

## Veron Chen (LKKAUTO)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 25 January 2019 6:17 PM  
**To:** 'LEW JENNY'; Veron Chen (LKKAUTO)  
**Cc:** 'LEE KATIE'; SUR; claims@premiumauto.com.sg  
**Subject:** RE: URGENT - M11D06041901 / SDD9229E / Own Damage claim

Dear Jenny,

As spoken. We will repair this vehicle within limit \$95,000 (Bef GST) including any supplementary item.

Kindly confirm.

Thank you.

Best Regards,  
**Tony Foong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** LEW JENNY [mailto:[jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)]  
**Sent:** Friday, 25 January, 2019 2:53 PM  
**To:** veronchen@lkkauto.com; 'Claims Dept' <claims@premiumauto.com.sg>  
**Cc:** LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: URGENT - M11D06041901 / SDD9229E / Own Damage claim

Dear Veron,

We are unable to authorise the repair of the vehicle.

Please let us have the report as Total Loss.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)

**UOB EMAIL DISCLAIMER**

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Friday, 25 January, 2019 8:54 AM

**To:** LEW JENNY <[jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)>; 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: URGENT - M11D06041901 / SDD9229E / Own Damage claim

Dear Jenny,

Repairer request for part by part \$100K.

For your approval please.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** LEW JENNY <[jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)>

**Sent:** Friday, 18 January 2019 9:46 AM

**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** URGENT - M11D06041901 / SDD9229E / Own Damage claim

**Importance:** High

Dear Tony,

As spoken, your workshop have dismantle the parts and still checking on the engine.

Please advise and give us a confirmation whether the vehicle is able to repair at S\$95,000.00 , as per advised by Ms Veron from LKK.

We need to keep insured updates on the development.

Besides, you have confirmed that your workshop will not charge us on the dismantle fees and storage fees.

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)

#### UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.