

Surveyor:

Huee Joe

DOI:

ASSIGNMENT

21/1/19

Time

Registered in Merimen:

21/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHE 8091 Z

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

1-1-19

Is driver the owner?

(YES NO)

Nature of Accident:

If NO, Driver Name / Age:

Sulman Bin Sifat

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Bt. 1/2/3 rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHE 8104 Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

World Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

10/1/19
out

SHE 8104 Y - X

SHE 8091 Z - 01/11/19 170 20825 / 01/11/19 009 26101

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO of B 28, Ass. Lin:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

days)

Loss of Use (LOU):

S\$

180.00 (560 x 3 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

2632.40

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2632.40

Name 1:

World Auto Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF: III

Hwee Lee

ASSIGNMENT

From:

Date:

07/01/19

Estimated Cost:

OC / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLH 8104Y

at Workshop m/s

world Auto

of

No. 1 Kunji Jazp

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

3

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

cup

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLH 8104Y

Yr Regn: 18 Nov 2016

Type: ☒ M Car / ☐ M Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Honda Shuttle

CC 1496

Colour:

Grey

A/C

Insured / Std / NI / NA

Sp Reading:

124697

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GP71043472

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orMod: ☒ Nil / ☐ R/Rim / ☐ STD A/Rim or

Tyre Size:

F: 185/60 R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Rovelo

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

1/1/19

D.O.I:

7/1/19

Survey held at

world Auto

Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/1/19 Confirmed P/P \$2,292/- with 3 days repair.

(Reel \$4574.44/674)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Other

TOTAL

Report Format:

Lump Sum / I.B.I: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

MS FIRST CAPITAL INSSURANCE LIMITED
 6 RAFFLES QUAY,
 #21-00 048580

Attention : Motor Claim Department
 Contact : 6222 2311 Fax No. : 6222 3547

Estimate : ES000005

Date : 07/01/2019
 Vehicle Num. : SLH 8104Y (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 01/01/2019
 Claim No. :
 Reference : AINEE
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	REAR BOOT LID DD	1200	4,350.00 /
2.	1	REAR BOOT LOCK ASSY NN		168.00 X
3.	1	REAR WINDSCREEN GLASS MOULDING NEC	190	250.00 /
4.	1	REAR BUMPER Refr		1,150.00 X
5.	1	REAR END PANEL NN		680.00 X
6.	1	REAR END PANEL TOP GARNISH NN		260.00 X
List Total S\$:				3,858.00
20.00% Discount S\$:				771.60
				3,086.40

SPECIAL NETT ITEMS :				
1.	1	REAR WINDSCREEN SEALANT NEC	60	100.00 /
2.	1	REAR BUMPER CLIP NN		40.00 X
3.	1	REVERSE SENSOR NN		280.00 X
4.	1	REAR END PANEL TOP GARNISH CLIPS NM		40.00 X
Special Nett Total S\$:				460.00

LABOUR :				
TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES			50	180.00 /
REMOVE & REFIT REAR WINDSCREEN GLASS			150	180.00 /
TO APPLY RUSTPROOFING/ TUFFCOATING TREATMENT TO REPLACED PARTS.			50	180.00 /
TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS			300	300.00

CONTINUE / ...

LKK Auto Consultant
 the Repairer of the firm
 • To resurvey before/after
 • To display damaged parts
 • Parts prices are subject to
 • Third party survey
 • No illegal modification
 • Supplemental work and
 is subject to final approval by the Insurance Company.

Acknowledged
 Signature
 Date

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

MS FIRST CAPITAL INSSURANCE LIMITED
 6 RAFFLES QUAY,
 #21-00 048580

Attention : Motor Claim Department
 Contact : 6222 2311 Fax No. : 6222 3547

Estimate : ES000005

Date : 07/01/2019
 Vehicle Num. : SLH 8104Y (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 01/01/2019
 Claim No. :
 Reference : AINEE
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE STRAIGHTEN		
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/ OUTER)	400	800.00 /
		TO CHECK WIRES, CONNECTORS, REPLACE DAMAGED LAMPS REVERSE SENSORS AND START/STOP UNIT CAPACITORS	50	100.00 /
		DEACTIVATE HV BATTERY SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME. (HV HYBRID SYSTEM SAFETY PROCEDURES)		450.00 X
		PERFORM WHOLE VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINTIALISING HV HYBRID SYSTEM FOR POST REPAIRS. (HV HYBRID SYSTEM SAFETY PROCEDURES)	120	450.00
		Labour Total S\$:		3,320.00

E. & O.E.

Total S\$: 6,866.40

=====

for WORLD AUTO PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- * To resurvey before/after spray painting
- * To display damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- * No illegal modification(s) is allowed
- * Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

Hwa Jie - LKK
 7/1/19
 P/P 3days
 as:

Total - \$2292

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 7 January 2019 10:39 AM
To: ainee31@worldauto.com.sg; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: worldautopl@yahoo.com.sg; 'Kana'; Zuhaidah Samsuri
Subject: RE: Request for Third Party Motor Claim Survey (SLH8104Y) DOA: 01-01-2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLH8104Y and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

10-43um @ 7/1/19
vehicle In
penut @ Ainee
sur @ Hui Jun

From: ainee31@worldauto.com.sg [mailto:aine31@worldauto.com.sg]
Sent: 07 January, 2019 10:28 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: worldautopl@yahoo.com.sg; 'Kana' <kana@worldauto.com.sg>
Subject: RE: Request for Third Party Motor Claim Survey (SLH8104Y) DOA: 01-01-2018

Dear All,

- LKK Auto Consultants Pte Ltd

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, January 7, 2019 10:28 AM
To: aine31@worldauto.com.sg
Cc: worldautopl@yahoo.com.sg; 'Kana' <kana@worldauto.com.sg>
Subject: RE: Request for Third Party Motor Claim Survey (SLH8104Y) DOA: 01-01-2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: aine31@worldauto.com.sg [<mailto:aine31@worldauto.com.sg>]
Sent: 07 January, 2019 9:42 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: worldautopl@yahoo.com.sg; 'Kana' <kana@worldauto.com.sg>
Subject: Request for Third Party Motor Claim Survey (SLH8104Y) DOA: 01-01-2018

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLH8104Y

Your Insured: SHC8091Z

DOA: 01-01-2019

Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd

No.1, Kranji Loop

Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	07 Jan 2019 14:11	Clim Veh Model Changed	(205259) HONDA SHUTTLE HYBRID 1.5 (A).		[A] HOW MEI KWAN
2	07 Jan 2019 14:11	Clim Created	Reg No: SLH8104Y, Acct Date: 2019/01/01, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: World Auto Pte Ltd - Halcyon 2 (HQ)		[A] HOW MEI KWAN
3	07 Jan 2019 14:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
4	07 Jan 2019 14:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/16		[A] HOW MEI KWAN
5	07 Jan 2019 14:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
6	07 Jan 2019 14:12	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
7	07 Jan 2019 14:12	Adj Adjuster Assigned	[None] -> ONG HWEE JIE		[A] HOW MEI KWAN
8	08 Jan 2019 20:31	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.		[A] HOW MEI KWAN
9	08 Jan 2019 20:31	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 1993038 21R.		[A] HOW MEI KWAN
10	10 Jan 2019 18:13	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Jan 2019 14:11	Cim Veh Model Changed	(205259) HONDA SHUTTLE HYBRID 1.5 (A).	[A] HOW MEI KWAN
2	07 Jan 2019 14:11	Cim Created	Reg No: SLH8104Y, Acct Date: 2019/01/01, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: World Auto Pte Ltd - Halcyon 2 (HQ)	[A] HOW MEI KWAN
3	07 Jan 2019 14:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	07 Jan 2019 14:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/16	[A] HOW MEI KWAN
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6	07 Jan 2019 14:12	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	07 Jan 2019 14:12	Adj Adjuster Assigned	[None] -> ONG HWEE JIE	[A] HOW MEI KWAN
8	08 Jan 2019 20:31	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
9	08 Jan 2019 20:31	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
10	10 Jan 2019 18:13	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
11	14 Jan 2019 10:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/16	[I] Zuhaidah Bte Samsuri
12	14 Jan 2019 10:37	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Jan 2019 14:11	Cim Veh Model Changed	(205259) HONDA SHUTTLE HYBRID 1.5 (A).	[A] HOW MEI KWAN
2	07 Jan 2019 14:11	Cim Created	Reg No: SLH8104Y, Acct Date: 2019/01/01, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: World Auto Pte Ltd - Halcyon 2 (HQ)	[A] HOW MEI KWAN
3	07 Jan 2019 14:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	07 Jan 2019 14:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/16	[A] HOW MEI KWAN
5	07 Jan 2019 14:11	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	07 Jan 2019 14:12	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	07 Jan 2019 14:12	Adj Adjuster Assigned	[None] -> ONG HWEE JIE	[A] HOW MEI KWAN
8	08 Jan 2019 20:31	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
9	08 Jan 2019 20:31	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
10	10 Jan 2019 18:13	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
11	14 Jan 2019 10:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/16	[I] Zuhaidah Bte Samsuri
12	14 Jan 2019 10:37	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	21 Jan 2019 17:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	21 Jan 2019 17:26	Cim Dtl Modified	JPJ Reg. Date: -> 2016/11/18.	[A] JOANNE LEE KHANG MIN
15	21 Jan 2019 17:26	Cim Details Notified		[A] JOANNE LEE KHANG MIN
16	10 Mar 2019 12:30	Adj Mandate Request	Cur,Req:2632.44:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,452.44 + (b)LOU (3days x \$60.00): \$180.00 = Total: \$2,632.44 Vehicle Model: Honda Shuttle (1496cc) 3 recommendation repair days For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2036115	21/01/2019 17:26	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH8104Y	SHC8091Z	10.70

Print Received Message

This mail is associated with :

***SLH8104Y (MCT19010036)**
[SHC8091Z]

TP

LCRF PTE LTD

Jan 1 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

World Auto Pte Ltd - Halcyon 2

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/03/2019 10:53 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2632.44) - SLH8104Y - Claim Handler: Zuhaidah Bte Samsuri

Approved:2632.44.



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

18/02/2019

Your Ref :

Our Ref : TP/2405/2019

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL ST #04/ #05 IOB BLDG

SINGAPORE 049711

Attn : Motor Claim Dept – Third Party

Dear Sirs,

ACCIDENT INVOLVING VEH.NO. SLH8104Y / SHC8091Z ON 01/01/2019

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF)

Enclosed herewith are the following documents for your information and necessary actions only :-

a) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$ 2292.00 (already finalised)
GST 7%	\$ 160.44
Loss of Use (\$60 x 3 days)	\$ 180.00
Amount	<u>\$ 2632.44</u>

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : 01/01/2019

CLIENT'S VEHICLE NO : SLH8104Y

PLACE OF ACCIDENT : ELIAS ROAD

THIRD PARTY VEHICLE NO : SHC8091Z

I/We, LCRF PTE LTD

ADDRESS: 29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE

UEN/NRIC/FIN NO : 201624597K

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS 2ND DAY OF JAN YEAR 2019



A handwritten signature in black ink, appearing to be "JF".

Name: LCRF PTE LTD
UEN No: 201624597K

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19010036
Claimant Ref: TP/2405/2019

We/I, World Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,452.44 (repair cost), S\$ 180.00 (loss of use/rental), S\$ — (search fee), vehicle no. SLH 8104Y that was damaged pursuant to the accident which occurred on 01/01/2019 (date) at Elias Road (location) involving vehicle no. SHC 8091Z (insured vehicle). This is pursuant to the inspection conducted on 07/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LCRF PTE LTD ("the third party claimant") of vehicle no. SLH 8104Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLH 8104Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,632.44 to World Auto Pte Ltd

Dated this 1 day of April 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)



WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL STREET #04 / #05 IOB BUILDING
 S'PORE 049711

Attention : Motor Claim Department
 Contact : 63476100 63476139-LALITA Fax No. : 62244174

Tax Invoice : F189106

Date : 17/01/2019
 Vehicle Num. : SLH 8104Y
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 01/01/2019
 Claim No. : TP/2405/2019
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LIST ITEMS :		1,200.00
1.	1	BOOTLID		190.00
2.	1	REAR WINDSCREEN GLASS MOULDING		
				1,390.00
		List Total S\$:		278.00
		20.00% Discount S\$:		
				1,112.00
1.	1	SPECIAL NETT ITEMS :		60.00
		SEALANT		
				60.00
		Special Nett Total S\$:		
		LABOUR :		50.00
		TRANSFER BOOTLID MECHANISM AND ACCESSORIES		
				150.00
		REMOVE AND REFIT REAR WINDSCREEN GLASS		
				50.00
		APPLY RUSTPROOFING / TUFFCOATING TREATMENT		
				300.00
		REMOVE ACCIDENT DAMAGED PARTS INORDER TO REPAIRS INCLUDING PANEL BEAT,CUT/WELD,STRAIGHTEN WHERE NECESSARY		
				400.00
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS		
				50.00
		WIRINGS CHECK		
				120.00
		PERFORM WHOLE VEHICLE DIAGNOSTIC INCLUDING CLEARING FAULT CODES AND REINTIALISING HV HYBRID SYSTEM FOR REPAIR (HV HYBRID SYSTEM SAFETY PROCEDURES)		
				1,120.00
		Labour Total S\$:		

Total S\$: 2,292.00
 GST 7% S\$: 160.44
 Amount Due S\$: 2,452.44
 =====


 WORLD AUTO PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jan 2019 Edit Reg		07 Jan 2019 00:00 Edit Adj Rpt	S\$2,292.00 Edit Estimates	S\$2,292.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	LCRF PTE LTD , Co. Reg. No.: 201624597K								
Vehicle Reg. No.:	SLH8104Y	Date of Loss:	01/01/2019 00:00 - :59 [25 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19010036	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8091Z	Policy No. (Claimant):	999994927						
		Excess:							
Repairer:	World Auto Pte Ltd - Halcyon 2 (HQ) 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG, 577200 Bishan - Tel: 6451 3933								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 16/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (11/03/2019): Alert - Adj Mandate Approved (S\$2632.44) - SLH8104Y - Claim Handler: Zuhaidah Bt... - III_SG (14/01/2019): Alert - Adj Mandate Approved (S\$0.00) - SLH8104Y - Claim Handler: Zuhaidah Bte S...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLH8104Y (MCT19010036)
[SHC8091Z]
TP
LCRF PTE LTD
Jan 1 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
World Auto Pte Ltd - Halcyon 2

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/01/19 09:54	General View		Load JPG	
2	08/01/19 09:54	General View		Load JPG	
3	08/01/19 09:54	General View		Load JPG	
4	08/01/19 09:54	General View		Load JPG	
5	08/01/19 09:54	General View		Load JPG	
6	08/01/19 09:54	General View		Load JPG	
7	08/01/19 09:54	General View		Load JPG	
8	08/01/19 09:54	General View		Load JPG	
9	08/01/19 09:54	General View		Load JPG	
10	08/01/19 09:54	General View		Load JPG	
11	16/01/19 12:57	Replacement Part Photo		Load JPG	
12	16/01/19 12:57	Replacement Part Photo		Load JPG	
13	16/01/19 12:57	Replacement Part Photo		Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/01/19 14:12	ACKNOWLEDGEMENT EMAIL TO III DD 07.01.2019		Load PDF	
2	10/01/19 14:32	TP ESTIMATE - MARKED		Load PDF	
3	10/01/19 14:32	TP GIA REPORT		Load PDF	
4	10/03/19 12:29	LOD		Load PDF	
5	10/03/19 12:29	Workshop Invoice		Load PDF	
6	12/04/19 16:58	DISCHARGE VOUCHER		Load PDF	
7	12/04/19 16:58	AUTHORISATION TO ACT FORM		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	08/01/19 09:17	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19000311/JPA3Q2

Date: 12/04/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SLH8104Y

Insured Vehicle No : SHC8091Z

Date of Loss: 01/01/2019

Nature of Claim:

TP

Claim No: MCT19010036

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLH8104Y

Make & Model: HONDA SHUTTLE HYBRID, 1.5 (A)

Engine No: LEB4263340

Reg. Date: 18/11/2016 (Man. Year: 2016)

Chassis No: GP71043472

Colour: Grey

Odometer: 124697 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size:

185/60 R15

Front Left Side: Rovel 6 mm

Rear Left Side:

Rovel 6 mm

Front Right Side: Rovel 6 mm

Rear Right Side:

Rovel 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,546.40	1,172.00	2,374.40	66.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,320.00	1,120.00	2,200.00	66.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,866.40	2,292.00	4,574.40	66.62
+ GST 7.00/7.00% (S\$)	480.65	160.44	320.21	66.62
Nett Amount (S\$)	7,347.05	2,452.44	4,894.61	66.62
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
Nett Liability (S\$)		2,632.44		

INSPECTION

Date of Assignment: 07/01/2019

Date Inspected: 07/01/2019 Inspected At:

1 KRANJI LOOP

Repairer: World Auto Pte Ltd - Halcyon 2 (HQ)

Estimated Period of Repair: 3.0 days

Adjuster: ONG HWEE JIE

Manager: CHEN TSUE YEE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 21 Jan 2019)	
Parts:	N/A	HONDA SHUTTLE HYBRID 1.5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLH8104Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOTLID	Dented	1,350.00 FL	*1,200.00 FL
2	1		*REAR BOOT LOCK ASSY	Not Necessary	168.00 FL	*- FL
3	1		*REAR WINDSCREEN GLASS MOULDING	Necessary	250.00 FL	*190.00 FL
4	1		*REAR BUMPER	Repair	1,150.00 FL	*- FL
5	1		*REAR END PANEL	Not Necessary	680.00 FL	*- FL
6	1		*REAR END PANEL TOP GARNISH	Not Necessary	260.00 FL	*- FL
7	1		*REAR WINDSCREEN SEALANT	Necessary	100.00 FS	*60.00 FS
8	1		*REAR BUMPER CLIP	Not Necessary	40.00 FS	*- FS
9	1		*REVERSE SENSOR	Not Necessary	280.00 FS	*- FS
10	1		*REAR END PANEL TOP GARNISH CLIPS	Not Necessary	40.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,318.00	1,450.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	771.60	278.00
Total Parts (\$\$)	3,546.40	1,172.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES	New	180.00	50.00
2	REMOVE & REFIT REAR WINDSCREEN GLASS	New	180.00	150.00
3	TO APPLY RUSTPROOFING /TUFFCOATING TREATMENT TO REPLACED PARTS	New	180.00	50.00
4	TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT ,CUT/WELD ,STRAIGHTEN PANEL WHERE STRAIGHTEN	New	900.00	300.00
5	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER)	New	800.00	400.00
6	TO CHECK WIRES ,CONNECTORS ,REPLACE DAMAGED LAMPS REVERSE SENSORS AND START/STOP UNIT CAPACITORS	New	180.00	50.00
7	DEACTIVATE HV BATTERY SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME (HV HYBRID SAFETY PROCEDURES)	New	450.00	0.00
8	PERFORM WHOLE VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINTIALISING HV HYBRID SYSTEM FOR POST REPAIRS (HV HYBRID SYSTEM SAFETY PROCEDURES)	New	450.00	120.00
Gross Labour Cost (S\$)			3,320.00	1,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >