

Surveyor

Kenneth

ASSIGNMENT (Office)

From (Person):

Azkan Syazaludin

LCR

Date/Time:

7/1/19 9:44am

Estimated Cost:

Bill to:

OD (TP)

WS/TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

FB 4038J

Insured:

SLF 4840S

at Workshop m/s

Sene You Motor

Tel:

9239 3188

of

31k 5033 Amk Ind. Park 2 #01-265

Policy No:

099 999 4764

Claim No:

3783 T281 50 SG

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

18/12/2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:49am 7/1/19

Person Contacted:

Elaine

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	Insp: 2S KB Rd 4 # 01-68
	FB 4038J - X
	SLF 4840S - X
	Requirer will Finalize with Kenneth.

21/1/19 @ 506pm Elaine said will pass est to Kenneth
 13/2/19 @ 419pm Elaine said vehicle still under repair
 1/3/19 @ 156pm Elaine said vehicle still under repair

Kenneth

REF: JER

8220G

ASSIGNMENT

From:

Date: 10/01/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

FB 4038J

at Workshop m/s

Serve Ya Motor

of

25 kaki Bukit Rd 1 # 01-68

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

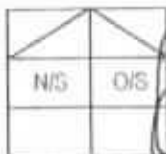
(Client's Record)

Make of Veh:

3.2.30pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$4000

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

days Res: Yes or No

Lump Sum:

% 3 Val: Yes or No

CA / REV / REP. / 24 HRS 'up'

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

FB 4038J

Y. Regs:

14 Jul 1983

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

VESPA PX20

C.C.

200

Colour:

Black

A/C

Insured / Std / NI / NA

Sp Reading:

30387

T/Radio: Insured / Std / NI / NA

Eng/No:

Ch/No:

VSX1T174219

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NI / S/Rim / STD A/Rim or

Tyre Size:

F: 3.50-10

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

4

mm

R/Bal:

4

mm

L/Bal:

4

mm

L/Bal:

4

mm

D.O.A.

D.O.L.

10-01-19

Survey held at:

w/s

3pm

Des. of Damages: Frt / Rear / O/S / NI / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

5/4 11pm @ 2000k Cuban (Red 3370.40, 6370)

RECEIVED 05 APR 2019

Date/Time: File Pass to?



: Prel. Report

1)



: Final Report

Date/Time: File Return to?

2) 5/4 - typist

Report Format:

merimen

Lump Sum / I.B.I. (\$)

2000k

Days Of Repair:

5

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation

) S + RS \$

) Photos

) Other

TOTAL

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Dec 2018 Edit Reg		07 Jan 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K			
Main Claimant:	-			
Vehicle Reg. No.:	FB4038J	Date of Loss:	18/12/2018 00:00 - :59	
Claim Type:	TP / 3783728150SG	Policy/Cover Note No.:	0999994764 (Comprehensive)	
Vehicle Reg. No. (Insured):	SLF4840S	Policy No. (Claimant):		
		Excess:		
Repairer:	Serve You Motor Service (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-265, 569536 Ang Mo Kio - Tel: 64815652			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chew, Mavis] Chew.Mavis@aig.com			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/01/2019]			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (08/01/2019): Request to upload TP GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

- Pre repair inspection request - FB4038J VS SLF4840S (OI) DOA 18/12/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Hor, Yinnul, Chan, Yoke Shi, Kaur, Baljit, Fan, Winnie-LW
Sent: 7/1/2019 9:44:11 AM

Hi,

Please refer to the enclosed request from Hoh Law Corporation.

Claim no : 37837281505G003
Case Owner : KAY ENG KHOO

If you have any queries/concerns, please let us know.
Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks and regards,

Syaza Indira Azlan
AIG
Express Claims Adjuster II, Singapore FNOL Claims Operations – Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@aig.com | www.aig.sg

From: Iris Lim [mailto:iris@hoh.com.sg]
Sent: Friday, January 04, 2019 5:57 PM
To: Azlan, Syazairdina
Cc: serveyou5033
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4840S AND FB4038J ON 18/12/2018

Dear Syaza (Urgent)

We refer to the above matter.

Our client's workshop is appointing Mr Kenneth Kong of LKK Auto Consultants Pte Ltd as a single joint expert to carry out the pre-repair survey.

Kindly make the necessary arrangement. Thank you.

Regards
Iris Lim
Secretary
Hoh Law Corporation
Advocates & Solicitors
209 New Upper Changi Road
#04-631 Singapore 460209
DID: (65) 6244 5756
Fax: (65) 6244 3052
E-mail: iris@hoh.com.sg

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From: Azlan, Syazairdina [mailto:Syazairdina.Azlan@aig.com]
Sent: Friday, January 04, 2019 1:53 PM
To: Iris Lim <iris@hoh.com.sg>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Hor, Yinnul <Yinnul.Hor@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4840S AND FB4038J ON 18/12/2018

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการส่งข้อความปลอดภัยที่ข้อความนี้เข้ารหัสด้วย เพื่ออ่านมันโปรดเปิดไฟล์แนบ

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-01-11 13:52 +08 to read your message.
After that, open the attachment.

[More info](#)

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From: Syazairina Azlan@sig.com

To: iris@hoh.com.sg

Cc: Andy-SY.Fong@sig.com; Lee-

Ying.Chin@sig.com; NoorMarissa.AbuKassim@sig.com; Imran.Ishak@sig.com; ShengYang.Lim@sig.com; Aashweenjeetkaur.Mithoosingh@sig.com; Yinnul.Hor@sig.com; yokeeshi.chan@sig.com; Bai

LW.Fan@sig.com

Subject: RE: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF48405 AND FB403BJ ON 18/12/2018

Date: Fri, 4 Jan 2019 05:52:31 +0000

Dear Sir/Madam,

Reminder for pre-repair survey

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert

Thanks and regards,

Syaza Irina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations - Auto

SG Claims Operations | AIG Shared Services

Syazairina.Azlan@aig.com | www.aig.sg

From: Azlan, Syazairina

Sent: Thursday, January 03, 2019 2:28 PM

To: 'Iris Lim'

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Marissa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Hor, Yinnul; Chan, Yoke Shi; Kaur, Baljit; Fan, Winnie-LW

Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF48405 AND FB403BJ ON 18/12/2018

Without Prejudice

Your Reference : FB403BJ

Our Reference : 3783728150SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations - Auto

SG Claims Operations | AIG Shared Services

Syazairina.Azlan@aig.com | www.aig.sg

From: Iris Lim [mailto:iris@hoh.com.sg]

Sent: Thursday, January 03, 2019 1:57 PM

To: Azlan, Syezairina

Cc: serveyou5033

Subject: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Sirs (PERSONAL INJURY: ACCIDENT INVOLVING FB4038J AND SLF484HS ALONG TAMPINES AVENUE 9 ON 18 DECEMBER 2018)

We refer to the above matter.

We act for the owner of motorcycle no. **FB4038J** who has appointed the undermentioned workshop to repair his motorcycle no. **FB4038J**.

Please be informed that the said motorcycle can be inspected at:

M/s Serve You Motor Service

Blk 5033 Ang Mo Kio Industrial Park 2

#01-265

Singapore 569536

Contact person: Ms Elaine Chia's handphone no. 9239 3188/ 6481 5652/6481 0555

If you fail to conduct the pre-repair inspection within the next (2) working days excluding Saturday, Sunday or Public Holidays, our client shall instruct the above workshop to commence repairs thereafter without further reference to you.

Regards

Iris Lim

Secretary

Hoh Law Corporation

Advocates & Solicitors

209 New Upper Changi Road

#04-631 Singapore 460209

DID: (65) 6244 3756

Fax: (65) 6244 3052

E-mail: iris@hoh.com.sg

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	8220G

Vehicle Details

Vehicle No.:	FB4038J
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Jan 2019
Vehicle Make:	VESPA
Vehicle Model:	PX20
Primary Colour:	Red
Manufacturing Year:	1983
Engine No.:	VSEIM0199158
Chassis No.:	VSXIT174219
Maximum Power Output:	-
Open Market Value:	\$0.00
Original Registration Date:	14 Jul 1983
First Registration Date:	14 Jul 1983
Transfer Count:	2
Actual ARF Paid:	\$0.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	30 Jun 2021
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$2,400.00
COE Rebate Amount:	\$592.00
Total Rebate Amount:	\$592.00

Message

Please note that the National Environment Agency (NEA) is offering an incentive for the owner of this motorcycle to deregister the motorcycle on or before 5 April 2023.

This motorcycle is currently eligible for an incentive of \$3,500 from NEA. If the COE is renewed from now till its deregistration on or before 5 April 2023, the incentive will be reduced to \$2,000. The last registered owner of this motorcycle will receive the incentive from NEA.

[> Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details

Vehicle No. :	FB4038J
Vehicle Type :	P01 - Passenger Scooter
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	VESPA
Vehicle Model :	PX20
Chassis No. :	VSXIT174219
Propellant :	Petrol
Engine No. :	VSEIM0199158
Engine Capacity :	200 cc
Maximum Power Output :	-
Maximum Laden Weight :	-
Unladen Weight :	-
Year Of Manufacture :	1983
Original Registration Date :	14 Jul 1983
Lifespan Expiry Date :	30 Jun 2028
COE Category :	D - Motorcycle
PQP Paid :	\$2,400.00
COE Expiry Date :	30 Jun 2021
Road Tax Expiry Date :	30 Jun 2019
Inspection Due Date :	30 Jun 2019
Intended Transfer Date :	23 Jan 2019
CO2 Emission :	-
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

Message

Please note that the National Environment Agency (NEA) is offering an incentive for the owner of this motorcycle to deregister the motorcycle on or before 5 April 2023.

This motorcycle is currently eligible for an incentive of \$3,500 from NEA. If the COE is renewed from now till its deregistration on or before 5 April 2023, the incentive will be reduced to \$2,000. The last registered owner of this motorcycle will receive the incentive from NEA.

This motorcycle will no longer be allowed for use on Singapore's roads after 30 June 2028.

For more information, please visit <http://www.nea.gov.sg/mtcincentive> or contact NEA at 1800-2255-632.

You may print this page for reference.

OK

Print

MENU

HIGHLIGHTS

DESCRIPTION

SPECS

Get the app

Login

Sign up FREE

SELLER INFO

Vespa PX20

Price S\$6200.00



1990



200000km



FB-****-G



Class 2B



CHAT

Singapore
BIKES.

(MESSAGES/U/45343)

[\(https://www.singaporebikes.com/bikemart/sg/\)](https://www.singaporebikes.com/bikemart/sg/)

Description

Cream White (New Paintwork)

COE 31 Aug 2022

Road tax 31 March 2017

Vicom inspection just completed (valid for 1 year)

Full service just done with new parts changed:

MENU

Slim II Unit (\$185)



Long Seat
Rewired front signals
Handlebar cover set
New battery
Four new locks (side box, handlebar top switch, handle
lock and front box)
Added front box
Servicing of carb
High mirrors
New Speedometer

Negotiable. Pm me or text me at 81268630.

Singapore
BIKES.



(<https://www.singaporebikes.com/bikemart/sg/>)

Specifications

General Info.

Bike Make Vespa

Bike Model Other Vespa Models

General Info.

MENU



Engine
Capacity 200 cc

Under Hire
Purchase No

Additional

First Owner No

Effective Date
Ownership 20-08-2016

Original Reg.
Date 30-08-1983

Singapore
BIKES.



Bike Color (<https://www.singaporebikes.com/bikemart/sg/>)

COE Expiry
Date 30-08-2022

Quota
Premium (QP) 0.00

Road Tax
Expiry Date 31-03-2017

MVA318164332 / VAC - Kaki Bukit
ENTRY DATE & TIME: 21/12/2018 15:00
SUBMITTED BY: Norhami Bte Abdul Majid

Your NCD will be affected due to late reporting
Actual e-Filing Submission Date & Time: 24/12/2018 16:51

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 21/12/2018 15:50
Date Of Accident 18/12/2018 06:45
Exact Location Of Accident TAMPINES AVENUE 9
Country/State Of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number FB4038J
~~Insured/Policyholder~~
Name Of Registered Owner ANWAR BIN KHAMIS
NRIC No S0178220G
Email Address NOEMAIL
Mobile Phone No (LOCAL) +65-97725834
Alternative Phone No OFFICE-97725834

~~Vehicle Particulars~~

Manufacturer VESPA
Model PX200E
Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle? NO
If No, Please state action to be taken THIRD PARTY
Vehicle Category MOTORCYCLE

~~Insurance Company~~

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage THIRD PARTY
Fleet Policy NO
Policy Number 5003341496-13
Cover Note Number

~~Driver~~

Name of Driver ANWAR BIN KHAMIS
NRIC No S0178220G
Date Of Birth 23/03/1953
Occupation INDOOR
Date Of Driving Pass 14/04/1977
Driving Experience 41 YEARS AND 8 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-97725834
Fax Number
Contact Number OFFICE-97725834
Email Address NOEMAIL

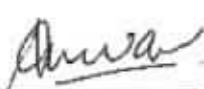
Sketch Plan Pg. 1

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature

Date & Time:

21 DEC 2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:

IDAC KAKI BUKIT (VAC)

Reporting Office: 23 Kaki Bukit Avenue 4

Name: Singapore 415933

NTF: 67416697 Fax: 67492305

Email: yackkb@singnet.com.sg

Sketch Plan #2 Pg. 1

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Rater

Police

Report

DECLARATION

We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature

Date & Time: 21 DEC 2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)

23 Kaki Bukit Ave 4

Reporting Centre Singapore 415933

Name: Tel: 67416697 Fax: 67492305

NRIC/ID No: Email: vackb@singnet.com.sg

21 DEC 2018



**SINGAPORE
POLICE FORCE**



T/20181220/2083

2 of 4

Police Station Of Origin:

Traffic Police

10 Ubi Avenue 3 SINGAPORE 408865

Tel No: 65470000

Report No. T/20181220/2083

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
FB4038J			01/07/2018	30/06/2019

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA		
Rider				
Name	ANWAR BIN KHAMIS		ID No.	S0178220G
Related Vehicle	FB4038J (Motorcycle)		Contact No.	97725834
Hospital/Clinic	CHANGI GENERAL HOSPITAL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	18/12/2018	Date Discharge	19/12/2018	
No. of Days granted Medical Leave	07	Degree of Injury	NIL	
Driver				
Name	SOH CHENG YONG, ELVIN		ID No.	S8107664B
Related Vehicle	SLF4840S (Car)		Contact No.	NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL	
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL	
Pillion				
Name	KHADIJAH BTE MOHD TAHIR		ID No.	S1307668E
Related Vehicle	NIL		Contact No.	97875260
Hospital/Clinic	CHANGI GENERAL HOSPITAL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL	
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL	

**SINGAPORE
POLICE FORCE**

T/20181220/2083

4 of 4

Report No. T/20181220/2083

Police Station Of Origin:

Traffic Police

10 Ubi Avenue 3 SINGAPORE 408865

Tel No: 65470000

CONTINUATION OF REPORT**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

TP /

AHMAD JALALUDDIN BIN AHMAD

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

20/12/2018 15:37

Officer In Charge Of Case:

TP / GIT /

Sr Staff Sgt RAZIZ BIN TAHAR

Contact No.: 65476200

Classification Of Case:

**SINGAPORE
POLICE FORCE**

Authentication Stamp

NP168

Signature:

SERVE YOU MOTOR PTE LTD

BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-265, SINGAPORE 569536

TEL. NO: 64810555 / FAX NO. 64831654

E-MAIL: elainesyms@gmail.com

Ins: AIG Express Claims Adjusters II

Owner: ANWAR BIN KHAMIS

Registration no.FB4038J,VESPA PX20

Date:14/03/2019

Quotation no:CM181209

S/N	Qty	Item	Amount
-----	-----	------	--------

LIST ITEMS

1	1	Front Fender
2	1	Front Fender Chrome Cowling
3	1	Front Rim
4	1	Front Fork
5	1	Front Shock Absorber
6	1	Handle Bar
7	1	Handle Bar Grip 1 set
8	1	Clutch Lever
9	1	Brake Lever
10	1	Engine Mounting
11	1	Front RHS Panel
12	1	Front Panel Chrome Cowling
13	1	Signal Lamp RHS
14	1	Foot Panel RHS
15	1	Foot Rubber RHS
16	1	Headlamp
17	1	Headlamp Top Cover
18	1	Headlamp Lower Cover
19	1	Side Mirror 1 set
20	1	Steering Stem
21	1	Steering Stem Cone Bearing
22	1	Kick Starter Padel
23	1	Rear Side Cover RHS
24	1	Rear Side Cover Rubber RHS
25	1	Rear Side Signal RHS
27	1	Rear Body Panel
28	1	Engine Small Cover
29	1	Crank Case Chrome Cover

\$45 each

\$48 each

Bu	\$230.00	—
u	\$48.00	—
u	\$108.00	X
u	\$198.00	X
u	\$220.00	X
u	\$98.00	—
u	\$48.00	—
u	\$48.00	—
u	\$90.00	—
u	\$315.00	X
u	\$88.00	X
u	\$88.00	X
CM	\$48.00	—
u	\$88.00	X
u	\$68.00	X
u	\$280.00	X
u	\$128.00	X
u	\$108.00	X
u	\$96.00	—
u	\$188.00	—
u	\$85.00	—
u	\$88.00	X
u	\$138.00	—
u	\$48.00	—
u	\$48.00	—
u	\$88.00	—
u	\$88.00	X
u	\$220.00	X

\$3,386.00

Less 10%

\$338.60

\$3,047.40

Not Withhold
C1 Sur & 19000 2000

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

5 day

Waiting for
finalise. Khamis
Khamis 18/3/19

SERVE YOU MOTOR PTE LTD
BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2
#01-265, SINGAPORE 569536
TEL. NO: 64810555 / FAX NO. 64831654
E-MAIL: elainesyms@gmail.com

LKK (verm)

Ins: AIG Express Claims Adjusters II
Owner: ANWAR BIN KHAMIS
Registration no: FB4038J, VESPA PX20
Date: 14/03/2019

Quotation no: CM181209

SPECIAL NETT ITEMS

- | | | |
|---|---|------------------|
| 1 | 1 | Rear Box |
| 2 | 1 | Rear Box Bracket |
| 3 | 1 | Rim Bearing |
| 4 | 1 | Front No Plate |

net/ka	\$300.00	2501n
Pa	\$150.00	—
nn	\$88.00	X
At	\$35.00	155n
	<u>\$573.00</u>	

LABOUR & MISC CHARGES

- | | |
|---|--------------------------------------|
| 1 | To replace/realign all damaged parts |
| 2 | To knock and straighten chassis body |
| 3 | To remove/refit front fork assy |
| 4 | Whole bike painting |
| 5 | To replace balance fork rim |

\$400.00 2001

\$200.00 1501

\$120.00 X

\$880.00 ~~2001~~ 3201

nn \$150.00 X

TOTAL

\$1,750.00

Total Parts and Labour Cost of Repair

\$5,370.40



Permy
18/3/19
—

Veron Chen (LKKAUTO)

From: Elaine Chia <elainesyms@gmail.com>
Sent: Thursday, 4 April 2019 4:22 PM
To: Kenneth Kong (LKKAUTO)
Subject: L/S \$2000; FB 4038 J - DOA: 18.12.2018 / third party vehicle: SLF 4840 S (AIG Express Claims)

Hi Kenneth,

As spoken, agreed to close at lump sum repair \$2000 for 5 working days.

Thank you. 🙏

Elaine Chia

Serve You Motor Service

On Thu, Apr 4, 2019 at 8:09 AM Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com> wrote:

Attach finalised for FB 4038J. Kenneth

From: Elaine Chia [<mailto:elainesyms@gmail.com>]
Sent: Thursday, 28 March, 2019 11:18 AM
To: Kenneth Kong (LKKAUTO); Admin A; Admin-D (LKKAUTO)
Subject: FB 4038 J - DOA: 18.12.2018 / third party vehicle: SLF 4840 S (AIG Express Claims)

Hi Kenneth

FB 4038 J - DOA: 18.12.2018 / third party vehicle: SLF 4840 S (AIG Express Claims)

May we hear from your finalise repair cost?

Thank you.

Elaine Chia

Serve You Motor Service

Blk 5033 Ang Mo Kio Ind Park 2

#01-265 (S) 569536

H/P: 9239 3188 Tel: 6481 0555 / 6481 5652

Fax: 6483 1654

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Dec 2018 Edit Reg		07 Jan 2019 00:00 Edit Adj Rpt	\$2,000.00 Edit Estimates	\$2,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LCRF PTE LTD, Co. Reg. No.: 201624597K									
Main Claimant: -									
Vehicle Reg. No.: FB4038J		Date of Loss: 18/12/2018 00:00 - :59 [425 Months and 4 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 3783728150SG		Policy/Cover Note No.: 0999994764 (Comprehensive)							
Vehicle Reg. No. (Insured): SLF4840S		Policy No. (Claimant):							
		Excess:							
Repairer: Serve You Motor Service (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-265, 569536 Ang Mo Kio - Tel: 64815652									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chew, Mavis] Chew.Mavis@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/01/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (08/01/2019): Request to upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FB4038J (3783728150SG)
[SLF4840S]
TP
-

Dec 18 2018 12:00AM
[LCRF PTE LTD]
Serve You Motor Service

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser	
Photos/Images						3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	05/04/19 12:35	General View				 Load JPG	☒
2	05/04/19 12:35	General View				 Load JPG	☒
3	05/04/19 12:35	General View				 Load JPG	☒
4	05/04/19 12:35	General View				 Load JPG	☒
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31	05/04/19 12:35	General View				 Load JPG	☒
32	05/04/19 12:35	General View				 Load JPG	☒
33	05/04/19 12:35	General View				 Load JPG	☒
34	05/04/19 12:35	General View				 Load JPG	☒
35	05/04/19 12:37	Reinspection Photo				 Load JPG	☒
36	05/04/19 12:37	Reinspection Photo				 Load JPG	☒
37	05/04/19 12:37	Reinspection Photo				 Load JPG	☒

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	05/04/19 12:37	Reinspection Photo	 Load JPG	☒
39	05/04/19 12:37	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/01/19 14:20	TP GIA REPORT	 Load PDF	
2	11/01/19 14:20	Police Report	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	08/01/19 10:39	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/LCR19000321/KVD3Q2

Date: 10/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0999994764

Claimant Vehicle
No: FB4038J

Insured Vehicle No: SLF4840S

Date of Loss: 18/12/2018

Nature of Claim: TP

Claim No: 3783728150SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FB4038J

Make & Model: HYUNDAI VERNA, 1.4

Engine No: VSEIM0199158

Reg. Date: 14/07/1983 (Man. Year: 1983)

Chassis No: VSXIT174219

Colour: Black

Odometer: 30387 km

Engine Capacity: 200 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 3.50-10

Rear Tyre Size: 3.50-10

Front Left Side: Michelin 4 mm

Rear Left Side: Michelin 4 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,620.40	1,805.50	1,814.90	50.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,750.00	670.00	1,080.00	61.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,370.40	2,475.50	2,894.90	53.90
Approved Total (Overridden) (S\$)		2,000.00		
Nett Amount (S\$)	5,370.40	2,000.00	3,370.40	62.76

INSPECTION

Date of Assignment: 07/01/2019

Date Inspected: 10/01/2019 Inspected At:

Serve You Motor Service (HQ)
BLOCK 5033 ANG MO KIO INDUSTRIAL
PARK 2 #01-265
Singapore 569536

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER	Buckled	230.00 FL	*230.00 FL
2	1		*FRONT FENDER CHROME COWLING	Necessary	48.00 FL	*48.00 FL
3	1		*FRONT RIM	Serviceable	108.00 FL	*- FL
4	1		*FRONT FORK	Serviceable	198.00 FL	*- FL
5	1		*FRONT SHOCK ABSORBER	Serviceable	220.00 FL	*- FL
6	1		*HANDLE BAR	Bent	98.00 FL	*98.00 FL
7	1		*SET HANDLE BAR GRIP	Cut	48.00 FL	*48.00 FL
8	1		*CLUTCH LEVER	Distorted	48.00 FL	*48.00 FL
9	2		*BRAKE LEVER	Missing	90.00 FL	*90.00 FL
10	1		*ENGINE MOUNTING	Serviceable	315.00 FL	*- FL
11	1		*FRONT RHS PANEL	Repair	88.00 FL	*- FL
12	1		*FRONT PANEL CHROME COWLING	Serviceable	88.00 FL	*- FL
13	1		*SIGNAL LAMP RHS	Cracked	48.00 FL	*48.00 FL
14	1		*FOOT PANEL RHS	Bent	88.00 FL	*88.00 FL
15	1		*FOOT RUBBER RHS	Cut	68.00 FL	*68.00 FL
16	1		*HEADLAMP	Serviceable	280.00 FL	*- FL
17	1		*HEADLAMP TOP COVER	Serviceable	128.00 FL	*- FL
18	1		*HEADLAMP LOWER COVER	Serviceable	108.00 FL	*- FL
19	1		*SET SIDE MIRROR	Dented / Cut	96.00 FL	*96.00 FL
20	1		*STEERING STEM	Bent	188.00 FL	*188.00 FL
21	1		*STEERING STEM CONE BEARING	Necessary	85.00 FL	*85.00 FL
22	1		*KICK STARTER PADEL	Distorted	88.00 FL	*88.00 FL
23	1		*REAR SIDE COVER RHS	Bent	138.00 FL	*138.00 FL
24	1		*REAR SIDE COVER RUBBER RHS	Cut	48.00 FL	*48.00 FL
25	1		*REAR SIDE SIGNAL RHS	Broken	48.00 FL	*48.00 FL
26	1		*REAR BODY PANEL	Dented	88.00 FL	*88.00 FL
27	1		*ENGINE SMALL COVER	Serviceable	88.00 FL	*- FL
28	1		*CRANK CASE CHROME COVER	Serviceable	220.00 FL	*- FL
29	1		*REAR BOX	Dented / Cut	300.00 FS	*250.00 FS
30	1		*REAR BOX BRACKET	Bent	150.00 FS	*150.00 FS
31	1		*RIM BEARING	Not Necessary	88.00 FS	*- FS
32	1		*FRONT NO PLATE	Bent	35.00 FS	*15.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,959.00	1,960.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	338.60	154.50
Total Parts (\$\$)	3,620.40	1,805.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE /REALIGN ALL DAMAGED PARTS	New	400.00	200.00
2	TO KNOCK AND STRAIGHTEN CHASSIS BODY }	New	200.00	150.00
3	TO REMOVE/REFIT FRONT FORK ASSY }	New	120.00	0.00
4	WHOLE BIKE PAINTING	New	880.00	320.00
5	TO REPLACE BALANCE FORK RIM	New	150.00	0.00
Gross Labour Cost (S\$)			1,750.00	670.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >