

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/LAW/0015/2019
DATE : 03-JAN-2019

LONPAC INSURANCE BHD
300 BEACH RD
#17-04/07 THE CONCOURSE
S(199555)
TEL : 62507388
FAX : 62962706
MOTOR CLAIMS DEPT

OWNER'S NAME : MDM IVY LEE CHOR ING
ADDRESS : BLK 119 JURONG EAST STREET 13
#03-107
S(600119)
TELEPHONE NO : 92228023

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-SJA2876C
VEHICLE NO : SLW778B
MODEL CODE : DRLARDZC13UEAB-H-E
MODEL/YEAR : NISSAN PULSAR 1.2 MY2017
ENGINE NO : HRA2446637A
CHASSIS NO : VSKDDAC13U0107102
MILEAGE : 1 KM
DATE IN : 03/01/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : LAWRENCE
ACCIDENT DATE : 30/12/2018

07/01/19.

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

CAR AT WORKSHOP / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : lawrenceteo@tanchong.com

H/P : 94568832

FAX : 64697472

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLW778B

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RITCAM	REMOVE/INSTALL & TEST REAR REVERSE CAMERA	120.00	
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL \$120/PANEL X 03	360.00	
3 RS	SUPPLY & INSTALL REVERSE SENSOR	55.00	
4 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	
5 ZZ/001	REPAIR END PANEL, TAILGATE AND RENEW REAR BUMPER	1200.00	
6 ZZ/002	S/PAINT REAR BUMPER, END PANEL AND TAILGATE	1200.00	
	TOTAL LABOUR CHARGES	3035.00	

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLW778B

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	EMBLEM PULSAR	90891-3GF0B	87.00		
2	CROMMET BUMPER \$2.50 EA X 02	63846-5V000	5.00		
3	CLIP BUMPER \$1.20 EA X 04	01553-05933	4.80		
4	ABS ENERGY RH	85092-3ZL0A	157.20		
5	ABS ENERGY LH	85093-3ZL0A	154.60		
6	REINF INNER	H5030-3ZLMA	486.40		
7	BRKT RR BUMPER RH	85226-3ZL0A	59.30		
8	BRKT RR BUMPER LH	85227-3ZL0A	59.30		
9	FASCIA KIT RR	H5022-3ZLMH	731.10		
10	SUNDRIES	NPN			100.00
11	SENSOR-REVERSE	SENSOR			210.00
SUB TOTAL			1744.70	0.00	310.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			348.94	0.00	0.00
GRAND TOTAL			1395.76	0.00	310.00
OVERALL TOTAL			1705.76		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLW778B

TOTAL LABOUR CHARGES	3035.00
TOTAL SPARE PARTS CHARGES	1705.76
GRAND TOTAL	4740.76 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the
affected vehicle. Should we require further labour
charges & spare parts in the process of repairs, we
shall inform you accordingly.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/01/2019 13:04
Date Of Accident	30/12/2018 18:05
Exact Location Of Accident	JURONG GATEWAY ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW778B
Insured/Policyholder	
Name Of Registered Owner	IVY LEE CHOR ING
NRIC No	S1441708G
Email Address	IVYTAN134@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-92228023
Alternative Phone No	OTHERS-92228023

Vehicle Particulars

Manufacturer	NISSAN
Model	PULSAR-1.2 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700054223
Cover Note Number	

Driver

Name of Driver	IVY LEE CHOR ING
NRIC No	S1441708G
Date Of Birth	08/05/1960
Occupation	INDOOR
Date Of Driving Pass	17/08/1983
Driving Experience	35 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92228023
Fax Number	
Contact Number	OTHERS-92228023
EEmail Address	IVYTAN134@YAHOO.COM.SG

Address	BLK 119 JURONG EAST STREET 13 #03-107
Postcode	600119
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : IVAN TAN GENDER: : MALE
Passenger 2	NAME: : ISAAC TAN GENDER: : MALE
Passenger 3	NAME: : IVYNA TAN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SEE ATTACHED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJA2876C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SITI ZAITON
NRIC/Passport Number	
Contact Number	96437052

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

4

Passenger 1

NAME: :

GENDER: : FEMALE

Passenger 2

NAME: :

GENDER: :

Passenger 3

NAME: :

GENDER: :


SKETCH PLAN

IMPORTANT NOTICE

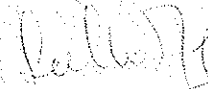
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Your vehicle no S1W778-B

Sketch Plan #2 Pg. 1

SKETCH PLAN

Car A = 3LW 778B

Car B = STA2876C

Jurong gateway Road

1MM



TO PIE
Toh Guan Rd

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My Vehicle No. 3LW 778B

Accident Date: 30 January 2018	Accident Time: 6:05 PM	AM (PM)
Accident Location: Junction of Toh Guan Rd and Jurong Gateway Slip Road		
- Details of circumstances -		
Car A - I was driving toward Toh Guan Road, at the slip Road with intention to turn to PIE. I stopped/stowed down as I noticed car coming from the right. Suddenly I felt my car was banged by a car from behind. I found my bumper was badly damaged by car STA2876C, driven by Siti Zaiton Binte Ali Bawthan. Fortunately no one was injured. There were four of us in my car (including the driver).		
Other party details below:-		
B) Veh No: STA2876C	Hp No:	Pax incl driver: 4 Driver name: Siti Zaiton
C) Veh No:	Hp No:	Pax incl driver: Driver name:

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Name of Policyholder : Ivy Lee Chor Ing
Period of Insurance : 19 Sep 2018 To 18 Sep 2019
Engine No. : HRA2446G37A
Chassis No. : VSKDDAC13U0107102

Vehicle No. : SLW778B
Policy No. : 1700054223-01
Endorsement No. :
Issued Date : 29 Aug 2018

Make/Model	: NISSAN Pulsar 1.2		
Engine Capacity/Tonnage	: 1,197.00 CC	Sum Insured	: Market Value
Driver Restriction	: NA	Off Peak Car	: No
Person or Classes of Persons Entitled to Drive*		Insuring with COE/PARE	: Yes

b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 3 years' driving experience.

Age Condition : All Age Condition

Limitation as to use^a

This Policy does not cover use for sale, or reward, driving school, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 159) and Section 56 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

by Lee Chier Ing - \$500 (Own Damages)

Approved Reporting Centres/ AIG Authorised Repairs (For claims related repairs)
 Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairs. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.
 For other Approved Reporting Centres/Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, You may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0149000000

LEONG TUCK CHIN LAWRENCE
371 ALEXANDRA ROAD #12-08 AIA ALEXANDRA
SINGAPORE 159963 SP-LAWRENCE
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

• **Summary**

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident
- Submit Written Statements/Correspondence from third party(ies) to AIG immediately

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from the **Authorised Workshop** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. The rental car will be delivered (within Singapore), and **MUST BE RETURNED BACK TO the Authorised Workshop** upon collection of your accident car.

Rental Car Company: **BKW Rent A Car Pte. Ltd.**

Activation Hotline: **67387777**

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

Operation Hours: **Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm**

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



POLICY SCHEDULE

AUTOPLUS PRIVATE VEHICLE

Policy No. : 1700054223-01
Period of Insurance : 19 Sep 2018 to 18 Sep 2019

Issued Date : 29 Aug 2018

ABOUT THE POLICYHOLDER

Name of Policyholder : Ivy Lee Chor Ing
Address : 119 JURONG EAST STREET 13
#03-107 IVORY HEIGHTS
SINGAPORE 600119
Occupation/Nature of Business : Self Employed/Freelancer

ABOUT THE VEHICLE

Registration No. : SLW778B
Chassis No. : VSKDDAC13U0107102
Seating Capacity : 5
Make/Model : NISSAN Pulsar 1.2
Hire Purchase Company/Employer's Loan : MayBank
Engine Capacity/Tonnage : 1,197.00 CC
Engine No. : HRA2446637A
Body Type : Sedan
First Year of Registration : 2017

ABOUT THE COVER

Sum Insured : Market Value
Driver Restriction : NA
Off Peak Car : No
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Other Key Policy Benefits :

Act of God, PA Insured- \$50000, Key Replacement Cover- \$800, Strike, Riots and Civil Commotions, Loss of Use 1500cc - 1800cc Optional, In-Car Camera Excess Waiver, New For Old (36 months), Dealer (First 3 years from original registration) + AIG Authorised Workshops, Waiver of Excess, PA to Authorised Driver / Unnamed Passengers- \$10000

EXCESS

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver
Ivy Lee Chor Ing - \$600 (Own Damage)

PREMIUM

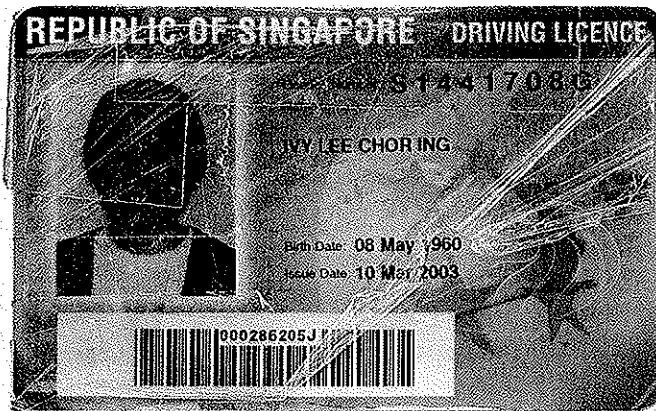
Premium : \$ 1,818.88

GST (7%) : \$ 127.32

Total : \$ 1,946.20

Your Premium includes the following discount(s):

No Claim Discount - 10%



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1441708G



Name

IVY LEE CHOR ING

李 楚 英

Race

CHINESE

Date of birth

08-05-1960

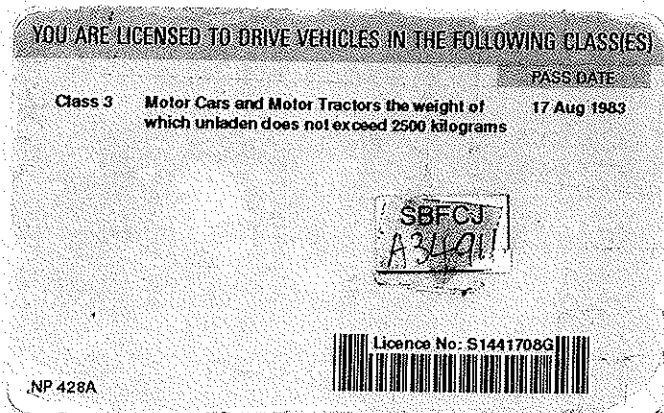
Country/Place of birth

SINGAPORE

Sex

F

S1441708G



5467174



NRIC No. S1441708G



Date of issue

29-09-2015

Address

BLK 119 JURONG EAST STREET 13
#03-107
SINGAPORE 600119