

## Jia Le (LKK Auto)

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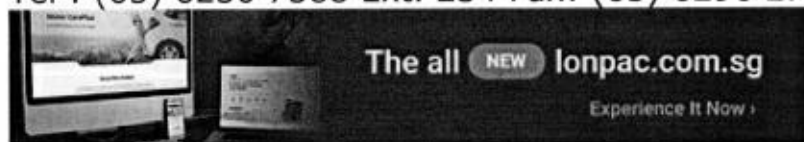
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 1 August 2019 3:05 PM  
**To:** Jia Le (LKK Auto); MT\_Claim\_SG  
**Subject:** RE: Our Ref: 18/18/19/VC30/021296 ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE2970L AND YOUR INSURED PA7693J ON 24/12/2018 \*\*\* LKK REF:CC4/LPC19000331/R1fa3 [External General]

### Lonpac External - General

Dear Jia Le

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Tuesday, 30 July, 2019 11:27 AM  
**To:** MT\_Claim\_SG  
**Cc:** ONG LI LI  
**Subject:** RE: Our Ref: 18/18/19/VC30/021296 ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE2970L AND YOUR INSURED PA7693J ON 24/12/2018 [External General] \*\*\* LKK REF:CC4/LPC19000331/R1fa3

Lonpac Ref: **18/18/19/VC30/021296**  
LKK Ref: CC4/LPC19000331/R1da3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 17/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver collided onto third party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**SNG AH TEE MOTOR & PANEL SERVICE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,234.28	\$ 2,705.97
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 400.00 (4days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,636.28</b>	<b>\$ 3,107.97</b>

\*\*04days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Poh Kin (LKKAuto)

**Sent:** Thursday, 13 June 2019 2:08 PM

**To:** Jia Le (LKK Auto)

**Subject:** FW: Our Ref: 18/18/19/VC30/021296 ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE2970L AND YOUR INSURED PA7693J ON 24/12/2018 [External General] \*\*\* LKK  
REF:CC4/LPC19000331/R1fa3

**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 9 May 2019 9:53 AM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; [admin@sngahtee.com](mailto:admin@sngahtee.com); Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/18/19/VC30/021296 ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE2970L AND YOUR INSURED PA7693J ON 24/12/2018 [External General] \*\*\* LKK  
REF:CC4/LPC19000331/R1fa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/LPC19000331/R1fa3	Poh Kin - 6841 2132

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 9 May, 2019 9:41 AM  
**To:** admin@sngahtee.com; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Subject:** RE: Our Ref: 18/18/19/VC30/021296 ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE2970L AND YOUR INSURED PA7693J ON 24/12/2018 [External General]

**Lonpac External - General**

Without Prejudice

Dear Joyce

We refer to your LOD attached.

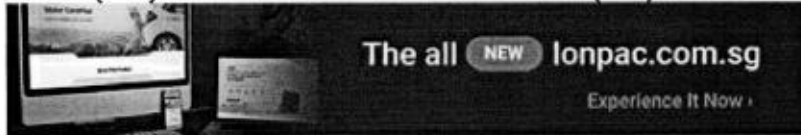
Please update our correct address (see below) accordingly.

Again, please send all correspondences to LKK Auto Consultants Pte Ltd for handling.

Dear Mei Kwan/Nivitha

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** ONG LI LI  
**Sent:** Thursday, 17 January, 2019 10:28 AM  
**To:** 'admin@sngahtee.com'  
**Cc:** MT\_Claim\_SG; 'Admin-D (LKKAuto)'  
**Subject:** Our Ref: 18/18/19/VC30/021296 RE: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE2970L AND YOUR INSURED PA7693J ON 24/12/2018

Without Prejudice

Dear Joyce

Yes, please liaise with LKK Auto Consultants Pte Ltd for assessment of liability and quantum.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



**From:** [admin@sngahtee.com](mailto:admin@sngahtee.com) [mailto:[admin@sngahtee.com](mailto:admin@sngahtee.com)]

**Sent:** Thursday, 17 January, 2019 10:24 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; 'Admin-D (LKKAUTO)'

**Subject:** RE: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE2970L AND YOUR INSURED PA7693J ON 24/12/2018

Hi All,

Have your insured reported the accident?

Is liability in our favour?

Hope to hear from you.

Thanks you

Best Regards

Joyce Tan

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, January 07, 2019 11:02 AM

**To:** [admin@sngahtee.com](mailto:admin@sngahtee.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE2970L AND YOUR INSURED PA7693J ON 24/12/2018

WITHOUT PREJUDICE

Our Ref : 18/18/19/VC30/021296

Dear Joyce,

Our insured has not notify us of the accident and we are unable to ascertain liability yet.

If you require the vehicle to be survey, please contact LKK Auto Consultants Pte Ltd to make the necessary arrangements.

Best Regards  
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** [admin@sngahtee.com](mailto:admin@sngahtee.com) [mailto:[admin@sngahtee.com](mailto:admin@sngahtee.com)]

**Sent:** Monday, 7 January, 2019 10:26 AM

**To:** MT\_Claim\_SG

**Subject:** ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE2970L AND YOUR INSURED PA7693J ON 24/12/2018

Hi All,

Have your insured reported the accident?

Is liability in our favour?

Hope to hear from you.

Thanks you

Best Regards

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Joyce Tan

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



18/18/19/VC30/021296

PEC Ltd

C/O 54 YUNNAN ROAD  
SINGAPORE 637917

OUR REF : 2920LONPAC

YOUR REF : \_\_\_\_\_

DATE : 27/4/2019

ATTN: THE MOTOR CLAIMS DEPT

Lonpac Insurance Bhd  
100 Beach Road #19-00  
Shaw Tower S(189702)



Dear Sir/ Mdm,

Re: Accident involving vehicle no. GB2290L & your Insured PA7693J  
On 24/12/2018 along inside 5 Jln Papan #06-10 WestLife Dom.

I/We wish to inform you that my/our vehicle have been completed repairs to my/our satisfaction by M/S SNG AH TEE MOTOR & PANEL SERVICE PTE. LTD. I/We therefore propose to claim from you as followed:-

- |  |             |
|--|-------------|
| 1. COST OF REPAIR / EXCESS                     | S\$ 2705.97 |
| 2. LOSS OF USE \$ 100.00 /per DAY FOR 4 DAYS   | S\$ 400.00  |
| 3. SURVEY FEE                                  | S\$ -       |
| 4. POLICE REPORTS/ LTA SEARCH FEE/ GIA REPORTS | S\$ 2.00    |
| 5. OTHERS ( _____ )                            | S\$ -       |

TOTAL:

S\$ 3107.97

For the payment, kindly make payable directly to my/our repairer M/S SNG AH TEE MOTOR & PANEL SERVICE PTE LTD of BLK 3 PIONEER ROAD NORTH #01-18 S'PORE 628457

Your kind and early co-operation will be greatly appreciated.  
Thank You.

Yours Faithfully,



Enclosed documents:-

- |                                  |                                     |
|----------------------------------|-------------------------------------|
| GIA report/assessment            | <input checked="" type="checkbox"/> |
| Original/Copy of Surveyor report | <input type="checkbox"/>            |
| Original/Copy of Photographs     | <input type="checkbox"/>            |
| Insurance Cert/ Logcard          | <input type="checkbox"/>            |
| Copy of IC/ Driving License      | <input checked="" type="checkbox"/> |
| Witness Statement                | <input checked="" type="checkbox"/> |
| Final Bill / Tax Invoice         | <input checked="" type="checkbox"/> |
| Others <u>Search fee</u>         | <input checked="" type="checkbox"/> |

YOUR REF

: 18/18/19/VC 30/021296

ATTN: MOTOR CLAIMS DEPT

Longcc Ins Bhd

RE: THIRD PARTY CLAIM FOR ACCIDENT INVOLVED

GBE 2970L

AND

PA 7693J

ON 24/12/2018

ALONG

5 Jln

Papan

#16-10

Westlite

Dorm

**LETTER OF AUTHORITY**

Dear Sir / Madam,

I, PEC Pte Ltd hereby authorize and appoint **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** of **BLK 3 PIONEER ROAD NORTH #01-18 SPORE 628457** to claim on my behalf of the above mentioned matter against PA 7693J.

I further authorize **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** to release my personal information to the third party such as the third party's insurance to direct the payer to make the cheque in favour of M/s **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD**. In case of unsuccessful claim of the third party, Sng Ah Tee Motor & Panel Service Pte Ltd has the right to bill me the necessary cost and disbursements. I/We also acknowledge that the repair of my vehicle will be done in lumpsum as per what the insurer's surveyor has recommended. I hereby authorize my driver Nagayen Eswaran to do necessary paperwork for the claim.

I further acknowledge that any settlement that the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Yours Faithfully,

X

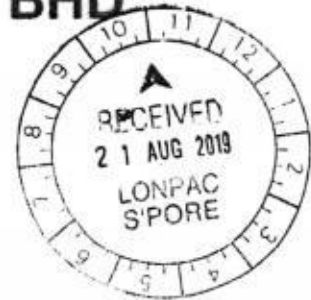
Signature of Owner





# LONPAC INSURANCE BHD

CLAIM NO : 18/18/19/VC30/021296  
DATE : 02 AUGUST 2019



## DISCHARGE VOUCHER

I/We, PEC LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of PA 7693J the sum of Singapore Dollar Three Thousand One Hundred Seven and Cents Ninety-Seven Only (\$3,107.97) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBE 2970L and PA 7693J on 24 December 2018 along INSIDE 5 JLN PAPAN #06-10 WESTLITE DORM.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ROTARY ENGINEERING PTE LTD AND/OR CHANDRASEKARAN ANANTHAKRISHNAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

ABOW RAHMAN  
28/7/19



.....  
Signature of vehicle owner/Date

15/8/19

.....  
Name of vehicle owner /Date



**孫亞弟汽車燒焊私人有限公司**  
**SNG AH TEE MOTOR & PANEL SERVICE PTE LTD**

Blk 3, Pioneer Road North, #01-18 Singapore 628457

Tel: 6268 6183 (4 Lines) Fax: 6268 1429

Email: sngahtee@singnet.com.sg

Website: www.sngahtee.com

RCB. Reg. / GST Reg. No: 200810440N

**INVOICE. SO003723**

LONPAC INSURANCE BHD

100 BEACH ROAD #19-00  
 SHAW TOWER 189702

ATTENTION :

CONTACT : 6250 7388

FAX NO: 6296 3767

DATE 19/01/2019  
 ACCIDENT DATE : 24/12/2018  
 VEHICLE NO : GBE2970L  
 CHASSIS/ENG.NO : JN1SC2F24Z0857505  
 VEHICLE MODEL : NISSAN.CABSTAR  
 CLAIM NO : CC4/LPC19000331/fa3  
 POLICY NO :  
 REMARK 2970 TP LONPAC AGST  
 PA7693J

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
<b>** LIST PRICE **</b>							
						<b>SUB-TOTAL:</b>	0.00
<b>** NETT PRICE **</b>							
1	1	PC	FRT BUMPER	945.10	10	850.59	850.59
2	1	PC	FRT CORNER PANEL (LH)	389.90	10	350.91	350.91
3	6	PC	FRT CORNER PANEL CLIP	6.40	10	5.76	34.56
4	1	PC	FRT SIDE MIRROR RECTANGLE(LH)	191.90	10	172.71	172.71
5	1	PC	FRT SIDE MIRROR OUTER COVER (LH)	111.30	10	100.17	100.17
						<b>SUB-TOTAL</b>	1,508.94
<b>** SPECIAL NETT PRICE **</b>							
1	1	PC	FRT DOOR ROC STICKER (LH)	20.00		20.00	20.00
						<b>SUB-TOTAL</b>	20.00
<b>** WORK LABOUR **</b>							
TO CHECK WIRING						30.00	30.00
TO APPLY ANTI RUST COAT						40.00	40.00
TO KNOCK , WELD ,REMOVE & REPLACE ABOVE PARTS						500.00	500.00
TO SPRAY PAINTING ON AFFECTED AREAS						350.00	350.00
TO REDRAW LOGO						80.00	80.00
						<b>SUB-TOTAL</b>	1,000.00

JOYCE

PAGE: 1 of 1

**SUB-TOTAL : S\$ 2,528.94**

**ADD 7% GST. S\$ 177.03**

**GRAND TOTAL : S\$ 2,705.97**

ON BEHALF OF SNG AH TEE PANEL & SERVICE PTE LTD E & O.E

### Third Party Insurer Enquiry

Our Ref No: GR-18-199350

Date of Request: 28/12/2018

Your Ref No:

Online Purchase

Sng Ah Tee Motor & Panel Service Pte Ltd  
Blk 3 Pioneer Road North  
#01-18  
Singapore 628457

Dear Sir/Madam,

Enquiry Date 28/12/2018  
Enquiry By Sharon Sng May Yuen  
TP Vehicle No. PA7693J  
Accident Date 24/12/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PA7693J	Lonpac Insurance Bhd	09/11/2018-08/11/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-199350

Date of Request: 28/12/2018

Your Ref No:

Online Purchase

Sng Ah Tee Motor & Panel Service Pte Ltd  
Blk 3 Pioneer Road North  
#01-18  
Singapore 628457

Dear Sir/Madam,

Enquiry Date 28/12/2018  
Enquiry By Sharon Sng May Yuen  
TP Vehicle No. PA7693J  
Accident Date 24/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque