25.00% (\$\$) | 4,625.02 | 2,671.38 |
| Total Parts (\$\$) | 15,643.41 | 8,036.15 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|------------|----------|
| Labour Items | | | | |
| 1 | PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION. | New | 4,200.00 | 880.00 |
| 2 | PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. | New | 4,200.00 | 500.00 |
| 3 | TO RUST-PROOFING OF THE AFFECTED AREAS. | New | 170.00 | 60.00 |
| 4 | TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST. | New | 170.00 | 0.00 |
| 5 | TO TRANSFER OF FRONT BUMPER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST. | New | 170.00 | 0.00 |
| 6 | TO TRANSFER OF FRONT WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST. | New | 170.00 | 0.00 |
| 7 | TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT. | New | 220.00 | 60.00 |
| 8 | TO VACUUM, REPLACE, REFIX AND RECHARGE AIR CONDENSER. | New | 380.00 | 0.00 |
| 9 | TO REPLACE, REFIX AND TOP UP COOLANT FOR RADIATOR. | New | 170.00 | 0.00 |
| 10 | TO VACUUM, REPLACE, REFIX AND RECHARGE AIR INTERCOOLER. | New | 170.00 | 0.00 |
| 11 | TO DISMANTLE AND REFIT AIRCON ASSY AND ATTACHMENT, VACUUM AND CHARGE-IN- GAS. | New | 380.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 10,400.00 | 1,500.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >