

ASSIGNMENT

DOI:

21/1/19

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Accord
Auto.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OE: 10/1/19 - 21/1/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Kenneth

Repair Cost:

SS 1150.00

(2 days) Reduction: 2400.78 % 78

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS 1230.50

Loss of Rental (LOR):

SS 300.00

(3 days) x \$100

Loss of Use (LOU):

SS -

(3 x days)

Loss of Income (LOI):

SS -

(3 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 1532.50

Global Sum SS:

1532.50

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1532.50

Name 1:

Accord Auto Services Pte Ltd

Payee 2 (Strike if N.A.):

SS -

Name 2:

Payee 3 (Strike if N.A.):

SS -

Name 3:

ASS. REC. BY:

REF: AXA/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

QD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lump Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng No:

C.No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

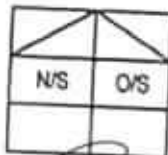
L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / Q/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.



Date / Time

Action / Instruction

8/1

File pass to CA

L/Rup 81150h

(Red - \$4002.78 / 78%)

* 2 repair days + 1 PRS = 3 days

Date/Time, File Pass to?

☐

: Prell. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Fixtures

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$

TOTAL

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2192206D



Name
JASON TAN KOK WHEE

陈国晖

Race
CHINESE

Date of birth
21-08-1968

Sex
M

Country of birth
SINGAPORE

4-Digit PIN
00000000



REPUBLIC OF SINGAPORE DRIVING LICENCE

NAME: JASON TAN KOK WHEE

DATE OF BIRTH: 21 AUG 1968

SEX: M

DATE OF ISSUE: 01 OCT 2003

DATE OF EXPIRY: 31 OCT 2013

CLASS: 1

CLASS: 2

CLASS: 3



NRIC No. S2192206D

Date of issue
15-03-2011

26 HONG SAN WALK #11-02

PALM GARDENS SINGAPORE 689051

NRIC No. S2192206D

Date: 08/08/2018 (R)



26 HONG SAN WALK #11-02
PALM GARDENS SINGAPORE 689051
NRIC No. S2192206D
Date: 08/08/2018 (R)

REPUBLIC OF SINGAPORE
IDENTITY CARD NO: S7927155A



Name

TENG YI LING

滕依齡

Race
CHINESE

Date of birth
17-08-1979

Sex
F

Country of birth
SINGAPORE



NRIC No. S7927155A

Date of issue
11-01-2010

26 HONG SAN WALK #11-02

PALM GARDENS SINGAPORE 689051

NRIC No. S7927155A

Date: 08/08/2018 (R)



26 HONG SAN WALK #11-02
PALM GARDENS SINGAPORE 689051
NRIC No. S7927155A
Date: 08/08/2018 (R)

[> Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle No. :	SJY2190X
Vehicle Type :	P11 - Passenger Station Wagon/Jeep/Land Rover
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	VOLKSWAGEN
Vehicle Model :	TOURAN 1.4L AT TSI 1T2HC4
Chassis No. :	WVGZZZ1TZAW111119
Propellant :	Petrol
Engine No. :	CAV184888
Engine Capacity :	1390 cc
Maximum Power Output :	125.0 kW (167 bhp)
Maximum Laden Weight :	2180 kg
Unladen Weight :	1587 kg
Year Of Manufacture :	2010
Original Registration Date :	11 Aug 2010
Lifespan Expiry Date :	-
COE Category :	A - Car (1600cc & below)
Quota Premium :	\$32,104.00
COE Expiry Date :	10 Aug 2020
Road Tax Expiry Date :	10 Feb 2019
PARF Eligibility Expiry Date :	10 Aug 2020
Inspection Due Date :	10 Aug 2019
Intended Transfer Date :	04 Jan 2019
CO2 Emission :	-
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-
The current road tax expiry is 10 Feb 2019. You may renew the road tax from 11 Nov 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 10 Feb 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.	
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.	

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	310.00	-	310.00
Total Amount Payable :			335.00

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	620.00	-	620.00
Total Amount Payable :			645.00

You may print this page for reference.

OK

Print



Service Request Details

Claim

S9M0199W

Reference

None

Loss Date

3 January 2019

Request Date

7 January 2019

Due Date

14 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

07/01/2019 @ 1052am

Jessy veh in.

Kemah

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJY2190X

Make

TPVD VOLKSWAGEN

Service Address

...

Primary Contact/Insured

NG WEI PENG

BLK 167B PUNGGOL EAST, #13-399 PUNGGOL EAST, 822167, Singapore

nup@hotmail.com

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Saturday, 5 January, 2019 10:12 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Gilbert Ng
Subject: Accident Involving SJY2190X & SKJ2142C on 03/01/2019 Along Slip Road of Upp Bukit Timah Road
Attachments: SAS2530409.PDF
Categories: Shailendra

Hi,

Kindly assist arrange Pre-Repair Survey for SJY2190X, vehicle not in workshop.

Please provide us 10 surveyor name list.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 January, 2019

NG WEI PENG

BLK 167B PUNGGOL EAST
#13-399 PUNGGOL EAST
SINGAPORE 822167

Dear Sir,

OUR REF : CC4/ASM19000324/Kfa3 // S9M0199W

YOUR REF : SKJ 2142C

**ACCIDENT INVOLVING SKJ 2142C AND SJY 2190X ON 03/01/2019 ALONG/AT
SLIP ROAD OF UPPER BUKIT TIMAH ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

02 July, 2019

NG WEI PENG
BLK 167B PUNGGOL EAST
#13-399
PUNGGOL EAST
SINGAPORE 822167

Dear Sir/Mdm,

OUR REF : CC4/ASM19000324/Kfa3
YOUR REF : SKJ 2142C
ACCIDENT INVOLVING SKJ2142C AND SJY2190X ALONG UPPER BUKIT TIMAH
ROAD ON 03/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **ACCORD AUTO SERVICES PTE LTD** acting on behalf of the owner of **SJY2190X** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jimmychen@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62560315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 8/8/2019

Survey Details:

Date of loss	3-Jan-19
Date of appointment	7-Jan-19
Date of survey	7-Jan-19
Location of survey	ACCORD AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJY2190X
Make and Model	VOLKSWAGEN TOURAN 1.4L AT TSI 1T2HC4
Date of registration	11-Aug-10
Parf Rebate	
Market Value	\$ 32,000.00
Parf Rebate	\$ 19,693.00
Nett Loss	\$ 12,307.00

Repair details:

Initial Estimate	5,152.78
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Proposed/Revised repair cost:

Parts	\$ 1,010.90
Check items (estimate)	\$ -
Labour	\$ 480.00
Total	\$ 1,490.90
Lump Sum(if applicable)	\$ 1,150.00

Number of days for repair	2 days
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

3 RECOMMENDED REPAIR DAYS + 1 PRS= 3 DAYS

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	1,230.50 (W/GST)
Loss of use	\$	-
Loss of rental	\$	300.00 3days x \$100
Loss of income	\$	-
LTA search fees	\$	2.00
Others		-
Proposed Total	\$	1,532.50



<MANDATE IA> - S9M0199W {ACCIDENT INVOLVING SKJ 2142C(OI) & SJY 2190X(TP) ON 03/01/2019}

Type

🔗 Question

Message

LIABILITY: 100% OI REAR END TP. INFORM OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1532.50 (CLAIMING LOR). MANDATE IA HAD BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply

<< **Re:<MANDATE IA> - S9M0199W {ACCIDENT INVOLVING SKJ 2142C(OI) & SJY 2190X(TP) ON 03/01/2019}**

Type

🔗 Question

Message

APPROVE MAX \$1532.50

Reply

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

23 March 2019

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SJY2190X and SKJ2142C On 3.1.2019 Along Slip Road Of Upper Bukit Timah Road.

We are the authorized repair workshop for the owner of motor vehicle no: **SJY2190X**, which was involved in the captioned accident with your insured vehicle: **SKJ2142C**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	1,150.00
02) 7% GST	\$	80.50
03) Loss Of Use 3 Days @ \$180	\$	540.00
04) GIA/LTA Search Fee	\$	2.00
	\$	1,772.50

We enclosed herewith the following documents to support the claims:-

- | | |
|----------------------------|--|
| a) GIA report | d) Insured And Driver NRIC & Driving License |
| b) Repair Statement AMK518 | e) GIA/LTA Enquiry Fee |
| c) Letter Of Authority | f) Rental Car Agreement |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

ACCORD
AUTO SERVICES PTE LTD

Celia Lai

Accord Auto Services Pte Ltd

Tel: 6271 7433 / 9274 0999

Email: avclaims@mycarworkshop.com.sg

03 July, 2019

NG WEI PENG
10 CHOA CHU KANG GROVE
#05-25
SOL ACRES
SINGAPORE 688207

Dear Sir/Mdm,

OUR REF : CC4/ASM19000324/Kfa3
YOUR REF : SKJ 2142C
ACCIDENT INVOLVING SKJ2142C AND SJY2190X ALONG UPPER BUKIT TIMAH RD
TOWARDS CHUA CHU KANG ROAD ON 03/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **ACCORD AUTO SERVICES PTE LTD** acting on behalf of the owner of **SJY2190X** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jimmychen@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6841 2928 or jimmychen@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Jimmy
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jimmychen@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SJY 2190X & SKJ 2142C on 3.1.2014 Along Ship Rd
of Upper Bukit Timah Rd.

I/We, Teng Yi Ling NRIC no. S7927195A
of 2F Hung San Walk #11-02 Palm Gardens Singapore 689051
owner of motor vehicle no. SJY 2190X do hereby appoint **Accord Auto Services Pte Ltd**
as my/ours authorised representation and _____
as my/ours solicitors to write, to negotiate and settle my/our claims against the other party/parties
involved in the above mentioned accident. I/We, Teng Yi Ling
shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid
Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my
claims.



Signature of Owner



Without Prejudice on Injury Claims

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKJ 2142C (Insd veh)	Model: VOLKSWAGEN TOURAN
	SJY 2190K (TP veh)	
Date of Accident/ Time:	08/01/2019 / 18:55	

Repair Estimate:	5,513.47	
Final Repair Cost:	1,230.50	(WGST)
Loss of Use:		days at \$ per day
Rental of Car:	300.00	3 days at \$100.00 per day
ITA / GIA Agency Fee:	2.00	
Others:		
Final Settlement Sum:	1,532.50	

Payee Name: ACCORD AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability: 100 (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*) _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEFASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

<p>Signature of workshop representative / Workshop stamp</p> <p>Name of Representative: <u>Gia Loi</u></p> <p>Date: <u>16 AUG 2019</u></p> <p><u>KSL</u> <u>LKK</u></p> <p>Signature of AXA's surveyor/representative</p> <p>Name of AXA's surveyor/representative:</p> <p>Date: <u>20/8/19</u></p>	<p>Signature of Witness / Workshop stamp (if applicable)</p> <p>Name of Witness: <u>Gilbert Ng</u></p> <p>Date: <u>16 AUG 2019</u></p>
---	--

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

(p/c)

Date : 23 Mar 2019

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Our Ref No : AMK518
Insured : Teng Li Ying
Insured NRIC : S7927155A
Make & Model : Volkswagen Touran 1.4 TSI A
DOA : 3.1.2019
Claim Type : Third Party

REPAIR STATEMENT

Re: Vehicle Registration No:

SJY2190X

Cost Of Repair	\$	1,150.00
7% GST	\$	80.50
	\$	<u>1,230.50</u>

Accord Auto Services Pte Ltd

ACCORD
AUTO SERVICES PTE LTD



www.MyCarWorkshop.com.sg

Accord Rent-A-Car Pte. Ltd.

Blk 1009 Bukit Merah Lane 3
#01-80 Alexandra Village Ind'l Est
Singapore 159723
TEL: 97690531
FAX: 6481 9516
Co Reg No.: 201130172G

Invoice #: RC50996

Teng Yi Ling
Customer Vehicle No.: SJY2190X
Replacement Vehicle No.: SLR7682Z
Make & Model: Kia Cerato
IU No.: 1123262006

Rental Information:

Date / Time	Start		End		Actual Duration / Charged
	07/01/2019	5:00 PM	10/01/2019	4:50 PM	
					3 Days

Rental Cost

Daily	3	Days	\$180.00	Per day	\$540.00
Weekly		Weekly		Per week	
Monthly		Monthly		Per month	
CDW				Per day	
Others					

Payment Details:

—

Amount Due:

\$540.00

Notes & Information:

DOA:03/01/2019

This is a computer generated invoice. No signature is required.
Thank you for choosing Accord Rent A Car Pte Ltd

VEHICLE HIRING AGREEMENT

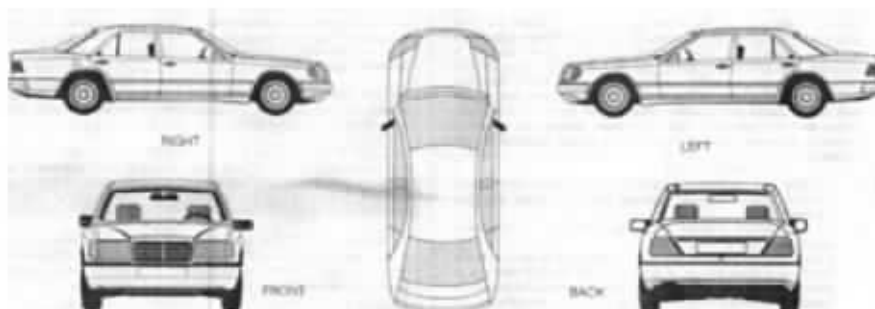
Vehicle No:	SLR7682Z	Vehicle Out Date: 07/01/2019	Time: 5:00 PM
Make & Model:	Kia Cerato	Vehicle In Date:	Time:
THIRD PARTY INSURANCE NON WAIVER EXCESS: \$3500		Rate Per Day: \$150.00	No. of Days:
OWN DAMAGE INSURANCE NON WAIVER EXCESS: \$3500		Total Charges:	

HIRER'S PARTICULARS

Name (as in NRIC):	Teng Yi Ling
NRIC / Passport No:	S7927155A
Date of Birth:	17/09/1979
Address: 2E Hong San Walk #11-02 Palm Gardens Singapore 689051	
Employment Details:	
Driving License Passed Date:	30/11/0001
Contact	90667155

ADDITIONAL DRIVER'S PARTICULARS

Name (as in NRIC):	Jason Tan Kok Whee
NRIC / Passport No:	S2192206D
Date of Birth:	21/05/1966
Address: 2E Hong San Walk #11-02 Palm Gardens Singapore 689051	
Employment Details:	
Driving License Passed Date:	24/07/1987
Contact	91019969



MILEAGE OUT : _____

CONTROL LEVEL (OUT & IN)



EMERGENCY BREAKDOWN AND TOWING SERVICE (24 HOURS) HELPLINE: 6481 9518 / 6271 5133 HP 9229 9191

IMPORTANT INFORMATION AND DECLARATION

Before signing this agreement you should carefully read and understand the terms and conditions provided with this documents and confirm below whether you consent to receiving information as set out.

1. Only persons above 25 & below 65 years of age and signing this agreement may drive the vehicle.
2. Vehicle is strictly for use in Singapore only and may not driven out of Singapore without the prior written consent of Precursor Investments.
3. All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all costs and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be no refund of unused rental and the hirer shall bear the costs of the following charges i) S\$300.00 for towing from Singapore Customs ii) S\$150.00 for resetting of immobiliser.
4. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedaling or trafficking, smuggling) is strictly prohibited.
5. In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours.
6. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the costs of such response at S\$50.00 per trip. Punctured and damaged tyres that cannot be reused will be changed accordingly from S\$80.00 to S\$200.00 per tyre.
7. All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
8. No refund or early return of vehicle (The Hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
9. Windscreen and windows damages are not covered under insurance (Range from S\$300.00 to S\$1000.00).
10. No Smoking, Drunken and Transportation of Pets are allowed. Hirer is responsible for a penalty of S\$500.00.

I have read and agree to the terms and conditions on both sides of this agreement as indicated. I consent to pay the final cost of rental and I understand that the cost of rental set out above is an estimate only. I may be liable to further charges as set out in Clauses 6 and which include, but are not limited to, my liability as owner of the vehicle for charges for traffic or parking violations during the currency of this agreement. All information I have provided Precursor Investments in connection with this agreement is true.

Signature/Company Stamp (If Applicable)
Customer name: Teng Yi Ling (Hirer) / Jason Tan Kok Whee (driver)

Date: 07/01/2019



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-002438

Date of Request: 05/01/2019

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date: 05/01/2019

Enquiry By: See Jie Yi

TP Vehicle No: SKJ2142C

Accident Date: 03/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKJ2142C	AXA Insurance Pte Ltd	28/02/2018-27/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000324/Kga3q2

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068811

Date : 28-08-2019



ATTN: CYNTHIA LOH

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKJ 2142C	Veh. Inspected	SJY 2190X
Policy No.	VPA/P1351117	Coverage (\$)	0.00
Claim No.	S9M0199W	Excess (\$)	0.00
Assign From		Assign Date	07/01/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN TOURAN (A)	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WVGZZZ1TZAW111119	Colour	METALLIC BLACK
Odometer	137031	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	PIRELLI	4 mm
L/H Front Tyre	205/55 R16	PIRELLI	4 mm
R/H Rear Tyre	205/55 R16	MICHELIN	3 mm
L/H Rear Tyre	205/55 R16	MICHELIN	3 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION, DAMAGES SEE DETAILS.
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5. General Information

Accident Date	03/01/2019	Inspection Date	07/01/2019
Survey held at	ACCORD AUTO SERVICES PTE LTD 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTO POINT #03-11 SINGAPORE 568047		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJY 2190X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE (CONSISTENT)	TO REPAIR SEE LABOUR	1,197.00	-
1	REAR BUMPER (CONSISTENT)	BUCKLED	801.00	801.00
1	REAR BUMPER TOW COVER (CONSISTENT)	SERVICEABLE	52.20	-
1	REAR BUMPER REFLECTOR (LH) (CONSISTENT)	SERVICEABLE	45.00	-
1	REAR BUMPER REFLECTOR (RH) (CONSISTENT)	SERVICEABLE	45.00	-
1	REAR BUMPER LOWER SPOILER (CONSISTENT)	SERVICEABLE	297.00	-
2	REAR BUMPER SIDE RETAINER (CONSISTENT)	SERVICEABLE	36.00	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	TO REPAIR SEE LABOUR	495.00	-
1	END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	396.00	-
	LESS 10% DISCOUNT		-336.42	-80.10
			3,027.78	720.90
SPECIAL NETT ITEMS				
1	REAR NUMBER PLATE WITH HOLDER (SN) (CONSISTENT)	SERVICEABLE	55.00	-
1	SET REVERSE SENSOR (SN)(CONSISTENT)	CRACKED	380.00	200.00
10	REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	90.00	90.00
			525.00	290.00
LABOUR				
	SPRAY PAINTING ON ALL AFFECTED AREA.		600.00	220.00
	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK ,JACK,OUT WELD AND REALIGN ACCIDENT AFFECTED AREA.INCUSIVE OF THE REPAIR OF TAILGATE,REAR BUMPER REINFORCEMENT AND END PANEL.		700.00	200.00
	TO APPLY ANTI RUST TREATMENT.	NOT NECESSARY	120.00	-
	TO CHECK WIRING SYSTEM & LIGHT.		60.00	10.00
	TO REMOVE AND REPLACE REVERSE SENSOR .		120.00	50.00
			1,600.00	480.00
GRAND TOTAL			5,152.78	1,490.90

Report Ref No. CC4/ASM19000324/Kga3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,150.00
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Report Ref No. CC4/ASM19000324/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

5940199W

Reference

CC4/ASM19000324/71ga3u2

Loss Date

3 January 2019

Report Date

7 Jan 2019 9:06:06 AM

Request Date

7 January 2019

Due Date

Vendor Name

LNK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Send Payment

Vehicle Information

Incident Vehicle Registration #

SYP2190X

Make

TPVD VOLKSWAGEN

Model

TOURAN

Service Address

Primary Contact/Insured

NG WEI PENG

BLK 167B PUNGGOL EAST, #13-399 PUNGGOL EAST, 822167, Singapore

nup@hotmail.com

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics















Notes













Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LNKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LNK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
 LKKInqestion (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
 LKKInvoice1 (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
 LKKAdjustment1a (8).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 August 2019
 LKK RESURVEY PHOTO 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 August 2019
 MANDATE 1A DID 08082019 .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 August 2019
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 August 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 August 2019
 PAIR COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNDOADED
 SK2142C Accident Photo 3.JPG	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
 SK2142C Accident Photo 1.JPG	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
 SK2142C Accident Photo 2.JPG	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 July 2019
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 To LKK.tif	Letters and Correspondence	Investigator / Adjustor	LOH Cynthia	14 June 2019
 From LKK.tif	Letters and Correspondence	Investigator / Adjustor	LOH Cynthia	14 June 2019
 OI GIA.PDF	Reports & Statement	GIA Report	LOH Cynthia	23 January 2019
 TP ESTIMATE - MARKED.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2019
 TP GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2019
 PRI FROM WORKSHOP WITH TP GIA SJY2190X 6 ESTIMATE.mig	Forms / Claim Documents	Estimate / Quotation	KUMAR Shalindra	7 January 2019
 SURVEY LIST.mig	Forms / Claim Documents	Estimate / Quotation	KUMAR Shalindra	7 January 2019
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	7 January 2019